

Legislation Text

File #: BILL NO. 17-103, **Version:** 1

AN ORDINANCE AUTHORIZING THE EXECUTION OF A SOLE SOURCE AGREEMENT WITH N. HARRIS COMPUTER CORPORATION, THROUGH ADVANCED UTILITY SYSTEMS FOR THE SOFTWARE SUPPORT AND MAINTENANCE OF THE WATER UTILITIES SUPPORT SERVICES CUSTOMER INFORMATION SYSTEM (CIS) FOR A ONE-YEAR PERIOD WITH FOUR POSSIBLE ONE YEAR RENEWAL OPTIONS AT GUARANTEED RATES. (F&BC 5/8/17)

Key Issues:

The current software maintenance agreement between Lee's Summit and Advanced Utility, a division of N. Harris Computer Corporation, for the support and maintenance of the CIS Infinity and Infinity.Link software has expired. An amendment to the original 2010 agreement has been drafted, for which staff is seeking approval. This amendment would provide a total of 5 years of support and maintenance for the CIS Infinity and Infinity.Link software with a fixed 2% price increase each year. This will be a series of one year agreements, automatically renewing each year to encompass the five year term. For the initial one year term, the annual cost for services is \$54,800.40.

Advanced Utility is the sole provider of maintenance for it's software and has supplied a document stating such, which is attached to this packet.

Section XV.A and B.6 of the City's Purchasing Policy identifies maintenance and support contracts with vendors of software or hardware which are required to maintain warranty compliance or pursuant to existing license agreements as per-se sole sources.

Proposed Council Motion:

FIRST MOTION: I move for second reading of AN ORDINANCE AUTHORIZING THE EXECUTION OF A SOLE SOURCE AGREEMENT WITH N. HARRIS COMPUTER CORPORATION, THROUGH ADVANCED UTILITY SYSTEMS FOR THE SOFTWARE SUPPORT AND MAINTENANCE OF THE WATER UTILITIES SUPPORT SERVICES CUSTOMER INFORMATION SYSTEM (CIS) FOR A ONE-YEAR PERIOD WITH FOUR POSSIBLE ONE YEAR RENEWAL OPTIONS AT GUARANTEED RATES.

SECOND MOTION: I move for adoption of AN ORDINANCE AUTHORIZING THE EXECUTION OF A SOLE SOURCE AGREEMENT WITH N. HARRIS COMPUTER CORPORATION, THROUGH ADVANCED UTILITY SYSTEMS FOR THE SOFTWARE SUPPORT AND MAINTENANCE OF THE WATER UTILITIES SUPPORT SERVICES CUSTOMER INFORMATION SYSTEM (CIS) FOR A ONE-YEAR PERIOD WITH FOUR POSSIBLE ONE YEAR RENEWAL OPTIONS AT GUARANTEED RATES.

Background:

In October 2010, an award was made via RFP 10-013 for the purchase, implementation and maintenance of Utility Billing software to Advanced Utility, a division of N. Harris Computer Corporation,. The original RFP work was completed and has resulted in the successful implementation of CIS Infinity and Infinity.Link software for

utility billing and online payment processing.

The current maintenance agreement for CIS Infinity and Infinity.Link software support has expired. Because Advanced Utility is the sole provider for maintenance of its software, City staff worked with representatives to negotiate a software support renewal agreement. The negotiated terms will provide guaranteed annual rates at 2% each year.

Impact/Analysis:

CIS Infinity and Infinity.Link software maintenance is funded from the Water Utilities software maintenance account.

Presenter: Steve Marsh

Recommendation: STAFF RECOMMENDS APPROVAL OF AN ORDINANCE AUTHORIZING THE EXECUTION OF A SOLE SOURCE AGREEMENT WITH N. HARRIS COMPUTER CORPORATION, THROUGH ADVANCED UTILITY SYSTEMS FOR THE SOFTWARE SUPPORT AND MAINTENANCE OF THE WATER UTILITIES SUPPORT SERVICES CUSTOMER INFORMATION SYSTEM (CIS) FOR A ONE-YEAR PERIOD WITH FOUR POSSIBLE ONE YEAR RENEWAL OPTIONS AT GUARANTEED RATES.

Committee Recommendation: [Enter Committee Recommendation text Here]