

# JACKSON COUNTY HEALTH DEPARTMENT

SERVICE OVERVIEW 2019-2021



## JACKSON COUNTY HEALTH DEPARTMENT

The Jackson County Health Department (JACOHD) was established as a public health agency in January 1925. JACOHD provides public health services for disease prevention, health promotion and protection of the environment to over 271,000 residents in Jackson County, Missouri.

This report serves to provide an overview of foundational capabilities and responsibilities of the Jackson County Health Department as well as program specific metrics and action. This report does not necessarily reflect all activities and actions of the Jackson County Health Department.

### Service Area

The health department is responsible for all of Jackson County with the exception of the areas within the city limits of Kansas City and Independence. For purposes of this report, the health department’s service area is referred to as Eastern Jackson County (EJC).

### Mission Statement

To offer services, provide programs, and advocate for policies so that all people have a fair and just opportunity to be healthy.

### Vision Statement

A community where all people can live their healthiest lives.

	JACOHD
Established	1925
Population Served	271,518
Budget (FY21)	\$8,237,326.27
% Budget from Grants (FY21)	12.2%
Current Employees	75



## PUBLIC HEALTH INFRASTRUCTURE

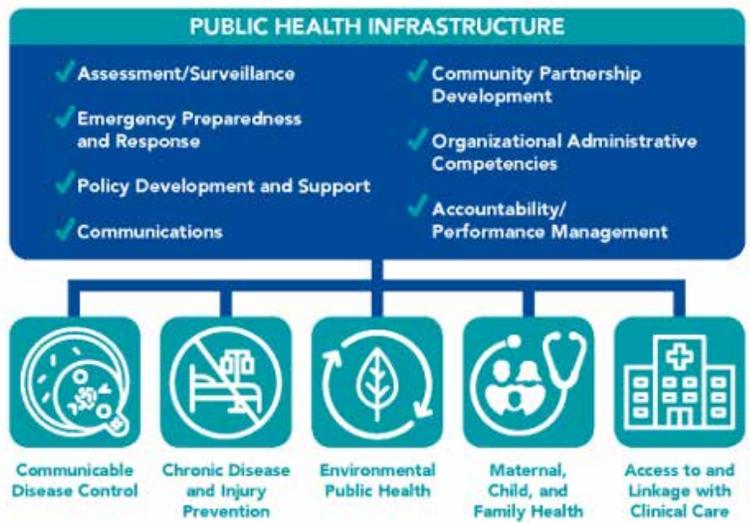
### National Framework

High-performing public health departments use data-driven, evidence-based practice to be good stewards of public money and address community priorities. Delivering protections in their communities at this level requires a strong foundation of public health infrastructure. The Foundational Public Health Services was developed to represent a minimum package of public health services to make the case for sustainable funding and to set a foundation for what is needed everywhere for public health to function anywhere.

**Public health infrastructure consists of the foundational capabilities**, which are the cross-cutting skills and capacities needed to support basic public health protections and other programs and activities that are key to ensuring the community's health and achieving equitable health outcomes.

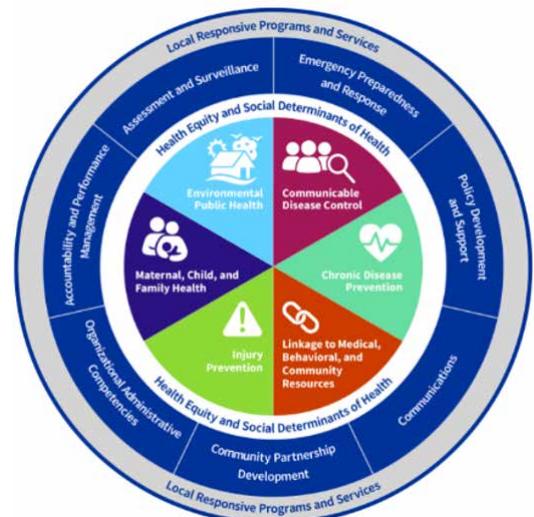
**Public health programs, or foundational areas**, are those basic public health, topic specific programs that are aimed at improving the health of the community affected by certain diseases or public health threats. Examples of these include, but are not limited to, chronic disease prevention, community disease control, environmental public health, and maternal, child, and family health.

**The Public Health Accreditation Board (PHAB)** provides a system of national accreditation for local public health departments to ensure consistency of quality, competency, and performance through achieving standards based on the foundational capabilities. National accreditation provides a path for improved performance and additional funding opportunities for local public health departments.



### Missouri's Framework

Missouri has adopted a similar model, which defines a minimum set of fundamental capabilities and areas of public health expertise that must be available in every community. More information on Missouri's framework can be found at [healthiermo.org](http://healthiermo.org).





## FOUNDATIONAL CAPABILITIES

### Assessment/Surveillance

- Collect sufficient foundational data to develop and maintain electronic information systems to guide public health planning and decision making at the state and local level.
- Access, analyze, and use data.
- Prioritize and respond to data requests, including vital records, and to translate data into information and reports that are valid, statistically accurate, and accessible to the intended audiences.
- Conduct a community health assessment and identify health priorities arising from that assessment, including analysis of health disparities.
- Access 24/7 laboratory resources capable of providing rapid detection.

***JACOHD Staffing Support: 3.0 FTEs***

***JACOHD Revenue Associated: Local Taxes, CARES Funding, ARPA Funding, DHSS grant funding***

***JACOHD Expenses Associated: Salaries, Benefits, Contracted Services,***

***UH In Kind: N/A***

### 2019 Highlights

- Completed a study and data brief, *Condom Deserts in Eastern Jackson County*, evaluating the accessibility and availability of condoms throughout Eastern Jackson County. The report was presented at the American Public Health Association's National Conference.
- Completed a study and data brief, *Buckner Walkability*, evaluating Buckner's infrastructure as it pertains to walkability. In addition, Buckner residents and stakeholders were surveyed as to their perceptions on walking, barriers to active lifestyles, and desired improvements to infrastructure.
- Completed a report, *Proximity of Fast Food Restaurants to Schools in Eastern Jackson County*, examining the relationship between number of fast food outlets and neighborhood income to the proximity of schools in Eastern Jackson County.
- Compiled a surveillance system, Eastern Jackson County Opioid Dashboard, which details the extent of the opioid epidemic in Eastern Jackson County.

### 2020 Highlights

- Added a Data Analyst position to assist with COVID-19 data and reporting.
- Maintained COVID-19 data dashboard Monday-Friday, except on holidays. As of November 1, 2021, the data dashboard has been viewed 148,677 times.

### 2021 Highlights

- Completed a data report, *Suburban Poverty in Eastern Jackson County*, which documented the changing demographics in suburban poverty across the US and how it's relevant in Eastern Jackson County.
- Methodology identification and logistical planning for the 2022 Community Health Assessment – a mixed methods approach to quantifying community health across Eastern Jackson County.
- Began work on a Menstrual Equity data brief, collaborating with St. Louis University to model their research, examining access to menstrual hygiene products available to youth and those living in poverty.



### Emergency Preparedness and Response

- Develop, exercise, and maintain preparedness and response strategies and plans, in accordance with established guidelines, to address natural or other disasters and emergencies, including special protection of vulnerable populations.
- Lead the Emergency Support Function 8 – Public Health & Medical for the jurisdiction.
- Activate the emergency response personnel and communications systems in the event of a public health crisis; coordinate with federal, state, and local emergency managers and other first responders; and operate within, and as necessary lead, the incident management system.
- Maintain and execute a continuity of operations plan that includes a plan to access financial resources to execute an emergency and recovery response.
- Establish and promote basic, ongoing community readiness, resilience, and preparedness by enabling the public to take necessary action before, during, or after a disaster.
- Issue and enforce emergency health orders.
- Ability to be notified of and respond to events on a 24/7 basis.

*JACOHD Staffing Support: 2.0 FTEs*

*JACOHD Revenue Associated: DHSS grant funding*

*JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel*

*UH In Kind: N/A*

#### 2019 Highlights

- Responded to the Levasy flooding incident in June 2019. Assisted with the coordinated efforts of all parties involved allowed for sheltering and feeding of displaced residents, coordination of resources, and ensuring the safety of residents before returning to the affected area.
- Capability focus areas: Community Preparedness, Mass Care, Medical Countermeasure Dispensing, Medical Surge, Volunteer Management.

#### 2020 Highlights

- Emergency Preparedness staff led the acquisition of supplies, logistical planning and implementation of testing, and support of outbreak mitigation and case investigation efforts.
- Implemented JACOHD COOP plan during COVID-19 response.
- In collaboration with Jackson County, issued health orders in response to the COVID-19 pandemic.

#### 2021 Highlights

- Emergency Preparedness staff led the logistical planning and implementation of testing and vaccination efforts for Eastern Jackson County.
- Continue to participate in Mid-America Regional Council's Regional Homeland Security Coordinating Committee, Health Care Coalition, and Multi-Agency Coordination Group.



### Policy Development and Support

- Serve as a primary and expert resource for establishing, maintaining, and developing basic public health policy recommendations that are evidence-based, grounded in law, and legally defensible. This ability includes researching, analyzing, costing out, and articulating the impact of such policies and rules where appropriate, as well as the ability to organize support for these policies and rules and place them before an entity with the legal authority to adopt them.
- Effectively inform and influence policies being considered by other governmental and non-governmental agencies within your jurisdiction that can improve the physical, environmental, social, and economic conditions affecting health but are beyond the immediate scope or authority of the governmental public health department.

***JACOHD Staffing Support: 1.0 FTEs***

***JACOHD Revenue Associated: Local Tax***

***JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel***

***UH In Kind: Government Relations Team***

### 2019 Highlights

- Added a Policy Analyst position.
- Conducted the first-ever Eastern Jackson County Policy Scan using the CDC's Community Health Assessment and Group Evaluation (CHANGE) tool: A comprehensive examination of policies related to population health in seven communities across Eastern Jackson County.
- The Building a Healthier Jackson County Healthy Eating Active Living (HEAL) Workgroup hosted a regional workshop on the School Health Index (SHI). The workshop allowed attendees an opportunity to learn how to use the SHI to assess their current wellness policies and procedures and bring this knowledge back to their districts.

### 2020 Highlights

- Produced a policy brief, *Local and State Policies to Reduce Youth Vaping*, which outlines number of youth and adults that use e-cigarettes / tobacco products, local and Missouri state e-cigarette/tobacco policies, and model policies for youth prevention.
- Provided an evidence-based review of local, state, and national policies to mitigate COVID-19 in Jackson County, including scientific evidence for public health orders and safer at home planning.
- Provided support to COVID-19 case investigation efforts.

### 2021 Highlights

- Developed a 2021 Policy Agenda containing JACOHD's policy priorities and ongoing strategic priorities. The agenda discusses background and data supporting the policies at federal, state, and local levels for leaders to consider when thinking about the health of their communities.
- Produced a policy report, *2021 Medicaid & Reproductive Health Report*, which outlines the health impacts and benefits on reproductive health and the expansion of Medicaid in Missouri.



### Communications

- Maintain ongoing relations with local and statewide media including the ability to write a press release, conduct a press conference, and use electronic communication tools to interact with the media.
- Write and implement a routine communication plan that articulates the health department's mission, value, role, and responsibilities in its community, and support department and community leadership in communicating these messages.
- Develop and implement a risk communication strategy, in accordance with Public Health Accreditation Board Standards, to increase visibility of a specific public health issue and communicate risk.
- Transmit and receive routine communications to and from the public in an appropriate, timely, and accurate manner, on a 24/7 basis.
- Develop and implement a proactive health education/health prevention strategy that disseminates timely and accurate information to the public in culturally and linguistically appropriate formats for the various communities served, including through the use of electronic communication tools.

*JACOHD Staffing Support: 2.0 FTEs*

*JACOHD Revenue Associated: DHSS Grant Funding, CARES Funding, ARPA Funding*

*JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel, Software, Contracted Services*

*UH In Kind: Public Relations, Print Requests*

### 2019 Highlights

- Social media tools
  - o Instagram: increased followers from 159 to 899
  - o Facebook: increased likes from 2,371 to 2,624
  - o Twitter: increased followers from 456 to 589
- 2019 Annual Report

### 2020 Highlights

- Added a Communications Specialist position to assist with COVID-19 communications.
- Developed press releases and statements for emerging issues as directed by county leadership.
- Established a newsletter with over 3,200 organizational subscribers.
- Established sector-specific guidance manuals on mitigating and managing COVID-19.
- Issued COVID-19 guidance for staying safe during the holidays.
- Provided timely and pertinent information to the public, county leadership, stakeholders and media on COVID-19 developments.
- Responded to roughly 150 media requests.
- Social media tools
  - o Instagram: increased followers from 899 to 1,654
  - o Facebook: increased likes from 2,624 to 16,216



- o Twitter: increased followers from 589 to 2,247

- Website

- o Redesigned website.

- o Established a blog and wrote 52 posts.

- o Created an Opioid landing page, a COVID-19 Testing landing page, a Health Order landing page, and a Community resources landing page.

### 2021 Highlights

- Campaigns

- o Produced Maternal Child Health and Teen Pregnancy Prevention billboards, an Immunization digital campaign, a Back-to-School Immunizations campaign, a COVID-19 Vaccine campaign, and a Walktober campaign.

- Developed print and digital materials for connectHERE launch.

- Developed educational pamphlets on COVID-19, COVID-19 vaccines, and Hepatitis A for homeless populations.

- Partnered with Mid-Continent Public Library for Access Wellness Grant.

- Rebranded health department:

- o Surveyed staff, stakeholders, and the public

- o Strategized brand roll out

- o Created style guide

- Responded to roughly 120 media requests.

- Social media tools

- o Instagram: increased followers from 1,654 to 1,793

- o Facebook: increased likes from 16,216 to 22,300

- o Twitter: increased followers from 2,247 to 2,856

- Website

- o Wrote 16 blog posts.

- o Ongoing maintenance.

- o Created a COVID-19 Vaccines landing page, a Child Care Health Consultation landing page, a Mental Health Resource and Data page, a connectHere landing page, a Back-to-School Immunizations landing page, a COVID-19 Booster Dose landing page, and a Flu Vaccines landing page.



### Community Partnership Development

- Create, convene, and sustain strategic, non-program specific relationships with key health-related organizations; community groups or organizations representing populations experiencing health disparities or inequities; private businesses and health care organizations; and relevant federal, tribal, state, and local government agencies and non elected officials.
- Create, convene, and support strategic partnerships.
- Maintain trust with and engage community residents at the grassroots level.
- Strategically select and articulate governmental public health roles in programmatic and policy activities and coordinate with these partners.
- Convene across governmental agencies, such as departments of transportation, aging, substance abuse/mental health, education, planning and development, or others, to promote health, prevent disease, and protect residents of the health department's geopolitical jurisdiction.
- Engage members of the community in a community health improvement process that draws from community health assessment data and establishes a plan for addressing priorities. The community health improvement plan can serve as the basis for partnership development and coordination of effort and resources.

*JACOHD Staffing Support: 3.5 FTEs*

*JACOHD Revenue Associated: DHSS Grant Funding, Local Taxes*

*JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel, Contracted Services*

*UH In Kind: Miscellaneous*

#### 2019 Highlights

- Completed first-ever strategic community health improvement process (CHIP) in Eastern Jackson County. Stakeholders met and reviewed the results of the four assessments, community health assessment, forces of change, local public health system, and community themes and strengths.
  - o Stakeholders identified three strategic issues of focus for Eastern Jackson County: Mental and Behavioral Health, Overweight and Obesity, and Access to Affordable Health Care.
  - o Workgroups were formed around each strategic issue and members finalized goals, objectives, and strategies for the group.
- Utilized the CHIP to engage new and non-traditional partners in sectors such as transportation and city planning

#### 2020 Highlights

- Participated in Smart Growth America's Missouri Complete Streets Consortium with community partners, receiving education and technical assistance from national transportation leaders.
- Team temporarily assigned to COVID-19 response activities.

#### 2021 Highlights

- Navigated CHIP outcomes and goals through a COVID-19 lens, and altered plans as appropriate.
- Worked collaboratively with St. Luke's East Hospital to provide input on priority setting for their Community Health Needs Assessment (CHNA).



# SERVICE OVERVIEW

- Established an Integrated Referral and Intake System (IRIS) for EJC. IRIS helps organizations connect those they serve to the right resources in their community. In Spring of 2022 the Jackson County IRIS will merge with Wyandotte and Johnson County IRIS teams to serve as a regional referral platform for families.
- Community health workers partnered with CarePortal to help serve families needing resources during the pandemic and beyond. Families, churches, and communities are brought together to create a healthy approach to caring for families and children. Over \$12,000 was secured to support families through COVID-19 infection and isolation.
- Launched connectHere, a program in partnership with Mid-Continent Public Library that connects anyone who lives in Eastern Jackson County to resources that help meet their needs. This includes food, housing, transportation, child care, and much more!





### Organizational Administrative Competencies

- **Leadership and Governance:** Ability to lead internal and external stakeholders to consensus and to serve as the public face of governmental public health in the department's jurisdiction. Ability to directly engage in health policy development, discussion, and adoption with local, state, and national policymakers, and to define a strategic direction of initiatives. Ability to engage with the appropriate governing entity about the department's public health legal authorities and what new laws and policies might be needed.
- **Health Equity:** Ability to strategically coordinate health equity programming through a high level, strategic vision and/or subject matter expertise which can lead and act as a resource to support such work across the department.
- **Information Technology Services, including Privacy and Security:** Ability to maintain and procure the hardware and software needed to access electronic health information and to support the department's operations and analysis of health data. Ability to support, use, and maintain communication technologies needed to interact with community residents. Ability to have the proper systems in place to keep health and human resources data confidential.
- **Human Resources Services:** Ability to develop and maintain a competent workforce, including recruitment, retention, and succession planning; training; and performance review and accountability.
- **Financial Management, Contract, and Procurement Services, including Facilities and Operations:** Ability to establish a budgeting, auditing, billing, and financial system and chart of expense and revenue accounts in compliance with federal, state, and local standards and policies. Ability to secure grants or other funding (governmental and not) and demonstrate compliance with an audit required for the sources of funding utilized. Ability to procure, maintain, and manage safe facilities and efficient operations.
- **Legal Services and Analysis:** Ability to access and appropriately use legal services in planning, implementing, and enforcing, public health initiatives, including relevant administrative rules and due process.

*JACOHD Staffing Support: 6.0 FTEs*

*JACOHD Revenue Associated: Local Taxes, DHSS Grant Funding, CARES Funding*

*JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel, Contracted Services, Utilities/Rent*

*UH In Kind: IT, Compliance, Human Resources, Finance, Legal, Day-to-Day Oversight*

#### 2019 Highlights

- Established an internal Health Equity Workgroup.
- Contracted with Human Impact Partners on health equity training and strategic planning.

#### 2020 Highlights

- Secured funding for COVID-19 response efforts through the Jackson County legislature.
- Hired over 70 new employees to assist with COVID-19 response efforts.

#### 2021 Highlights

- Upgraded personnel management software.
- Upgraded EHR registration program.
- Established electronic contract management system.



### Accountability/Performance Management

- Perform according to accepted business standards and to be accountable in accordance with applicable relevant federal, state, and local laws and policies and to assure compliance with national and Public Health Accreditation Board Standards.
- Maintain a performance management system to monitor achievement of organizational objectives.
- Identify and use evidence-based and/or promising practices when implementing new or revised processes, programs and/or interventions at the organizational level. Ability to maintain an organization-wide culture of quality improvement using nationally recognized framework quality improvement tools and methods.

*JACOHD Staffing Support: 1.0 FTEs*

*JACOHD Revenue Associated:*

*JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel, Contracted Services*

*UH In Kind: Compliance, Quality Resources, Guest Services*

### 2019 Highlights

- Added a Quality Improvement Manager position.
- Established Quality Improvement/Accreditation workgroup.
- Joined the National Network of Public Health Institute's inaugural Strategic Scholars program.
- Attended the Public Health Improvement Training and the Open Forum for Quality Improvement in Public Health conference.
- Established database for tracking Public Health Accreditation measure documentation.
- Purchased a strategic planning software to monitor strategic plan and key performance indicators.

### 2020 Highlights

- Finalized 2020-2023 Strategic Plan.
- Submitted registration for Jackson County Health Department to apply for public health accreditation.\*
- The Quality Improvement Manager was temporarily assigned to oversee COVID-19 response.

### 2021 Highlights

- The Quality Improvement Manager was temporarily assigned to oversee COVID-19 response.
- Reviewed the draft Public Health Accreditation Standards and Measures Version 2022, which will go into effect on or after July 1, 2022.
- Created job descriptions for Public Health Strategist positions that will assist in the performance management, quality improvement, strategic planning, workforce development planning, and accreditation. Job postings will likely open in 2022.

\* The PHAB **Standards and Measures, Version 1.5** define expectations for all public health departments that seek initial accreditation. Credibility in accreditation results from consistent application and interpretation of defined standards and measures.



## PUBLIC HEALTH PROGRAMS (FOUNDATIONAL AREAS)

### Communicable Disease Control

- Provide timely, statewide, and locally relevant and accurate information to the health care system and community on communicable diseases and their control.
- Identify statewide and local communicable disease control community partners and their capacities, develop and implement a prioritized communicable disease control plan, and seek funding for high priority initiatives.
- Receive laboratory reports and other relevant data, conduct disease investigations, including contact tracing and notification, and recognize, identify, and respond to communicable disease outbreaks for notifiable conditions in accordance with local, national and state mandates and guidelines.
- Assure the availability of partner notification services for newly diagnosed cases of syphilis, gonorrhea, and HIV according to CDC guidelines.
- Assure the appropriate treatment of individuals who have active tuberculosis, including the provision of directly-observed therapy in accordance with local and state laws and CDC guidelines.
- Support the recognition of outbreaks and other events of public health significance by assuring capacity for the identification and characterization of the causative agents of disease and their origin, including those that are rare and unusual, at the appropriate level.
- Coordinate and integrate categorically-funded communicable disease programs and services.

*JACOHD Staffing Support: 24.0 FTEs*

*JACOHD Revenue Associated: Local Taxes, CARES Funding, ARPA Funding, DHSS grant funding*

*JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel, Contracted Services*

*UH In Kind: Compliance, Information Security*

Program/Service	2019	2020	2021
Disease Reports Processed	9,033	24,085	22,346
Influenza	9,581 (2019-2020 Flu Season)	42 (2020-2021 Flu Season)	23 (2021-2022 Flu Season)
COVID-19 Cases	0	19,938	20,785
Number of Outbreaks Investigated	9	60	59
Animal Exposures Investigated	578	511	378
Active TB Clients	4	2	5
Latent TB Clients	152	88	100



## Chronic Disease and Injury Prevention

- Provide timely and locally relevant and accurate information to the health care system and community on chronic disease and injury prevention and control.
- Identify local chronic disease and injury prevention community partners and their capacities, develop and implement a prioritized prevention plan, and seek funding for high priority initiatives.
- Reduce community rates of tobacco use through programs aimed at reducing youth initiation, increasing cessation, and reducing secondhand smoke exposure, and exposure to harmful substances.
- Work actively with community partners to increase community rates of healthy eating and active living through a prioritized approach focusing on best and emerging practices.
- Coordinate and integrate categorically-funded chronic disease and injury prevention programs/services.

*JACOHD Staffing Support: 1.5 FTEs*

*JACOHD Revenue Associated: Local Taxes, DHSS Grant Funding, Other Grant Funding*

*JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel, Contracted Services*

*UH In Kind: N/A*

### 2019 Highlights

- Partnered with the Independence Youth Court to provide classes for teens on tobacco education and cessation.
- The Building a Healthier Jackson County Mental and Behavioral Health Workgroup hosted the movie *Suicide: The Ripple Effect* in Lee's Summit. The movie focuses on healing and hope, and encourages anyone who might be dealing with mental illness to reach out and get help.

### 2020 Highlights

- Partnered with American Heart Association on flavor tobacco ban initiatives.
- The Building a Healthier Jackson County Mental and Behavioral Health Workgroup partnered with the University of Missouri St. Louis-based Missouri Institute of Mental Health (MIMH) to implement a new project (Drug Overdose Trust and Safety or DOTs) addressing the opioid crisis.
- Partnered with Saint Louis County Health Department to facilitate implementation of a prescription drug monitoring program for Jackson County.

### 2021 Highlights

- Provided evening adult education classes on various topics including healthy eating on a budget, active living, infant safe sleep, self-care/meditation, and emergency preparedness.
- Participated in the Weighing In program at Children's Mercy that seeks to align community programs to help prevent and reduce childhood obesity. It supports collaborative community-based approaches to increase the number of children at a healthy weight.
- Continued to work with community partners on the Overdose to Action initiative in keeping an up-to-date dashboard, youth prevention, increasing number of peer counselors, and increasing access to treatment & referrals.



## Environmental Public Health

- Provide timely, statewide, and locally relevant and accurate information to the state, health care system, and community on environmental public health issues and health impacts from common environmental or toxic exposures.
- Identify statewide and local community environmental public health partners and their capacities, develop and implement a prioritized plan, and seek action funding for high priority initiatives.
- Conduct mandated environmental public health laboratory testing, inspections, and oversight to protect food, recreation sites, and drinking water; manage liquid and solid waste streams safely; and, identify other public health hazards related to environmental factors in accordance with federal, state, and local laws and regulations.
- Protect workers and the public from chemical and radiation hazards in accordance with federal, state, and local laws and regulations.
- Participate in broad land use planning and sustainable development to encourage decisions that promote positive public health outcomes (e.g. housing and urban development, recreational facilities, and transportation systems) and resilient communities.
- Coordinate and integrate categorically-funded environmental public health programs and services.

***\*Program is managed by Jackson County\****

***JACOHD Staffing Support: 0.0***

***JACOHD Revenue Associated: N/A***

***JACOHD Expenses Associated: N/A***

***UH In Kind: N/A***



## Maternal, Child, and Family Health

- Provide timely, statewide, and locally relevant and accurate information to the health care system and community on emerging and on-going maternal child health trends.
- Identify local maternal and child health community partners and their capacities; using life course expertise and an understanding of health disparities, develop a prioritized prevention plan; and seek funding for high priority initiatives.
- Identify, disseminate, and promote emerging and evidence-based information about early interventions in the prenatal and early childhood period that promote lifelong health and positive social-emotional development.
- Coordinate and integrate categorically funded maternal, child, and family health programs and services.

*JACOHD Staffing Support: 1.5 FTEs*

*JACOHD Revenue Associated: DHSS grant funding*

*JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel, Contracted Services*

*UH In Kind: UH manages WIC contract for majority of Jackson County. WIC clinic locations in Blue Springs, Grandview, Independence (23rd Street, Hawthorne Place), Kansas City (UH-TMC 22nd Street Building, Children's Mercy Broadway, Hope Family Care), and Lee's Summit (UH-Lakewood).*

## Programs

- Provide car seats to families who cannot afford a car seat for their child and/or children. This program includes free car seat inspections and installs to the general public through five certified child passenger safety technicians.
- Trained clinical staff in safe sleep practices and they serve as safe sleep ambassadors for JACOHD.
- Partner with University Health (UH) to provide education on injury prevention in UH monthly newborn care & birthing classes.
- Offer Baby & Me Tobacco Free, an evidence based, smoking cessation program created to reduce the burden of tobacco on the pregnant and postpartum population through incentives for free diapers.
- Provide safe sleep education to expecting families and families with infants through the Cribs for Kids program. Completion of the class provides families with free pack-n-plays to provide a safe sleep area for infants.
- Participate in the regional Fetal Infant Mortality Report (FIMR) panel which brings a multidisciplinary community team together to examine confidential, de-identified cases of fetal and infant deaths.
- Participate in the regional Child Fatality Review Program (CFRP) panel which is a county-based initiative that encourages an improved community understanding and response to child fatalities from all causes.
- Participate on the FIMR Community Action Team (CAT). CAT is comprised of doctors, nurses, community advocates, infant loss experts, and community members. This panel works to put the recommendations from FIMR into action at the community level.
- Participate in the Perinatal collaborative which works to develop, grow, and nurture a coordinated, multi-system network of services and programs to support pregnant and parenting mothers as they navigate the dual journey of parenting and recovery.
- Participate in the Missouri Safe Sleep Coalition which raises awareness of the important steps parents,



caregivers, child care providers, and health professionals can take to reduce sleep-related infant deaths and disparities in these deaths.

- Co-chair the KC region safe sleep task force which is a regional task force that brings together partners in providing safe sleep education, information, and recommendations.
- Provide certified American Heart BLS/CPR/AED/First Aid trainings.
- Provide free MO DHSS approved clock hour trainings for childcare providers (offered in-person and virtual) and free health and hygiene classes provided to all childcare centers for ages 3 and up.
- Provide an annual child care provider conference where providers can earn up to five MO DHSS approved trainings. Attendance ranges around 100-120 child care providers each year.
- Offer a free evidence-based program, Making Proud Choices (MPC), a safer-sex approach to teen pregnancy and HIV/STD prevention.
- Partner with the Mid-Continent Public Library to provide regional (Jackson, Clay, Platte County) health and safety classes across the region.

Program/Service	2019	2020	2021
Baby & Me Tobacco Free Clients	7	1	1
Car Seats Distributed	68 (96 installs)	*10 (15 installs)	*6 (11 installs)
Pack-N-Plays Distributed	10	*4	*2
Safe Sleep Education Presentations	8	4	2
Newborn Care Classes	24	5	0

\*limited due to COVID restrictions for programs and classes



## Access to and Linkage with Clinical Care

- Provide timely, statewide, and locally relevant and accurate information to the health care system and community on access and linkage to clinical care (including behavioral health), healthcare system access, quality, and cost.
- In concert with national and statewide groups and local providers of health care, identify healthcare partners and competencies, develop prioritized plans for increasing access to health homes and quality health care, and seek funding for high priority policy initiatives.
- Coordinate and integrate categorically-funded clinical health care.

*JACOHD Staffing Support: 17.6 FTEs, Agency Staff, & Contracted Medical Director*

*JACOHD Revenue Associated: Insurance Billing*

*JACOHD Expenses Associated: Salaries, Benefits, Supplies/Equipment, Travel, Contracted Services, Pharmacy Costs*

*UH In Kind: Electronic Health Record, HR Programs (Clinical), Biomedical Engineering, Facilities, Managed Care, Pharmacy, Supply Chain, Purchasing*

Program/Service	2019	2020*	2021
<b>Case Management</b>			
Show Me Healthy Women Screenings <sup>1</sup>	1,491	1,367	1,390
Breast Cancer Diagnosis/Treatment	448	385	321
Cervical Cancer Diagnosis/Treatment	74	80	60
Traumatic Brain Injury Clients <sup>2</sup>	126	115	106
Community Health Worker Referrals	0	48	124
<b>Clinical Services</b>			
Immunizations Given	16,025	7,990	86,874
Immunization Clients Seen	12,293	5,357	51,672
COVID-19 PCR Tests	0	21,548	7,557
Pregnancy Tests	48	5	0
Sexually Transmitted Disease Screenings	973	382	623
HIV Tests	745	305	480
Hepatitis C Testing	155	0	0
Tuberculosis Skin Testing	1,200	288	701
Vaccine Exemptions	1,085	783	1,152
CPR Check Offs	53	0	0

\*Clinical Services decreased in 2020 as staff were transitioned to other roles for COVID-19 response activities.

<sup>1</sup>This is a regional contract, which includes the following counties: Andrew, Atchison, Bates, Buchanan, Caldwell, Cass, Clay, Clinton, Daviess, DeKalb, Gentry, Harrison, Henry, Holt, Jackson, Johnson, Lafayette, Nodaway, Platte, Ray, and Worth.

<sup>2</sup>This is a regional contract, which includes the following counties: Bates, Cass, Henry, Jackson, Johnson, and Lafayette.



### JACOHD FINANCES

Below are revenues and expenditures as reported by University Health for the management of the Jackson County Health Department. This financial summary does not include revenues or expenses for public health services provided by the County or other entity funded by the County.

#### Revenue

	FY19	FY20	FY21
Local Taxes	\$ 764,936.20	\$ 448,569.90	\$ 763,976.09
DHSS (Federal Grants)	\$ 824,265.98	\$ 926,742.95	\$ 809,666.35
DHSS (State Grants)	\$ 204,519.85	\$ 219,280.21	\$ 199,019.33
Insurance Billing	\$ 501,170.35	\$ 265,763.02	\$ 155,772.26
Local Grants	\$ -	\$ -	\$ -
Other Sources	\$ 151,409.80	\$ 86,040.17	\$ 5,803,482.76
Vital Records	\$ 441,969.21	\$ 435,331.51	\$ 505,409.48
<b>Total</b>	<b>\$ 2,888,271.39</b>	<b>\$ 2,706,550.78</b>	<b>\$ 8,237,326.27</b>

#### Expenditures

	FY19	FY20	FY21
Salaries/Wages	\$ 1,776,745.89	\$ 1,553,341.40	\$ 4,189,637.40
Fringe Benefits	\$ 425,337.48	\$ 371,752.64	\$ 1,004,616.58
Supplies/Equipment	\$ 76,832.29	\$ 81,458.93	\$ 186,381.27
Contracted Services	\$ 32,458.06	\$ 34,500.00	\$ 899,244.16
Travel	\$ 46,129.89	\$ 38,698.57	\$ 15,869.19
Utilities/Rent	\$ 24,891.87	\$ 20,158.68	\$ 133,808.49
Capital	\$ -	\$ -	\$ -
Pharmacy	\$ 418,277.75	\$ 418,342.07	\$ 114,778.45
Miscellaneous	\$ 87,598.26	\$ 188,298.49	\$ 1,692,990.73
<b>Total</b>	<b>\$ 2,888,271.49</b>	<b>\$ 2,706,550.78</b>	<b>\$ 8,237,326.27</b>



## FY22 COUNTY INVESTMENTS IN PUBLIC HEALTH

- Purchase and remodel of a new health department building in Lee's Summit (total estimated cost of \$7.5M).
- Appropriated \$20.5 million of American Rescue Plan Act funds to support JACOHD through 2024.



