Legislation Details (With Text)

File #:	2023-5533	**Name:**	
Type:	Presentation	**Status:**	Presented
File created:	3/21/2023	**In control:**	City Council - Regular Session
On agenda:	5/16/2023	**Final action:**	5/16/2023
Title:	Presentation: Critical Success Factor (CSF) - City Services and Infrastructure		
Sponsors:			
Indexes:			
Code sections:			
Attachments:	1. Ignite! Community Strategic Plan Summary Report, 2. Ignite! Strategic Plan Implementation		

Date	Ver.	Action By	Action	Result
5/16/2023	1	City Council - Regular Session	presented	

Presentation: Critical Success Factor (CSF) - City Services and Infrastructure

Issue/Request:
Staff will be providing an overview of the Ignite! Strategic Plan - City Services and Infrastructure Critical Success Factor and provide updates on efforts toward the related objectives.

Key Issues:
The City's Ignite! Strategic Plan was completed in June of 2019, and an implementation plan completed in August of 2020. The Ignite! Strategic Plan contains seven critical success factors (areas of focus) that provide a framework for objectives and strategies. One of those critical success factors, City Services and Infrastructure, aims to develop and plan for purposeful growth while ensuring city services support quality of life.

Some key highlights of supporting programs or actions include:

--Passage of No Tax increase Bond program, Public Safety Sales Tax, and Debt Levy Reallocation
--Exploration of Stormwater Utility development
--Development/Implemenation of Water Utilities, Public Works, and Central Building Services Asset Management Plans
--Updated Sidewalk Transition and Gap Mitigation Plan
--Enhanced public education including snow ops mapping, "Water Bar" community event support, work toward new CIP project website
--Numerous cost share or collaborative service delivery project with other agencies and partners from 291/50 Interchange to Mental Health Co-responder Program
--Implementation of comprehensive review process for Personnel Policies
--Creation of organization wide, cross-functional teams to improve employee attraction, satisfaction, and retention.
--New recruitment campaigns for Police, Fire, and other departments.

Mark Dunning, City Manager