PROACTIVE CODE ENFORCEMENT

S SUMMIT

LS

Background

Strong Neighborhoods & Housing Choices

Objective

Develop an approach to selective, proactive code enforcement

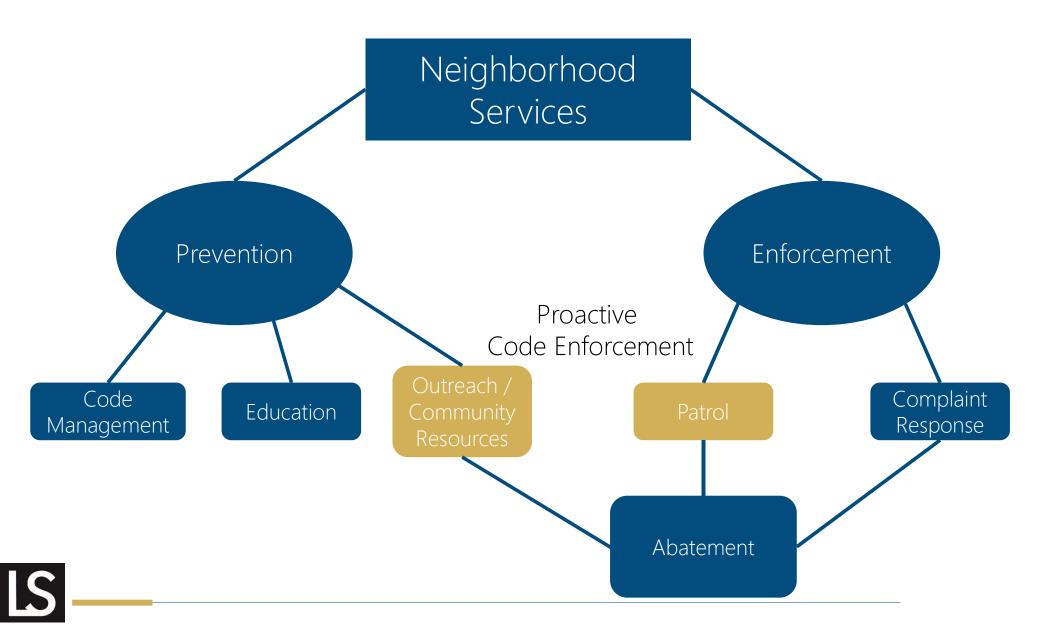
Strategy for Implementation

Define priorities for codes to proactively enforce

Proposed changes to Neighborhood Services to complete objective







Proactive Code Enforcement (PACE) GOALS



LS

Enhance safety and environment



Equalize/normalize enforcement geographically



Organize community resources to assist citizens



Capture unreported violations

CURRENT SITUATION LS



Responding to all complaints

 Most inspections are completed within two days

Performing limited proactive enforcement

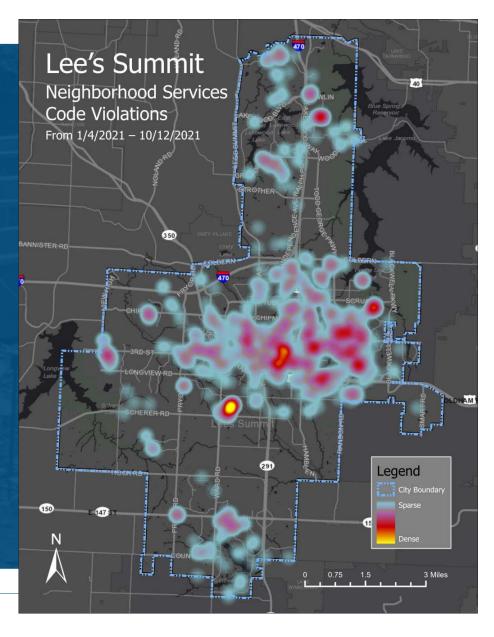
- Area overview
- Inter-departmental functions

Achieving owner abatement on 90% of cases

Lower amount of violations compared to comparator cities

NEIGHBORHOOD SERVICES CODE VIOLATIONS

January 4, 2021 – October 12, 2021





CODE VIOLATION OUTCOMES

Total Complaints Monthly Average: 130 Complaints

Violations Found

No Violations Found

40% of Site Visits Find

No Violations

Monthly Average: 79 Violations found

60% of Site Visits Find a Violation

Owner Abated

90% of Violations are corrected by property owner

8% of Violations are abated through City Contracts

2% Are sent to Court

City Abated

Municipal Court -

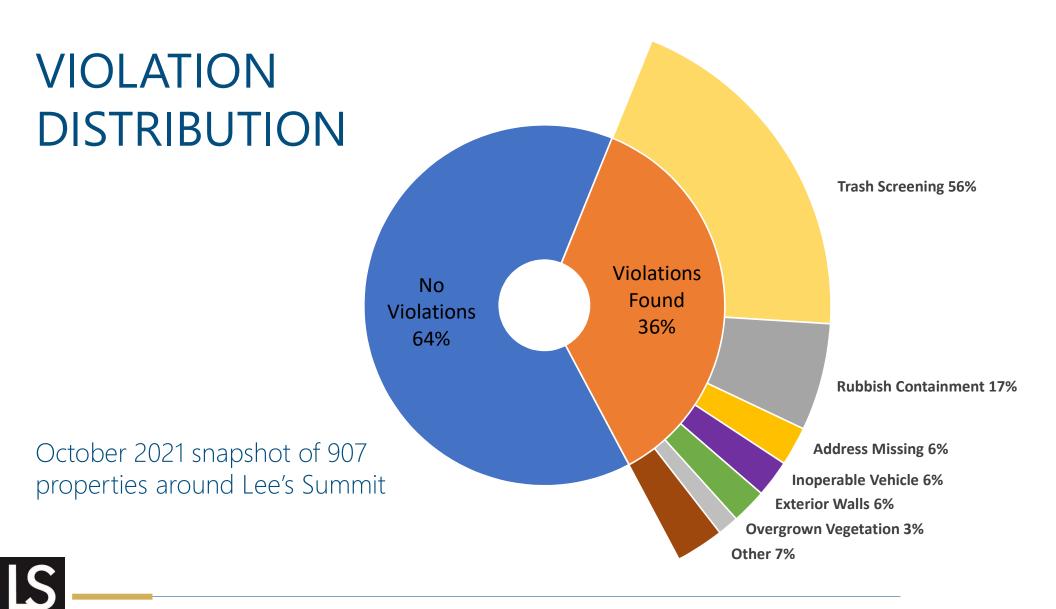


PROPOSED CHANGESScheduled PatrolsBusiness License
EnforcementLicense
License
License
License
License

- Ten smaller "sub-districts"
- Each sub-district assigned a random month each year
- In that month, the entire sub-district is inspected
- Two months set aside to close cases, train and re-evaluate the year

- During sub-district inspections, identified businesses are checked for current registration
- Inquiries about owner occupied vs. renter
- Relaunching Quality Housing Program's functions for outreach and education
- Building relationships with community groups





Resource & Budget Impacts



Future need for new staff is expected with increased case load

- No new staff at initial launch
- AACE recommends one officer per 20,000 residents



Expected increase in active case load

• Re-evaluate metrics at the end of the first year



