

LSEDC Report – 2nd Quarter 2017

April – May - June

Presented to the: Lee's Summit City Council

August 10, 2017



Business Retention/Expansion Efforts

Purpose of Visits

- To identify expansion needs, growth opportunities, barriers for growth in the community, and workforce needs
- All information collected from the business visits are kept strictly confidential and reported only in aggregated form

Who we meet with

 Companies in our target industries: advanced manufacturing, warehouse/distribution, healthcare, data centers/IT, finance, insurance, real estate/headquarters

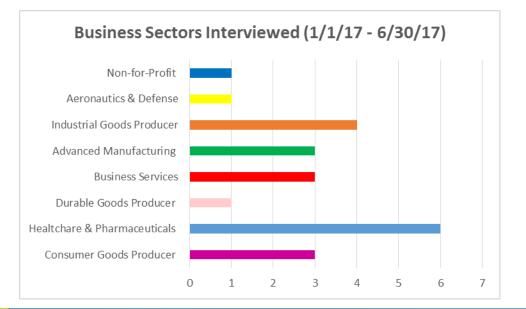
Goal

• To meet with LS medium – larger employers, specially paying attention to those with 50 employees and on the verge of expanding

Business Retention/Expansion Efforts

Number of Visits

- o 8 visits conducted in Q2
- o 22 total visits conducted (1/1/17 6/30/17)



Business Retention/Expansion Efforts

Focus of Conversation

 During BR|E visits we discuss products/service growth, markets for the product/service, industry trends, management changes, workforce needs, technology needs for growth, satisfaction of utility services, quality of life, and community Services

02 Total Assists - 52

By Issue	# of assists	
Business Retention and Expansion		
Export/Import Assistance	6	
Workforce Attraction	9	
Workforce Expansion/Retention	1	
Workforce Networking	29	
Workforce Training	1	

Total Assists - 90 (1/1/17 -6/30/17)

By Issue	# of assists 6	
Business Retention and Expansion		
Export/Import Assistance	8	
Utility - Electric	1	
Workforce Attraction	18	
Workforce Expansion/Retention	1	
Workforce Layoff Aversion	2	
Workforce Networking	53	
Workforce Training	1	

Ongoing Workforce Efforts

Website page for LS employers hiring (4/1/2017 - 6/30/2017)

- o Launched 4/25/2017
- o 34 companies listed
- Employers proactive on utilizing the site for job exposure
- Shared consistently on social media



F 3000 individuals reached 500 individuals reached in 3300 individuals reached

HR Roundtable

- o 2nd roundtable 12 attendees (10 companies represented)
- Conversation topics: new hiring billboard, wage data comparisons, beyond healthcare recruitment/retention benefits
- Next meeting planned for Fall

Ongoing Workforce Efforts

New Employee Recruitment Billboard

o Located on Hwy 150

• Purpose to drive traffic to LSEDC hiring page





Ongoing Workforce Efforts

Connections between Industry and Education Partners

 Currently working with STA on the development of an apprenticeship program and connecting with local manufacturing companies

Laborshed Study

 Currently in an early stage and seeking best fit research consultant for project

Success Stories

Project Snapple

o Site Visit

Workforce Development needs and education

- o Collaboration of the education ecosystem Participants
- Project is still moving forward and KC Metro is still in the running

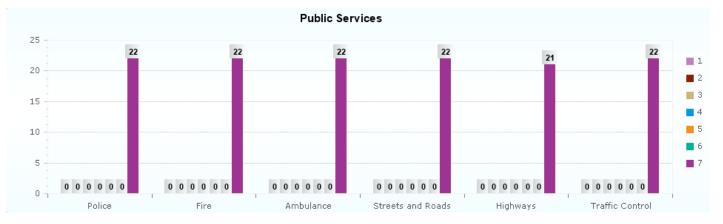


Synchronist Reports

Community Service Dynamic Report

01/1/2017 - 6/30/2017

 22 business executives provided feedback on community services on a rating scale of 1-7, with (1) being poor and (7) being excellent





Public Services

Synchronist Reports

Company Ranking by Peer Group

01/1/2017 - 6/30/2017

- This table shows the value, growth potential, risk, & satisfaction businesses have in Lee's Summit.
- A majority of the businesses have a high satisfaction with the community – a testament to Lee's Summit as a premier business location.

Onsite Visits analyzed: 22

Distribution of Companies by Range					
	Low	Medium	High	Very High	
Value	4.55%	36.36%	50%	9.09%	
Growth Potential	9.09%	40.91%	36.36%	13.64%	
Risk	100%	0%	0%	0%	
Satisfaction	4.55%	0%	0%	95.45%	

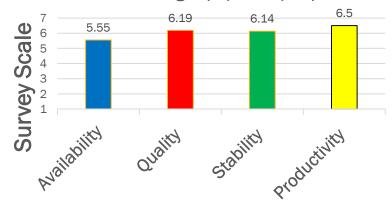
Distribution of Companies by Pange



Synchronist Reports

Workforce Ratings

- 01/1/2017 6/30/2017
- This graph rates workforce on a scale from 1-7, with 1 being poor and 7 being excellent
- 22 business executives provided their perception of overall workforce internally and externally of company
 Workforce Ratings 1/1/17 - 6/30/17



What We are Hearing

Community Strengths

- Community Services
- Business Climate Positive
- Economy/Community Stable
- Educational System Strong

Location

- "Location great for areas we serve"
- o " Like being able to access airport"

Community Weaknesses Perceived Barriers

- Challenge finding technical labor
 Building Availability & Cost to operate machines
- Challenge finding individuals with mechanical aptitude
- Transportation
 - "Lack of public transportation" in community'
 - "Almost left community to move company closer to employees"
 - "Lack of public transportation" makes it a challenge to fill entry level jobs"

- - o "If parent company cannot find space they may look for another location"
 - o "Interested in local incentives to assist with expansion"



Non Participating Projects: April - June

Project Laminate – Manufacturing facility requiring 194,000 sq. ft.

Project Eagle – Existing food-grade building with minimum of 165,000 sq. ft. on 30 acres.

Project Daisy - 750,000 sq. ft. minimum with expansion potential.



Non Participating Projects: April - June

Project Husky – Existing building with 1,000,000 sq. ft.

Project Weave – Rail access with either direct to site or near a loading area. Minimum of 175 acres to purchase.

Project Aurora – Existing industrial building with 125,000 sq. ft. minimum with expansion potential to 250,000 sq. ft.

Project Freeze – 80,000 – 120,000 sq. ft. refrigerated or freezer building only. Real Estate flyer required within 7 days of notice.

Project Forge – Required information on established training resources in; cold forging/forming programs, tools and die makers and CNC machine operators.



Prospective New Projects: April - June

Project Cardinal – Emerging gene therapy company in the Animal Health sector. A local airport is preferred.

Project Snapple – Shared service operation with 300 - 350 jobs, primarily in accounting and IT. National real estate team visited in May.

Project Pyramid – Company seeking a new back office facility. Class A or high quality Class B, modern in feel is preferred. 40,000 sq. ft. with expansion to 100,000 sq. ft. Company will consider walking distance buildings for the expansion. LEED certified strongly preferred.

Project Bloom – 800+ employee shared service operation with jobs in HR, Payroll, Customer Service and IT. Demographic data and staffing data provided to the West Coast based site consultant.

On-going Projects: April - June

Project Max – New analytical laboratory for pet food industry. Could provide 15 jobs within first 3 years, possibly 25 new jobs over 5 years time.

Project Discover – This project has changed in scope hence the reason for the name change. Three area satellite facilities will merge into one location. Company will build new facility approximately 150,000 sq. ft. and employee 125. Average wage will be approximately \$65,000. Company wants to be operational by 1st quarter of 2018.

Project Chilli – West Coast-based Insurance company; seeking operating cost reductions in a new market. 250-300 person projected head count. High-wage, high-skill level. 30,000 sq. ft. facility required.

On-going Projects: April - June

Project Renewal – Submitted a potential incentive package and land sites in an office park setting including Strother Crossing and Chapel Ridge Business Park. 191,400 sq. ft. minimum required. 500 total employees by 2022, with 170 transferees from existing location. Average annual wages: \$144,395.

Project Strategy - KCADC project as an inbound customer service center with 200-300 employees. The project will hire 20-25 bilingual individual with Spanish language skills. We provided information on Summit Technology Campus and demographics of our Hispanic population (school and general). 4 areas selected in the KC metro area being considered.

(Platte/Airport area, Lee's Summit, South KC and Olathe)



On-going Projects: April - June

- **Project Apollo** Inbound Customer service operation in insurance and medical support. KC Missouri (only) is a short list finalist for real estate. Existing space on one floor of 32,000 sq. Company made windshield tour without any local representatives with them. We have submitted Summit Technology Center.
- *Project Alpha* Manufacturing company looking for 15-25 acres with rail service. Submitted Lemone-Smith Business Rail Park as site. Also submitted incentive possibilities.
- **Project Bomber** Undisclosed office client with potential of 100-200 jobs. KCADC has submitted general information on the area.



Marketing

- Lt. Governor Mike Parson: Parson's toured Lee's Summit as part of his ongoing efforts for the Tourism Commission housed in the Department of Economics.
- Advisory Board Luncheons
 - Investor Spotlight Saint Luke's East Lee's Summit. Featuring CEO Ron Baker, with lunch hosted by Saint Luke's East. 50 Investors attended the April Luncheon.
 - Workforce & Talent Acquisition: 50 Investors attended this presentation from Jessica Hamilton, LSEDC and Jessica Nelson, TeamKC/KCADC. How to attract and retain each generation was the presentation.
 - LSEDC 2017/2018 Strategic Plan: Outgoing Chair, Christine Bushyhead presented the 2017/2018 Strategic Plan for the LSEDC to 75 investors.



Marketing (Continued)

- Developers Showcase: Produced by MetroWire Media, sponsored by LSEDC
- **291/50 Groundbreaking** REJournals, KCTV, KSHB, Fox4, LS Journal, LS Tribune,
- **QT Grand Opening:** Social Media, Case study interviews.
- Crane Watch: KCBJ, City of LS
- Weekly Eblasts
- Third Wednesday's Hump Day:

LSEDC sponsored event, hosted monthly at Llewelyn's. This event continues to be a great networking opportunity for our Investors. Open dialogue is creating new business deals and the potential for new investment in the LSEDC. Attendance has grown each month.

Marketing (Continued)

Public Relations and Media

LSEDC related articles submitted to local media outlets including LS Journal, LS Tribune, KC Star, KC Business Journal and online outlets including social media channels. Monthly newsletters, E-blasts and Website news feed on the following topics:

- 1. LS Tribune LSEDC Workforce portal
- 2. LS Journal Diodes/FabTech Statement, Hometown Hero's campaign
- 3. MetroWire Media KCADC/World Trade Center (WTC Advisory Meeting)
- **4. KCBJ** Crane Watch, Economic Development issue submission, QT Grand Opening, Collaboration with City, Chamber and LSEDC.
- 5. KCRELO Magazine Cover Story

Marketing (Continued)

6. Social Media: Quarterly Statistics
 Facebook –2475 likes during quarter. 48 Posts in the quarter.
 Top Posts – LSEDC Hiring Portal (2036 reaches)
 Twitter – 358 Followers at end of 2nd Quarter.
 LinkedIn – New LSEDC group created for HR Roundtable.

*A lot of time was spend on research for the LSEDC Annual Report, Community Profile and in preparation for the Annual July meeting which will be featured in the next Quarterly Report.

Collaboration

- A. Business Development Center
- B. Lee's Summit Chamber of Commerce
- C. DLSMS
- D. Civic Roundtable
- E. KCADC Team KC/EJCDA/MO Partnership
- F. Council of Supply Chain Management Professionals (CSCMP)
- G. World Trade Center
- H. Workforce LS R-7, STA, MIC, MCC, UCM
- I. Crew KC
- J. MEDC
- K. Eastern Jackson County Development Alliance

