

PROFESSIONAL SERVICES AGREEMENT
BETWEEN
THE CITY OF LEE'S SUMMIT
AND
INFRASTRUCTURE TECHNOLOGIES, LLC
d/b/a ITpipes

THIS PROFESSIONAL SERVICES AGREEMENT (this "Agreement") is entered into as of the Effective Date set forth below between the City of Lee's Summit, a Missouri municipal corporation (the "City"), and Infrastructure Technologies, LLC, d/b/a/ ITpipes, (the "Contractor"). The City and the Contractor are sometimes referred to individually as the "Party" and collectively as the "Parties".

RECITALS

- A. The City issued a Request for Proposals, RFP #2021-058 "Sewer Inspection Video Software" (the "RFP"), a copy of which is on file with the Purchasing Division and incorporated herein by reference, seeking proposals from Contractors to provide Sewer Inspection Video Software (the "Services").
- B. The Contractor responded to the RFP by submitting a proposal (the "Proposal"), attached hereto as Exhibit A and incorporated herein by reference, and the City desires to enter into an Agreement with the Contractor for the Services.

AGREEMENT

NOW, THEREFORE, in consideration of the foregoing recitals, which are incorporated herein by reference, the following mutual covenants and conditions, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the City and the Contractor hereby agree as follows:

1. Term of Agreement.

- a. Initial Term. This Agreement shall be effective from the Effective Date, and remain in full force and effect until the date the installation and implementation of the software as set forth in the Scope of Work is complete, such work has been accepted by the City, and the license is activated, (the "Initial Term"), unless terminated as otherwise provided herein. The date the installation and implementation of the software is complete, such work has been accepted by the City, and the license is activated ("Activation Date") shall be agreed by both parties in writing.
- b. Renewal Terms. After the expiration of the Initial Term, this Agreement may automatically renew for up to four (4) successive, one-year terms (each a "Renewal Term") if it is deemed in the best interests of the City, subject to availability and appropriation of funds for renewal in each subsequent year. The Initial Term and any Renewal Term(s) are collectively referred to herein as the "Term." Upon renewal, the terms and conditions of this Contract shall remain in full force and effect.

2. Scope of Work. Contractor shall provide the Services as set forth in the Scope of Work, attached hereto as Exhibit B and incorporated herein by reference.

3. Compensation. The City shall pay Contractor a one-time licensing fee not to exceed \$31,000.00, at the rates set forth in the Fee Proposal, attached hereto as Exhibit C and incorporated herein by reference, upon the Activation Date.

The City shall also pay Contractor an annual maintenance fee of \$14,915.00 for up to five-years, as set forth in the Fee Proposal, with the first payment due upon the Activation Date, and subsequent payments due on the annual anniversary of the Activation Date.

4. Payments. All invoices shall document and itemize all work completed to date, and shall include the Purchase Order number authorizing the transaction, if applicable, and shall be delivered to the City Accounts Payable address indicated on the face of the Purchase Order or email to ap@cityofls.net, unless otherwise specified. Each invoice statement shall include a record of time expended and work performed in sufficient detail to justify payment. All transportation charges

must be prepaid by the Contractor. If invoice is subject to a quick payment discount, the discount period will be calculated from the date of receipt of the claim Service or the/ Materials or the invoice, whichever is later.

5. Safety Plan. Contractor shall provide the Services in accordance with a safety plan that is compliant with Occupational Safety and Health Administration ("OSHA"), American National Standards Institute and National Institute for Occupational Safety and Health standards. If, in the Contractor's sole determination, the Services to be provided do not require a safety plan, Contractor shall notify the City, in writing, describing the reasons a safety plan is unnecessary. The City reserves the right to request a safety plan following such notification.

6. Documents. All documents, including any intellectual property rights thereto, prepared and submitted to the City pursuant to this Agreement shall be the property of the City.

7. Contractor Personnel. Contractor shall provide adequate, experienced personnel, capable of and devoted to the successful performance of the Services under this Agreement. Contractor agrees to assign specific individuals to key positions. If deemed qualified, the Contractor is encouraged to hire City residents to fill vacant positions at all levels. Contractor agrees that, upon commencement of the Services to be performed under this Agreement, key personnel shall not be removed or replaced without prior written notice to the City. If key personnel are not available to perform the Services for a continuous period exceeding thirty (30) calendar days, or are expected to devote substantially less effort to the Services than initially anticipated, Contractor shall immediately notify the City of same and shall, subject to the concurrence of the City, replace such personnel with personnel possessing substantially equal ability and qualifications.

8. Inspection; Acceptance. All work and services shall be subject to inspection and acceptance by the City at reasonable times during Contractor's performance. The Contractor shall provide and maintain a self-inspection system that is acceptable to the City.

9. Licenses; Materials. Contractor shall maintain in current status all federal, state, and local licenses and permits required for the operation of the business conducted by the Contractor. The City has no obligation to provide Contractor, its employees, or subcontractors any business registrations or licenses required to perform the specific services set forth in this Agreement. The City has no obligation to provide tools, equipment or material to Contractor.

10. Performance Warranty. Contractor warrants that the Services rendered will conform to the requirements of this Agreement and with the care and skill ordinarily used by members of the same profession practicing under similar circumstances at the same time and in the same locality.

11. Indemnification. To the fullest extent permitted by law, the Contractor shall indemnify, defend and hold harmless the City and each council member, officer, director, employee or agent thereof (the City and any such person being herein called an "Indemnified Party"), for, from and against any and all losses, claims, damages, liabilities, fines, penalties, judgments, costs and expenses (including, but not limited to, reasonable attorneys' fees, court costs and the costs of appellate proceedings) to which any such Indemnified Party may become subject, under any theory of liability whatsoever (collectively "Claims"), insofar as such Claims (or actions in respect thereof) relate to, arise out of, or are caused by or based upon the intentional, reckless, or negligent acts, misconduct, errors, directives, mistakes or omissions, in connection with the work or services of the Contractor, its officers, employees, agents, or any tier of subcontractor or person for which Contractor may be legally liable in the performance of this Agreement.

The amount and type of insurance coverage requirements set forth below will in no way be construed as limiting the scope of the indemnity in this Section.

12. Insurance.

12.1 General.

- A. Insurer Qualifications. Without limiting any obligations or liabilities of Contractor, Contractor shall purchase and maintain, at its own expense, hereinafter stipulated minimum insurance with insurance companies authorized to do business in the State of Missouri, with an AM Best, Inc. rating of A or above with policies and forms satisfactory to the City. Failure to maintain insurance as specified herein may result in termination of this Agreement at the City's option.

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- B. No Representation of Coverage Adequacy. The City reserves the right to review any and all of the insurance policies and/or endorsements cited in this Agreement, but has no obligation to do so. Failure to demand such evidence of full compliance with the insurance requirements set forth in this Agreement or failure to identify any insurance deficiency shall not relieve Contractor from, nor be construed or deemed a waiver of, its obligation to maintain the required insurance at all times during the performance of this Agreement.
- C. Additional Insured. All insurance coverage and self-insured retention or deductible portions, except Workers' Compensation insurance and Professional Liability insurance, if applicable, shall name and endorse, to the fullest extent permitted by law for claims arising out of the performance of this Agreement, the City, its agents, representatives, officers, directors, officials and employees as Additional Insured as specified under the respective coverage sections of this Agreement.
- D. Coverage Term. All insurance required herein shall be maintained in full force and effect until all work or services required to be performed under the terms of this Agreement are satisfactorily performed, completed and formally accepted by the City, unless specified otherwise in this Agreement.
- E. Primary Insurance. Contractor's insurance shall be, or be endorsed to indicate, its primary, non-contributory insurance with respect to performance of this Agreement and in the protection of the City as an Additional Insured. Such coverage shall be at least as broad as ISO CG 20 01 04 13.
- F. Claims Made. In the event any insurance policies required by this Agreement are written on a "claims made" basis, coverage shall extend, either by keeping coverage in force or purchasing an extended reporting option, for six (6) years past completion and acceptance of the services. Such continuing coverage shall be evidenced by submission of annual Certificates of Insurance citing applicable coverage is in force and contains the provisions as required herein for the six-year period.
- G. Waiver. All policies, except for Professional Liability, including Workers' Compensation insurance, shall contain a waiver of rights of recovery (subrogation) against the City, its agents, representatives, officials, officers and employees for any claims arising out of the work or services of Contractor. Contractor shall arrange to have such subrogation waivers incorporated into each policy via formal written endorsement.
- H. Policy Deductibles and/or Self-Insured Retentions. The policies set forth in these requirements may provide coverage that contains deductibles or self-insured retention amounts. Such deductibles or self-insured retention shall not be applicable with respect to the policy limits provided to the City. Contractor shall be solely responsible for any such deductible or self-insured retention amount.
- I. Automatic Escalator. The limits of liability for each policy coverage amount stated above shall be automatically adjusted upward as necessary to remain at all times not less than the maximum amount of liability set forth in Chapter 537.610 RSMo. applicable to political subdivisions pursuant to 537.600; provided that nothing herein or in any such policy shall be deemed to waive the City's sovereign immunity. The statutory waiver of sovereign immunity for 2020 is \$2,905,664 for all claims arising out of a single accident or occurrence.
- J. Use of Subcontractors. If any work under this Agreement is subcontracted in any way, Contractor shall either cover all sub-contractors in the Contractor's liability insurance policy or execute written agreements with its subcontractors containing the indemnification provisions set forth in this Section and insurance requirements set forth herein protecting the City and Contractor. Contractor shall be responsible for executing any agreements with its subcontractors and obtaining certificates of insurance verifying the insurance requirements.
- K. Notice of Claim. Contractor shall upon receipt of notice of any claim in connection with this Agreement promptly notify the City, providing full details thereof, including an estimate of the amount of loss or liability. Contractor shall also promptly notify the City of any reduction in limits of protection afforded under any policy listed in the certificate(s) of insurance in an amount such that the policy aggregate becomes less than the current statutory waiver of sovereign immunity, regardless of whether such impairment is a result of this Agreement. A breach of this provision is a material breach of the Agreement.
- L. Evidence of Insurance. Prior to commencing any work or services under this Agreement, Contractor will provide the City with suitable evidence of insurance in the form of certificates of insurance and a copy of the declaration page(s) of the insurance policies as required by this Agreement, issued by Contractor's insurance insurer(s) as evidence that policies are placed with acceptable insurers as specified herein and provide the required coverages, conditions and limits of coverage specified in this Agreement and that such coverage and provisions are in full force and effect. The City may reasonably rely upon the certificates of insurance and declaration

page(s) of the insurance policies as evidence of coverage but such acceptance and reliance shall not waive or alter in any way the insurance requirements or obligations of this Agreement.

If any of the policies required by this Agreement expire during the life of this Agreement, Contractor shall forward renewal certificates and declaration page(s) to the City thirty (30) days prior to the expiration date. All certificates of insurance and declarations required by this Agreement shall be identified by referencing number and title of this Agreement. Additionally, certificates of insurance and declaration page(s) of the insurance policies submitted without a reference to this Agreement, as applicable, will be subject to rejection and may be returned or discarded. Certificates of insurance and declaration page(s) shall specifically include the following provisions:

- (1) The City, its agents, representatives, officers, directors, officials and employees are Additional Insureds as follows:
 - (a) Commercial General Liability – Under Insurance Services Office, Inc., (“ISO”) Form CG 20 10 03 97 and CG 20 37 07 04, or their equivalents.
 - (b) Auto Liability – Under ISO Form CA 20 48 or equivalent.
 - (c) Excess Liability – Follow Form to underlying insurance.
- (2) Contractor’s insurance shall be primary, non-contributory insurance with respect to performance of the Agreement.
- (3) All policies, except for Professional Liability, including Workers’ Compensation, waive rights of recovery (subrogation) against City, its agents, representatives, officers, officials and employees for any claims arising out of work or services performed by Contractor under this Agreement.
- (4) ACORD certificate of insurance form 25 (2014/01) is preferred. If ACORD certificate of insurance form 25 (2001/08) is used, the phrases in the cancellation provision “endeavor to” and “but failure to mail such notice shall impose no obligation or liability of any kind upon the company, its agents or representatives” shall be deleted. Certificate forms other than ACORD form shall have similar restrictive language deleted.

All Certificates of Insurance shall name the City of Lee’s Summit as the certificate holder and send the certificate and any endorsements to:

City of Lee's Summit
Attn: Procurement and Contract Services
220 S.E. Green Street
Lee's Summit, MO 64063 -2358

- M. Endorsements. Contractor shall provide the City with the necessary endorsements to ensure City is provided the insurance coverage set forth in this Subsection.

12.2 Required Insurance Coverage.

- A. Commercial General Liability. Contractor shall maintain “occurrence” form Commercial General Liability insurance with an unimpaired limit of not less than \$1,000,000 for each occurrence, \$2,000,000 Products and Completed Operations Annual Aggregate and a \$2,000,000 General Aggregate Limit. The policy shall cover liability arising from premises, operations, independent contractors, products-completed operations, bodily injury, personal injury and advertising injury. Coverage under the policy will be at least as broad as ISO policy form CG 00 01 93 or equivalent thereof, including but not limited to, separation of insured’s clause. To the fullest extent allowed by law, for claims arising out of the performance of this Agreement, the City, its agents, representatives, officers, officials and employees shall be endorsed as an Additional Insured under ISO, Commercial General Liability Additional Insured Endorsement forms CG 20 10 03 97 and CG 20 37 07 04, or their equivalents, which shall read “Who is an Insured (Section II) is amended to include as an insured the person or organization shown in the Schedule, but only with respect to liability arising out of “your work” for that insured by or for you.” The policy shall contain an endorsement waiving rights of recovery (subrogation) against the City, its agents, representatives, officials, officers and employees. If any Excess insurance is utilized to fulfill the requirements of this subsection, such Excess insurance shall be “follow form” equal or broader in coverage scope than underlying insurance.

- B. Vehicle Liability. Contractor shall maintain Business Automobile Liability insurance with an unimpaired limit of \$1,000,000 each occurrence on Contractor's owned, hired and non-owned vehicles assigned to or used in the performance of the Contractor's work or services under this Agreement. Coverage will be at least as broad as ISO coverage code "1" "any auto" policy form CA 00 01 12 93 or equivalent thereof. To the fullest extent allowed by law, for claims arising out of the performance of this Agreement, the City, its agents, representatives, officers, directors, officials and employees shall be endorsed as an Additional Insured under ISO Business Auto policy Designated Insured Endorsement form CA 20 48 or equivalent. The policy shall contain an endorsement waiving rights of recovery (subrogation) against the City, its agents, representatives, officials, officers and employees. If any Excess insurance is utilized to fulfill the requirements of this subsection, such Excess insurance shall be "follow form" equal or broader in coverage scope than underlying insurance.
- C. Workers' Compensation Insurance. Contractor shall maintain Workers' Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction over Contractor's employees engaged in the performance of work or services under this Agreement and shall also maintain Employers Liability Insurance with an unimpaired limit of not less than \$500,000 for each accident, \$500,000 disease for each employee and \$1,000,000 disease policy limit. The policy shall contain an endorsement waiving rights of recovery (subrogation) against the City, its agents, representatives, officials, officers and employees.
- D. Professional Liability. If this Agreement is the subject of any professional services or work, or if the Contractor engages in any professional services or work in any way related to performing the work under this Agreement, the Contractor shall maintain Professional Liability insurance covering negligent errors and omissions arising out of the Services performed by the Contractor, or anyone employed by the Contractor, or anyone for whose negligent acts, mistakes, errors and omissions the Contractor is legally liable, with an liability insurance limit of \$1,000,000 each claim and \$1,000,000 annual aggregate.

The Policy shall include, or be endorsed to include, property damage liability coverage for damage to, alteration of, loss of, or destruction of electronic data and/or information "property" of the City in the care, custody, or control of Contractor.

- E. Cyber Liability Insurance. If this Agreement is the subject of any services or work involving the City's information technology structure, or if Contractor engages in any services or work in any way related to performing work involving the City's information technology structure under this Agreement, Contractor shall maintain Cyber Liability insurance with limits not less than \$1,000,000 per occurrence or claim, \$1,000,000 aggregate. Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by Contractor in this Agreement and shall include, but not be limited to, claims involving infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, alteration of electronic information, extortion and network security. The policy shall provide coverage for breach response costs as well as regulatory fines and penalties as well as credit monitoring expenses with limits sufficient to respond to these obligations.

12.3 Cancellation and Expiration Notice. Insurance required herein shall not expire, be canceled, or be materially changed without thirty (30) days' prior written notice to the City.

13. Termination; Cancellation.

13.1 For City's Convenience. This Agreement is for the convenience of the City and, as such, may be terminated without cause after receipt by Contractor of written notice by the City. The Notice of Termination shall specify the effective date of termination, which shall be not less than five (5) calendar days from the date the notice is personally delivered or ten (10) days from the date the Notice of Termination is sent by another method. Upon termination for convenience, Contractor shall be paid, for all undisputed materials or services that were delivered prior to the termination date.

13.2 For Cause. If either Party fails to perform any obligation pursuant to this Agreement and such Party fails to cure its nonperformance within thirty (30) calendar days after notice of nonperformance is given by the non-defaulting Party, such Party will be in default. In the event of such default, the non-defaulting Party may terminate this Agreement

immediately for cause and will have all remedies that are available to it at law or in equity including, without limitation, the remedy of specific performance. If the nature of the defaulting Party's nonperformance is such that it cannot reasonably be cured within thirty (30) calendar days, then the defaulting Party will have such additional periods of time as may be reasonably necessary under the circumstances, provided the defaulting Party immediately (1) provides written notice to the non-defaulting Party and (2) commences to cure its nonperformance and thereafter diligently continues to completion the cure of its nonperformance. In no event shall any such cure period exceed ninety (90) calendar days. In the event of such termination for cause, payment shall be made by the City to the Contractor for the undisputed portion of its fee due as of the termination date.

The City shall have the right to declare the Contractor in default for the following reasons, which set forth examples, but are not the only reasons the Contractor may be declared in default:

1. Upon a breach by the Contractor of a material term or condition of this Contract, including unsatisfactory performance of the services;
2. Upon insolvency or the commencement of any proceeding by or against the Contractor, either voluntarily or involuntarily, under the Bankruptcy Code or relating to the insolvency, receivership, liquidation, or composition of the Contractor for the benefit of creditors;
3. If the Contractor refuses or fails to proceed with the services under the Contract when and as directed by the City;
4. If the Contractor or any of its officers, directors, partners, five percent (5%) or greater shareholders, principals, or other employee or person substantially involved in its activities are indicted or convicted after execution of the Contract under any state or federal law of any of the following:
 - a. a criminal offense incident to obtaining or attempting to obtain or performing a public or private contract;
 - b. fraud, embezzlement, theft, bribery, forgery, falsification, or destruction of records, or receiving stolen property;
 - c. a criminal violation of any state or federal antitrust law;
 - d. violation of the Racketeer Influence and Corrupt Organization Act, 18 U.S.C. § 1961 et seq., or the Mail Fraud Act, 18 U.S.C. § 1341 et seq., for acts in connection with the submission of proposals or proposals for a public or private contract;
 - e. conspiracy to commit any act or omission that would constitute grounds for conviction or liability under any statute described in subparagraph (d) above; or
 - f. an offense indicating a lack of business integrity that seriously and directly affects responsibility as a City contractor.
5. If the Contractor or any of its officers, directors, partners, five percent (5%) or greater shareholders, principals, or other employee or person substantially involved in its activities are subject to a judgment of civil liability under any state or federal antitrust law for acts or omissions in connection with the submission of bids or proposals for a public or private contract; or
6. If the Contractor or any of its officers, directors, partners, five percent (5%) or greater shareholders, principals, or other employee or person substantially involved in its activities makes or causes to be made any false, deceptive, or fraudulent material statement, or fail to make a required material statement in any bid, proposal, or application for City or other government work.

13.3 Gratuities. The City may, by written notice to the Contractor, cancel this Agreement if it is found by the City that gratuities, in the form of economic opportunity, future employment, entertainment, gifts or otherwise, were offered or given by the Contractor or any agent or representative of the Contractor to any officer, agent or employee of the City for the purpose of securing this Agreement. In the event this Agreement is canceled by the City pursuant to this provision, the City shall be entitled, in addition to any other rights and remedies, to recover and withhold from the Contractor an amount equal to 150% of the gratuity.

13.4 Agreement Subject to Appropriation. The City is obligated only to pay its obligations set forth in the Agreement as may lawfully be made from funds appropriated and budgeted for that purpose during the City's then current fiscal year. The City's obligations under this Agreement are current expenses subject to the "budget law" and the unfettered legislative discretion of the City concerning budgeted purposes and appropriation of funds. Should the City elect not to appropriate and budget funds to pay its Agreement obligations, this Agreement shall be deemed terminated at the end

of the then-current fiscal year term for which such funds were appropriated and budgeted for such purpose and the City shall be relieved of any subsequent obligation under this Agreement. The Parties agree that the City has no obligation or duty of good faith to budget or appropriate the payment of the City's obligations set forth in this Agreement in any budget in any fiscal year other than the fiscal year in which the Agreement is executed and delivered. The City shall be the sole judge and authority in determining the availability of funds for its obligations under this Agreement. The City shall keep Contractor informed as to the availability of funds for this Agreement. The obligation of the City to make any payment pursuant to this Agreement is not a general obligation or indebtedness of the City. Contractor hereby waives any and all rights to bring any claim against the City from or relating in any way to the City's termination of this Agreement pursuant to this section.

13.5 Conflict of Interest. No salaried officer or employee of the City and no member of the City Council shall have a financial interest, direct or indirect, in this Agreement, and any violation of this provision renders the Agreement void. The parties shall comply with all federal conflict of interest statutes and regulations, and all applicable provisions of §§ 105.450, *et. seq.* RSMo. Contractor covenants that it presently has no interest and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of Services to be performed under this Agreement. Contractor further covenants that in the performance of this Agreement no person having such interest shall be employed.

14. Miscellaneous.

14.1 Independent Contractor. It is clearly understood that each party will act in its individual capacity and not as an agent, employee, partner, joint venturer, or associate of the other. An employee or agent of one party shall not be deemed or construed to be the employee or agent of the other for any purpose whatsoever. Contractor acknowledges and agrees that all services provided under this Agreement are being provided as an independent contractor, not as an employee or agent of the City. Contractor, its employees and subcontractors are not entitled to workers' compensation benefits from the City. The City does not have the authority to supervise or control the actual work of Contractor, its employees or subcontractors. Contractor is neither prohibited from entering into other contracts nor prohibited from practicing its profession elsewhere. City and Contractor do not intend to nor will they combine business operations under this Agreement.

14.2 Applicable Law; Venue. This Agreement shall be governed by the laws of the State of Missouri, and a suit pertaining to this Agreement may be brought only in courts in eastern Jackson County, Missouri. The Parties expressly and irrevocably consent to the exclusive jurisdiction and venue of such courts and expressly waive the right to transfer or remove any such action.

14.3 Laws and Regulations. Contractor shall comply with all federal, state, and local laws, regulations, and ordinances applicable to its performance under this Agreement. The Contractor shall include similar requirements of all subcontractors in Agreements entered for performance of Contractor's obligations under this Agreement. Contractor shall keep fully informed and shall at all times during the performance of its duties under this Agreement ensure that it and any person for whom the Contractor is responsible abides by, and remains in compliance with, all rules, regulations, ordinances, statutes or laws affecting the Services, including, but not limited to, the following: (1) existing and future City and County ordinances and regulations; (2) existing and future State and Federal laws and regulations; and (C) existing and future Occupational Safety and Health Administration standards.

14.4 Amendments. This Agreement may be modified only by a written amendment signed by persons duly authorized to enter into contracts on behalf of the City and the Contractor.

14.5 Provisions Required by Law. Each and every provision of law and any clause required by law to be in the Agreement will be read and enforced as though it were included herein and, if through mistake or otherwise any such provision is not inserted, or is not correctly inserted, then upon the application of either Party, the Agreement will promptly be physically amended to make such insertion or correction.

14.6 Severability. The provisions of this Agreement are severable to the extent that any provision or application held to be invalid by a Court of competent jurisdiction shall not affect any other provision or application of the Agreement which may remain in effect without the invalid provision or application.

14.7 Entire Agreement; Interpretation; Parol Evidence. This Agreement represents the entire agreement of the Parties with respect to its subject matter, and all previous agreements, whether oral or written, entered into prior to this Agreement are hereby revoked and superseded by this Agreement. No representations, warranties, inducements or oral agreements have been made by any of the Parties except as expressly set forth herein, or in any other contemporaneous written agreement executed for the purposes of carrying out the provisions of this Agreement. This Agreement shall be construed and interpreted according to its plain meaning, and no presumption shall be deemed to apply in favor of, or against the Party drafting the Agreement. The Parties acknowledge and agree that each has had the opportunity to seek and utilize legal counsel in the drafting of, review of, and entry into this Agreement.

14.8 Assignment; Delegation. No right or interest in this Agreement shall be assigned or delegated by Contractor without prior, written permission of the City, signed by the City Administrator. Any attempted assignment or delegation by Contractor in violation of this provision shall be a breach of this Agreement by Contractor. The requirements of this Agreement are binding upon the heirs, executors, administrators, successors, and assigns of both Parties.

14.9 Subcontracts. No subcontract shall be entered into by the Contractor with any other Party to furnish any of the material or services specified herein without the prior written and signed approval of the City. The Contractor is responsible for performance under this Agreement whether or not subcontractors are used. Failure to pay subcontractors in a timely manner pursuant to any subcontract shall be a material breach of this Agreement by Contractor.

14.10 Rights and Remedies. No provision in this Agreement shall be construed, expressly or by implication, as waiver by the City of any existing or future right and/or remedy available by law in the event of any claim of default or breach of this Agreement. The failure of the City to insist upon the strict performance of any term or condition of this Agreement or to exercise or delay the exercise of any right or remedy provided in this Agreement, or by law, or the City's acceptance of and payment for services, shall not release the Contractor from any responsibilities or obligations imposed by this Agreement or by law, and shall not be deemed a waiver of any right of the City to insist upon the strict performance of this Agreement.

14.11 Offset for Damages. In addition to all other remedies at law or equity, the City may offset from any money due to the Contractor any amounts Contractor owes to the City for damages resulting from breach or deficiencies in performance or breach of any obligation under this Agreement.

14.12 Notices and Requests. Any notice or other communication required or permitted to be given under this Agreement shall be in writing and shall be deemed to have been duly given if (1) delivered to the Party at the address set forth below, (2) deposited in the U.S. Mail, registered or certified, return receipt requested, to the address set forth below or (3) given to a recognized and reputable overnight delivery service, to the address set forth below:

If to the City: City of Lee's Summit
220 SE Green St
Lee's Summit, Missouri 64063
Attn: Procurement and Contract Services

With copy to: City of Lee's Summit
220 SE Green St
Lee's Summit, Missouri 64063
Attn: City Attorney's Office

If to Contractor: itPipes
4921 Alexander Boulevard NE, Suite B
Albuquerque, NM 87107
Attn: Cori Criss, CEO

or at such other address, and to the attention of such other person or officer, as any Party may designate in writing by notice duly given pursuant to this subsection. Notices shall be deemed received (1) when delivered to the Party, (2) three

(3) business days after being placed in the U.S. Mail, properly addressed, with sufficient postage, or (3) the following business day after being given to a recognized overnight delivery service, with the person giving the notice paying all required charges and instructing the delivery service to deliver on the following business day. If a copy of a notice is also given to a Party's counsel or other recipient, the provisions above governing the date on which a notice is deemed to have been received by a Party shall mean and refer to the date on which the Party, and not its counsel or other recipient to which a copy of the notice may be sent, is deemed to have received the notice.

14.13 Force Majeure. The Parties shall be excused from performance during the time and to the extent that they are prevented from obtaining, delivering, or performing for reasons beyond the Parties' reasonable control, including without limitation, by act of God, public health emergency, natural disaster fire, strike, loss or shortage of transportation facilities, lock-out, commandeering of materials, products, plants or facilities by the government, and any other events or circumstances beyond the reasonable control of the party, when satisfactory evidence is presented to the City, provided that it is satisfactorily established that the non-performance is not due to the fault or neglect of the Party not performing.

14.14 Confidentiality of Records. The Contractor shall establish and maintain procedures and controls that are acceptable to the City for the purpose of ensuring that information contained in its records or obtained from the City or from others in carrying out its obligations under this Agreement shall not be used or disclosed by it, its agents, officers, or employees, except as required to perform Contractor's duties under this Agreement. Persons requesting such information should be referred to the City. Contractor also agrees that any information pertaining to individual persons shall not be divulged other than to employees or officers of Contractor as needed for the performance of duties under this Agreement. Contractor shall ensure its subcontractors are aware of and comply with this provision.

14.15 Information Technology

a. Limited Access. If necessary for the fulfillment of the Contract, the City may provide the Contractor with non-exclusive, limited access to the City's information technology infrastructure. The Contractor understands and agrees to abide by all the City policies, standards, regulations and restrictions regarding access and usage of the City's information technology infrastructure. The Contractor shall enforce all such policies, standards, regulations and restrictions with all the Contractor's employees, agents or any tier of subcontractor granted access in the performance of this Contract, and shall be granted and authorize only such access as may be necessary for the purpose of fulfilling the requirements of the Contract.

b. Data Confidentiality: All data, regardless of form, including originals, images and reproductions, prepared by, obtained by or transmitted to the Contractor in connection with this Contract is confidential, proprietary information owned by the City. Except as specifically provided in this Contract, the Contractor shall not, without the prior, written consent of the City Manager or authorized designee, (A) disclose data generated in the performance of the Services to any third party or (B) use City data and information.

c. Data Security. Personal identifying information, financial account information, or restricted City information, whether electronic format or hard copy, must be secured and protected at all times to avoid unauthorized access. At a minimum, the Contractor must encrypt and/or password-protect electronic files. This includes data saved to laptop computers, computerized devices or removable storage devices. When personal identifying information, financial account information, or restricted City information, regardless of its format, is no longer necessary or this Contract is terminated (whichever occurs first), the information must be redacted or destroyed through appropriate and secure methods that ensure the information cannot be viewed, accessed or reconstructed. Before the information discussed in this subsection is destroyed, the Contractor shall send a copy of such information to the City in a format specified by the City.

d. Compromised Security. In the event that data collected or obtained by the Contractor in connection with this Contract is believed to have been compromised, the Contractor shall notify the City Manager, or authorized designee, immediately. The Contractor agrees to reimburse the City for any costs incurred by the City to investigate potential breaches of this data and, where applicable, the cost of notifying individuals who may be impacted by the breach.

e. Permitted Access. The Contractor's employees, agents and subcontractors must receive prior, written approval from the City before being granted access to the City's information technology infrastructure and data and the

City, in its sole determination, shall determine accessibility and limitations thereto. The Contractor agrees that the requirements of this Section shall be incorporated into all subcontractor/subcontractor contracts entered into by the Contractor. It is further agreed that a violation of this Section shall be deemed to cause irreparable harm that justifies injunctive relief in court. A violation of this Section may result in immediate termination of this Contract without notice.

f. Cessation of Operation or Support. If Contractor ceases to operate, ends support of, or otherwise divests its interest in the software and materials for which it is contracted by the City and does not assign its service obligations according to these Terms and Conditions, the Contractor shall provide the City a copy of current source code. The City agrees it shall only use the source code to support its internal use of the software.

g. Disengagement. In the event the Contract is terminated by either party, Contractor agrees to confer back to the City all of its data, in usable and normalized format, within 30 calendar days of notice of termination. There shall be no charge for the return of City data to the City.

h. Survival. The obligations of the Contractor under this Section shall survive the termination of this Contract.

14.16 Work Authorization/E-verify. Pursuant § 285.530, RSMo., if Agreement exceeds five thousand dollars (\$5,000.00), Contractor warrants and affirms to the City that (i) Contractor is enrolled and participates in a federal work authorization program with respect to the employees working in connection with the contracted services and (ii) Contractor does not knowingly employ any person who is an unauthorized alien in connection with the contracted services.

Contractor shall swear to and sign an affidavit declaring such affirmation, and provide the City with supporting documentation of its enrollment and participation in a federal work authorization program with respect to the employees working in connection with this Agreement. The required documentation must be from the federal work authorization program provider (e.g. the electronic signature page from the E-Verify program's Memorandum of Understanding); a letter from Contractor reciting compliance is not sufficient.

14.17 Conflicting Terms. In the event of any inconsistency, conflict or ambiguity among the terms of this Agreement, the Scope of Work, any City-approved Purchase Order or Work Order, the Fee Proposal, the RFP and the Contractor's Proposal, the documents shall govern in the order listed herein.

Notwithstanding the foregoing, unauthorized exceptions, conditions, limitations or provisions in conflict with the terms of this Agreement (collectively, the "Unauthorized Conditions"), other than the City's project-specific quantities, configurations or delivery dates, are expressly declared void and shall be of no force and effect. Acceptance by the City of any invoice containing any such Unauthorized Conditions or failure to demand full compliance with the terms and conditions set forth in this Contract shall not alter or relieve Contractor from, nor be construed or deemed a waiver of, its requirements and obligations in the performance of this Agreement. If the Agreement is renewed pursuant to Section 1 above and such renewal includes any conflicting terms, other than price, those terms will be null and void unless amended as set forth in this Agreement.

14.18 Non-Exclusive Agreement. This Agreement is entered into with the understanding and agreement that it is for the sole convenience of the City. The City reserves the right to obtain like goods and services from another source when necessary.

14.19 Prevailing Wages. Pursuant to RSMo. § 290.230.5, if this Agreement exceeds seventy-five thousand dollars (\$75,000.00) and involves construction of public works, Contractor shall all its workers the prevailing hourly rate of wages for work of a similar character in Lee's Summit. If there is a dispute whether this Agreement is subject to prevailing wages as required by RSMo. § 290.210, et. seq., the City's determination shall control.

14.20 Cooperative Purchasing. Contractor, by submitting a proposal to the RFP, acknowledges that other specific eligible political subdivisions and nonprofit institutions ("Eligible Procurement Unit(s)") are permitted to utilize procurement agreements developed by the City, at their discretion and with the agreement of the awarded Contractor. Contractor may, at its sole discretion, accept orders from Eligible Procurement Unit(s) for the purchase of the materials and/or services at the prices and under the terms and conditions of this Agreement, in such quantities and configurations as may be agreed upon between the Parties. All cooperative procurements under this Agreement shall be transacted solely between the requesting Eligible Procurement Unit and Contractor. Payment for such purchases will be the sole responsibility of the Eligible Procurement Unit. The exercise of any rights, responsibilities or remedies by the Eligible

Procurement Unit shall be the exclusive obligation of such unit. The City assumes no responsibility for payment, performance or any liability or obligation associated with any cooperative procurement under this Agreement. The City shall not be responsible for any disputes arising out of transactions made by others.

14.21 Time of the Essence. Time is of the essence in this Agreement. Unless otherwise specifically provided, any consent to delay in Contractor's performance of its obligation is applicable only to the particular transaction to which it relates, and is not applicable to any other obligation or transaction.

14.22 Signatory Authority. Each person signing this Agreement represents that such person has the requisite authority to execute this Agreement on behalf of the entity the person represents and that all necessary formalities have been met.

14.23 E-Signature and Counterparts. The Parties agree that this Contract may be signed in two or more counterparts and/or signed electronically, and all such counterparts together shall constitute one and the same contract; such signatures shall bind the signing party in the same manner as if a handwritten signature had been delivered.

14.24 Anti-Discrimination Against Israel Act. If this Contract has a total potential value of \$100,000 or more and Contractor has 10 or more employees, the following applies. Pursuant to Section 34.600, RSMo and to the fullest extent permitted by law, Contractor certifies that Contractor is not engaged in a boycott of Israel as of the Effective Date of this Agreement, and agrees for the duration of this Agreement to not engage in a boycott of Israel as defined in Section 34.600, RSMo

IN WITNESS WHEREOF, the Parties hereto have executed this Agreement as of this _____ day of _____, 20__ ("Effective Date").

CITY OF LEE'S SUMMIT

[INSERT CONTRACTOR'S NAME]

Stephen A. Arbo, City Manager

By



Print Name Cori Criss

ATTEST:

Title CEO

Trisha Fowler Arcuri, City Clerk

Date 07/26/2021

APPROVED AS TO FORM:

Daniel R. White,
Chief Counsel of Management and Operations

EXHIBIT A
TO
PROFESSIONAL SERVICES AGREEMENT
BETWEEN
THE CITY OF LEE'S SUMMIT
AND
INFRASTRUCTURE TECHNOLOGIES, LLC
d/b/a ITpipes

[Contractor's Proposal]

See following pages.

EXHIBIT B
TO
PROFESSIONAL SERVICES AGREEMENT
BETWEEN
THE CITY OF LEE'S SUMMIT
AND
INFRASTRUCTURE TECHNOLOGIES, LLC
d/b/a ITpipes
[Scope of Work]

Project Description

The asset types that are part of this project include: Mainline.

Products with Major Tasks

This project scope includes each product purchased with a description, objective, deliverable, client resources required to meet the deliverable, product requirements with installation/setup instructions, assumptions, and detailed activities necessary to complete that product implementation. Please note ITpipes licenses/subscription products are part of this Scope, however, typically these products only require license issuance therefore requirements in relation to tasks are often not applicable.

Upon project discovery, the order of major tasks will be realigned to meet implementation needs. Many tasks need to be sequential and cannot happen simultaneously. With each project task completion, we request confirmation of completion via email. It is critical tasks be approved or this will hold up other tasks. Adjustments to confirmed tasks after confirmation of approval can cascade into major changes and escalated time and effort needed for both parties. If adjustments to accepted deliverables are required, there may be associated costs and potentially a change order required.

Product List with Associated Description, Deliverables, and more.

Product Description: *Project kick-off and introduction call.* Product Name: t-kickoffintro

Objective: To have an introduction call between the Client primary stakeholder and the ITpipes Project Manager.

Deliverable(s): Established communication between the Client primary stakeholder and the ITpipes Project Manager, with a coordinating list of all Client stakeholders and general understanding of role for each.

Client Resources Required:

- Primary Client stakeholder participation in an introductory call. One remote session of 1 hour.

Product Requirements & Installation/Setup Instructions:

- See Client Resources Required.

Assumptions:

The main project contact for Client:

- Is familiar with the CCTV Unit operations.
- Knows the reports they would like to run from ITpipes and knows the user list/contacts for end-users receiving ITpipes installations on their systems.
- Understands overall the Client GIS and AMS set up and has availability to pull in specific GIS and/or AMS Administrators as needed.

Activities:

- ITpipes Project Manager obtain a list of Client stakeholder contacts and related contact details for each. This may include field supervisors, inspectors, office users, engineers, IT, GIS and/or AMS contacts.
- Plan for scheduling of Investigation/Discovery call to include Client stakeholders.
- Product List with Associated Description, Deliverables, and more.

Product Description: *Discovery with stakeholders.* Product Name: t-discovery

Objective: To conduct a virtual introduction with the Client stakeholders and determine leadership task responsibilities. Discovery may require additional meetings and will include review of workflow, Client resources and requirements, product requirements, determining asset template details, and a proposed project timeline.

Deliverable(s): Details confirmed for the workflow using ITpipes, product requirements, Client resource requirements, and assumptions are met and/or a timeline defined for these to be met, a confirmed asset template, and a proposed timeline defined for the overall project implementation.

Client Resources Required:

- Stakeholder time and availability to prep, participate, and follow up on the discovery call. One prep session of 1 hour, two remote sessions of 2 hours each, for a total of 5 hours.
- Stakeholder time and availability to review asset template options and confirm a template is approved. Time for this task varies, but is estimated at two remote sessions of 1-2 hours each for a total of 2-4 hours.
- I.T. Administrator to confirm permissions are possible and/or set up permissions for defined workflows. Three to 4 remote sessions of 1 hour each, for a total of 4 hours.

Product Requirements & Installation/Setup Instructions:

- See Client Resource Requirements.

Assumptions:

- Stakeholders have ability to provide information and access to Client resources as needed.

Activities:

- Review existing workflow and confirm any adjustments to workflow.
- Review product requirements and ensure all requirements are or can be met.
- Review Client Resources Required and ensure all requirements are or can be met.
 - Review asset template options and confirm the template is approved.
- Determine proposed timeline for task completion.

Product Description: *ITpipes Web set up on ITpipes Cloud for Client access.* Product Name: p-websetup-c

Objective: To set up ITpipes Web on ITpipes Cloud for Client access.

Deliverable(s): Client stakeholders able to access ITpipes Web on ITpipes Cloud successfully.

Client Resources Required:

- GIS Administrator to set up initial map for ITpipes consumption and provide input on field mapping. Time for this varies based on existing map setup and needs.
- Client to assign an internal "ITpipes Administrator" that will setup Client users. One remote session of 1-2 hours.
- Stakeholders to attend training. One to two remote sessions of 2-4 hours.

Product Requirements & Installation/Setup Instructions:

- [GIS/Mapping integration requirements here: https://bit.ly/3f2YEjC](https://bit.ly/3f2YEjC).
- Broadband internet

Assumptions:

Activities:

- Client to set up map for ITpipes consumption and provide input on field mapping.
- ITpipes Administrator (Client stakeholder) to set up (Client) users with associated permission levels.
- Attend training on ITpipes Web, Web read-only and/or Inspection View.

Product Description: *ITpipes Mobile set up.* Product Name: p-mobilesetup-n

Objective: Setup ITpipes Mobile in the cctv inspection unit, with H.264 recording. Install Sync to ensure data is properly transferring automatically.

Deliverable(s): ITpipes Mobile fully functional on the mobile system, communicating with camera hardware and recording video in an H.264 format.

Client Resources Required:

- Access to field inspection unit for initial set up of ITpipes Mobile and for sync. Three to six remote sessions of 1-2 hour each, for a total of 6-12 hours.
- Inspectors available to perform inspections regularly to test ITpipes Mobile and Sync. Time varies depending on inspections performed.
- Stakeholders available to assign work and/or confirm completed inspections sync properly. Three to six remote sessions of 1-2 hours each, for a total of 6-12 hours.
- I.T. Administrator with full system permissions as needed.

Product Requirements & Installation/Setup Instructions:

- [CCTV unit has a computer that meets specifications: https://bit.ly/2LlxtTQ.](https://bit.ly/2LlxtTQ)
- Hardware connections for encoder/ footage counter to CCTV Unit computer are in place.
- CCTV Unit computer and/or user accounts have read/write access to media storage location.
- Broadband internet

Assumptions:

- CCTV computer and/or user accounts have read/write access to media storage location for Sync usage.
- Client stakeholders are familiar with the inspections workflow.
- Inspectors are familiar with the inspection camera equipment and all equipment is fully functional.

Activities:

- Software installation via remote pc of ITpipes Mobile and Sync
- Install and test ITpipes with camera and overlay equipment, confirm overlay connection or card set up for counter, inclination, or other sensory input is functional
- Confirm video capture device is set up and functional
- Setup H.264 recording, connection to camera hardware/distance encoder, video check, and test installation
- Test set up of the system

Product Description: *ITpipes Mobile with H.264 recording set up.* Product Name: p-mobileh264

Objective: ITpipes Mobile recording videos in native .mp4 h.264 format.

Deliverable(s): ITpipes Mobile recording in h.264 video format for browser-based viewing of videos successfully.

Client Resources Required:

- Inspector testing in CCTV Unit. One session of 1 hour.
- ITpipes Web users testing. One session of 1 hour.

Product Requirements & Installation/Setup Instructions:

- [CCTV unit has a computer that meets specifications: https://bit.ly/2LlxtTQ.](https://bit.ly/2LlxtTQ)

Assumptions:

- Inspectors are fully trained on how to use the inspection camera equipment and all equipment is fully functional.

Activities:

- Configure ITpipes Mobile to record in native .mp4 h.264 video format.
- Test recording in CCTV Unit, ITpipes Mobile.
- Test playback in office, ITpipes Web.

Product Description: *ITpipes Sync set up.* Product Name: p-syncsetup1-5

Objective: Set up ITpipes Sync to automate the process of transferring data between systems.

Deliverable(s): Automated, bi-directional syncing between CCTV Units and ITpipes Web fully functioning and executing any processes selected successfully.

Client Resources Required:

- I.T. Administrator with full system permissions.
- Access to the CCTV Unit for initial set up of ITpipes Mobile and Sync for set up and testing. Three to six remote sessions of 1-2 hours each, for a total of 6-12 hours.

- Inspectors available to perform inspections to test integration. Time varies depending on inspections performed.
- Stakeholders available to assign work and/or confirm completed inspections sync properly. Three to six remote sessions of 1 hour each, for a total of 3-6 hours.

Product Requirements & Installation/Setup Instructions:

- Confirm sync upload and download are functioning with all features expected.
- [Sync requirements and instructions for setup here: https://bit.ly/3hOOAfg.](https://bit.ly/3hOOAfg)

Assumptions:

- Inspector will perform inspections and test Sync connectivity, adjusting connectivity as necessary.

Activities:

- Install and set up Sync on the CCTV Unit(s) and/or server.
- Confirm Sync upload and download are functioning with all processes selected.
- Review Sync logs for any errors and adjust as necessary.
- QA/QC primary inspection repository to ensure that data and media are properly transferring
- Confirm Sync functionality with QA/QC approximately 3 occurrences.
- Confirm stakeholders are fully trained on using Sync.

Product Description: *ITpipes Integration to Cityworks set up.* Product Name: ams-cityworkssetup

Objective: To set up ITpipes integration with Cityworks for the specified asset/inspection type.

Deliverable(s): Automated, bi-directional integration fully functional between ITpipes and Cityworks, with selected tasks processing successfully.

Client Resources Required:

- Cityworks/GIS Administrator to set up Cityworks API, forms, and necessary inputs to related forms and adjust server permissions, local system permissions and/or user permissions.
- Access to the CCTV Unit for initial set up of ITpipes Mobile, Sync, and ITpipes to Cityworks Integration. 3-6 times via remote session for set up and testing. Three to six sessions of 1-2 hours each, for a total of 6-12 hours.
- Inspectors are available to perform inspections to test integration. Time varies depending on inspections performed.
- Stakeholders available to assign work and/or confirm completed inspections sync properly. Three to six sessions of 1 hour each, for a total of 3-6 hours.

Product Requirements & Installation/Setup Instructions:

- [Cityworks Integration Requirements, including Cityworks Work Order and TV Inspection API: https://bit.ly/2y3kdQJ.](https://bit.ly/2y3kdQJ)
- [Cityworks Worksheet: https://bit.ly/3cgOegx.](https://bit.ly/3cgOegx)

Assumptions:

- Client has Cityworks licensed and set up for the asset inspection type and is able to assign work orders and/or perform set up and testing of integration.

Activities:

- Determine functions to be used for integration and set up each.
- Client Cityworks/GIS Administrator do necessary set up of Cityworks API, forms, and necessary inputs to related forms ensure all users have appropriate permissions and access.
- Confirm location of the ITpipes to Cityworks Integration app set up (CCTV unit or Server)
- Configure the connections between ITpipes and Cityworks APIs.
- CCTV Inspector to test integration, performing functions necessary dependent upon selected functions used for integration; this can include completing work orders, inspections, performing unplanned work, or other tasks.

Product Description: *Consulting services for implementation tasks.* Product Name: ts-consultonlineonsite

Objective: Consulting services to perform implementation tasks, set up, and training onsite or online.

Deliverable(s): See Consulting Services at bottom of scope.

Client Resources Required:

- See Consulting Services at bottom of scope.

Product Requirements & Installation/Setup Instructions:

- See Consulting Services at bottom of scope.

Assumptions:

- See Consulting Services at bottom of scope.

Activities:

- Implementation tasks and recordkeeping.
- Configuration during discovery and set up of products.
- Training for individuals and/or group sessions remote and/or onsite.
- See Consulting Services at bottom of scope.

Product Description: *Consulting services for implementation tasks.* Product Name: ts-consultonlineonsite

Objective: Consulting services to perform implementation tasks, set up, and training onsite or online.

Deliverable(s): See Consulting Services at bottom of scope.

Client Resources Required:

- See Consulting Services at bottom of scope.

Product Requirements & Installation/Setup Instructions:

- See Consulting Services at bottom of scope.

Assumptions:

- See Consulting Services at bottom of scope.

Activities:

- Implementation tasks and recordkeeping.
- Configuration during discovery and set up of products.
- Training for individuals and/or group sessions remote and/or onsite.
- See Consulting Services at bottom of scope.

Product Description: *User Acceptance Testing.* Product Name: t-useracceptancetesting

Objective: To confirm users are able to perform expected functions within ITpipes.

Deliverable(s): The ITpipes products are fully functional and users are able to test each product to ensure functioning successfully.

Client Resources Required:

- All stakeholders participate in testing the ITpipes product and functions that will be used within ITpipes.

Product Requirements & Installation/Setup Instructions:

- Not applicable.

Assumptions:

- Not applicable.

Activities:

- All products purchased are tested with associated workflow and process by the Client stakeholders.

Product Description: *Go live with ITpipes implementation.* Product Name: t-golive

Objective: To confirm the ITpipes implementation is complete and all products are functioning successfully.

Deliverable(s): The ITpipes implementation is complete and ITpipes service and support will move into maintenance mode for the Client.

Client Resources Required:

- Stakeholders using ITpipes products and testing all workflow options.

Product Requirements & Installation/Setup Instructions:

- All products are fully functional.

Assumptions:

- All previous tasks are complete.

Activities:

- Client stakeholders will confirm each product deliverable is met.

Additional Products Provided:

Product Description: ITpipes Sync Subscription. Product Name: p-synsub

Product Description: ITpipes integration to Cityworks Subscription. Product Name: ams-cityworkssub

Product Description: ITpipes Web set up on ITpipes Cloud. Product Name: p-cloud-1tb

Product Description: ITpipes Web View Inspection Subscription. Product Name: p-webviewsub

Product Description: ITpipes Web Subscription. Product Name: p-webusersub

Product Description: ITpipes Mobile Subscription. Product Name: p-mobilesub

Consulting Services include:

- Consultation online/on-site combined up to 16 hours onsite training.

Consulting Services for legacy data migration include:

- Data and Video conversion to ITpipes with h.264 format.

EXHIBIT C
TO
PROFESSIONAL SERVICES AGREEMENT
BETWEEN
THE CITY OF LEE'S SUMMIT
AND
INFRASTRUCTURE TECHNOLOGIES, LLC
d/b/a ITpipes
[Fee Proposal]

Module	QTY	Unit Cost	Total Cost
ITpipes Web initial setup. This includes general setup such as installing ITpipes Web, database, GIS integration, configuring and testing. This does require an ongoing annual subscription. #: p-websetup-i	1	\$4,000.00	\$4,000.00
ITpipes Mobile Initial Setup. Field inspection application for data collection, including one asset and inspection type. This does require an ongoing annual subscription. Asset/Inspection Type: Mainline #: p-mobilesetup-n	2	\$4,250.00	\$8,500.00
ITpipes Mobile H.264 Recording Module #: p-mobileh264	2	\$1,500.00	\$3,000.00
ITpipes Sync Setup. This does require an ongoing annual subscription. #: p-syncsetup1-5	1	\$3,000.00	\$3,000.00
ITpipes integration to Cityworks initial setup. This includes configuration of ITpipes, see requirements. This does require an ongoing annual subscription. This line item is for integration of Mainline Sewer #: ams-cityworkssetup	1	\$6,000.00	\$6,000.00
ITpipes Web Subscription, per user. #: p-webusersub	2	\$1,800.00	\$3,600.00
ITpipes Web View Subscription, unlimited internal domain users. #: p-webviewsub	1	\$2,500.00	\$2,500.00
ITpipes Mobile Subscription. This subscription covers ITpipes mobile for asset/inspection type: Mainline #: p-mobilesub	2	\$1,800.00	\$3,600.00
ITpipes Sync subscription, per instance. #: p-syncsub1-5	2	\$500.00	\$1,000.00
ITpipes integration to Cityworks Subscription. #: ams-cityworkssub	1	\$1,500.00	\$1,500.00
Consultation online/on-site combined up to 16 hours onsite training #: tsconsultonlineonsite	1	\$3,500.00	\$3,500.00
Data/Video Conversion #: ts-consultonlineonsite	1	\$3,000.00	\$3,000.00
ITpipes Cloud Initial Setup and/or Subscription. This provides fully hosted data storage, of up to 1 tb. This is billed upon activation, this does require an ongoing annual subscription. #: p-cloud>1tb	1	\$3,500.00	\$3,500.00
Total Year One Time Cost			\$46,700.00

Annual Maintenance Cost				
Year 2	Year 3	Year 4	Year 5	Total
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
\$3,600.00	\$3,600.00	\$3,600.00	\$3,600.00	\$14,400.00
\$2,500.00	\$2,500.00	\$2,500.00	\$2,500.00	\$10,000.00
\$3,600.00	\$3,600.00	\$3,600.00	\$3,600.00	\$14,400.00
\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$4,000.00
\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$6,000.00
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
\$3,500.00	\$3,500.00	\$3,500.00	\$3,500.00	\$14,000.00
\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$62,800.00

Five-Year Contract Discount	\$785.00
Five-Year Total After Discount	\$45,915.00
Five-Year Contract Price TOTAL:	\$105,575.00

\$785.00	\$785.00	\$785.00	\$785.00	\$3,140.00
\$14,915.00	\$14,915.00	\$14,915.00	\$14,915.00	\$59,660.00