

## Legislation Details (With Text)

**File #:** BILL NO. 19-164  
**Name:**  
**Type:** Ordinance  
**Status:** Passed  
**File created:** 6/19/2019  
**In control:** City Council - Regular Session  
**On agenda:** 7/16/2019  
**Final action:** 7/16/2019  
**Title:** An Ordinance approving the award of RFP No. 2019-071 for the Emergency Dispatch Center Performance Audit to Mission Critical Partners LLC for an Amount not to exceed \$53,500.00 and Authorizing the City Manager to execute the same by and on behalf of the City. (F&BC 7-9-19)

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Ordinance, 2. Exhibit A, 3. 4-2-2019 Email to Council

Date	Ver.	Action By	Action	Result
7/16/2019	1	City Council - Regular Session	for second reading	Pass
7/16/2019	1	City Council - Regular Session	adopted and numbered	Pass
7/9/2019	1	Finance and Budget Committee	recommended for approval	Pass

An Ordinance approving the award of RFP No. 2019-071 for the Emergency Dispatch Center Performance Audit to Mission Critical Partners LLC for an Amount not to exceed \$53,500.00 and Authorizing the City Manager to execute the same by and on behalf of the City. (F&BC 7-9-19)

Issue/Request:

An ordinance approving the award of RFP No. 2019-071 for the Emergency Dispatch Center Performance Audit to Mission Critical Partners LLC for an amount not to exceed \$53,500.00 and authorizing the City Manager to execute the same by and on behalf of the City.

Key Issues:

- The City performs performance audits of City programs and departments to identify strengths, weaknesses, and areas for improvement.
- Performance Audit of the Emergency Dispatch call centers, review performance, processes and identify potential ways to improve performance and service to the citizens

Proposed Council Motion:

FIRST MOTION: I move for second reading of an Ordinance approving the award of RFP No. 2019-071 for the Emergency Dispatch Center Performance Audit to Mission Critical Partners LLC for an amount not to exceed \$53,500.00 and authorizing the City Manager to execute the same by and on behalf of the City.

SECOND MOTION: I move for adoption of an Ordinance approving the award of RFP No. 2019-071 for the Emergency Dispatch Center Performance Audit to Mission Critical Partners LLC for an amount not to exceed \$53,500.00 and authorizing the City Manager to execute the same by and on behalf of the City.

Impact/Analysis:

Partial funding for this audit was budgeted in FY19 and it was anticipated that a budget amendment would be needed for the additional amount. Since the selection process was completed after the end of fiscal year, an upcoming budget amendment will appropriate correct funding to the FY20 Budget.

Dan Manley, Acting Fire Chief  
Travis Forbes, Chief of Police

Staff recommends approval of An Ordinance Approving the Award of RFP No. 2019-071 for the Emergency Dispatch Performance Audit to Mission Critical Partners LLC for an Amount not to exceed \$53,500.00 and Authorizing the City Manager to execute the same by and on behalf of the City.

Committee Recommendation: [Enter Committee Recommendation text Here]