

Legislation Text

File #: BILL NO. 21-204, **Version:** 1

An Ordinance approving an Agreement with CityView, a division of Harris Computer Corporation, for a three-year term for the provision of software maintenance and support services and authorizing the City Manager to execute the same on behalf of the City. (F&BC 10/4/21)

Issue/Request:

Request approval for an ongoing agreement to support the planning and permitting software utilized by development services.

Key Issues:

- The City is currently operating under a five-year maintenance agreement approved in 2016.
- CityView is the core software used by Development Services.
- The current software maintenance agreement between Lee's Summit and CityView, a division of N. Harris Computer Corporation, for the support and maintenance of the CityView software is set to expire October 31, 2021. A new agreement is needed to maintain maintenance and support.
- This amendment would provide a total of 3 years of support and maintenance for the CityView software with a negotiated, fixed 4% price increase each year. This will be a series of one-year agreements, automatically renewing each year to encompass the three-year term.

Proposed Committee Motion:

I move to recommend to City Council for approval an Ordinance approving an Agreement with CityView, a division of Harris Computer Corporation, for a three-year term for the provision of software maintenance and support services and authorizing the City Manager to execute the same on behalf of the City.

Background:

In August 2008, an award was made via RFP 2007-188 for the purchase, implementation and maintenance of Permitting and Inspections software to Municipal Software, Inc. The original RFP work was completed and has resulted in the successful implementation of CityView software for property information, permitting and inspection tracking, development application tracking, code enforcement, business licensing and cashiering integration.

Since the original award, Municipal Software was acquired by CityView, a division of N. Harris Computer Corporation.

The City has been operating under a maintenance agreement since 2017, approved as Bill No. 16-213. The current agreement is ending, a new agreement must be established. City staff negotiated a three-year

agreement for a 4% increase for ongoing maintenance and support of this key software.

Stephen L. Marsh, Chief Technology Officer

Recommendation: Staff recommends approval of the agreement.

Committee Recommendation: [Enter Committee Recommendation text Here]