CITY OF LEE'S SUMMIT FINANCE & BUDGET COMMITTEE MEETING

SEPTEMBER 2, 2021



- RENEWAL OVERVIEW
- MEDICAL PLAN RENEWAL
- DENTAL PLAN RENEWAL
- EAP RENEWAL



2022 RENEWAL OVERVIEW

| Line of Coverage | Carrier | Next Renewal | Notes/Status |
|----------------------------------|----------------|-----------------|---|
| Medical | Cigna | 1/1/2022 | Received 5.9% Renewal and adjusted commissions which resulted in 5.7% |
| Dental | Cigna | 1/1/2022 | 6% rate cap year 3: received a 5% increase to rates |
| Vision | MetLife | 1/1/2023 | 3 year rate guarantee |
| FSA | Navia (Taben) | 1/1/2022 | auto |
| Basic Life/AD&D | Hartford | 1/1/2024 | |
| Vol Life/AD&D | Hartford | 1/1/2024 | 3 year rate guarantee |
| Long Term Disability | Hartford | 1/1/2024 | |
| EAP | New Directions | 1/1/2022 | Received a 13% increase for 2022 |
| COBRA Admin | Navia (Taben) | 1/1/2022 | Transition to Navia software over summer |
| Accident/Critical Illness | The Hartford | Individual | |
| Universal Life w/ Long Term Care | Trustmark | Individual | |

CLAIM HISTORY / TRAJECTORY





PLAN PERFORMANCE

Prior Year: 1/1/2020-12/31/2020

| Month | Total Enroll | Members | Paid Medical Claims | Paid Rx Claims | Total Monthly Paid Claims | Total Monthly Paid Premium | Gross Loss Ratio | Claims Over \$150k Pooling | | Total Net Loss Ratio | Monthly Employee Contributions | Monthly City Contributions |
|-------|-----------------|---------|---------------------------|----------------------|------------------------------------|----------------------------------|---------------------|-------------------------------|------------|-------------------------|--------------------------------------|-------------------------------|
| Total | 7,727 | 18,739 | \$7,279,030 | \$2,191,155 | \$9,470,185 | \$10,364,841 | 91% | (\$552,653) | \$8,917,53 | 86% | \$2,232,143 | \$8,132,698 |
| AVG 🧲 | 644 | 1,562 | \$606,586 | \$182,596 | \$789,182 | \$863,737 | | | \$743,128 | | \$186,012 | \$677,725 |
| PEPM | | | \$942 | \$284 | | | | | | | \$289 | \$1,053 |

Current Year: 1/1/2021-6/1/2021

| Month | Total Enroll | Members | Paid Medical Claims | Paid Rx Claims | Total Monthly Paid Claims | Total Monthly Paid Premium | Gross Loss Ratio | Claims Over \$150k Pooling | Total Monthly Net Claims | Total Net Loss Ratio | Monthly Employee Contributions | Monthly City Contributions |
|--------|-----------------|---------|---------------------------|----------------------|------------------------------------|-------------------------------------|---------------------|----------------------------------|--------------------------------|-------------------------|--------------------------------------|-------------------------------|
| Jan-21 | 630 | 1,524 | \$904,396 | \$154,154 | \$1,058,551 | \$913,001 | 116% | (\$137,645) | \$920,906 | 101% | \$211,219 | \$709,481 |
| Feb-21 | 632 | 1,523 | \$534,090 | \$191,416 | \$725,507 | \$915,181 | 79% | (\$85,950) | \$639,557 | 70% | \$211,769 | \$711,112 |
| Mar-21 | 634 | 1,520 | \$401,948 | \$190,327 | \$592,275 | \$914,419 | 65% | (\$58,176) | \$534,099 | 58% | \$211,010 | \$711,208 |
| Apr-21 | 631 | 1,524 | \$808,813 | \$198,161 | \$1,006,974 | \$914,380 | 110% | (\$71,998) | \$934,976 | 102% | \$211,504 | \$710,626 |
| May-21 | 621 | 1,505 | \$566,820 | \$223,282 | \$790,102 | \$904,307 | 87% | (\$99,281) | \$690,821 | 76% | \$210,155 | \$701,702 |
| Total | 3,148 | 7,596 | \$3,216,068 | \$957,341 | \$4,173,408 | \$4,561,288 | 91% | (\$453,048) | \$3,720,360 | 82% | \$1,055,658 | \$3,544,130 |
| AVG | 630 | 1,519 | \$643,214 | \$191,468 | \$834,682 | \$912,258 | | | \$744,072 | | \$211,132 | \$708,826 |
| PEPM | | | \$1,022 | \$304 | \$1,326 | \$1,449 | | | \$1,182 | | \$335 | \$1,126 |

- Gross loss ratios are consistent and claims YTD are up about 7%.
- 2021 YTD has had nearly as much claim activity over \$150k as 2020 CY yielding a lower net loss ratio of 82% versus 86% with net claims cost. The 5-month snapshot for 2021 is similar to TTM.
- With administrative and pooling costs setting a claims target at about 84%, the expectation for renewal on a utilization basis would be a compound trend increase (12% to 14%).

HM 2022 MEDICAL PROJECTION

| Rolling 12 Gross Medical / Rx Claims | | \$10,259,599 |
|---|-------------|--------------|
| COVID Adjustment (Medical Claims Adjusted Only) | | \$78,716 |
| Adjusted Gross Medical/Rx Claims | | \$10,338,315 |
| Less Pooled Claims (Over \$150,000) | | (\$972,278) |
| Rolling 12 Net Claims | | \$9,366,037 |
| Rolling 12 Membership | | 18,495 |
| NET PMPM Claims | | \$506 |
| Midpoint Trend | 19 | 1.123 |
| Trended Claims PMPM | | \$569 |
| Current Month Membership*12 | | 18,060 |
| Forecasted Claims - 2022 Plan Year | | \$10,271,944 |
| Add Pooling | | \$990,855 |
| Total | | \$11,262,799 |
| Projected Loss Ratio | | 104% |
| Target Loss Ratio | | 91.6% |
| Base Premium Needed | 13.3% | \$12,295,632 |
| Experience Credibility | | 87% |
| Manual Used | 11.0% | \$12,045,367 |
| Manual Credibility | | 13% |
| Blended Needed Premium | | \$12,263,097 |
| Existing Premium | | \$10,851,682 |
| Anticipated Calculated Increase for 2022 | \$1,411,415 | 13.0% |
| Increase Assuming Same CIGNA Reduction of Form | \$814,573 | 7.5% |

- The science of renewal projection is using baseline data and adding inflation to anticipate future year costs
- The art is anticipating how an underwriter may modify renewal components in ways that help or harm the outcome
- Roughly following CIGNA methodology resulted in anticipated calculation in the mid teens
- If consistent with onboarding and year 1 renewal for COLS, CIGNA would discount their methodology by around 6%
- 5. Final expectations were thus in the mid single digits



CIGNA RENEWAL 2022 YEAR OVER YEAR METHODOLOGY – WHAT DID HAPPEN



- 2021 2022
- 1. CIGNA was consistent in reducing their calculation by nearly 6.8%
- 2. Manual adjustments didn't help in 2022, but are only weighted at 12% of the calculation
- Blended starting point was 2.3% better than 2021
- 4. Annual trend used was 7.6%; about matching COLS over 3 years

- Positively, CIGNA reduced claims baselines by 5% to counter the book of business manual adjustment
- 6. Negatively, they increased large claimant exposure yielded a pooling increase within premium that was a 4% influencer
- 7. CIGNA wouldn't reduce further given that the adjustment is below actual COLS inflation

CIGNA RENEWAL 2022 FULLY INSURED WITH CURRENT PLANS

| Buy-Up PPO \$0 Deductible | April Enrollment | Current 2021 Rates | 2022 Renewal Rates | 2022 Renewal Rates Commission Adjustment |
|---------------------------------|---------------------|--------------------|--------------------|---|
| Employee Only | 75 | \$892.94 | \$945.30 | \$943.82 |
| Employee + Spouse or Child(ren) | 36 | \$1,952.75 | \$2,067.25 | \$2,064.01 |
| Family | 92 | \$2,266.79 | \$2,399.70 | \$2,395.95 |
| Total Monthly | 203 | \$345,814 | \$366,091 | \$365,518 |
| Total Annual | | \$4,149,770 | \$4,393,091 | \$4,386,219 |
| \$ Increase/Decrease | | \$339,152 | \$243,321 | \$236,449 |
| % Increase/Decrease | | | 5.9% | 5.7% |

| Base PPO \$500 Deductible | April Enrollment | Current 2021 Rates | 2022 Renewal Rates | 2022 Renewal Rates Commission Adjustment |
|---------------------------------|---------------------|--------------------|--------------------|---|
| Employee Only | 120 | \$798.97 | \$845.83 | \$844.51 |
| Employee + Spouse or Child(ren) | 60 | \$1,758.70 | \$1,861.86 | \$1,858.95 |
| Family | 93 | \$2,041.61 | \$2,161.37 | \$2,157.99 |
| Total Monthly | 273 | \$391,268 | \$414,219 | \$413,571 |
| Total Annual | | \$4,695,218 | \$4,970,623 | \$4,962,855 |
| \$ Increase/Decrease | | \$383,722 | \$275,406 | \$267,638 |
| % Increase/Decrease | | | 5.9% | 5.7% |

| HDHP Plan | April Enrollment | Current 2021 Rates | 2022 Renewal Rates | 2022 Renewal Rates Commission Adjustment |
|---------------------------------|---------------------|--------------------|--------------------|---|
| Employee Only | 88 | \$739.17 | \$782.53 | \$781.31 |
| Employee + Spouse or Child(ren) | 23 | \$1,626.47 | \$1,721.88 | \$1,719.19 |
| Family | 44 | \$1,888.05 | \$1,998.80 | \$1,995.67 |
| Total Monthly | 155 | \$185,530 | \$196,413 | \$196,106 |
| Total Annual | | \$2,226,360 | \$2,356,957 | \$2,353,274 |
| \$ Increase/Decrease | | \$181,952 | \$130,597 | \$126,914 |
| % Increase/Decrease | | | 5.9% | 5.7% |

| Total Monthly | 631 | \$922,612 | \$976,723 | \$975,196 |
|----------------------|-----|--------------|--------------|--------------|
| Total Annual | | \$11,071,347 | \$11,720,671 | \$11,702,348 |
| \$ Increase/Decrease | | \$904,826 | \$649,324 | \$631.001 |
| % Increase/Decrease | | | 5.9% | 5.7% |
| | | | | |

CIGNA RENEWAL 2022 CONTRIBUTIONS FULLY INSURED WITH CURRENT PLANS

| April Enrollment | Employee Monthly Contribution | % | City Monthly Contribution | % | Total Monthly Premium | Monthly Employee Increase |
|---------------------|----------------------------------|-----|------------------------------|-----|--------------------------|---------------------------------|
| 75 | \$183.76 | 19% | \$760.06 | 81% | \$943.82 | \$9.89 |
| 36 | \$669.80 | 32% | \$1,394.21 | 68% | \$2,064.01 | \$36.08 |
| 92 | \$777.46 | 32% | \$1,618.49 | 68% | \$2,395.95 | \$41.88 |
| 203 | \$109,421 | | \$256,097 | | \$365,518 | |
| | \$1,313,053 | | \$3,073,166 | | \$4,386,219 | |
| | 30% | | 70% | | | |

| April Enrollment | Employee Monthly Contribution | | City Monthly Contribution | | Total Monthly Premium | Monthly Employee Increase |
|---------------------|----------------------------------|-----|------------------------------|-----|--------------------------|---------------------------------|
| 120 | \$84.45 | 10% | \$760.06 | 90% | \$844.51 | \$4.55 |
| 60 | \$464.74 | 25% | \$1,394.21 | 75% | \$1,858.95 | \$25.07 |
| 93 | \$539.50 | 25% | \$1,618.49 | 75% | \$2,157.99 | \$29.10 |
| 273 | \$88,192 | | \$325,380 | | \$413,571 | |
| | \$1,058,300 | | \$3,904,556 | | \$4,962,855 | |
| | 21% | | 79% | | | |

| April Enrollment | Employee Monthly Contribution | | City Monthly Contribution | | Total Monthly Premium | Monthly Employee Increase |
|---------------------|----------------------------------|-----|------------------------------|-----|--------------------------|---------------------------------|
| 88 | \$21.25 | 3% | \$760.06 | 97% | \$781.31 | \$1.15 |
| 23 | \$324.98 | 19% | \$1,394.21 | 81% | \$1,719.19 | \$17.54 |
| 44 | \$377.18 | 19% | \$1,618.49 | 81% | \$1,995.67 | \$20.34 |
| 155 | \$25,940 | | \$170,166 | | \$196,106 | |
| | \$311,286 | | \$2,041,988 | | \$2,353,274 | |
| | 13% | | 87% | | 87% | |

| 631 | \$223,553 | \$751,642 | \$975,196 |
|-----|-------------|-------------|--------------|
| | \$2,682,639 | \$9,019,709 | \$11,702,348 |
| | 23% | 77% | |
| | | | |
| | \$144,593 | \$486,408 | \$631,001 |

5.7%





2021 MEDICAL PLAN BENEFIT SUMMARIES

| | Buy Up PPO | Base PPO | HDHP with HSA | |
|--|----------------------------|---|-----------------------------|--|
| nefit Provisions In-Network | | In-Network | In-Network | |
| | | | | |
| Calendar Year Deductible | | | | |
| Individual | \$0 | \$500 | \$2,800 | |
| Family | \$0 | \$1,000 | \$5,600 | |
| Calendar Year Out-of-Pocket Maximum | | | | |
| Individual | \$3,000 | \$2,800 | \$2,800 | |
| Family | \$6,000 | \$5,600 | \$5,600 | |
| Coinsurance | 100% | 90% | 100% | |
| | | | | |
| Office Visits | | | | |
| Primary Care Physician | \$20 copay | \$25 copay | 0% after deductible | |
| Specialist | \$40 copay | \$50 copay | 0% after deductible | |
| Preventive Care | Covered at 100% | Covered at 100% | Covered at 100% | |
| Emergency Medical Care | | | | |
| Emergency Room | \$200 copay | \$200 copay then ded/coins | 0% after deductible | |
| Urgent Care | \$40 copay | \$50 copay | 0% after deductible | |
| Ambulance | 0% after deductible | 0% after deductible | 0% after deductible | |
| Hospital Services | | | | |
| Inpatient Services | \$300 copay per day | 10% after deductible | 0% after deductible | |
| Outpatient Services | | | 0% after deductible | |
| | | | | |
| Pharmacy Benefits | | | | |
| Separate Pharmacy Out of Pocket | Combined with Medical | \$1,500 individual / \$4,500 family | Combined with Medical | |
| Prescription Rx | Retail: \$10 / \$40 / \$65 | Retail: \$10 / 40% to \$80 / 60% to \$120 | Retail: 0% after deductible | |
| | Mail: \$30 / \$120 / \$195 | Mail: \$20 / 40% to \$160 / 60% to \$240 | Mail: 0% after deductible | |



CITY HEALTH SAVINGS ACCOUNT CONTRIBUTION

The City has decided to continue to contribute to employee HSA Accounts in 2022

- If you enroll in any tier (employee, family, etc.) of the HDHP plan for 2022, the City will deposit \$50 per month into your HSA Account
- This equals up to \$600 per year



DENTAL RENEWAL

PLAN YEAR TO DATE PERFORMANCE 1/2021 – 5/2021

| Month | EE Only | Family | Total Enrollment | Total Paid Claims | Premium | Loss Ratio |
|--------|---------|--------|------------------|-------------------|-----------|------------|
| Jan-21 | 255 | 409 | 664 | \$42,781 | \$44,734 | 96% |
| Feb-21 | 254 | 409 | 663 | \$46,461 | \$44,699 | 104% |
| Mar-21 | 258 | 407 | 665 | \$54,938 | \$44,662 | 123% |
| Apr-21 | 254 | 407 | 661 | \$53,054 | \$44,524 | 119% |
| May-21 | 246 | 405 | 651 | \$42,071 | \$44,072 | 95% |
| Total | 1,267 | 2,037 | 3,304 | \$239,304 | \$222,690 | 123% |
| AVG | 253 | 407 | 661 | \$47,861 | \$44,538 | |

- The loss ratio prior year, during this same reporting period, was 83%
- Total paid claims prior year were \$136,328, as compared to \$239,304 in current year



DENTAL PROJECTION

| Paid Claims From | 6/1/2020 |
|---|-----------|
| Paid Claims Through | 5/31/2021 |
| | |
| Employee Count | 7,997 |
| Avg Employees / Month | 666 |
| Paid Claims (Includes BlueKC Run-Out) | \$543,092 |
| | |
| PEPM Dental Claims | \$67.91 |
| Renewal Plan Year Forecast | |
| Dental Claims PEPM Cost 6/1/2020 - 5/31/2021 | \$67.91 |
| Annual Trend | 2.00% |
| Months of Additional Trend (Midpoint) | 19 |
| Trend Factor (Compounded) | 1.032 |
| Projected Dental Claims PEPM 1/1/2022-12/31/2022 | \$70.08 |
| Projected Dental Claims 1/1/2022-12/31/2022 Using Current Enrollment | \$549,949 |
| Current Annual Premium | \$528,863 |
| Desired Loss Ratio | 89% |
| Needed Premium for 2022 | \$617.920 |
| Needed Renewal Change | 16.8% |
| | |



CIGNA DENTAL RENEWAL: FULLY INSURED

| Cigna Total DPPO Tier | Expected Lives | Current Rates | Renewal Rates* | |
|---|-------------------|------------------|-------------------|--|
| | LIVCS | Rates | Rates | |
| Dental PPO - DPPO | | | | |
| Employee Only | 249 | \$35.19 | \$36.95 | |
| | | | | |
| Employee + Family | 405 | \$88.57 | \$93.00 | |
| | | | | |
| | | | | |
| Annual Cost | 654 | \$535,598 | \$562,387 | |
| Percent Change (Renewal vs Current) 5.00% | | | | |
| | | | | |

- Cigna year three negotiated rate cap is 6% for 2022. The renewal proposed is 5%.
- The Rolling 12 Dental projection is calling for 16.8% increase even with adjusted trend of 2%.





NEW DIRECTIONS EAP RENEWAL

| | Enrollment | NDBH Current Rates | NDBH Renewal Rates |
|------------------------|------------|-----------------------|-----------------------|
| Monthly Rate | 656 | \$2.39 | \$2.70 |
| Annual Total | 656 | \$18,814.08 | \$21,254.40 |
| \$ Change from Current | | | \$2,440.32 |
| % Change from Current | | | 12.97% |

