Compliance with Bid Section 4.16 Tow Lot

	Ron's Auto & Truck towing Physical Address:	
	33811 E. US Hwy 50 Lee's Summit, MO 64086	In Compliance:
4.16.1	The Tow Lot shall be a sole-use facility (used only for towing).	Y
4.16.2	The Tow Company shall currently own or lease and maintain a Tow storage lot in compliance with requirements stipulated in paragraph 4.16 above.	Y
4.16.3	Storage. Outside storage of automobiles (2-door, 4-door, station wagons and convertibles, American and Foreign made); boats and motors, motorcycles, motor scooters, car trailers, sport utility vehicles, and pick-up trucks up to and including ¾ ton. A separate storage charge per day for a vehicle and trailer towed together will apply. The separate storage charge for the trailer shall be clearly identified on the same tow ticket as the vehicle (One full calendar day or any part thereof). Storage rates may be different for vehicles up to ¾ ton and those over ¾ ton. The City will not be responsible for storage fees on any impounded vehicle on which the Police Department has placed a hold. However, this does not preclude the Towing Company from charging the owner of the vehicle the standard rates established by this contract. The City will not pay storage fees on any City owned vehicle.	Y
4.16.4	The Tow Lot shall be clearly marked and identified by approved exterior signage as the location of the Tow Lot.	Y
4.16.5	The minimum lot size of the Tow Lot shall be able to hold approximately eighty (80) vehicles).	Y
4.16.6	The Tow Lot shall be hard-surfaced (asphalt or concrete).	Y
4.16.7	Vehicles stored in the Tow Lot shall be arranged in rows and not stacked upon one another.	Y
4.16.8	The Tow Lot shall not be located in a 100 year flood plain.	Y
4.16.9	The Towing Company's office shall be open from at least 8:00 a.m. to 6:00 p.m., Monday through Friday.	Y
4.16.10	The Towing Company's office shall have secure, on-site storage for tow records.	Y
4.16.11	The Towing Company's office shall have 24-hour dispatch service and software, and GPS tracking of tow vehicles.	Y
4.16.12	Towing Company shall have personnel on the Tow Lot available to provide the release of vehicles and/or personal property contained in vehicles and to accompany the owner/driver and/or insurance adjusters to vehicles during the hours specified in this contract.	Y
4.16.13	Except as provided in § 304.155, RSMo, the Towing Company shall release personal property from a towed vehicle to the owner of the towed vehicle during normal business hours at the owner's request and at no additional charge. For the purposes of this Contract, personal property shall be defined as items necessary to meet personal needs, but shall not include other personal property such as equipment or tools. When personal property release is in question, the Towing Company shall contact the Police Department for instruction prior to releasing personal property.	
4.16.14	Towing Company shall also post at the office of the Tow Lot and at the Police Department a telephone number for the public where Towing Company can be reached on weekends and holidays, between the hours of 8:00 a.m. and 6:00 p.m. Any release of vehicles or personal property outside of normal business hours (8:00 a.m. to 6:00 p.m. Monday through Friday) may incur additional charges. The posting at the Towing Company's office shall be in such a location that it can be read by the public when the Towing Company's office is either open or closed.	Y
4.16.15	Towing Company agrees to provide access to the Tow Lot by City employees on a twenty-four (24) hour basis, seven (7) days per week without charge to the City.	Y