

Legislation Text

File #: RES NO. 22-15, **Version:** 1

A Resolution adopting a Statement of Common Purpose to renew and expand the Eastern Jackson County Shared Service Collaborative Partnership.

Issue/Request:

In 2018 the cities of Independence, Lee's Summit and Blue Springs, Missouri, began working with the Mid-America Regional Council (MARC) to explore and advance collaborative strategies aimed to benefit all three communities by expanding local government innovation that enhances public service, benefits employees, and optimizes customer service. These partners have completed successful collaborative programs including supervisory training, employee exit interviews, fraud reporting hotline, and a federal grant for police mental health co-responders.

The cities of Grandview and Raytown, Missouri, have begun to engage in the work and desire to formally join the collaborative partnership.

Proposed City Council Motion:

I move for adoption of a Resolution adoption a Statement of Common Purpose to renew and expand the Eastern Jackson County Shared Service Collaborative Partnership.

Background:

Today, cities face increasing pressures to deliver quality services that meet growing citizen expectations with limited, finite resources. They value the public they serve and place great importance upon their staff, striving to support the public and their teams using "best in class" technology and principles. Funding mechanisms that have traditionally supported municipal services delivery continue to decline, yet cities' challenges often transcend municipal boundaries. Common pain points include workforce and recruitment issues, public safety, infrastructure maintenance, and modernization of legacy systems and policies. Now more than ever, city leaders are focused upon good government. Out of necessity, they must look to ingenuity for imaginative, yet feasible solutions and must pursue strategic partnerships to fulfill fundamental needs and deliver best practices that drive innovation, employee excellence, and fiscal sustainability.

By sharing ideas and common systems, collaborative initiatives in the region have historically resulted in efficient solutions with positive impacts. Examples include the Regional 911 System, which has harnessed innovation and technology to benefit local communities and public safety.

The cities of Independence, Blue Springs, Grandview, Raytown and Lee's Summit (all located in eastern Jackson County, Missouri, sharing common borders) have well-established, cooperative relationships among both professional staff and their governing bodies. These jurisdictions also work closely with the Mid-America Regional Council (MARC) as members of its Board of Directors, standing policy committees and participants in regional stakeholder initiatives.

Recently, deliberate conversations have occurred among these five local governments to identify and explore collaborative strategies and solutions aimed to improve excellence and innovation, for the benefit of employees, residents and visitors. The cities have requested assistance from MARC to facilitate discussion of potential initiatives and advancement steps.

Impact/Analysis:

With assistance from MARC, the five jurisdictions seek to continue their efforts to:

- Cooperatively identify and explore innovative, high-capacity solutions, strategies and practices.
- Develop initial organizing principles for definition, evaluation, and advancement of desired initiatives.
- Advance solutions for proposal, including cooperative agreements and shared services, that streamline business functions and help deliver robust, high-quality citizen services.
- Work with the Government Training Institute (GTI) to assess training and safety programming needs and determine feasibility of a customized solution to serve all five communities.
- Expand the reach and influence of new and developing technologies.

Christal Weber, City Manager

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