Fire							
Risk Level		Benchmark	Low	Moderate	High	Maximum*	
Alarm Handling Turnout	Pick-up to Dispatch Turnout Time	01:00	n = 424 01:26 n = 424	n = 88 01:22 n = 88	n = 110 01:33 n = 110	n = 2 01:17 n = 2	
Time Travel Time	1st Unit Travel Time 1st Unit Distribution	01:20	02:04 n = 402 07:08	02:08 n = 49 06:08	01:54 n = 55 05:03	00:49 n = 1 03:44	
	Travel Time ERF Concentration	Low 04:00 Others 08:00	n = 402 07:08	n = 37 11:46	n = 31 13:11	n = 1 07:20	
Total Response Time	Total Response Time 1st Unit Distribution	06:20	n = 403 09:48	n = 49 09:36	n = 55 08:38	n = 1 06:49	
	Total Response Time ERF Concentration	Low 06:20 Others 10:20	n = 403 09:48	n = 36 14:28	n = 30 17:02	n = 1 09:58	

EMS							
Risk Level		Benchmark	Low	Moderate	High	Maximum	
Alarm Handling	Pick-up to Dispatch	01:00	n = 5628 00:53	n = 150 00:53	n = 0	n = 0	
Turnout Time	Turnout Time 1st Unit	01:00	n = 5626 01:53	n = 150 01:46	n = 0	n = 0	
Travel Time	Travel Time 1st Unit Distribution	04:00	n = 5593 05:43	n = 133 05:32	n = 0	n = 0	
	Travel Time ERF Concentration	08:00	n = 4667 07:59	n = 84 12:55	n = 0	n = 0	
Total Response Time	Total Response Time 1st Unit Distribution	06:00	n = 5603 07:43	n = 133 07:23	n = 0	n = 0	
	Total Response Time ERF Concentration	10:00	n = 4667 10:14	n = 84 18:23	n = 0	n = 0	

Rescue							
Risk Level		Benchmark	Low	Moderate	High	Maximum	
Alarm Handling	Pick-up to Dispatch	01:00	n = 392 01:29	n = 226 01:39	n = 10 01:46	n = 2 01:08	
Turnout Time	Turnout Time 1st Unit	01:20	n = 391 02:04	n = 226 01:52	n = 10 00:46	n = 2 02:04	
Travel Time	Travel Time 1st Unit Distribution	04:00	n = 233 06:44	n = 90 06:16	n = 3 09:43	n = 1 07:13	
	Travel Time ERF Concentration	08:00	n = 244 08:50	n = 57 17:27	n = 0	n = 0	
Total Response Time	Total Response Time 1st Unit Distribution	06:20	n = 234 09:29	n = 92 09:20	n = 4 12:18	n = 1 10:14	
	Total Response Time ERF Concentration	10:20	n = 245 12:49	n = 57 21:27	n = 0	n = 0	

Hazardous Conditions							
Risk Level		Benchmark	Low	Moderate	High	Maximum	
Alarm Handling	Pick-up to Dispatch	01:00	n = 15 01:33	n = 115 01:26	n = 0	n = 0	
Turnout Time	Turnout Time 1st Unit	01:20	n = 15 02:02	n = 115 01:45	n = 0	n = 0	
Travel Time	Travel Time 1st Unit Distribution	04:00	n = 13 06:28	n = 68 06:33	n = 0	n = 0	
	Travel Time ERF Concentration	Low 04:00 Others 08:00	n = 13 06:28	n = 34 10:43	n = 0	n = 0	
Total Response Time	Total Response Time 1st Unit Distribution	06:20	n = 13 08:41	n = 68 09:01	n = 0	n = 0	
	Total Response Time ERF Concentration	Low 06:20 Others 10:20	n = 13 08:41	n = 34 13:39	n = 0	n = 0	