# **HIPAA Request**

Signature of Authorized Representative

If you wish to include in your booklet certificate the HIPAA privacy language shown on the specimen "Sample Dental and/or Vision Booklet Certificate/SPD Language" provided to you by MetLife, please answer the following questions, sign, and return this form to your MetLife Sales Office.

Are there employees of the Plan Sponsor that may access PHI (Protected Health Information) provided by the Plan? If there are, please provide their title(s) or other identifiers below. PLEASE DO NOT PROVIDE THEIR NAMES; ONLY TITLE OR OTHER IDENTIFIER. Title Human Resources Manager Title Title Title Title Title Should the term "Privacy Officer" be included in Section III. (c) "Sharing of PHI with the Plan Sponsor" of the Dental and/or Vision Plan Document? ✓ Yes No C. Should Section IV. "Participant's Rights" be included in the Dental and/or Vision Plan Document? (This is an optional section.) Yes No Should Section V. "Privacy Complaints/Issues" be included in the Dental and/or Vision Plan Document? (This is an optional section.) Yes No As a duly authorized representative of the Customer named below and its group dental and/or vision plan, and consistent with such Customer's decision to amend its plan document to incorporate HIPAA privacy provisions, I hereby request that MetLife include in Customer's booklet certificate HIPAA privacy language reflecting Customer's choices on this form. Customer Name City of Lee's Summit Name of Authorized Representative Title of Authorized Representative

Date

## **Group, Voluntary & Worksite Benefits**

Metropolitan Life Insurance Company 200 Park Avenue New York, NY 10166



# Statement of Responsibility

MetLife will be responsible to the group policyholder for the performance of its administrative obligations under the group policy, this agreement and any other written agreement between MetLife and the group policyholder. If MetLife uses a third party in connection with any of MetLife's administrative obligations, MetLife will remain responsible to the group policyholder for the performance by the third party of those administrative obligations. The third party will work under the control and direction of Metlife and Metlife will be solely responsible for the acts, errors and omissions of the third party.

The group policyholder will be responsible to MetLife for the performance of its administrative obligations under the group policy, this agreement and any other written agreement between MetLife and the group policyholder. If the group policyholder uses a third party in connection with any of the group policyholder's administrative obligations, the group policyholder will remain responsible to MetLife for the performance by the third party of those administrative obligations. The third party will work under the control and the direction of the group policyholder and the group policyholder will be solely responsible for the acts, errors and omissions of the third party.

### To be completed by Policyholder:

Stephen Arbo				
(Name of Authorized Representative)	(Title of Authorized Representative)  City of Lee's Summit (Group Policyholder Name)			
(Signature of Policyholder Authorized Representative)				
Signed at:				
(City)	(State)	Date (MM/DD/YYYY)		
To be completed by Metropolitan Life Insurance Compan	ave.			
To be completed by Metropolitan Life insurance compan	.y.			
James W. Reid Executive Vice President				

#### CUSTOMER AGREEMENT



City of Lee's Summit 220 SE Green St Lees Summit, MO 64063

08/01/2019

Dear Stephen Arbo

Thank you for choosing a benefits program from Metropolitan Life Insurance Company ("MetLife") and the MetLife family of Companies. We are excited to be providing benefits for City of Lee's Summit employees. To get started, please sign a copy of this letter below.

The benefits you have chosen for your Vision are listed in the schedules already provided to you. If your MetLife benefit offerings change, we will reflect those changes in a new schedule.

#### **METLIFE'S RESPONSIBILITIES:**

- MetLife will offer the benefits listed on the attached schedules ("MetLife Benefits") to all eligible
- individuals. Individuals who obtain benefits are referred to as "Participants". For each of the MetLife Benefits listed on the attached schedule, MetLife will provide as applicable either: a group insurance policy and insurance certificates; individually underwritten insurance policies; a detailed benefits schedule; or one or more administrative agreements. These documents will detail the benefits provided, costs, effective date, and other important terms. Nothing in this letter changes any of the terms of the group or individual insurance policies, certificates or other applicable administrative agreements.
- MetLife will comply with all laws applicable to MetLife's activities in connection with the MetLife Benefits.
- MetLife will provide information and materials that eligible individuals need to understand the MetLife Benefits.
- MetLife will process eligibility information and payroll deductions in accordance with MetLife's policies and procedures for each MetLife Benefit. MetLife will be responsible for all pricing and individual underwriting decisions.
- MetLife will provide account management services to City of Lee's Summit and customer service to eligible individuals.
- MetLife will treat all non-public personal information about eligible individuals in a confidential manner and in accordance with all applicable laws.
- Participants no longer employed by City of Lee's Summit (and where applicable, their dependents) may continue certain benefits with MetLife in accordance with MetLife's policies and procedures.

#### City of Lee's Summit'S RESPONSIBILITIES:

- 1. City of Lee's Summit will communicate the MetLife Benefits to all eligible individuals and distribute enrollment materials. City of Lee's Summit will provide MetLife with full access to the eligible population. City of Lee's Summit will perform its administrative obligations to the fullest extent to drive maximum participation in MetLife Benefits by all eligible individuals. [For Auto & Home coverage, City of Lee's Summit will provide employee contact information to support home mailings managed by MetLife up to four times throughout a calendar year. The campaigns will be chosen by MetLife, and can be customized by adding the employer logo.]
- 2. City of Lee's Summit will process enrollments and will report to MetLife the identity of all Participants. For certain MetLife Benefits, MetLife requires that City of Lee's Summit will provide a list of all Eligible Employees and provide regular updates thereto. City of Lee's Summit will provide this if required to do so. MetLife and City of Lee's Summit will agree upon the timing and format of this enrollment information.
- City of Lee's Summit will not use the name or Brand of MetLife or create or distribute materials regarding the MetLife Benefits without MetLife's approval.
- City of Lee's Summit will comply with all laws applicable to City of Lee's Summit's activities in connection with the MetLife Benefits.
- Where Participants contribute to the cost of the MetLife Benefits, City of Lee's Summit will provide payroll deductions for amounts due in connection with the MetLife Benefits and will remit payments to MetLife.
- City of Lee's Summit will be responsible for any filings required by the Department of Labor or other Federal or State agencies. Upon request, MetLife will provide applicable information necessary to make such filings.
- If City of Lee's Summit is represented by an insurance agent or broker for purposes of a MetLife Benefit, City of Lee's Summit agrees to inform MetLife of any change in its insurance agent or broker.

We look forward to serving your benefit needs! If the terms of this letter are acceptable to City of Lee's Summit, please sign below.

Very Truly Yours,	Accepted and Agreed to:
METROPOLITAN LIFE INSURANCE COMPANY	City of Lee's Summit
Je w. Ti	Stephen Arbo Name of Authorized Representative
Ву	Title of Authorized Representative
Executive Vice President Title	Signature of Authorized Representative



## **APPLICATION FOR GROUP INSURANCE**

The applicant named below is applying for Group Insurance to provide coverage for the class(es) of persons specified below.

APPLICANT DATA						
1. Full legal name of Applicant:	City of Lee's Sum	mit			(the "P	olicyholder")
2. Address: 220 SE Green St		City <u>L</u>	ees Summit	State N	<b>ио</b> Zip	64063
EFFECTIVE DATE						
The effective date of the applied					/letLife's acce	eptance of
this application and the applican	it's payment of the	Premium due	on or before such	h date.		
SITUS						
Group Policy forms will be issue	d for delivery in ar	•		MISSOUI	RI .	
		COVERAGE I	DATA			
Vision Employees	s / Members	Vis	ion	Dependents		
PREMIUM DATA						
Premiums will be paid:		Quarterly	Annually	Other:		
Attached is an advance paymen	nt of: \$ 0			_		
AGREEMENT The Applicant signing below age this application; including all Exercises and Warning. Any person we application for insurance or star of misleading, information concand subjects such person to crise and subjects such person to crise signature of Applicant's Authorized to the Applicant to the Applican	khibits, amendmer ho knowingly and tement of claim coerning any fact miminal and civil pe	nts and endorse with intent to dontaining any material thereto on aterial thereto on alties.	ements, if any. efraud any insur naterially false in	rance company	y or other pe conceals for	rson files an the purpose
Signature of Applicant's Auth	-					
Signed at: City	,	State		Date:		
Name of Authorized Representa	ative <b>Stephen Arb</b>	0				
Title of Authorized Representati	ve					
Applicant's Signature						
Signature of Licensed MetLife	Agent or Reside	ent Agent as re	quired by law			
Agent's State License No.				Date:	07/24/2019	
Name of Agent: Matthew Brei	tenbach					
Agent's Signature Matthew	Breitenbach					