



LEE'S SUMMIT
MISSOURI
CITY OF LEE'S SUMMIT
2022 CITIZENS LEADERSHIP ACADEMY

Participants in the 2022 CLA were asked to complete evaluations for each session.
Below is a summary of the responses received from the participants.
(14 participants – 3 Responses)

1 = Unsatisfactory 2 = Needs Improvement 3 = Satisfactory 4 = Exceeds Expectations 5 = Excellent

Session 1: Citizenship and Community History					
City Hall					
	1's	2's	3's	4's	5's
Opening Remarks – Mayor Baird					3
Meet and Greet: City Council, Staff, Alumni					3
Overview of Academy – Trisha Fowler Arcuri				1	2
Icebreaker Bingo (Activity) – Trisha Fowler Arcuri				1	2
What Does Citizenship Mean to You? (Activity) – Trisha Fowler Arcuri					3
Lee's Summit Then and Now – Bob Hartnett					3
Materials and Handouts					3
Tour					3

Comments:

- Bob was fantastic.
- Expectations were set. Well worth it.

Session 2: Police, Planning and Development and Conflict Resolution					
Lee's Summit Police Department – Training Facility					
	1's	2's	3's	4's	5's
Police Department – Chief Travis Forbes					3
Policy Development – Ryan Elam and Josh Johnson					3
Planning and Development – Ryan Elam and Josh Johnson					3
Materials and Handouts					3
Tour					3

Comments:

- I had to leave early, sorry I missed this.
- Great Job, good information.

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Session 3: Structure of Government, City Charter and Ordinances and Community Building Animal Control

	1's	2's	3's	4's	5's
City Charter, Ordinances and Ethics – Brian Head					3
Structure of Government – Steve Arbo					3
Ethics Group Exercise – Steve Arbo and Brian Head					3
Materials and Handouts					3
Tour					3

Comments:

- Eye opener!
- Well done!

Session 4: Public Works, Parks and Recreation and Water Water Facility

	1's	2's	3's	4's	5's
Public Works – Michael Park					3
Parks and Recreation Department – Joe Snook					3
Water Utilities – Mark Schaufler and Dom Bennett					3
Materials and Handouts					3
Tour					

Comments:

- Fascinating
- Very Professional

Session 5: Public Safety and Fire and Codes Administration Fire Station #7

	1's	2's	3's	4's	5's
Welcome –Mike Snider, Fire Chief					3
Codes Administration – Tracy Deister and Dan Harper					3
Fire Department – Assistant Fire Chief Jim Eden					3
Packets for Mock City Council Meeting / Discussion					3
Materials and Handouts					3
Tour					3

Comments:

- More respect for these folks.
- Great work.

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Session 6: Finance and Economic Development Maintenance Facility

	1's	2's	3's	4's	5's
Local Government Finance – Bette Wordelman					3
Development Incentives – David Bushek and Mark Dunning					3
Developing and Redeveloping Our City – Mark Dunning and Ryan Elam					3
Discussion of Mock Council City Meeting Process – Trisha Fowler Arcuri					3
Materials and Handouts					3
Tour					3

Comments:

- Such obvious pride in the work they all do.
- Great leadership in all departments.

Session 7: Creative Services, Council Meeting Conduct and Procedures and Mock City Council Meeting City Hall

	1's	2's	3's	4's	5's
Creative Services – Cheryl Nash					3
Conducting and Participating in a meeting – Trisha Fowler Arcuri					3
Discussion and Explanation for Mock City Council Meeting – Trisha Fowler Arcuri					3
Mock City Council Meeting					3
Materials and Handouts					3

Comments:

Timing of Meetings:

	1's	2's	3's	4's	5's
Time of Year					3
Frequency of Meetings				1	2
Length of Meetings				1	2
Overall Materials and Handouts					2

Comments:

- Needs to end closer to 12.
- Tours should not be missed, but state they do run from 12:00 – 12:45 to set up expectations of participants.

Overall:

	1's	2's	3's	4's	5's
Did the Session meet expectations?					3
Timeliness of information prior to meetings					3
Accessibility of Staff					3
Courtesy and professionalism of Staff					3

Comments:

- Wonderful ongoing commitment
- New found respect and pride in living in Lee's Summit. It's so obvious the selection of personnel in these leadership roles is well thought out.
- Pride in work is obvious in all staff that spoke with us.
- Very impressive. Proud to be a Lee's Summit resident!
- Exceeded expectations!

2022 Citizen Leadership Academy Evaluation Summary

Would you recommend this Academy to others? (Please Explain)

- Yes
- Yes, I would recommend this academy to my neighbors and friends. I learned a ton of information about Lee's Summit and the services provided. I feel much more informed and confident that I could find answers to my questions either online or via staff.
- Absolutely! Perhaps a well done video / documentary provided to citizens through their personal media, and include HOA's as another way of reaching out and teaming up with these entities.

All citizens need to know how well this city functions, not just the political focus. Elected leaders need to take the message of this excellent, well run city to the residents. Folks need to know! Great job to all.

Suggestions:

- Keeping it loose as we did is extremely important.
- Folks from other cities tend to take away from the focus on Lee's Summit. Good questions but often takes us off track.

Perhaps a special group / academy that could help them (and L.s.) know more about best practices.

Additional comments:

Trish

Let me say thank you very much for leading this Citizen's Academy, it was the best I have been a part of and the group was truly inspiring and not shy with their questions. The administration and staff were truly thoughtful and helpful with their responses to questions and it was nice to see the elected officials involved at the outset and along the way.

Muchas Gracias Chica! Hasta la Proxima!

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