

# JANUARY 2022

## *Park Board Meeting Packet*



*Gamber, Longview and Lovell Community Center began new operational hours.*



*Site work at Velie for the park renovations has begun.*



*New session of swim lessons began at Longview & Lovell Community Centers.*



*Itty-Bitty & PeeWee basketball began with 193 participants registered.*



### **MISSION**

*To provide our community with outstanding recreational services, facilities, and parks.*



**PARKS AND RECREATION BOARD MEETING**  
City of Lee's Summit, Missouri ♦ 220 SE Green Street ♦ Lee's Summit, Missouri  
**AGENDA**

Notice is hereby given that the Lee's Summit Parks and Recreation Board will meet in regular session on Wednesday, January 26, 2022 at 6:00pm via videoconference as provided by §610.015 of the Revised Statutes of the State of Missouri. Due to the ongoing COVID-19 pandemic the meeting will be held by video conference. The public is invited to attend by viewing the meeting on the City website at [www.WatchLS.net](http://www.WatchLS.net), and various cable providers (Spectrum channel 2, Google TV channel 143, AT&T U-Verse channel 99 and Comcast channel 7) for those whose cable providers carry the City of Lee's Summit meetings.

Additionally, persons wishing to comment on any item of business on the agenda may do so in writing prior to 5:00pm on Tuesday, January 25, 2022, either by email to: [lspr@cityofls.net](mailto:lspr@cityofls.net), by leaving a voicemail at 816-969-1512 or by leaving written printed comments in the utility payment drop boxes located in the alley behind City Hall or inside the foyer at the north end of City Hall, both located at 220 SE Green Street, Lee's Summit, MO 64063. Written comments submitted by these methods will be presented at the Park Board meeting.

DATE:	January 26, 2022	TIME:	6:00 PM	PLACE:	Zoom
6:00 PM Meeting Call To Order Via Zoom				President, Melinda Aulenbach	
CITIZEN COMMENTS					
PRESENTATIONS					
• Longview Community Center End of Activity Report				Heath Harris	
• Lovell Community Center End of Activity Report				Rachel Smith	
AGENDA ITEM					
APPROVAL OF MINUTES:					
• December 2021 Regular Session Minutes					1-5
• December 2021 Youth Sports Subcommittee Meeting Minutes					6
TREASURER’S REPORT: read by James Huser, Treasurer (includes November & December 2021 Financial Report)				Devin Blazek	7-26
SALES/USE TAX REPORT: December 2021				Devin Blazek	27-28
BOARD APPROVAL ITEMS					
• Legacy Blast Fireworks Contract Approval				David Dean	29-46
• Youth Sports Association 2022 – Lee’s Summit Baseball Association Agreement				Brooke Chestnut	47-60
• Youth Sports Association 2022 – Lee’s Summit Girls Softball Association Agreement				Brooke Chestnut	61-74
OLD BUSINESS					
• Projects and Services Review				All Staff	75-82
• Capital Projects Plan:					
Velie Park Update				Steve Casey	83-84
Pleasant Lea Park Update				Steve Casey	85-86
NEW BUSINESS					
Quarterly Fundraising Update				David Dean	87-89
Fourth Quarter Security Report				Brooke Chestnut	90-93
Pickleball Report				Steve Thomas	94-116
Playground Surfacing				Steve Casey	117-119
End of Activity Reports				Various Staff	120-218
PATRON COMMENT REVIEW				Joe Snook	219-226
MONTHLY CALENDARS				For Information Only	227-228
ROUNDTABLE				Park Board Members and Staff	N/A
OTHER ITEMS TO BE BROUGHT BEFORE THE BOARD				Joe Snook	N/A

**MEETING ADJOURNMENT**

**CLOSED SESSION:** Pursuant to Section 610.021(1) of the Revised Statutes of the State of Missouri pertaining to legal actions, causes of action or litigation involving a public governmental body and any confidential or privileged communications between a public governmental body or its representatives and its attorneys.

Pursuant to Section 610.021 (2) of the Revised Statutes of the State of Missouri pertaining to leasing, purchase or sale of real estate by a public governmental body where public knowledge of the transaction might adversely affect the legal consideration.

Pursuant to Section 610.021(3) of the Revised Statutes of the State of Missouri pertaining to hiring, firing, disciplining or promoting of particular employees by a public governmental body when personal information about the employee is discussed or recorded.



## BOARD COMMITTEES

### **Budget**

James Huser-Chair  
Samantha Shepard  
Bernadette Basham

### **Personnel**

Lawrence Bivins-Chair  
Casey Crawford  
Wesley Fields

### **Youth Sports**

Casey Crawford  
Jon Ellis  
Tyler Morehead

### **Foundation Board**

Tyler Morehead  
Mindy Aulenbach

# LEE'S SUMMIT PARKS AND RECREATION BOARD MEETING MINUTES

## CITY OF LEE'S SUMMIT, MISSOURI

<b>DATE:</b>	December 1, 2021	<b>TIME:</b>	6:00 PM	<b>PLACE:</b>	Strother Conference Room
<b>Board Members Present:</b>		<b>Board Members Absent:</b>		<b>Staff Present:</b>	
Mindy Aulenbach, President		Jim Huser, Treasurer		Joe Snook	
Lawrence Bivins, Vice President		Casey Crawford		Steve Casey	
Bernadette Basham		Samantha Shepard		David Dean	
Wesley Fields				Tede Price	
Tyler Morehead				Ryan Gibson	
Jon Ellis				Devin Blazek	
				Ruth Buckland	

AGENDA ITEM	DISCUSSION (Findings/Conclusions)	RECOMMENDATIONS/ ACTIONS
<b>PRESENTATIONS</b>		
<b>Camp Summit FY21 Presentation</b>	<p>Mr. Gibson presented a PowerPoint highlighting the End of Activity report for Camp Summit 2021, "Summer Experience". The full report was included in the October 27, 2021 Park Board packet. In preparation for the summer, staff worked with the Jackson County Health Department regarding restrictions due to COVID-19. However, the mandates ended and staff was able to return to normalcy in regards to operations. Mr. Gibson presented an overview of enrollment and participation numbers, finances, and comments regarding programming, the enrollment process and the program overall. Mr. Gibson expressed appreciation to Megan Crews for taking over while he was out for a number of weeks in the middle of the summer.</p> <p>Vice President Bivins agreed with Mr. Gibson in regards to children having a hard time breaking away from electronics. As a grandparent he would love to see more kids outside kicking a ball around, but believes this will be a challenge as electronics become more widely used.</p> <p>Mr. Morehead asked if staff has an opportunity to incorporate e-learning with the conservation department in an attempt to capture the attention of children who do not want to participate in other activities. Mr. Gibson stated during fields trips staff will incorporate scavenger hunts or other activities while out in our parks or trails, but staff will look into incorporating conservation learning opportunities into our programming. Mr. Morehead stated it could provide another outlet to help capture children's attention.</p> <p>Mr. Snook stated at one point over the summer the county labeled Camp Summit a "hot spot", but there were 13 children and 2 staff members who tested positive throughout the course of the summer. Staff did not require masks or social distancing, but a majority of time was spent outside. We had success in keeping everyone healthy even in the midst of the pandemic.</p>	
<b>AGENDA ITEM</b>		
<b>Approval of Minutes of October 27, 2021 Regular Session Park Board Meeting</b>	Supporting documentation (see pages 1-6). No questions or discussion.	Mr. Morehead made a motion to accept the regular session minutes from the Park Board meeting on October 27, 2021; Vice President Bivins seconded. Motion carried unanimously.
<b>Treasurer's Report – October 2021</b>	Supporting documentation (see pages 7-16). Vice President Bivins read the Treasurer's report for the October financial statements. No questions or discussion.	Mr. Fields made a motion to accept the Treasurer's Report from October 2021; Mr. Ellis seconded. Motion carried unanimously.

Sales and Use Tax Report – November 2021	Supporting documentation (see pages 17-18). Mr. Blazek stated both sales and use tax are still performing strong. Sales tax did fall a bit below the monthly budget in November, but with the holiday coming up it is likely to rebound.	No Board Action.
<b>BOARD APPROVAL ITEMS</b>		
Longview Community Center Full-Time Service Representative Position	<p>Supporting documentation (see pages 19).</p> <p>Mr. Snook introduced a motion to reinstate a full-time service representative position at Longview Community Center for the second half of the fiscal year. Staff did not include this position in the budget with the intention of filling these hours with part-time staff members. Over the last year it has been difficult to find part-time staff members to fill these hours, causing the manager of Longview Community Center to spend many hours working the front desk. The busy season is coming up and staff expects to see an increase in memberships. Staff is requesting to add this position to the budget with a January 2022 start date. Staff plans to reallocate part-time staff fees to cover the expense of a new full-time staff member.</p> <p>Mr. Dean stated our memberships have increased over the last two weeks, and the projection is for this trend to continue as we enter the colder season. Longview has always had a smaller staff, and being short on part-time staff members has put a strain on all supervisors in the building. Mr. Snook stated this facility is still losing money, but not at the rate staff thought it would. If we could hire part-time staff we would, but we are not finding staff at this time.</p> <p>President Aulenbach stated there needs to be a consistent, strong staff member at the front desk to help answer questions for both new and existing members.</p> <p>Mr. Snook stated staff is currently reviewing applications for the full-time service representative position at Lovell Community Center, so if the position is approved for Longview we should have a good group of candidates who have already applied to choose from.</p> <p>Mr. Fields asked if the applicants are internal or external. Mr. Snook stated most are external, but there is one internal, seasonal candidate.</p> <p>Mr. Ellis asked for clarification on the total cost for hiring the service representative. Would it be more expensive due to others currently filling the position, or is this amount the total cost all in. Mr. Snook stated the cost shared in the memo is the total cost including hourly wage and benefits.</p> <p>Councilmember Forte asked if the number of new memberships coincided with the mask mandate lifting. Mr. Dean stated yes, the mask mandate being lifted has had a big impact. Every week there were refunds with a cancellation reason related to COVID or having to wear a mask while working out. Mr. Snook stated when the mask mandate was lifted over the summer staff noted a surge of memberships, even though that is our slowest time of the year. Not having to enforce a mask mandate has been beneficial for our membership numbers. Councilmember Forte shared the most complaints she has heard about masks were in regards to schools and gyms.</p> <p>Mr. Fields asked about the dollar amount listed in the memo, wondering if this salary is up to that amount or not to exceed that amount. Mr. Snook stated if the board approves the position the salary would not exceed the amount listed.</p> <p>Mr. Ellis clarified this amount is for six months beginning in January. Mr. Snook confirmed stating the position would begin in January and continue through the end of the fiscal year.</p> <p>Ms. Basham asked where the position is currently being advertised. Mr. Snook stated it will be advertised on our social media, Lee's Summit Parks and Recreation website, and Indeed. For this position we do not advertise at the state level.</p>	<p>Vice President Bivins made a motion to approve the addition of a Full-Time Service Representative at the Longview Community Center recommended by staff for a total expense of \$25,960.25 for the remainder of FY22; Mr. Fields seconded. Motion carried unanimously.</p>



OLD BUSINESS		
Projects and Services Review – FY22	<p>Supporting documentation (See pages 20-27).</p> <p>Mr. Fields referenced page 20 asking if there was a way for staff to indicate whether a project’s budget is on track to anticipate if it may go over budget. Mr. Snook clarified Mr. Fields is requesting a note to explain whether a project is on target to stay within budget. Mr. Fields stated yes; as a project progresses throughout the year he would be curious to know whether the project has been delayed or if it is anticipated to hit budget. Mr. Snook stated he would discuss this possibility with staff to see what we can incorporate.</p> <p>Ms. Basham stated she has used a red, yellow, and green color scheme as a visual representation. Mr. Snook asked if this would help with Mr. Fields request. Mr. Fields stated yes, it would provide a visual snapshot of the project and allow him to ask questions if needed.</p>	No Board Action.
Capital Projects Plan	<p><b>Velie Park Improvements:</b> Supporting documentation (See page 28).</p> <p>Mr. Casey stated staff has been finalizing contracts with vendors for park amenities. The playground equipment and shelter materials have been ordered, and staff expects delivery of this material within 8-10 weeks. In the meantime, staff will begin removal of the current playground equipment as well as work grading and setting up utilities in preparation for delivery of the new equipment.</p> <p>Ms. Basham asked if there has been any communication to the community regarding the coming improvements. Mr. Snook stated we have placed a banner at the park with a picture of the improvements.</p>	No Board Action.
NEW BUSINESS		
2021 Planning Retreat Summary	<p>Supporting documentation (see pages 29-37).</p> <p>Staff compiled a summary of both the Park Board and staff retreats to provide an overview of the 1-year and 5-year goals for the department. This information is helpful as staff prepares the budget for the next fiscal year as some of these goals require a financial investment. The top 10 goals have been color coordinated to easily identify priorities recognized by both staff and Park Board members.</p> <p>No further comments or discussion.</p>	No Board Action.
End of Activity Reports	<p>Supporting documentation (see pages 38-113).</p> <p>Mr. Snook shared these reports are a valuable tool for staff to evaluate our programs, and the comments are always shared with the Park Board. This is one way we strive for continual improvement in our programs.</p> <p>Mr. Morehead drew attention to the numerous comments regarding handicap accessibility at Longview Community Center. It is a long walk from the parking lot to the facility, so as discussions happen regarding renovations staff should keep this in mind. Mr. Snook agreed. The community center was originally built as part of a college campus, and the typical approach to buildings on a college campus is to incorporate walking. Staff do let patrons know we are there to assist a patron with a wheelchair or walking into the facility, but Mr. Snook agrees this issue needs to be addressed.</p>	No Board Action.
PATRON COMMENT REVIEW		
Supporting documentation (see pages 114-123). No questions or discussion.		
MONTHLY CALENDARS		
Supporting documentation (see pages 124-125). No questions or discussion.		
ROUNDTABLE		
Mr. Ellis has enjoyed seeing all of the patrons out enjoying our parks during these nice weather days.		
Mr. Morehead thanked staff for their hard work over the last 2 years to keep facilities and programs within budget and for cutting expenses where needed.		

Mr. Fields expressed appreciation of the time staff takes to respond to patron comments and concerns. It may not be a favored part of the job, but is necessary so patrons are being heard and responded to. Mr. Fields asked about the discussion taking place at the October 27, 2021 park board meeting regarding the public having access to park board members contact information. Mr. Snook stated he will provide an update during his roundtable.

Councilmember Forte had the opportunity to speak at a Boy Scout event. Any time she is out in the community she hears how wonderful our parks are and is so thankful we live in a city who is supportive of the parks system.

President Aulenbach met with Mr. Snook, Mayor Baird, and Mr. Arbo on November 11 to discuss the joint meeting between the City Council and Park Board on January 18th. She also attended The Legacy for Parks Foundation meeting on November 12<sup>th</sup> and it went very well. President Aulenbach thanked staff and board members for their patience with her as she navigates the position of president.

#### **OTHER ITEMS TO BE BROUGHT BEFORE THE BOARD**

Parks and city staff participated in an internal planning session with Shockey Consulting, LLC. regarding the master plan update. Shockey Consulting will compile the information to then be presented to the park board as well as presenting this information to the community to gather more input. There will be more activity in January related to updating the master plan.

Staff intends to bring the Lee's Summit Baseball and Lee's Summit Girls Softball agreements to the board meeting in January, so the youth sports subcommittee members will hold a meeting in December.

LSPR purchased a table for the Mayor's Character Breakfast on January 27. Park Board members who would like to attend must let Mr. Snook know by January 21. This event recognizes individuals from the community for outstanding character traits.

The Legacy Blast planning committee met a few weeks ago. Mr. Crawford and Councilmember Felker attended as well as 20-25 community members. A lot of good feedback and discussions took place, but there is still more work to be done.

Park Board members are provided a LSPR logoed polo, so if any new members would like a shirt Mr. Snook needs to know what color and size.

There will be a joint meeting between the City Council and Park Board on January 18<sup>th</sup>. Agenda items include the landfill project, park impact fees and an educational piece about a potential Fieldhouse. The Park Board has never held a joint session with the City Council before, but it will encourage open communication between the two boards. There will be a Zoom option available if a member cannot attend in person.

Last month park board members discussed contact options for a citizen to contact a park board member should the need arise. The IT department offered three suggestions. The first option is a form on the Park Board information webpage. We currently have a form a patron can submit for a general inquiry. This form would be similar but would automatically send to the board members emails and Mr. Snook instead of administrative staff. A second option would provide a link a patron could click to send an email to a designated staff member and Mr. Snook who would then forward the email to board members. The final option would be an email link, but the email would be forwarded to each individual park board member and Mr. Snook. Mr. Snook believes the most feasible option would be either the form or email sent directly to each Park Board member. If the email is sent to a staff member as well as Mr. Snook it could appear staff is filtering the emails. Mr. Snook asked for direction from board members so IT can begin working on a solution.

Mr. Morehead asked if board members would receive an email for every online inquiry as he thought board members would just receive inquiries from patrons who specifically wanted to reach a board member. Mr. Snook stated the contact form and email are similar, but will be presented to the community in different ways so the patron will know which option will go directly to the Park Board verses the general inquiry form.

Vice President Bivins would like to have a link where the email inquiry will be sent to a staff member and Mr. Snook who will then forward the email to board members. Vice President Bivins does not mind if a patron would like to contact him directly, but he does not want to be responsible for checking email and responding to it on a daily basis.

Mr. Fields asked if board members are expected to respond to the inquiries. Mr. Snook stated regardless of how the email comes through, he would receive it quickly. If the inquiry is of high importance he would reach out to board members immediately to formulate a response. The patron does not need a response from every board member, so Mr. Snook would work with board members to coordinate a response back to the patron.

Vice President Bivins stated this discussion was mainly regarding the optics of a patron viewing our website and not being able to determine how to contact the Park Board. If the optic is for a patron to have a way to contact a board member, then the option of an email link being sent to a staff member provides a solution. Mr. Snook stated on the website there is no way to contact the Park Board, so this will provide a contact method. The patron may not care how their inquiry gets to the board just that it does.

Mr. Fields agrees this is an optics and transparency issue in that the public wants to have access to contact the Park Board. Mr. Fields would prefer to have a clear and easy method for a patron to contact the Park Board where they are confident the email is going directly to board members. He would also like board members to formulate a coordinated response to each question or comment. Mr. Snook stated staff has a 24-hour response expectation, and this would be expected for the Park Board as well. Mr. Snook believes the best way to achieve transparency is to have an email go directly to each board member as well as himself. If the email or inquiry is sent to a staff member first then to the board there is a perception the email is being filtered. Ms. Basham agrees with this approach; take out the middle person so patrons know they can contact the board directly if needed.

Mr. Morehead stated on the Park Board webpage there should be a link to the Park Board email for patrons to use to contact the board, whether it is on each individual picture or off to the side.

Mr. Snook asked if there was a consensus to move forward with having an email link on the Park Board webpage for a patron to submit an inquiry to be emailed to each Park Board member and Mr. Snook. Mr. Morehead does not want to move forward without input from the absent board members. Mr. Snook will reach out to the absent board members to let them know what was discussed, but in the meantime will talk with IT regarding the option board members would like to pursue.

Mr. Snook will be out of town December 2nd-7th. Mr. Casey will be in charge December 2nd-4th and Mr. Dean will be in charge December 5th-7th.

**MEETING ADJOURNMENT**

Vice President Bivins made a motion to move into closed session pursuant to Section 610.021 (1) of the Revised Statutes of the State of Missouri pertaining to legal actions, causes of action, or litigation involving a public governmental body and any confidential or privileged communications between a public governmental body or its representatives and its attorneys; Mr. Morehead seconded. Roll Call: Aye – President Aulenbach, Vice President Bivins, Ms. Basham, Mr. Ellis, Mr. Morehead.



# MEMORANDUM



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**Date:** January 19, 2022

**To:** Joseph Snook, CPRP  
Administrator of Parks and Recreation

**From:** Brooke Chestnut, CPRP, CPSI, MW5124 AU,  
Superintendent of Park Operations

**CC:**

**Re:** Minutes from YSA Subcommittee Meeting, December 15<sup>th</sup>, 2021

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**Meeting Start-** 5:00 PM

**Attendance:**

Board- Jon Ellis

Tyler MooreHead

Mindy Aulenbach

Staff- Joe Snook

Brooke Chestnut

**Summary**

Discussions took place in regards to the proposed changes to the Lee's Summit Girls Softball Association Agreement and the Lee's Summit Baseball Association Agreement. Proposed changes were reviewed in detail and staff confirmed that all changes had been discussed and approved with each Association President and legal counsel for the city. No additional changes were suggested and the YSA Subcommittee recommended presenting the agreements to the board for full approval at the January Park Board Meeting.

**Meeting Adjourned-** 5:30 PM

# Financial Outlook as of October 31, 2021



Fund	Fund Balance @ 9/30/21
Gamber Community Center	\$ 520,154
Lovell Community Center	\$ 1,243,007
Longview Community Center	\$ (841,753)
Harris Park Community Center	\$ 430,264
Parks and Recreation	\$ 2,685,610
Summit Waves	\$ 434,250
Cemetery	\$ 1,334,442
Construction	\$ (235,379)
Park COP	\$ 2,380,652

Fund	MTD 10/31/21	Prior YTD Actual	Current YTD Actual	Approved FY22 Budget	Percentage of FY22 Budget
<b>Gamber Community Center</b>					
Revenue	\$ 34,564	\$ 96,351	\$ 149,143	\$ 317,390	46.99%
Expenses	\$ 22,525	\$ 137,177	\$ 145,423	\$ 350,193	41.53%
Income (Loss)	\$ 12,039	\$ (40,826)	\$ 3,720	\$ (32,803)	
<b>Lovell Community Center</b>					
Revenue	\$ 116,309	\$ 416,167	\$ 501,498	\$ 1,702,459	29.46%
Expenses	\$ 104,472	\$ 501,616	\$ 529,520	\$ 1,634,771	32.39%
Income (Loss)	\$ 11,838	\$ (85,450)	\$ (28,023)	\$ 67,688	
<b>Longview Community Center</b>					
Revenue	\$ 75,727	\$ 212,209	\$ 333,228	\$ 934,470	35.66%
Expenses	\$ 75,728	\$ 385,290	\$ 361,158	\$ 1,026,493	35.18%
Income (Loss)	\$ (1)	\$ (173,081)	\$ (27,930)	\$ (92,023)	
<b>Harris Park Community Center</b>					
Revenue	\$ 76,158	\$ 286,057	\$ 559,274	\$ 1,591,276	35.15%
Expenses	\$ 72,785	\$ 420,133	\$ 516,684	\$ 1,429,862	36.14%
Income (Loss)	\$ 3,373	\$ (134,077)	\$ 42,590	\$ 161,414	
<b>Parks and Recreation</b>					
Revenue	\$ 19,601	\$ 68,445	\$ 97,793	\$ 3,909,711	2.50%
Expenses	\$ 249,606	\$ 1,471,834	\$ 1,552,621	\$ 3,740,251	41.51%
Income (Loss)	\$ (230,005)	\$ (1,403,389)	\$ (1,454,828)	\$ 169,460	
<b>Summit Waves</b>					
Revenue	\$ 575	\$ 127,689	\$ 523,519	\$ 851,397	61.49%
Expenses	\$ 21,065	\$ 319,042	\$ 411,640	\$ 844,636	48.74%
Income (Loss)	\$ (20,490)	\$ (191,353)	\$ 111,879	\$ 6,761	
<b>Cemetery</b>					
Revenue	\$ 11,705	\$ 77,505	\$ 49,423	\$ 194,163	25.45%
Expenses	\$ 9,659	\$ 57,725	\$ 58,457	\$ 179,825	32.51%
Income (Loss)	\$ 2,046	\$ 19,781	\$ (9,034)	\$ 14,338	
<b>Construction</b>					
Revenue	\$ 350,000	\$ 1,458,333	\$ 1,750,000	\$ 4,200,000	41.67%
Expenses	\$ 7,922	\$ 218,809	\$ 185,239	\$ 457,500	40.49%
Income (Loss)	\$ 342,078	\$ 1,239,524	\$ 1,564,761	\$ 3,742,500	
<b>Park COP Debt</b>					
Revenue	\$ 382,625	\$ 1,794,865	\$ 2,329,173	\$ 4,477,543	52.02%
Expenses	\$ 364,583	\$ 1,523,958	\$ 1,822,917	\$ 4,375,000	41.67%
Income (Loss)	\$ 18,042	\$ 270,907	\$ 506,256	\$ 102,543	

**GAMBER COMMUNITY CENTER  
FUND 201  
Financial Report for the Month Ending November 30, 2021**

	Previous Year-to-date Nov 2020	Month-to-Date Nov 2021	Year-to-Date Nov 2021	Year-to-Date Budget	Year-to-Date Variance	Approved FY22 Budget
<b>REVENUES</b>						
Activity & Membership Fees	23,926	8,134	34,450	32,157	2,293	94,391
User Charges	76	30	267	70	197	190
Rentals	4,128	10,330	39,090	14,703	24,388 <sup>2</sup>	37,039
Interest	940	636	1,577	6,500	(4,923)	8,200
Other Revenue	1,591	810	810	1,870	(1,060)	2,570
Miscellaneous	66	41	33	-	33	-
Transfers In from Park COP	65,625	14,583	72,917	72,917	0	175,000
<b>TOTAL REVENUES</b>	<b>96,351</b>	<b>34,564</b>	<b>149,143</b>	<b>128,216</b>	<b>20,927</b>	<b>317,390</b>
<b>EXPENDITURES</b>						
Personnel Services	86,051	20,026	88,439	87,996	443	212,055
Other Supplies, Services and Charges	19,881	2,254	20,396	23,615	(3,219)	59,250
Repairs and Maintenance	6,731	(3,970)	11,574	3,980	7,594	14,217
Utilities	15,970	4,215	19,035	19,860	(825)	45,981
Interdepartment Charges	8,545	-	5,980	8,299	(2,319)	18,690
<b>TOTAL EXPENDITURES</b>	<b>137,177</b>	<b>22,525</b>	<b>145,423</b>	<b>143,749</b>	<b>1,674</b>	<b>350,193</b>
<b>NET GAIN / (LOSS)</b>	<b>(40,826)</b>	<b>12,039</b>	<b>3,720</b>	<b>(15,534)</b>	<b>19,253</b>	<b>(32,803)</b>

<b>BEGINNING FUND BALANCE</b>	<u>516,434</u> <sup>1</sup>
<b>ENDING FUND BALANCE</b>	<u><u>520,154</u></u>

<sup>1</sup> **Beginning Fund Balance** is final as the year-end audit is complete.

<sup>2</sup> Revenues increased due to additional facility rentals booked compared to budget.

**LOVELL COMMUNITY CENTER  
FUND 202  
Financial Report for the Month Ending November 30, 2021**

	Previous Year-to-date Nov 2020	Month-to-Date Nov 2021	Year-to-Date Nov 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Activity & Membership Fees	403,935	104,466	460,464	539,334	(78,870)	<sup>2</sup>	1,606,919
User Charges	89	153	1,096	1,056	41		2,131
Rentals	(320)	5,996	23,563	-	23,563	<sup>3</sup>	46,423
Interest	5,063	1,552	3,444	10,165	(6,721)		25,996
Other Revenue	150	240	807	-	807		1,214
Contributions	3,750	3,750	7,500	7,500	-		15,000
Miscellaneous	499	153	1,105	210	895		1,257
Transfers In	3,000	-	3,519	3,519	-		3,519
<b>TOTAL REVENUES</b>	<b>416,167</b>	<b>116,309</b>	<b>501,498</b>	<b>561,784</b>	<b>(60,286)</b>		<b>1,702,459</b>
<b>EXPENDITURES</b>							
Personnel Services	362,708	67,512	337,784	424,416	(86,632)	<sup>4</sup>	1,149,254
Other Supplies, Services and Charges	46,239	4,524	36,639	68,941	(32,302)	<sup>5</sup>	143,425
Repairs and Maintenance	22,877	21,071	54,332	53,737	596		102,788
Utilities	47,081	11,365	57,617	43,690	13,927	<sup>6</sup>	161,009
Capital Outlay	-	-	27,450	27,450	-		27,450
Interdepartment Charges	22,712	-	15,698	23,714	(8,016)		50,845
<b>TOTAL EXPENDITURES</b>	<b>501,616</b>	<b>104,472</b>	<b>529,520</b>	<b>641,948</b>	<b>(112,428)</b>		<b>1,634,771</b>
<b>NET GAIN / (LOSS)</b>	<b>(85,450)</b>	<b>11,838</b>	<b>(28,023)</b>	<b>(80,164)</b>	<b>52,141</b>		<b>67,688</b>

**BEGINNING FUND BALANCE**

1,271,030 <sup>1</sup>

**ENDING FUND BALANCE**

1,243,007

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> An unfavorable variance in Activities (\$8,600), Gate Receipts (\$7,400) and Memberships (\$62,700).

<sup>3</sup> Facility rentals, including Birthday parties, were not budgeted to start until January 1, 2022 but started May 29, 2021. In addition, afterhours pool party rentals have occurred.

<sup>4</sup> A favorable variance in Part-Time salaries (\$12,000) and a Recreation Supervisor position has been put on hold. Also, Workers Compensation expense (\$29,452) has not been recorded at this time. The amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>5</sup> There is a favorable variance in Recreational Supplies, Professional Fees, Printing, Chemicals and Janitorial Supplies. In addition, the annual amount for Insurance Expense (\$17,595) is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>6</sup> Unfavorable variance in Natural Gas (\$3,600), Electricity (\$5,000) and Water/Sewer (\$5,200).

**LONGVIEW COMMUNITY CENTER  
FUND 205  
Financial Report for the Month Ending November 30, 2021**

	Previous Year-to-date Nov 2020	Month-to-Date Nov 2021	Year-to-Date Nov 2021	Year-to-Date Budget	Year-to-Date Variance	Approved FY22 Budget
<b>REVENUES</b>						
Activity & Membership Fees	167,055	60,988	269,198	275,053	(5,856)	775,970
User Charges	54	171	752	708	44	1,930
Rentals	44,595	14,554	63,173	64,631	(1,458)	155,369
Miscellaneous	505	15	106	10	96	1,201
<b>TOTAL REVENUES</b>	<b>212,209</b>	<b>75,727</b>	<b>333,228</b>	<b>340,402</b>	<b>(7,174)</b>	<b>934,470</b>
<b>EXPENDITURES</b>						
Personnel Services	270,043	55,732	255,941	277,581	(21,640)	<sup>2</sup> 657,419
Other Supplies, Services and Charges	33,368	4,726	24,992	49,766	(24,774)	<sup>3</sup> 115,098
Repairs and Maintenance	13,719	2,918	11,172	26,510	(15,338)	<sup>4</sup> 51,670
Utilities	43,724	11,309	50,115	49,153	962	157,989
Interest Expense	4,638	1,043	4,965	4,375	590	-
Interdepartment Charges	19,797	-	13,973	20,073	(6,100)	44,317
<b>TOTAL EXPENDITURES</b>	<b>385,290</b>	<b>75,728</b>	<b>361,158</b>	<b>427,457</b>	<b>(66,299)</b>	<b>1,026,493</b>
<b>NET GAIN / (LOSS)</b>	<b>(173,081)</b>	<b>(1)</b>	<b>(27,930)</b>	<b>(87,055)</b>	<b>59,125</b>	<b>(92,023)</b>

<b>BEGINNING FUND BALANCE</b>	<u>(813,823)</u> <sup>1</sup>
<b>ENDING FUND BALANCE</b>	<u><u>(841,753)</u></u>

<sup>1</sup> **Beginning Fund Balance** is final as the year-end audit is complete.

<sup>2</sup> Workers Compensation expense (\$22,897) has not been recorded at this time. The amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>3</sup> There is a favorable variance in Professional Fees, Printing, Telephone, Recreational and Janitorial Supplies. In addition, the annual amount for Insurance Expense (\$9,527) is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>4</sup> HVAC service and repair (\$6,000) has not been needed. The hardwood floor resurfacing (\$4,000) and annual boiler maintenance (\$2,500) is currently on hold.

**HARRIS PARK COMMUNITY CENTER  
FUND 530  
Financial Report for the Month Ending November 30, 2021**

	Previous Year-to-date Nov 2020	Month-to-Date Nov 2021	Year-to-Date Nov 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Activity & Membership Fees	155,308	29,258	382,131	434,662	(52,531)	<sup>2</sup>	1,189,460
User Charges	5,137	7,553	15,937	14,510	1,427		69,638
Rentals	22,505	4,394	58,855	54,369	4,486		153,394
Interest	(10)	431	258	-	258		-
Other Revenue	67	323	756	-	756		3,449
Contributions	103,000	34,200	100,735	110,500	(9,765)	<sup>3</sup>	166,900
Miscellaneous	50	-	602	834	(232)		8,435
<b>TOTAL REVENUES</b>	<b>286,057</b>	<b>76,158</b>	<b>559,274</b>	<b>614,874</b>	<b>(55,600)</b>		<b>1,591,276</b>
<b>EXPENDITURES</b>							
Personnel Services	275,399	41,539	303,837	340,550	(36,712)	<sup>4</sup>	813,933
Other Supplies, Services and Charges	86,593	14,631	141,282	171,145	(29,863)	<sup>5</sup>	433,464
Repairs and Maintenance	9,461	8,755	35,174	22,680	12,494	<sup>6</sup>	41,770
Utilities	36,556	7,859	26,790	33,304	(6,514)		97,324
Depreciation	8,273	1,655	8,273	7,877	395		18,905
Transfers Out	3,000	-	3,519	3,519	-		3,519
Interdepartment Charges	9,125	-	6,082	10,556	(4,474)		20,947
<b>TOTAL EXPENDITURES</b>	<b>420,133</b>	<b>72,785</b>	<b>516,684</b>	<b>581,754</b>	<b>(65,069)</b>		<b>1,429,862</b>
<b>NET GAIN / (LOSS)</b>	<b>(134,077)</b>	<b>3,373</b>	<b>42,590</b>	<b>33,121</b>	<b>9,469</b>		<b>161,414</b>

**BEGINNING FUND BALANCE**

**387,674** <sup>1</sup>

**ENDING FUND BALANCE**

**430,264**

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> An unfavorable variance in Camp Summit (\$27,400), Harris Park Memberships (\$4,200), Athletics (\$31,800) and a favorable variance at the Amphitheater (\$9,000).

<sup>3</sup> The reported YTD revenue is dependent on the timing of monthly sponsorship payments.

<sup>4</sup> Workers Compensation expense (\$13,600) has not been recorded at this time. The amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report. Also, a favorable variance in Part-Time Harris Park (\$11,000), Athletics (\$5,600), Amphitheater (\$1,900) and Lea McKeighan (\$1,300). In addition, 5% of the Lovell Recreation Supervisor's salary was budgeted to go to Special Events, since the position was filled late FY21 the Special Events were handled by another staff member.

<sup>5</sup> A favorable balance on Professional Fees, Recreational Supplies, Rentals and Leases, and Advertising. Also, the annual amount for Insurance Expense (\$13,126) is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>6</sup> Repairs at the Community Center on the removable wall (\$4,100), HVAC (\$7,300) and windows (\$1,580).



**PARKS & RECREATION  
FUND 200  
Financial Report for the Month Ending November 30, 2021**

	Previous Year-to-date Nov 2020	Month-to-Date Nov 2021	Year-to-Date Nov 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Taxes	-	-	-	-	-		3,664,500
Fines & Forfeitures	6,643	826	5,867	5,500	367		17,000
Interest	4,208	3,828	13,031	43,801	(30,770)	<sup>2</sup>	58,814
Other Revenue	2,204	280	2,188	833	1,355		2,000
Contributions	33,029	8,320	36,375	24,849	11,526	<sup>3</sup>	97,735
Miscellaneous	9,121	6,347	28,898	18,330	10,568	<sup>4</sup>	47,325
Transfers In	13,240	-	11,434	12,798	(1,364)		22,337
<b>TOTAL REVENUES</b>	<b>68,445</b>	<b>19,601</b>	<b>97,793</b>	<b>106,112</b>	<b>(8,318)</b>		<b>3,909,711</b>
<b>EXPENDITURES</b>							
Personnel Services	821,526	172,538	817,242	853,117	(35,875)	<sup>5</sup>	1,998,879
Other Supplies, Services and Charges	261,921	46,546	383,728	535,455	(151,727)	<sup>6</sup>	1,060,242
Repairs and Maintenance	108,596	34,771	160,193	166,855	(6,662)		315,655
Utilities	57,745	6,572	76,457	64,627	11,830	<sup>7</sup>	146,118
Fuel & Lubricants	11,587	1,919	12,189	14,225	(2,036)		33,790
Capital Outlay	63,105	207	53,000	53,000	-		153,000
Interdepartment Charges	84,248	-	114,546	114,546	0		187,926
Reimbursement - Interfund	63,105	(12,946.58)	(64,732.92)	(64,732.90)	(0)		(155,359)
<b>TOTAL EXPENDITURES</b>	<b>1,471,834</b>	<b>249,606</b>	<b>1,552,621</b>	<b>1,737,092</b>	<b>(184,471)</b>		<b>3,740,251</b>
<b>NET GAIN / (LOSS)</b>	<b>(1,403,389)</b>	<b>(230,005)</b>	<b>(1,454,828)</b>	<b>(1,630,980)</b>	<b>176,152</b>		<b>169,460</b>

**BEGINNING FUND BALANCE**

**4,140,438** <sup>1</sup>

**ENDING FUND BALANCE**

**2,685,610**

<sup>1</sup> **Beginning Fund Balance** is final as the year-end audit is complete.

<sup>2</sup> Unfavorable variances in Interest on Investment Mark to Market (\$31,854) and a favorable variance in Interest on Investments (\$1,000).

<sup>3</sup> Lee's Summit Soccer Association paid their FY21 dues in FY22.

<sup>4</sup> Received \$2,383 from Truman Heartland Foundation for the sign language signs and \$2,500 from Legacy for Parks Foundation for the Twisted Sister sculpture. In addition, shelter rentals have been higher than anticipated.

<sup>5</sup> Variance exists in Full Time Salaries and Worker's Compensation. The favorable variance in Personnel Services is partially due to a vacant FT Park Specialist position. Workers Compensation expense (\$45,551) has not been recorded at this time. Workers Compensation amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>6</sup> The annual amount for Insurance Expense (\$73,832) is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report. Also, a favorable variance in Travel and Meeting, Office Supplies, Printing, Professional Fees, Consumable Tools, Concrete, Asphalt and Rock & Gravel.

<sup>7</sup> An unfavorable variance exists in Water/Sewer (\$15,500) due to the Summit Waves wave pool being charged to Park Services. In addition, a favorable variance exists in electricity (\$3,200).

**SUMMIT WAVES  
FUND 203  
Financial Report for the Month Ending November 30, 2021**

	Previous Year-to-date Nov 2020	Month-to-Date Nov 2021	Year-to-Date Nov 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Activity Fees	100,666	-	403,937	238,159	165,778	<sup>2</sup>	688,117
User Charges	20,510	-	105,146	57,938	47,209	<sup>3</sup>	111,054
Rentals	7,000	-	15,156	12,480	2,676		45,146
Interest	(571)	575	(441)	1,000	(1,441)		2,090
Miscellaneous	84	-	(279)	2,115	(2,394)		4,990
<b>TOTAL REVENUES</b>	<b>127,689</b>	<b>575</b>	<b>523,519</b>	<b>311,692</b>	<b>211,827</b>		<b>851,397</b>
<b>EXPENDITURES</b>							
Personnel Services	213,360	13,513	292,019	258,813	33,206	<sup>4</sup>	487,330
Other Supplies, Services and Charges	44,229	2,178	62,507	64,239	(1,732)		158,740
Repairs and Maintenance	5,581	192	6,300	5,870	431		39,439
Utilities	40,353	5,182	38,739	58,625	(19,886)	<sup>5</sup>	89,800
Interdepartment Charges	9,535	-	6,090	11,031	(4,941)		21,422
Capital Outlay	-	-	-	-	-		41,920
Transfers Out (To 200)	5,985	-	5,985	5,985	-		5,985
<b>TOTAL EXPENDITURES</b>	<b>319,042</b>	<b>21,065</b>	<b>411,640</b>	<b>404,562</b>	<b>7,078</b>		<b>844,636</b>
<b>NET GAIN / (LOSS)</b>	<b>(191,353)</b>	<b>(20,490)</b>	<b>111,879</b>	<b>(92,870)</b>	<b>204,749</b>		<b>6,761</b>

**BEGINNING FUND BALANCE**

**322,371** <sup>1</sup>

**ENDING FUND BALANCE**

**434,250**

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> There is a favorable variance in Gate Receipts (\$165,500) due to Kids Country coming twice a week, Oceans of Fun closed twice a week and Adventure Oasis allowing residents only.

<sup>3</sup> There is a favorable variance in Concessions Sales (\$47,000) due to an increase in Single Visits.

<sup>4</sup> A unfavorable variance for Part-time (\$40,000). Also, Workers Compensation expense (\$8,100) has not been recorded at this time. The amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>5</sup> Budget was based on last year actuals which included the first year of the wave pool operations. There has been a significant savings in Electricity (\$19,700).

**CEMETERY TRUST  
FUND 204  
Financial Report for the Month Ending November 30, 2021**

	Previous Year-to-date Nov 2020	Month-to-Date Nov 2021	Year-to-Date Nov 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Services	54,970	8,039	33,454	47,902	(14,448)	<sup>2</sup>	134,483
Sale of Property	16,000	2,000	12,000	18,000	(6,000)		36,000
Interest	6,536	1,666	3,969	9,570	(5,601)		23,680
<b>TOTAL REVENUES</b>	<b>77,505</b>	<b>11,705</b>	<b>49,423</b>	<b>75,472</b>	<b>(26,049)</b>		<b>194,163</b>
<b>EXPENDITURES</b>							
Personnel Services	17,169	4,494	20,859	21,983	(1,123)		49,069
Other Supplies, Services and Charges	25,281	2,837	20,817	35,687	(14,870)	<sup>3</sup>	86,043
Repairs and Maintenance	1,157	2,139	5,787	4,685	1,102		9,500
Utilities	973	189	902	1,275	(373)		4,000
Fuel & Lubricants	172	-	158	400	(242)		960
Interdepartment Charges	5,718	-	4,485	7,092	(2,607)		13,905
Transfers Out (To 026)	7,255	-	5,449	6,812	(1,362)		16,348
<b>TOTAL EXPENDITURES</b>	<b>57,725</b>	<b>9,659</b>	<b>58,457</b>	<b>77,934</b>	<b>(19,477)</b>		<b>179,825</b>
<b>NET GAIN / (LOSS)</b>	<b>19,781</b>	<b>2,046</b>	<b>(9,034)</b>	<b>(2,462)</b>	<b>(6,572)</b>		<b>14,338</b>

**BEGINNING FUND BALANCE**

**1,343,476** <sup>1</sup>

**ENDING FUND BALANCE**

**1,334,442**

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> Favorable variance in Grave Openings and an unfavorable variance on Monument Sales.

<sup>3</sup> Favorable variance in Professional fees and Other Construction Materials.

**CONSTRUCTION FUND  
FUND 327  
Financial Report for the Month Ending November 30, 2021**

	Month-to-Date Nov 2021	Year-to-Date Nov 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>						
Transfers from Fund 410	350,000	1,750,000	1,750,000	-		4,200,000
<b>TOTAL REVENUES</b>	<b>350,000</b>	<b>1,750,000</b>	<b>1,750,000</b>	<b>-</b>		<b>4,200,000</b>
<b>EXPENDITURES</b>						
Interest Expense	447	8,156	13,542	(5,386)		32,500
Additions to Const in Progress	7,474	177,083.33	177,083.33	-		<b>425,000</b>
<b>TOTAL EXPENDITURES</b>	<b>7,922</b>	<b>185,239</b>	<b>190,625</b>	<b>(5,386)</b>		<b>457,500</b>
<b>NET GAIN / (LOSS)</b>	<b>342,078</b>	<b>1,564,761</b>	<b>1,559,375</b>	<b>5,386</b>		<b>3,742,500</b>

<b>BEGINNING FUND BALANCE</b>	<u>(1,800,140) <sup>1</sup></u>
<b>ENDING FUND BALANCE</b>	<u><u>(235,379)</u></u>

<sup>1</sup> Beginning Fund Balance is final as year-end audit is complete. The Fund Balance is negative due to the purchase of the Longview Community Center in September 2018 for \$4.1 million.

**PARKS COP DEBT  
FUND 410  
Financial Report for the Month Ending November 30, 2021**

	Month-to-Date Nov 2021	Year-to-Date Nov 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>						
Taxes	322,648	2,061,756	1,785,882	275,874	<sup>2</sup>	4,286,120
EATS	(1,412)	(52,990)	(60,240)	7,250	<sup>2</sup>	(144,577)
Use Tax	59,343	320,124	135,417	184,707	<sup>2</sup>	325,000
Interest	2,046	283	4,583	(4,300)		11,000
<b>TOTAL REVENUES</b>	<b>382,625</b>	<b>2,329,173</b>	<b>1,865,642</b>	<b>463,532</b>		<b>4,477,543</b>
<b>EXPENDITURES</b>						
Transfers Out-Gamber Center	14,583	72,917	72,916.67	-		175,000
Transfers Out-Construction Fund	350,000	1,750,000	1,750,000	-		4,200,000
<b>TOTAL EXPENDITURES</b>	<b>364,583</b>	<b>1,822,917</b>	<b>1,822,917</b>	<b>-</b>		<b>4,375,000</b>
<b>NET GAIN / (LOSS)</b>	<b>18,042</b>	<b>506,256</b>	<b>42,725</b>	<b>463,532</b>		<b>102,543</b>

<b>BEGINNING FUND BALANCE</b>	<u>1,874,396</u> <sup>1</sup>
<b>ENDING FUND BALANCE</b>	<u><u>2,380,652</u></u>

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> See separate Sales/Use Tax Report included in this packet.

# Financial Outlook as of December 31, 2021



Fund	Fund Balance @ 12/31/21
Gamber Community Center	\$ 525,130
Lovell Community Center	\$ 1,276,971
Longview Community Center	\$ (820,241)
Harris Park Community Center	\$ 485,272
Parks and Recreation	\$ 2,527,018
Summit Waves	\$ 415,737
Cemetery	\$ 1,329,909
Construction	\$ 79,204
Park COP	\$ 2,553,321

Fund	MTD 10/31/21	Prior YTD Actual	Current YTD Actual	Approved FY22 Budget	Percentage of FY22 Budget
<b>Gamber Community Center</b>					
Revenue	\$ 31,625	\$ 113,639	\$ 179,824	\$ 317,390	56.66%
Expenses	\$ 21,637	\$ 162,508	\$ 171,128	\$ 350,193	48.87%
Income (Loss)	\$ 9,988	\$ (48,869)	\$ 8,696	\$ (32,803)	
<b>Lovell Community Center</b>					
Revenue	\$ 112,176	\$ 493,591	\$ 611,400	\$ 1,702,459	35.91%
Expenses	\$ 90,752	\$ 592,094	\$ 605,459	\$ 1,634,771	37.04%
Income (Loss)	\$ 21,424	\$ (98,503)	\$ 5,941	\$ 67,688	
<b>Longview Community Center</b>					
Revenue	\$ 77,870	\$ 273,969	\$ 409,811	\$ 934,470	43.85%
Expenses	\$ 43,830	\$ 470,818	\$ 416,229	\$ 1,026,493	40.55%
Income (Loss)	\$ 34,040	\$ (196,849)	\$ (6,418)	\$ (92,023)	
<b>Harris Park Community Center</b>					
Revenue	\$ 117,419	\$ 379,631	\$ 674,395	\$ 1,591,276	42.38%
Expenses	\$ 54,853	\$ 487,793	\$ 576,797	\$ 1,429,862	40.34%
Income (Loss)	\$ 62,566	\$ (108,162)	\$ 97,598	\$ 161,414	
<b>Parks and Recreation</b>					
Revenue	\$ 57,996	\$ 76,583	\$ 157,152	\$ 3,909,711	4.02%
Expenses	\$ 196,171	\$ 1,593,133	\$ 1,770,572	\$ 3,740,251	47.34%
Income (Loss)	\$ (138,175)	\$ (1,516,550)	\$ (1,613,420)	\$ 169,460	
<b>Summit Waves</b>					
Revenue	\$ (752)	\$ 126,326	\$ 522,767	\$ 851,397	61.40%
Expenses	\$ 14,861	\$ 335,380	\$ 429,401	\$ 844,636	50.84%
Income (Loss)	\$ (15,613)	\$ (209,054)	\$ 93,366	\$ 6,761	
<b>Cemetery</b>					
Revenue	\$ 5,978	\$ 83,811	\$ 55,401	\$ 194,163	28.53%
Expenses	\$ 2,898	\$ 70,230	\$ 68,968	\$ 179,825	38.35%
Income (Loss)	\$ 3,080	\$ 13,580	\$ (13,567)	\$ 14,338	
<b>Construction</b>					
Revenue	\$ 350,000	\$ 1,750,000	\$ 2,100,000	\$ 4,200,000	50.00%
Expenses	\$ 2,396	\$ 330,503	\$ 220,656	\$ 457,500	48.23%
Income (Loss)	\$ 347,604	\$ 1,419,497	\$ 1,879,344	\$ 3,742,500	
<b>Park COP Debt</b>					
Revenue	\$ 546,314	\$ 2,262,445	\$ 2,866,425	\$ 4,477,543	64.02%
Expenses	\$ 364,583	\$ 1,828,750	\$ 2,187,500	\$ 4,375,000	50.00%
Income (Loss)	\$ 181,731	\$ 433,695	\$ 678,925	\$ 102,543	



**GAMBER COMMUNITY CENTER  
FUND 201  
Financial Report for the Month Ending December 30, 2021**

	Previous Year-to-date Dec 2020	Month-to-Date Dec 2021	Year-to-Date Dec 2021	Year-to-Date Budget	Year-to-Date Variance	Approved FY22 Budget
<b>REVENUES</b>						
Activity & Membership Fees	27,787	12,676	47,125	45,891	1,234	94,391
User Charges	84	31	298	90	208	190
Rentals	5,086	4,999	43,145	18,349	24,796	<sup>2</sup> 37,039
Interest	(186)	(1,817)	(240)	5,600	(5,840)	8,200
Other Revenue	2,053	905	1,715	2,570	(855)	2,570
Miscellaneous	66	248	281	-	281	-
Transfers In from Park COP	78,750	14,583	87,500	87,500	0	175,000
<b>TOTAL REVENUES</b>	<b>113,639</b>	<b>31,625</b>	<b>179,824</b>	<b>160,000</b>	<b>19,824</b>	<b>317,390</b>
<b>EXPENDITURES</b>						
Personnel Services	102,550	11,660	100,098	104,692	(4,594)	212,055
Other Supplies, Services and Charges	23,927	3,330	23,726	26,987	(3,260)	59,250
Repairs and Maintenance	6,731	5,699	17,272	5,214	12,059	<sup>3</sup> 14,217
Utilities	19,047	948	22,556	22,324	232	45,981
Interdepartment Charges	10,253	-	7,475	9,784	(2,309)	18,690
<b>TOTAL EXPENDITURES</b>	<b>162,508</b>	<b>21,637</b>	<b>171,128</b>	<b>169,000</b>	<b>2,128</b>	<b>350,193</b>
<b>NET GAIN / (LOSS)</b>	<b>(48,869)</b>	<b>9,988</b>	<b>8,696</b>	<b>(8,999)</b>	<b>17,696</b>	<b>(32,803)</b>

<b>BEGINNING FUND BALANCE</b>	<u>516,434</u> <sup>1</sup>
<b>ENDING FUND BALANCE</b>	<u><u>525,130</u></u>

<sup>1</sup> **Beginning Fund Balance** is final as the year-end audit is complete.

<sup>2</sup> Revenues increased due to additional facility rentals booked compared to budget.

<sup>3</sup> Unbudgeted repairs on the roof (\$7,234) and HVAC (\$5,600).

**LOVELL COMMUNITY CENTER  
FUND 202  
Financial Report for the Month Ending December 30, 2021**

	Previous Year-to-date Dec 2020	Month-to-Date Dec 2021	Year-to-Date Dec 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Activity & Membership Fees	484,652	112,171	570,361	658,516	(88,154)	<sup>2</sup>	1,606,919
User Charges	98	153	1,249	1,194	55		2,131
Rentals	(320)	4,010	27,573	-	27,573	<sup>3</sup>	46,423
Interest	1,407	(4,196)	(752)	12,998	(13,750)	<sup>4</sup>	25,996
Other Revenue	150	30	838	-	838		1,214
Contributions	3,750	-	7,500	7,500	-		15,000
Miscellaneous	854	8	1,113	212	901		1,257
Transfers In	3,000	-	3,519	3,519	-		3,519
<b>TOTAL REVENUES</b>	<b>493,591</b>	<b>112,176</b>	<b>611,400</b>	<b>683,939</b>	<b>(72,539)</b>		<b>1,702,459</b>
<b>EXPENDITURES</b>							
Personnel Services	428,216	42,671	380,454	503,770	(123,315)	<sup>5</sup>	1,149,254
Other Supplies, Services and Charges	50,273	7,592	44,231	79,412	(35,181)	<sup>6</sup>	143,425
Repairs and Maintenance	27,613	5,814	60,147	58,542	1,605		102,788
Utilities	58,737	77	66,406	55,004	11,402	<sup>7</sup>	161,009
Capital Outlay	-	34,598	34,598	27,450	7,148		27,450
Interdepartment Charges	27,254	-	19,623	27,590	(7,967)		50,845
<b>TOTAL EXPENDITURES</b>	<b>592,094</b>	<b>90,752</b>	<b>605,459</b>	<b>751,767</b>	<b>(146,308)</b>		<b>1,634,771</b>
<b>NET GAIN / (LOSS)</b>	<b>(98,503)</b>	<b>21,424</b>	<b>5,941</b>	<b>(67,829)</b>	<b>73,769</b>		<b>67,688</b>

<b>BEGINNING FUND BALANCE</b>	<u>1,271,030</u> <sup>1</sup>
<b>ENDING FUND BALANCE</b>	<u><u>1,276,971</u></u>

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> An unfavorable variance in Activities (\$1,700), Gate Receipts (\$10,200) and Memberships (\$76,000).

<sup>3</sup> Facility rentals, including Birthday parties, was not budgeted to start until January 1, 2022 but started May 29, 2021. In addition, afterhours pool party rentals have occurred.

<sup>4</sup> There is a unfavorable variance on Interest (\$3,076) and on Mark to Market (\$10,674).

<sup>5</sup> A favorable variance in Part-Time salaries (\$26,000) and a Recreation Supervisor position has been put on hold. Also, Workers Compensation expense (\$29,452) has not been recorded at this time. The amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>6</sup> There is a favorable variance in Recreational Supplies, Professional Fees, Printing, Chemicals and Janitorial Supplies. In addition, the annual amount for Insurance Expense (\$17,595) is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>7</sup> Unfavorable variance in Natural Gas (\$1,100), Electricity (\$4,500) and Water/Sewer (\$5,600).

**LONGVIEW COMMUNITY CENTER  
FUND 205  
Financial Report for the Month Ending December 30, 2021**

	Previous Year-to-date Dec 2020	Month-to-Date Dec 2021	Year-to-Date Dec 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Activity & Membership Fees	214,304	60,865	328,776	341,965	(13,189)	<sup>2</sup>	775,970
User Charges	59	73	825	840	(15)		1,930
Rentals	58,730	16,928	80,101	78,489	1,612		155,369
Miscellaneous	875	4	110	12	98		1,201
<b>TOTAL REVENUES</b>	<b>273,969</b>	<b>77,870</b>	<b>409,811</b>	<b>421,306</b>	<b>(11,494)</b>		<b>934,470</b>
<b>EXPENDITURES</b>							
Personnel Services	319,246	31,914	287,855	331,412	(43,557)	<sup>3</sup>	657,419
Other Supplies, Services and Charges	38,267	3,182	28,174	55,403	(27,229)	<sup>4</sup>	115,098
Repairs and Maintenance	22,456	7,055	18,227	28,697	(10,470)	<sup>5</sup>	51,670
Utilities	61,129	1,679	59,542	60,424	(882)		157,989
Interest Expense	5,964	-	4,965	5,250	(285)		-
Interdepartment Charges	23,756	-	17,466	23,536	(6,070)		44,317
<b>TOTAL EXPENDITURES</b>	<b>470,818</b>	<b>43,830</b>	<b>416,229</b>	<b>504,723</b>	<b>(88,494)</b>		<b>1,026,493</b>
<b>NET GAIN / (LOSS)</b>	<b>(196,849)</b>	<b>34,040</b>	<b>(6,418)</b>	<b>(83,417)</b>	<b>76,999</b>		<b>(92,023)</b>

**BEGINNING FUND BALANCE**

**(813,823)** <sup>1</sup>

**ENDING FUND BALANCE**

**(820,241)**

<sup>1</sup> **Beginning Fund Balance** is final as the year-end audit is complete.

<sup>2</sup> There is a favorable variance on Activity (\$1,500) and Gate Receipts (\$4,000) and An unfavorable variance in Memberships (\$18,600).

<sup>3</sup> There is a favorable variance in Part-Time (\$15,500). Workers Compensation expense (\$22,897) has not been recorded at this time. The amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>4</sup> There is a favorable variance in Professional Fees, Printing, Telephone, Recreational and Janitorial Supplies. In addition, the annual amount for Insurance Expense (\$9,527) is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>5</sup> HVAC service and repair (\$6,000) has not been needed. The hardwood floor resurfacing (\$4,000) is currently on hold.

**HARRIS PARK COMMUNITY CENTER  
FUND 530  
Financial Report for the Month Ending December 30, 2021**

	Previous Year-to-date Dec 2020	Month-to-Date Dec 2021	Year-to-Date Dec 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Activity & Membership Fees	213,375	59,981	442,112	500,125	(58,013)	<sup>2</sup>	1,189,460
User Charges	21,011	29,540	45,477	33,885	11,593	<sup>3</sup>	69,638
Rentals	30,393	19,186	77,941	65,836	12,105	<sup>4</sup>	153,394
Interest	(994)	(907)	(649)	-	(649)		-
Other Revenue	170	19	776	-	776		3,449
Contributions	115,500	9,600	108,135	120,100	(11,965)	<sup>5</sup>	166,900
Miscellaneous	176	-	602	834	(232)		8,435
<b>TOTAL REVENUES</b>	<b>379,631</b>	<b>117,419</b>	<b>674,395</b>	<b>720,780</b>	<b>(46,385)</b>		<b>1,591,276</b>
<b>EXPENDITURES</b>							
Personnel Services	317,583	31,343	335,180	391,674	(56,494)	<sup>6</sup>	813,933
Other Supplies, Services and Charges	98,023	18,679	159,960	193,234	(33,274)	<sup>7</sup>	433,464
Repairs and Maintenance	9,804	1,179	36,353	26,415	9,938	<sup>8</sup>	41,770
Utilities	48,433	3,652	34,181	44,255	(10,074)	<sup>9</sup>	97,324
Depreciation	9,927	1,654	9,927	9,453	475		18,905
Transfers Out	3,000	-	3,519	3,519	-		3,519
Interdepartment Charges	10,949	-	7,603	12,041	(4,438)		20,947
<b>TOTAL EXPENDITURES</b>	<b>487,793</b>	<b>54,853</b>	<b>576,797</b>	<b>671,138</b>	<b>(94,342)</b>		<b>1,429,862</b>
<b>NET GAIN / (LOSS)</b>	<b>(108,162)</b>	<b>62,566</b>	<b>97,598</b>	<b>49,641</b>	<b>47,957</b>		<b>161,414</b>

**BEGINNING FUND BALANCE**

**387,674** <sup>1</sup>

**ENDING FUND BALANCE**

**485,272**

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> An unfavorable variance in Camp Summit (\$28,500), Harris Park (\$6,800), Athletics (\$44,400) and a favorable variance at the Amphitheater (\$9,000) and Summit Ice (\$13,000).

<sup>3</sup> A favorable variance in Summit Ice (\$9,200) and Amphitheater (\$2,400).

<sup>4</sup> A favorable variance in Summit Ice (\$11,500).

<sup>5</sup> Summit Ice has not received payment for the Zamboni sponsorship (\$10,000).

<sup>6</sup> Workers Compensation expense (\$13,600) has not been recorded at this time. The amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report. Also, a favorable variance in Part-Time Harris Park (\$12,000), Athletics (\$8,000), Amphitheater (\$1,900) and unfavorable variance Lea McKeighan (\$1,300). In addition, 5% of the Lovell Recreation Supervisor's salary was budgeted to go to Special Events, since the position was filled late FY21 the Special Events were handled by another staff member.

<sup>7</sup> A favorable balance on Professional Fees, Recreational Supplies, Rentals and Leases, and Advertising. Also, the annual amount for Insurance Expense (\$13,126) is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>8</sup> HPCC repairs on HVAC (\$7,300) and Curtain (\$3,500).

<sup>9</sup> Favorable variance on Summit Ice utilities (\$7,000), Hartman Park (\$2,000) and HPCC (\$1,000).

**PARKS & RECREATION  
FUND 200  
Financial Report for the Month Ending December 30, 2021**

	Previous Year-to-date Dec 2020	Month-to-Date Dec 2021	Year-to-Date Dec 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Taxes	-	-	-	-	-		3,664,500
Fines & Forfeitures	8,832	1,220	7,087	7,000	87		17,000
Interest	(7,586)	(4,747)	8,284	28,813	(20,529)	<sup>2</sup>	58,814
Other Revenue	2,371	3,008	5,196	1,000	4,196		2,000
Contributions	33,029	39,394	75,769	44,449	31,320	<sup>3</sup>	97,735
Miscellaneous	25,246	19,121	48,018	26,940	21,078	<sup>4</sup>	47,325
Transfers In	14,691	-	12,797	14,161	(1,364)		22,337
<b>TOTAL REVENUES</b>	<b>76,583</b>	<b>57,996</b>	<b>157,152</b>	<b>122,363</b>	<b>34,789</b>		<b>3,909,711</b>
<b>EXPENDITURES</b>							
Personnel Services	973,933	101,154	918,396	1,015,436	(97,041)	<sup>5</sup>	1,998,879
Other Supplies, Services and Charges	330,231	51,665	438,025	585,859	(147,835)	<sup>6</sup>	1,060,242
Repairs and Maintenance	118,773	52,648	219,194	185,757	33,437	<sup>7</sup>	315,655
Utilities	61,899	3,650	82,419	72,172	10,247	<sup>8</sup>	146,118
Fuel & Lubricants	13,142	-	12,189	17,020	(4,831)		33,790
Capital Outlay	71,403	-	53,000	53,000	-		153,000
Interdepartment Charges	101,098	-	125,029	125,029	0		187,926
Reimbursement - Interfund	(77,346)	(12,946.58)	(77,679.50)	(77,679.48)	(0)		(155,359)
<b>TOTAL EXPENDITURES</b>	<b>1,593,133</b>	<b>196,171</b>	<b>1,770,572</b>	<b>1,976,594</b>	<b>(206,022)</b>		<b>3,740,251</b>
<b>NET GAIN / (LOSS)</b>	<b>(1,516,550)</b>	<b>(138,175)</b>	<b>(1,613,420)</b>	<b>(1,854,231)</b>	<b>240,811</b>		<b>169,460</b>

**BEGINNING FUND BALANCE**

**4,140,438** <sup>1</sup>

**ENDING FUND BALANCE**

**2,527,018**

<sup>1</sup> **Beginning Fund Balance** is final as the year-end audit is complete.

<sup>2</sup> Unfavorable variances in Interest on Investment Mark to Market (\$31,854) and a favorable variance in Interest on Investments (\$1,000).

<sup>3</sup> Lee's Summit Soccer Association paid their FY21 dues in FY22. In addition, Lee's Summit Baseball Association paid earlier than anticipated (\$19,550).

<sup>4</sup> Received \$2,383 from Truman Heartland Foundation for the sign language signs. Also, received \$2,500 from Legacy for Parks Foundation for the Twisted Sister sculpture and \$10,000 reimbursement for memorial benches and stones. In addition, shelter rentals have been higher than anticipated.

<sup>5</sup> Variance exists in Full Time Salaries and Worker's Compensation. The favorable variance in Personnel Services is partially due to a vacant FT Park Specialist position. Workers Compensation expense (\$45,551) has not been recorded at this time. Workers Compensation amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>6</sup> The annual amount for Insurance Expense (\$73,832) is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report. Also, a favorable variance in Travel and Meeting, Office Supplies, Printing, Professional Fees, Consumable Tools, Concrete, Asphalt and Rock & Gravel.

<sup>7</sup> Down to Earth invoice charged to Ground instead of Professional Fees (\$19,720). In addition, grills, trash barrels and picnic tables were purchased earlier than anticipated.

<sup>8</sup> An unfavorable variance exists in Water/Sewer (\$14,800) partially due to the Summit Waves wave pool being charged to Park Services. In addition, a favorable variance exists in electricity (\$4,000).

**SUMMIT WAVES  
FUND 203  
Financial Report for the Month Ending December 30, 2021**

	Previous Year-to-date Dec 2020	Month-to-Date Dec 2021	Year-to-Date Dec 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Activity Fees	100,666	-	403,937	238,159	165,778	<sup>2</sup>	688,117
User Charges	20,510	-	105,146	57,938	47,209	<sup>3</sup>	111,054
Rentals	7,000	-	15,156	12,480	2,676		45,146
Interest	(1,935)	(752)	(1,193)	1,420	(2,613)		2,090
Miscellaneous	84	-	(279)	2,115	(2,394)		4,990
<b>TOTAL REVENUES</b>	<b>126,326</b>	<b>(752)</b>	<b>522,767</b>	<b>312,112</b>	<b>210,655</b>		<b>851,397</b>
<b>EXPENDITURES</b>							
Personnel Services	221,461	4,752	296,771	268,144	28,627	<sup>4</sup>	487,330
Other Supplies, Services and Charges	44,331	360	62,867	64,366	(1,500)		158,740
Repairs and Maintenance	9,081	149	6,450	5,990	460		39,439
Utilities	43,080	9,600	49,716	60,240	(10,523)	<sup>5</sup>	89,800
Interdepartment Charges	11,441	-	7,613	12,516	(4,903)		21,422
Capital Outlay	-	-	-	-	-		41,920
Transfers Out (To 200)	5,985	-	5,985	5,985	-		5,985
<b>TOTAL EXPENDITURES</b>	<b>335,380</b>	<b>14,861</b>	<b>429,401</b>	<b>417,240</b>	<b>12,161</b>		<b>844,636</b>
<b>NET GAIN / (LOSS)</b>	<b>(209,054)</b>	<b>(15,613)</b>	<b>93,366</b>	<b>(105,128)</b>	<b>198,494</b>		<b>6,761</b>

**BEGINNING FUND BALANCE**

**322,371** <sup>1</sup>

**ENDING FUND BALANCE**

**415,737**

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> There is a favorable variance in Gate Receipts (\$165,500) due to Kids Country coming twice a week, Oceans of Fun closed twice a week and Adventure Oasis allowing residents only.

<sup>3</sup> There is a favorable variance in Concessions Sales (\$47,000) due to an increase in Single Visits.

<sup>4</sup> A unfavorable variance for Part-time (\$40,000). Also, Workers Compensation expense (\$8,100) has not been recorded at this time. The amount for the entire year is usually booked in the month of July, however, the payment has not been posted in the financial system at the time of this report.

<sup>5</sup> Budget was based on last year actuals which included the first year of the wave pool operations. There has been a significant savings in Electricity (\$18,500) and an unfavorable variance in Water/Sewer (\$8,000). In addition, the wave pool water/sewer was charged to Park Services July-December.



**CEMETERY TRUST  
FUND 204  
Financial Report for the Month Ending December 30, 2021**

	Previous Year-to-date Dec 2020	Month-to-Date Dec 2021	Year-to-Date Dec 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>							
Services	62,118	8,423	41,877	56,548	(14,671)	<sup>2</sup>	134,483
Sale of Property	18,000	2,000	14,000	20,000	(6,000)		36,000
Interest	3,692	(4,445)	(475)	11,430	(11,905)		23,680
<b>TOTAL REVENUES</b>	<b>83,811</b>	<b>5,978</b>	<b>55,401</b>	<b>87,978</b>	<b>(32,577)</b>		<b>194,163</b>
<b>EXPENDITURES</b>							
Personnel Services	20,636	2,638	23,497	25,808	(2,311)		49,069
Other Supplies, Services and Charges	29,919	135	21,753	41,588	(19,836)	<sup>3</sup>	86,043
Repairs and Maintenance	2,725	-	10,024	5,040	4,984		9,500
Utilities	1,192	125	1,119	1,600	(481)		4,000
Fuel & Lubricants	192	-	158	480	(322)		960
Interdepartment Charges	6,862	-	5,606	8,066	(2,459)		13,905
Transfers Out (To 026)	8,706	-	6,812	8,174	(1,362)		16,348
<b>TOTAL EXPENDITURES</b>	<b>70,230</b>	<b>2,898</b>	<b>68,968</b>	<b>90,756</b>	<b>(21,788)</b>		<b>179,825</b>
<b>NET GAIN / (LOSS)</b>	<b>13,580</b>	<b>3,080</b>	<b>(13,567)</b>	<b>(2,778)</b>	<b>(10,789)</b>		<b>14,338</b>

**BEGINNING FUND BALANCE**

**1,343,476** <sup>1</sup>

**ENDING FUND BALANCE**

**1,329,909**

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> Favorable variance in Grave Openings (\$2,700) and an unfavorable variance on Monument Sales (\$16,400).

<sup>3</sup> Favorable variance in Professional fees and Other Construction Materials.

**CONSTRUCTION FUND  
FUND 327  
Financial Report for the Month Ending December 30, 2021**

	Month-to-Date Dec 2021	Year-to-Date Dec 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>						
Transfers from Fund 410	350,000	2,100,000	2,100,000	-		4,200,000
<b>TOTAL REVENUES</b>	<b>350,000</b>	<b>2,100,000</b>	<b>2,100,000</b>	<b>-</b>		<b>4,200,000</b>
<b>EXPENDITURES</b>						
Interest Expense	-	8,156	16,250	(8,094)		32,500
Additions to Const in Progress	2,396	212,500.00	212,500.00	-		425,000
<b>TOTAL EXPENDITURES</b>	<b>2,396</b>	<b>220,656</b>	<b>228,750</b>	<b>(8,094)</b>		<b>457,500</b>
<b>NET GAIN / (LOSS)</b>	<b>347,604</b>	<b>1,879,344</b>	<b>1,871,250</b>	<b>8,094</b>		<b>3,742,500</b>

<b>BEGINNING FUND BALANCE</b>	<u>(1,800,140) <sup>1</sup></u>
<b>ENDING FUND BALANCE</b>	<u><u>79,204</u></u>

<sup>1</sup> Beginning Fund Balance is final as year-end audit is complete. The Fund Balance is negative due to the purchase of the Longview Community Center in September 2018 for \$4.1 million.

**PARKS COP DEBT  
FUND 410  
Financial Report for the Month Ending December 30, 2021**

	Month-to-Date Dec 2021	Year-to-Date Dec 2021	Year-to-Date Budget	Year-to-Date Variance		Approved FY22 Budget
<b>REVENUES</b>						
Taxes	469,125	2,530,881	2,143,059	387,822	<sup>2</sup>	4,286,120
EATS	-	(62,052)	(72,288)	10,236	<sup>2</sup>	(144,577)
Use Tax	84,268	404,392	162,500	241,892	<sup>2</sup>	325,000
Interest	(7,079)	(6,796)	5,500	(12,296)	<sup>3</sup>	11,000
<b>TOTAL REVENUES</b>	<b>546,314</b>	<b>2,866,425</b>	<b>2,238,771</b>	<b>627,655</b>		<b>4,477,543</b>
<b>EXPENDITURES</b>						
Transfers Out-Gamber Center	14,583	87,500	87,500.00	-		175,000
Transfers Out-Construction Fund	350,000	2,100,000	2,100,000	-		4,200,000
<b>TOTAL EXPENDITURES</b>	<b>364,583</b>	<b>2,187,500</b>	<b>2,187,500</b>	<b>-</b>		<b>4,375,000</b>
<b>NET GAIN / (LOSS)</b>	<b>181,731</b>	<b>678,925</b>	<b>51,271</b>	<b>627,655</b>		<b>102,543</b>

<b>BEGINNING FUND BALANCE</b>	<u><b>1,874,396</b></u> <sup>1</sup>
<b>ENDING FUND BALANCE</b>	<u><u><b>2,553,321</b></u></u>

<sup>1</sup> Beginning Fund Balance is final as the year-end audit is complete.

<sup>2</sup> See separate Sales/Use Tax Report included in this packet.

<sup>3</sup> A favorable variance in Mark to Market (\$16,700) and unfavorable variance in Interest (\$4,400).

# MEMORANDUM



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**Date:** January 26, 2022

**To:** Joe Snook, CPRP  
Administrator of Parks and Recreation

**From:** Devin Blazek, MBA  
Management Analyst

**Re:** Sales and Use Tax Update –January 2022

---

Sales tax proceeds received in December totaled \$469,124, which is 12.05% over the monthly projection. Due to the unpredictable cutoff of processing remittance at the State of Missouri, the annual revenue budget has been spread evenly throughout FY2022. The year-to-date sales tax received totals \$2,530,881.01, which is \$262,480.83 over the amount received through December FY2021.

At the time of this report, there is no additional information regarding the remitters included in the amount received from the State of Missouri.

The EATs payments for a portion of September through December are not available at this time.

Use tax proceeds received in December totaled \$84,268.14, which is 211% over the monthly projection. Due to the unpredictable cutoff of processing remittance at the State of Missouri, the annual revenue budget has been spread evenly throughout FY2022. The year-to-date use tax totals \$404,392.07.

Attached is a summary of the proceeds received for the Sales Tax, Economic Activity Taxes (EATs) and Use Tax.

<b>Sales Tax and EATs</b>	<b>Budget</b>	<b>Actual</b>	<b>Amount Difference \$</b>
<b>Cumulative Balance Through FY 2021</b>	<b>76,045,008</b>	<b>76,877,280</b>	<b>832,272</b>
<b>FY 2022</b>			
YTD Balance Forward - Sales Tax	1,785,883	2,061,756	275,873
YTD Balance Forward - EATs	(72,288)	(62,052)	10,236
Sales Tax Receipts - December 2022	357,177	469,125	111,948
EATs - December 2022	(12,048)	(18,326)	(6,278)
<b>YTD Balance - Sales Tax</b>	<b>2,143,060</b>	<b>2,530,881</b>	<b>387,821</b>
<b>YTD Balance - EATs</b>	<b>(84,336)</b>	<b>(80,378)</b>	<b>3,958</b>
<b>LIFE-TO-DATE DATA BY SALES TAX</b>			
<b>Cumulative Net Proceeds-1/4 cent Sales Tax (4/1/18 through 3/31/33) **</b>	<b>14,386,278</b>	<b>15,247,317</b>	<b>861,039</b>
<b>Cumulative Net Proceeds-1/4 cent Sales Tax (4/1/08 through 3/31/18)</b>	<b>30,963,365</b>	<b>31,100,648</b>	<b>137,283</b>
<b>Cumulative Net Proceeds-3/8 cent Sales Tax (4/1/98 through 3/31/08)</b>	<b>32,768,255</b>	<b>32,955,600</b>	<b>187,345</b>

<b>Use Tax</b>	<b>Budget</b>	<b>Actual</b>	<b>Amount Difference \$</b>
<b>Cumulative Balance Through FY 2021</b>	<b>-</b>	<b>375,524</b>	<b>375,524</b>
<b>FY 2022</b>			
YTD Balance Forward - Use Tax	135,417	320,124	184,707
Use Tax - December 2021	27,083	84,268	57,185
<b>YTD Balance - Use Tax</b>	<b>162,500</b>	<b>404,392</b>	<b>241,892</b>
<b>LIFE-TO-DATE DATA BY USE TAX</b>			
<b>Cumulative Net Proceeds-December 2020 through Current Month</b>	<b>162,500</b>	<b>779,916</b>	<b>617,416</b>

## MEMORANDUM



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**Date:** January 6, 2022  
**To:** Joe Snook, Administrator of Parks & Recreation  
**From:** Rachel Smith, Lovell Community Center Manager  
**Cc:** David Dean, Superintendent of Recreation Services II  
Jodi Jordan, Assistant Superintendent of Recreation  
**Re:** Legacy Blast Fireworks Contract

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LSPR's 2017-029/1R contract with Wald & Co., Inc for the Legacy Blast fireworks display has expired with the last possible year for renewal having been 2021. An RFP for firework display services (PR2021-002) was advertised on November 11, 2021 for the Legacy Blast fireworks display. The RFP process closed on December 8, 2021 with Wald & Co., Inc as the only firm submitting a proposal (attachment A.)

Wald & Co., Inc submitted a proposal that matches the most recent show with a total shell count of 906 for \$27,750 (funding provided by the City). The only shell difference of the new proposal is the decreased size of 3 shells from 10" to 8". During the negotiation phase, Wald explained the reasoning for the change, due to UN Classification changes, Wald & Co., Inc is no longer able to import 10" and above aerial shells.

Also, during the negotiation phase, Wald agreed the City would not need to provide a dumpster on site due to the close proximity of our show site to their location. It was also defined that previous year's access to restroom facilities and parking for Wald staff were adequate and will remain the same. Wald requested the general debris clean up be extended to July 6, 2022. The pyrotechnic crew will still do an initial clean up of the area the night of the display and the site will be checked again at 10am the following day.

Based on LSPR's positive prior experiences and Wald's willingness to work with LSPR to keep the Legacy Blast display as close as possible to previous displays, staff recommends awarding the contract for firework display services to Wald & Co., Inc.

If you have questions or need additional information, please let me know.

### **Recommended Motion:**

I move to approve the contract for firework display services with Wald & Co., Inc.



# CITY OF LEE'S SUMMIT, MISSOURI

SOLICITATION NUMBER: PR2021-002

Submitted by Wald &  
Co., Inc.  
Greenwood, Missouri

# WALD & CO, INC.

LETTER FROM THE COMPANY PRESIDENT



On behalf of the Display staff at Wald's All American Display Fireworks, I would like to thank you for the opportunity to present this pyrotechnic program designed specifically to meet your objectives and expectations. Your program features the latest effects in quality shells that meet our standards of excellence.

Wald's has produced spectacular displays throughout the Midwest since 1924! Our 97 years in the business is a testimony of our commitment to quality products, service, safety and results our customers have grown to expect. A display program is more than just the number of shells that can be put up in the air, it is the expertise of creating effects and scenes to make your program truly original.

Upon your review of this program, if you should have any questions or require additional information, do not hesitate to contact our office. Our staff will handle any questions that you may have or can arrange a meeting to personally review this material with you.

Again, we appreciate this opportunity and look forward to your response.

Respectfully,

A handwritten signature in dark ink, appearing to read "Charles E. Wald". The signature is fluid and cursive, written over a light blue horizontal line.

Charles E. Wald, President



VENDOR INFORMATION FORM

By submitting a Proposal, the submitting Firm certifies that it has reviewed the administrative information and draft of the Professional Services Agreement's terms and conditions and, if awarded the Agreement, agrees to be bound thereto.

Wald & Co., Inc.

FIRM SUBMITTING PROPOSAL

Charles Wald  
President

PRINTED NAME AND TITLE

44-0529830

FEDERAL TAX ID NUMBER

Charles Wald

AUTHORIZED SIGNATURE

PO Box 319

ADDRESS

816-537-7400

TELEPHONE

816-537-7270

FAX #

Greenwood MO 64034

CITY

STATE

ZIP

12-6-21

DATE

waldfireworks.com

WEB SITE

swald@waldfireworks.com

E-MAIL ADDRESS

SMALL, MINORITY, DISADVANTAGED AND WOMEN-OWNED BUSINESS ENTERPRISES (check appropriate item(s)):

- ☐ Small Business Enterprise (SBE)
- ☐ Minority Business Enterprise (MBE)
- ☐ Disadvantaged Business Enterprise (DBE)
- ☐ Women-Owned Business Enterprise (WBE)
- ☐ Missouri Service Disabled Veteran Business Enterprise pursuant to Section 34.074, RSMo

Has the Firm been certified by any jurisdiction in Missouri as a minority or woman-owned business enterprise?  
If yes, please provide details and documentation of the certification.



FORM NO. 1: PROPOSER PROFILE

1. Lead Service Provider/Firm(s) (or Joint Venture) Name and Address: Wald & Co., Inc.  
PO Box 319. Greenwood. MO 64034

1a. Provider /Firm is: ☐ National ☒ Regional ☐ Local

1b. Year Provider/Firm Established: 1924

Years of Experience providing RFP identified services/project for municipalities: 97 Years  
Year of Experience conducting requested services 97 Years

1c. Licensed to do business in the State of Missouri: ☒ Yes ☐ No

1d. Principal contact information: Name, title, telephone number and email address: Steven Whitt  
Display Manager 816-537-7400 swhitt@waldfireworks.com

1e. Address of office to perform work, if different from Item No. 1:

Same

2. Please list the number of persons by discipline that your Firm/Joint Venture will commit to the City's project or the services to be provided: 3

3. If submittal is by Joint Venture or utilizes subcontractors, list participating firms/providers and outline specific areas of responsibility (including administrative, technical, and financial) for each firm: N/A

3a. Has this Joint Venture previously worked together? ☐ Yes ☐ No N/A



**FORM NO. 2: KEY OUTSIDE CONSULTANTS/SUBCONTRACTORS**

Each respondent must complete this form for all proposed sub-consultants.

**SUB-CONSULTANT #1**

Name & Address

Specialty/Role with this Project:

## NO KEY OUTSIDE CONSULTANTS/SUBCONTRACTORS

Worked with Lead Firm Before: ☐ Yes ☐ No

Year Firm Established:

Years of Experience providing requested services

Complete Form 4 for all key personnel assigned to this project for this sub-consultant.

---

**SUB-CONSULTANT #2**

Name & Address

Specialty / Role with this Project:

Worked with Lead Firm Before: ☐ Yes ☐ No

Year Firm Established:

Years of Experience providing requested services

Complete Form 4 for all key personnel assigned to this project for this sub-consultant.

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**SUB-CONSULTANT #3**

Name & Address

Specialty / Role with this Project:

Worked with Lead Firm Before: ☐ Yes ☐ No

Year Firm Established:

Years of Experience providing requested services

Complete Form 4 for all key personnel assigned to this project for this sub-consultant.



**FORM NO. 3: EXPERIENCE/REFERENCES**

Work by Service Provider/Firm (including any subcontractors or Joint-Venture companies) that best illustrate current qualifications relevant to the City's project that has been/is being accomplished by personnel during the past five (5) years that shall be assigned to the City's project. List no more than ten (10) total projects:

Project Name & Location: Fort Leavenworth Kansas

Completion Date (Actual or Estimated): 7-4-21

Project Owners Name & Address: Fort Leavenworth F&MWR - Special Events  
600 Thomas Avenue, Building 198, Fort Leavenworth, Kansas 66027

Project Owner's Contact Person, Title & Telephone Number:

Zach Stephens 913-684-1674

Estimated Cost (in Thousands) for Entire Project: \$

Estimated Cost (in Thousands) for work performed by responsible Service Provider/Firm: \$

Scope of Entire Project: (Please give quantitative indications wherever possible). Design and production  
of outdoor fireworks display. Coordination with all Base Staff.

Nature of Service Provider's/Firm's responsibility in project: (Please give quantitative indications wherever possible).

Same

Service Provider's/Firm's Personnel (Name/Project Assignment) who worked on the stated project that shall be assigned to the City's project:

Steven Whitt

Nathan Wald





**FORM NO. 3: EXPERIENCE/REFERENCES**

Work by Service Provider/Firm (including any subcontractors or Joint-Venture companies) that best illustrate current qualifications relevant to the City's project that has been/is being accomplished by personnel during the past five (5) years that shall be assigned to the City's project. List no more than ten (10) total projects:

Project Name & Location: City of Overland Park. Kansas

Completion Date (Actual or Estimated): 7-4-21

Project Owners Name & Address: Julie Bilyea City of Overland Park  
11902 Lowell Avenue, Overland Park. Kansas 66213

Project Owner's Contact Person, Title & Telephone Number:

Julie Bilyea, P&R Recreation Supervisor 913-344-8656

Estimated Cost (in Thousands) for Entire Project: \$

Estimated Cost (in Thousands) for work performed by responsible Service Provider/Firm: \$

Scope of Entire Project: (Please give quantitative indications wherever possible). Design and Production of outdoor fireworks display. Coordination with City Staff

Nature of Service Provider's/Firm's responsibility in project: (Please give quantitative indications wherever possible).

Same

Service Provider's/Firm's Personnel (Name/Project Assignment) who worked on the stated project that shall be assigned to the City's project:

Steven Whitt

Nathan Wald



**FORM NO. 3: EXPERIENCE/REFERENCES**

Work by Service Provider/Firm (including any subcontractors or Joint-Venture companies) that best illustrate current qualifications relevant to the City's project that has been/is being accomplished by personnel during the past five (5) years that shall be assigned to the City's project. List no more than ten (10) total projects:

Project Name & Location: City of DeSoto Kansas

Completion Date (Actual or Estimated): 7-4-21

Project Owners Name & Address: City of DeSoto. PO Box C. DeSoto, Kansas  
66018

Project Owner's Contact Person, Title & Telephone Number:  
Mike Brunsardt - City Administrator 913-583-1182 x116

Estimated Cost (in Thousands) for Entire Project: \$

Estimated Cost (in Thousands) for work performed by responsible Service Provider/Firm: \$

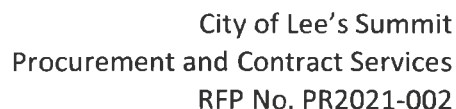
Scope of Entire Project: (Please give quantitative indications wherever possible). Design and production  
of outdoor fireworks display. Coordination with City Staff.

Nature of Service Provider's/Firm's responsibility in project: (Please give quantitative indications wherever possible).  
Same

Service Provider's/Firm's Personnel (Name/Project Assignment) who worked on the stated project that shall be assigned to the City's project:

Nathan Wald





Brief resume of key persons, specialists, and individual service providers that shall be assigned to the City project:

- 

Nathan Wald, Assistant Display Manager and Production Coordinator for Wald & CO., Inc.

Missouri Department of Public Safety  
Missouri Division of Fire Safety  
PO Box 844 \* Jefferson City, MO 65102

Licensed Fireworks Display Operator

Performs duties as a Fireworks Display Operator as authorized by the Missouri State Fire Marshal, 320.126 RSMo, 11 CSR 40-3.010 and NFPA 1123.

Name: Benjamin Dilks

License Number: 1185

**Expires:** 4 /11/2024

**State Fire Marshal:**

38  
T. T. L. L.

# COMMUNICATION PROCESS/PROJECT SCHEDULE PROJECT APPROACH NARRATIVE

December 8, 2021 RFP Due to City of Lee's Summit

February 11, 2022 \* Bid Awarded

Production Order Initiated

March 1, 2022 Pyrotechnic Team Assigned

Production elements assigned and initiated

Music selection to be submitted by Wald & Co. to the City for approval by March 25, 2022. This deadline is firm.

April 2022 Insurance Certificates , Display Operators License, Missouri Distributor's License provided to City

Only Lead Pyrotechnician is required to be Licensed

All applicable permits will be submitted for approval

June 2022 Meeting with pyrotechnic team to review and coordinate day of show schedule and requirements.

Final verification of procedures and final request for approvals for on-site requirements not previously listed.

Equipment placement coordinated with City

Coordinate on site inspection with City contact

June 30 through July 1, 2022 City of Lee's Summit will secure the display site.

\* Due to shipping and product issues, the program must be awarded on the February 11, 2022 date. Wald & Co. will be unable to have the proposal be valid for the extended 120 day time period as outlined on page A-2 in the City's Request for Proposal

# PROPOSAL

**City of LEE'S  
SUMMIT, MISSOURI**

**July 1, 2022  
Rain Date July 2, 2022**

# PROGRAM PROPOSAL

The Proposed Pyrotechnic Program will consist of the following material:

## **MAIN AERIAL PROGRAM**

(12)	3" Assorted Aerial Shells
(324)	4" Assorted Aerial Shells
(252)	5" Assorted Aerial Shells
(62)	6" Assorted Aerial Shells
(21)	8" Assorted Aerial Shells

**TOTAL ASSORTED AERIAL SHELLS: 671**

## **FINALE PROGRAM**

(180)	3" Finale Shells
(25)	4" Finale Shells
(20)	5" Finale Shells
(10)	6" Assorted Aerial Shells

**TOTAL SHELL COUNT FOR FINALES: 235**

The product variety/selection will create an innovative aerial program that will offer various levels of production to achieve a program that will be memorable

# FEE PROPOSAL/RFP NOTATION

- The proposal will include material, set-up/tear down, all applicable insurances, production, equipment, and tech fee
- **Proposal Cost: \$27,750.00** (Payment by Check only, no credit cards)

Payable in full by July 15, 2022

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Per Scope of work outline in Section B of City of Lee's Summit Request for Proposal:

1. Under the RADIO SIMULCAST, please see the Project Approach Narrative for approval dates and deadlines regarding music selection
2. Under DAMAGES FOR CONTRACTOR CANCELLATION, the following will be in effect as part of the signed agreement between Contractor and City:

Neither Party will be liable for any failure or delay in performing an obligation under this Agreement that is due to any of the following causes (which events and/or circumstances are hereinafter referred to as "Force Majeure"), to the extent beyond its reasonable control: acts of God, accident, riots, war, terrorism or threats of terrorism, labor strikes or disruptions, fire, disease, epidemics, Covid related disruptions/mandates, transportation delays or disruptions and inventory disruption beyond Contractor's control.

While noted in C-9:14.13, this should appear in section noted.

Further Considerations:

1. Upon award of contract, City will provide the Purchase Order required for the program
2. City to provide the contact name and mailing address where the invoice is to be sent. Only one invoice will be mailed for payment processing
3. A-4 MULTIPLE AWARD Section: Wald & Co. will not participate in a multiple award agreement

## PROPOSAL SPECIFICATIONS

Under Section C-3, Part 12. Insurance:

Please note the following and amend it to the VENDOR INFORMATION FORM per terms and conditions

### **Commercial General Liability**

Wald & Co. in compliance with the coverage required

Policy uses blanket endorsements, not specific endorsements.

### **Vehicle Liability**

Wald & Co. has the coverage except we use code 7,8, and 9, not code 1.

### **Workers Compensation**

Policy does not include a waiver of subrogation. This will not be added

### **Coverage on Fireworks**

No endorsements required.

### **Umbrella Insurance**

Wald & Co. does not carry this. Policy has limits of \$5,000,000 on CGL and Auto but do not have any excess employers liability

### **12.3. Cancellation**

30 day notice not provided

**If awarded the contract, Wald & CO. will provide all insurance requested and City can approve prior to parties signing agreement.**

# DISPLAY SITE AND SAFETY PLAN

## DISPLAY SITE

- A map will be provided to define the safety distances and security guidelines for the display site and display program
- Wald & Co. will follow all established protocol for the set up of your program
- The pyrotechnic team will work with you to help you establish the security perimeter of the site and alert you to any issues that may arise
- Following the program, the pyrotechnic crew will thoroughly check the fallout zone for any “live” product and any debris that could be hot. Any “live” material will be safely removed from the site by the crew.

## SAFETY PLAN

Lead Pyrotechnician and Crew Members are trained on safety and security awareness. Wind direction and fall out will be monitored.

Wald & Co. has a transportation security plan as mandated by the Dept. of Transportation. This plan cannot be disclosed according to Federal regulations. Wald & Co. abides by all Federal DOT rules and regulations including packaging, shipping cargo securement and security.

Wald & Co. adheres to NFPA 1123 Code for Fireworks Displays

Following the display, the site is checked for any live or hot fireworks. The site will be checked again by 10:00 AM the following day again. General debris clean up will be completed by July 6, 2022

Wald & Co. maintain compliance with all applicable OSHA requirements.

Wald & Co. will furnish and have fire extinguishers at the display site

**CITY OF LEE'S SUMMIT  
WILL PROVIDE THE FOLLOWING FOR THE  
DISPLAY SITE**

**In addition to the provisions outlined in the contract with Wald & Co., you will provide the following for the Display site:**

- **Adequate parking for pyrotechnic crew members**
- **Dumpster for Wald & Co. to utilize for trash and program debris**
- **Assessable use of restroom facilities (building access, port-a-potty, etc...)**



# 97 YEARS OF EXCELLENCE.....



# MEMORANDUM



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**Date:** January 19, 2022

**To:** Joseph Snook, CPRP  
Administrator of Parks and Recreation

**From:** Brooke Chestnut, CPSI, MW5124 AU,  
Superintendent of Park Operations

**Re:** 2022 LSBA Agreement

---

Staff met with the President of the Lee's Summit Baseball Association to discuss any anticipated changes to the agreement. Proposed changes are outlined below and highlighted on the attached agreement.

- Change dates to reflect the corresponding dates in 2022.
- **2<sup>ND</sup> Paragraph-** specify there are 2 fields at Summit Park.
- **Item 2-** change board to LSPR
- **Item 10** –change to verbiage to define that LSPR will charge the schools for use of Legacy Park venues and change “school district” to “schools”, reflecting the use of the venues by schools other than LSR7.
- **Item 11-** highlighted sentence was previously a stand alone bullet, but for consistency was combined with number 11.
- **Item 15-** specify the time frame a permit must be applied for to match the timeframe outlined on the permit application.
- **Item 20-** Change “currently” to “current” to correct grammar.
- **Item 22-** “mailed” changed to “distributed” as survey results are not physically mailed but shared electronically. Last bullet added to ensure results are shared with the organization.
- **Item 25-** update the insurance requirement to \$3,000,000 as required by the city.
- **Item 30-** remove statement “Banner must allow wind to pass through banner (slits or mesh material)”
- **Item 38-** addition of the word “to” for grammatic purposes.
- **Item 47-** replace “board” with LSPR, capitalize Association

The changes outlined above have been found to be agreeable by both involved parties. Based on this, Staff recommends the acceptance of the changes to the agreements as submitted and continuing the partnerships with the Lee's Summit Baseball Association.

**Proposed Motion:** I move for the approval of the agreement for the Lee's Summit Baseball Association as presented.

This Agreement (hereinafter "Agreement") is entered into by and between the City of Lee's Summit, Missouri, a Missouri Constitutional Charter City, by and through the Lee's Summit, Missouri Parks and Recreation Board (hereinafter referred to as "LSPR") and the Lee's Summit Baseball Association, a Missouri not for profit corporation (hereinafter referred to as "Association").

The Association, having been determined by LSPR to be an association or group organized and operating to fulfill a need in the City of Lee's Summit and to accomplish a public purpose, is designated by LSPR to be the "Primary Provider" of recreational baseball in Lee's Summit. Further, as a Primary Provider, the Association is hereby given exclusive use of Legacy Park baseball game and practice fields and the 2 baseball fields at Summit Park (hereinafter referred collectively as "Practice Areas") from February 1, 2022 through December 31, 2022, for the purpose of conducting various baseball activities on a regularly scheduled basis in accordance with the schedule and sites appended hereto and made a part thereof, or as mutually agreed upon in writing by LSPR and Association after execution of this Agreement. LSPR reserves the right to schedule LSPR activities during the Term of this Agreement provided an officer of the Association is notified of each activity. Specific duties and responsibilities associated with this Agreement will be delegated by LSPR to appropriate staff for completion, including, but not limited to those items identified herein.

NOW, THEREFORE, in consideration of the use of said Practice Areas and the necessary surrounding areas, the parties agree as follows:

1. 501(c)(3) Status: The Association shall maintain its 501(c)(3) status, in good standing, throughout the term of this Agreement. The Association shall not engage in any conduct which jeopardizes or causes it to forfeit its 501(c)(3) status. Association shall also ensure it remains in good compliance and good standing with the Missouri Secretary of State throughout the term of this Agreement.
2. Association shall assemble and provide LSPR copies of the scheduling of all practice sessions on LSPR property and games no later than one week before each season begins.
3. Association will not take any action which would jeopardize LSPR's compliance with any laws, rules or regulations pertaining to financing of its facilities by municipal bond proceeds.
4. Association shall control the behavior of participants and spectators during events and shall be responsible for enforcement of all LSPR's rules and regulations.
  - The Association will eject unruly or dangerous participants, coaches, parents or spectators from the premises during the events. Any Association officer or representative can exercise this authority. The Association may contact the Police Department for assistance, if necessary.
5. The Association shall allow vehicles in Legacy Park to park in designated parking areas only, unless authorized by LSPR.
6. Association shall keep Practice Areas as well as surrounding Legacy Park areas free of trash and litter caused by their use. For events where large amounts of trash are expected the Association shall rent additional dumpsters or ensure that existing dumpsters are emptied so trash bags do not accumulate outside the dumpster enclosures.

7. Association shall schedule activities of assigned areas. Activity schedules must be approved by the Lee's Summit Parks and Recreation Staff.
8. Association shall schedule practices, games and events in a manner to avoid exceeding the capacity of the parking lot, fields and restrooms.
9. As LSPR facilities reach capacity it will be the Association's responsibility to ensure those capacities are not exceeded.
  - It is the Park Board's intention that Lee's Summit residents (those persons living within the city limits of Lee's Summit) be addressed before non-residents.
  - The Association shall determine what the capacities of LSPR game and practice facilities are when fully utilized and then set maximum participant numbers. Maximum participant numbers must be shared with LSPR prior to the start of registration. The Association shall register Lee's Summit residents first and then open registration for others.
10. LSPR may schedule venue specific activities of the R-7 School District and schools from other areas at Legacy Park or any other LSPR facilities.
  - LSPR will provide the Association with at least 48 hours' notice prior to the start of any such activities.
  - The Association will advise LSPR staff of field availability for activities.
  - LSPR will charge the schools a fee for practices and games at Legacy Park.
  - The Association will send LSPR an invoice monthly for all expenses incurred relating to school activities and LSPR agrees to pay said invoices within 30 days of receipt.
11. LSPR must approve all activities other than youth baseball and training opportunities associated with the program at the Practice Areas and surrounding areas. LSPR staff shall receive and schedule requests for practice field and game field space from others, including schools.
12. Association shall provide the Board \$3.00 for each participant in Association sponsored leagues and any other leagues to support maintenance activities at Legacy Park. If the Association has more than one season the fee will be based on the season with the most participants. The fee is due by December 31, 2022.
13. The Association shall seek LSPR's approval for all tournaments to be held pursuant to this Agreement, and shall include the LSPR Staff in all discussions and agreements for tournaments sponsored by the Association, co-sponsored with outside groups or sponsored by outside groups.
14. All Tournaments, leagues, or other events sponsored in conjunction with persons or entities other than the Association or solely by persons or entities other than the Association must be approved by the Association and LSPR staff in advance and will require a Field Use Permit from LSPR.
  - No other group may be allowed to use any of the baseball fields in their place.
  - All such activity must be approved by LSPR staff and the Field Use Permit will be completed by the Association.
  - The Board requires a \$20.00 per team fee for sports that require at least 4 players per team on the field. A \$15.00 per team fee is required for sports requiring 3 players per team or less on the field. These fees include field rental for practices or games by teams not

members of the Association. Additional fees will be required for events scheduled 5 days or longer. Any fees due to LSPR must be paid by the Association to LSPR within thirty days after the last activity is completed. A \$3.00 per participant fee is due for other events, such as camps. Camps that do not require a participant fee are exempt so long as advertising fees are not ~~paid or~~ received by the Association.

- The Association will send an email notification to LSPR staff within 4 days after the completion of each activity. The email will include the type of activity (tournament, camps, etc.) and the number of teams (tournaments) or participants (camps) participating in the activity. LSPR will invoice the Association at the conclusion of the season. The email notification will be used to create the invoice.
15. Vendors that request to set up areas to sell food and/or merchandise, or to advertise on LSPR property must be approved in advance by the Association and obtain a Vendors Permit from LSPR staff **a minimum of 14 days in advance**. Tournament sponsors are required to obtain a Vendor Permit to sell food and/or merchandise, however Vendors for Association sponsored team pictures are excluded.
16. Association shall pay for/provide for the cleanup of restrooms, storage areas, and concession areas for those days the facility is in use by the Association or by activities approved by the Association.
- The Association shall keep these areas neat, orderly and clean.
  - The Association shall provide those supplies required to operate the restrooms.
  - The Association shall pay for/provide for clean up trash and litter at least once a day during scheduled use of Legacy Park. This includes parking lots, dugouts, fields and spectator areas, etc. In the event LSPR deems Association's performance under this section unacceptable, LSPR shall self-perform services as it deems proper and appropriate and will bill Association for costs associated with the services, including labor costs.
17. The Association shall not change or alter LSPR property in any way unless written consent has been granted by LSPR.
18. The Association shall pay the cost of replacement or repair of any LSPR property damaged through the negligence of or the act or actions of the Association, its agents, invitees, guests, employees group or participants in such Association or Association-approved program or activity. The Association shall not be responsible for damage to LSPR property not caused, in whole or in part, by it or its agents, employees, invitees, guests, or users.
19. In an effort to increase the safety of those participating in the Association's programs, LSPR is requiring programs under Association's direction which use LSPR facilities to develop policies and procedures that in so far as possible protect the safety of children from sexual offenders, contacts with felons and otherwise ensure as safe an environment as possible for those participating in Association programs and events. To work towards achieving the development of the policies and procedures described above, the Association agrees to do the following:
- A. Perform background checks on all Association volunteers and staff 18 years and older.
    - 1. Background checks shall be valid for 365 days from date of the background check.
    - 2. The volunteers and staff who volunteer or work for other Youth Sports associations that have written agreements with the City or that volunteer or work

for the Board will not be required to undergo more than one background check during the 365 days the background check is valid.

3. Work with LSPR and other associations to provide information on who has completed background checks.
- B. Use the vendor selected by LSPR to perform the background checks. Associations may use other vendors if the background checks meet or exceed the specifications listed in Section E and use the disqualifiers based on the offenses listed in Section F. A letter of confirmation from the association and outside vendor will be required that confirms their agreement to follow the required procedures.
- C. Provide a link on Association websites for online application for background checks.
- D. Pay the cost of the background check directly or require volunteers and staff to pay for the background checks.
- E. The background checks will include the following:
1. National Criminal Data Base Search.
  2. 50 State Sex Offender Registry Search.
  3. Local Criminal Record, search county of current residence or longest and most current residency.
  4. Social Security Number verification.
  5. Address Trace.
- F. Volunteers and staff will be ineligible to volunteer or work for the Association if found guilty of the following crimes:
- All sex offenses regardless of the amount of time since the offense.
  - All felony violence regardless of the amount of time since the offense.
  - All felony offenses other than sex or violence related within past 10 years
  - All misdemeanor violence offenses within the past 7 years including but not limited to assault.
  - All misdemeanor drug offenses in past 5 years or multiple offenses in past 10 years including but not limited to:
    - o Possession of up to 35 grams marijuana/synthetic cannabinoid
    - o Unlawful use of drug paraphernalia
    - o Possession of an imitation controlled substance
    - o Knowingly recklessly purchase/receive/acquire ephedrine products in excess of allowed amounts
    - o Intentionally induce symptoms by use of solvents or possess solvents 1st offense
  - Any other misdemeanor within the past 5 years that would be considered a potential danger to children or is directly related to the functions of that volunteer including but not limited to:
    - o Unlawful transaction with child
    - o Endangering the welfare of a child, 2nd degree
    - o Assist in child abduction or parental kidnapping
  - o Obtain/transfer/use identification for purpose of providing false identification to persons under 21
  - o Supplying liquor to a minor



- o Harassment by a person 21 years or older against a person 17 years or younger
  - G. Distribute or provide access to the State of Vermont Agency of Human Services, Department for Children & Families program titled "STEP UP: Protect Children From Sexual Abuse" to parents and guardians of participants in Association programs and encourage participation in the training program. Refer to the program as "Required Parent/Guardian Training Material to Protect Children From Sexual Abuse".
  - H. The president of the Association will serve on the "Background Check Review Committee" with other Youth Sports Association presidents and a representative from LSPR. The committee will serve as needed, resolve appeals from applicants and decide issues not covered under the procedures. The process for appeals is as follows:
    1. Applicant receives written notice of disqualification
    2. Applicant has the option to submit a written appeal to the Association president within seven (7) days
    3. Association president requests additional information on the applicant's record from the background check vendor and forwards the written appeal information to all committee members.
    4. All committee members will be required to review the appeal and vote on the appeal within seven (7) days of receipt of additional information from the background check vendor.
    5. Committee members vote will be a secret ballot and all members must be present to vote. A majority vote will determine acceptance or denial of the appeal.
    6. President of the Association of the appealing applicant will notify the applicant in writing of the committee decision.
    7. There will be no further appeal options.
20. LSPR understands and appreciates the significant time commitment of the Association Board and volunteers, and how difficult it is to recruit and retain good coaches. However, LSPR feels strongly that it is in the best interest of the Association's program and the youth it serves to attempt to provide the coaches with the basic skills necessary to coach baseball and work with children. In order to provide a basic understanding of coaching baseball and working with youth the Association shall provide a minimum training of two hours per year to all coaches and/or managers.
- The Association shall provide a written description of the training that has been provided and a list of coaches and/or managers that have met this condition.
  - Organizational meetings do not count as training for development of coaching skills and working with youth.
  - The training will be conducted by an Association approved trainer (high school, college, or professional coaches are recommended for this activity).
  - **Current** licensed or certified coaches are exempt from this training requirement.
  - LSPR will provide a site for training at no cost to the Association.
21. In an effort to educate parents and coaches on the possible risks associated with concussions and/or repetitive sub-concussive head trauma, LSPR requires the Association to distribute or provide access to the Centers for Disease Control and Prevention program titled "Heads Up" and to encourage participation in the training program available at the following link: <https://www.cdc.gov/headsup/index.html>. The Association shall also distribute or provide access

to Boston University Research: CTE Center information on Chronic Traumatic Encephalopathy (CTE) titled "Frequently Asked Questions about CTE" available at the following link: <https://www.bu.edu/cte/about/frequently-asked-questions/>

22. Participant surveys are an important method to measure the results of a program and the performance of the facilities. LSPR staff, will conduct one participant survey per year of Association activities at LSPR facilities. Survey will be conducted following the season with the most participants. Survey questions and format will be jointly prepared by Association and LSPR staff.
  - The Association will provide to LSPR a data-base of e-mail and/or mailing addresses of all participants at the conclusion of the summer baseball league.
  - Surveys will be paid for, prepared, distributed and results compiled by LSPR staff
  - Results will be shared with the Association.
23. The Association shall assume the responsibility of maintaining control of their own program and take all necessary steps to prevent the violation of any City ordinance or any act or action that might be detrimental to LSPR. Association assumes responsibility for any incidents, injuries, events or other issues arising during use of LSPR facilities and in connection with programs sponsored by, held by, or authorized by Association, except to the extent caused by the negligence of LSPR and/or injuries sustained due solely to lack of maintenance or repair of items maintained by LSPR, as specified in this Agreement.
24. The Association shall provide insurance coverage for theft, loss, damage, etc. to Association property stored in or on LSPR property.
25. The Association shall indemnify, release, defend, become responsible for and forever hold harmless LSPR and the City of Lee's Summit, their respective officers, agents, employees, elected and appointed officials, and attorneys, each in their official and individual capacities, from and against all lawsuits, suits, actions, costs, claims, demands, damages, disability, losses, expenses, including reasonable attorney's fees and other defense costs or liabilities, of any character and from any cause whatsoever brought because of bodily injury or death received or sustained, or loss or damage received or sustained, by any person, persons, or property resulting from any act, error, omission, or intentional act of the Association or its agents, employees, or subcontractors, arising out of or in any way connected with the operations and activities expressly authorized herein, including the use by the Association or its agents, employees, invitees, guests or users, of LSPR's Practice Areas, playing fields and surrounding areas and facilities as herein set forth during the Term of this Agreement. However, this provision shall not apply to any such lawsuits, suits, actions, costs, claims, demands, damages, disability, losses, expenses, including reasonable attorney's fees and other defense costs or liabilities that are due solely to lack of adequate maintenance or repair of items maintained by LSPR, as specified in this Agreement. Association shall provide LSPR a certificate of insurance indicating coverage naming the City of Lee's Summit, Missouri as additional insured. This coverage must provide a general aggregate liability of \$3,000,000 to cover all operations included herein.
26. The Association shall provide LSPR, in advance of use of Practice Areas, with a copy of the most recent year-end financial statement (detailed balance sheet and income statement) and the most recent 990 filing.



- The Association is encouraged to establish written procedures for cash and inventory control which would include periodic internal audits of these procedures.
  - The Association is also encouraged to have their financial affairs audited.
  - LSPR reserves the right, at LSPR's expense, and with a 30 day notice, to conduct an internal audit of the Association's financial records.
27. The Association shall permit an authorized representative of LSPR, with a 30 day notice, to inspect and audit all data and records of the Association related to its performance under this Agreement.
28. The Association shall pay for/provide for the preparation of fields for the Association's and its users' games. This includes all grooming, dragging and lining of fields. Materials used to line fields must not be harmful to the turf or patrons. Bases shall be removed during field grooming and replaced after completion.
29. Association shall pay and be liable for the Association's and its users' usage of all utilities at Legacy Park.
30. Association shall not place banners, signs or advertisement at LSPR facilities unless one of the following conditions are met.
1. Obtain a Legacy Banner permit for event banners from LSPR
  2. For Association sponsored banners the Association must meet requirements of the Legacy Banner Policy for Youth Sports Association Sponsored Banners. Policy below:

The intent of this policy is to allow Youth Sports Associations (YSA's) that have written agreements with Lee's Summit Parks and Recreation (LSPR) to display advertising banners at Legacy Park. The associations will be allowed to solicit sponsors for banners for the purpose of field viewing. This policy does not take the place of our existing Legacy Banner Permit (attached) for tournaments or other short term events.

YSA's may place banners at Legacy Park under the following conditions:

- Banners must be sponsored by the Association.
- Banner design and content must be approved by LSPR.
- LSPR will determine the number of banners that can be displayed.
- Banner size will be no larger than 4' x 8'
- Banner material must be approved by LSPR and will be 13 ounce reinforced vinyl with metal grommets.
- Banner installation guidelines if installed on chain link fence:
  1. Top of banner equidistance from top of fence
  2. Spaced evenly between fence posts
  3. Bottom of banners equidistance from bottom of fence.
- Banners may be placed on chain link fence locations or other locations approved by LSPR.
- Bottom of banner must be 8" off the ground and not extend over the chain link fence top rail.
- Banners may only be displayed during time period approved by LSPR.
- Banners for tobacco products or alcohol will not be approved.

- Banner images and messages must be in good taste and not offensive as determined by LSPR. LSBA will submit to LSPR for review and approval field sponsorship program(s) that are in addition to or in place of the current banner program identified in this section.
  - LSBA will submit to LSPR for review and approval field sponsorship program(s) that are in addition to or in place of the current banner program identified in this section.
  - Banner Fees:  
\$2.00/ banner/day displayed or \$20.00/banner/ month or \$50.00/banner/year
3. The Association shall provide to the Board a written accounting of the monetary amounts paid for or the monetary value of such advertising.
  4. In addition to the provisions set forth herein, the Board shall be entitled to deny any advertising if such advertising would cause the Board to be non-compliant with any Federal, State, or Local laws, rules or regulations.
  5. The Association will provide the Board with a list of existing Association sponsors to be placed on a "no call" list to be shared with the Board's sponsorship contractor. The existing sponsors to be included on the "no call" list shall meet the following criteria:
    - a. Is a current Association sponsor or has been an Association sponsor within the last three (3) years
    - b. During the previous three years, has provided a minimum of 2 years sponsorship to the Association
    - c. Has exceeded a minimum threshold of \$1,500 per year

Team and Association banners that do not include advertising beyond the name and/or logo of the team sponsors are excluded. Team banners include the name of the team and are displayed adjacent to the team bench for the duration of the game.

31. The Association and others will be allowed to charge an admission fee or parking fee at the gate, parking area or as part of the team registration fee. The Association will pay the Board a \$20.00 per team fee if a parking fee or gate fee is charged. Fees due to LSPR must be paid by the Association to LSPR within thirty days after the last activity is completed.
  - A sign showing the amount, explaining the purpose of the fee and the name of the organization collecting the fee is required to be posted at the collection site. LSPR staff will provide the sign.
  - The Association can exempt one Association event per year from the parking fee.
32. The Association shall operate concession sales with its own Association members or employees. If concession sales are to be provided by a contractor, the contract must be approved by LSPR prior to the start of the season.
33. The Association shall be allowed to provide concession sales for activities sponsored by others, or allow sales by others only by obtaining LSPR approval.
34. The environmental impact of Association activities should be considered and addressed when possible. LSPR encourages and will assist Association efforts to research and implement recycling activities.

35. It is the responsibility of the Association to determine if field conditions are safe for its use and if weather conditions are safe for play by the Association or its users. Association shall ensure compliance with the LSPR and YSA Weather Guidelines, mutually adopted by the Youth Sports Associations of Lee's Summit, including Association, and LSPR, as may be modified from time to time by mutual agreement of all Youth Sports Associations and LSPR. A copy of the LSPR and YSA Weather Guidelines currently in effect is included in this Agreement as Attachment A.
36. It is the responsibility of the Association to determine field playability as it relates to damage to grounds, turf and /or infields at practice and game fields. The Association will be responsible to repair damage caused by such use. LSPR will specify the types of repairs that need to be completed. If field damage becomes excessive due to the Association's or its users' use during unfavorable field conditions LSPR will take over this responsibility, at the expenses of the Association.
37. The Association shall provide trash dumpsters and trash can liners at Legacy Park.
38. The Association shall pay for/provide for the mowing services at Legacy Park for Association ball fields and turf areas. Such mowing shall include:
- Category I mowing: All parking lot islands, one mower width next to parking lot and entrances, practice areas, areas adjacent to concession stands, and common areas shall be mowed and trimmed at a frequency which does not allow growth in excess of 6" in height. If height of vegetation exceeds 8" LSPR will have the areas mowed and trimmed by a contractor and invoice the Association for cost incurred.
  - Category II mowing: All athletic field surfaces, 10 feet outside the athletic field fences and warm up areas may vary in cutting height, but final height after mowing shall be between 2 1/2" and 3 1/2" and not allowed to exceed 6" in height. Fences adjacent to athletic fields shall be trimmed at a frequency which does not allow growth in excess of 6". If height of vegetation exceeds 8" LSPR will have the areas mowed and trimmed and invoice the Association for cost incurred.
  - Upon completion a mowed area should be free of clumped grass and tire tracks or ruts left by equipment. Turf shall be cut in a professional manner so as not to scalp or leave areas of uncut grass.
  - All park structures, trees, poles signs, fences, traffic control boulders, and shrub beds are to be trimmed closely.
  - All trash and litter should be removed from the entire area prior to any mowing of turf areas. Any trash and litter, cut or broken during maintenance operations, shall be completely removed.
  - The Contractor shall accomplish all trimming around signs, posts, fences, rocks, buildings, and etc. at a frequency which does not allow growth to exceed 6" in height throughout the Term of this Agreement.
  - Trimming shall be done with suitable equipment to keep the grass at the same height as the rest of the turf surfaces. If height of vegetation exceeds 8" LSPR will have the areas trimmed by a contractor and invoice the Association for cost incurred.
  - The Association shall be responsible for damage to LSPR property caused by mowing and trimming. Special care should be given to mowing and trimming around trees so as not to inflict damage to the bark of trees. The Board will invoice the Association for costs of repairs or replacement of Board property due to mowing and trimming damage.

- All equipment used by the Association to perform services shall be operated in a safe manner consistent with the manufactures' recommendations. The equipment shall be operated at a speed that poses no danger to the public and achieves the desired appearance. Reasonable care shall be taken when working in the vicinity of people, vehicles, buildings and property inside the fence, a minimum of ten feet outside the fence and parking lot, parking lot islands and medians, and turf areas between the parking lot and restroom/concession building. Field areas will be maintained at 2.5"-3.5". All other areas will be maintained at 3"-4". No more than 1/3 of blade length will be removed per mowing. Attached map shows areas to be mowed. Mowing height and frequency will be monitored by the Board.
39. Basic seeding, fertilizing and pesticides will be provided by LSPR, in accordance with the LSPR Annual Turf Maintenance Calendar, incorporated into this Agreement as Attachment B. The Association will be responsible for material costs for increased levels of maintenance.
  40. The Association shall provide all equipment and supplies necessary to operate the Association's program, i.e., bases, balls, field chalk/paint, etc.
  41. The Association and LSPR hereby agree that this Agreement shall not be assigned, transferred, conveyed or otherwise disposed of without the prior written consent of the other party to the Agreement.
  42. The Association shall comply with all applicable federal, state and local laws, ordinances, codes and regulations.
  43. The Association will be solely responsible for providing any participant safety, supervision or first aid supplies that it deems necessary. LSPR does not provide on-site emergency medical care or any vehicle for emergency medical transportation. It is also understood that LSPR and its insurers do not provide any liability, life, accident, health or workers' compensation coverage or other benefits or insurance of any kind to the Association, its employees, agents or participants.
  44. The Association shall start no inning of a ball game after 10:45 p.m. nor allow a game to overrun the 11:00 p.m. curfew that has been established by City Ordinance in all Parks.
  45. Association shall be responsible for turning of field lights on/off for Association activities and other users.
  46. The Association is hereby given use of the baseball venue practice area that includes sixteen (16) infields, one (1) three acre outfield and sixteen (16) batting tunnels for the purpose of conducting various baseball activities on a regularly scheduled basis. LSPR reserves the right to schedule LSPR sponsored activities during the Term of this Agreement period so long as an officer of the Association is notified of each activity. Association agrees to allow only Association participants and Board members use of the practice area.
  47. The Association shall not maintain a fund balance in excess of 50% of annual operating expenses, as measured at the completion of its fiscal year. Any fund balance over 50% shall be deposited into

a separate account and reserved for capital improvements to LSPR facilities. Capital investments will be determined by mutual agreement **between LSPR and the Association.**

48. The Association shall provide to LSPR an annual schedule of Association Board meetings. LSPR staff will provide a representative to attend public meetings on a regular basis. The liaison will serve as a resource to the Association.
49. The Association shall provide to LSPR a copy of minutes for each Board meeting held during the Term of this Agreement.
50. The Association shall provide to LSPR a copy of the Association's organizational chart including names and position titles.
51. The Association shall provide to LSPR a written list of Association Board members who are paid staff, represent an organization(s), a lessee or renter, a contractor or someone who otherwise would benefit financially from the use of Board facilities.
52. Lightning Detection System. The City of Lee's Summit, Missouri, has purchased a Lightning Detection System for the purpose of providing access to enhanced weather safety data to certain users, including Youth Sports Associations and LSPR. Notifications will be established in accordance with the guidelines established in the LSPR and YSA Weather Guidelines. Without limitation, Association hereby acknowledges that the indemnification provisions of this Agreement, in addition to applying generally to all aspects of the relationship between LSPR and Association, also specifically apply to the Associations' use or reliance upon the Lightning Detection System as a mechanism for determining safe play conditions. Ongoing, annual costs associated with the continued use of the lightening detection system shall be shared equally between each YSA and LSPR and will be billed annually.
53. LSPR Responsibilities. The following are responsibilities which LSPR has agreed to specifically undertake in connection with this Agreement:
  - A. Maintenance of all utilities.
  - B. Personnel and supplies for management and maintenance of all turf areas. Maintenance will include:
    - i. Seed, sod, fertilizer, and pest control
    - ii. Irrigation
    - iii. Aeration
  - C. Maintenance and repair of the restroom/concession building and fixtures except for those items owned by the Association.
  - D. Maintenance, repair and replacement of fencing, hitting tunnel netting (including netting on any protective equipment, including but not limited to L-screens, in the hitting tunnels), trees, shrubs, athletic field lighting and walkways.
  - E. Winterize restroom/concession building and water fountains. Timing of these activities will be based on weather and temperature conditions and will be decided by the Board.
  - F. Park staff will perform any activity due to non-performance by the Association, and this will be charged at the rate of \$25.00 per hour to the Association.

- G. Allow the Association the use of the 60' x 42' storage building at Legacy Park Maintenance Compound to store Association equipment and supplies.
  - H. The Board will reimburse the Association for agreed upon costs the Association incurs due to Board sponsored tournaments at Legacy Park using areas that have been provided to the Association through this agreement. Costs include but are not limited to utilities, mowing, field set up, trash pickup and restroom cleaning.
54. Any notice required by this Agreement is deemed to be given if it is mailed by United States certified mail, postage prepaid, and is addressed as hereinafter specified.
- Lee's Summit Parks and Recreation Attn: Administrator  
220 SE Green Street  
Lee's Summit, MO 64063
- Lee's Summit Baseball Association  
P.O. Box 1415  
Lee's Summit, MO 64063
55. In order to provide necessary flexibility for the most effective execution of this Agreement, whenever both LSPR and the Association mutually agree, changes to this Agreement may be effected by placing them in written form and incorporating them into this Agreement as an amendment.
56. It is mutually agreed that in case any provision of this Agreement is determined by a court of law to be unconstitutional, illegal, or unenforceable, it is the intention of the parties that all the other provisions of this Agreement shall remain in full force and effect.
57. This Agreement constitutes the entire agreement between the parties with respect to its subject matter and any prior agreements, understandings, or other matters, whether oral or written, are hereby merged into and made a part hereof, and are not of further force or effect.
58. Nothing in this Agreement shall be construed to create an employment relationship between The Board, the City of Lee's Summit, and the members, employees or agents of the Association.
59. If Association fails to perform any obligation imposed upon Association hereby, Board may terminate this agreement by delivering not less than ten (10) days written notice of termination to the Association.
60. Term. This Agreement shall be effective the 1st day of January, 2022, and shall remain in effect through the 31<sup>st</sup> day of December, 2022.

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IN WITNESS WHEREOF, the parties below have hereunto executed this Agreement on the day and year first written above.

ASSOCIATION

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Jason Kueser, President  
Lee's Summit Baseball Association

LSPR

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Mindy Aulenbach, President  
Lee's Summit Parks and Recreation Board

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Joe Snook, CPRP, Administrator  
Lee's Summit Parks and Recreation

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Approved as to form  
Legal Services

# MEMORANDUM



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**Date:** January 19, 2022

**To:** Joseph Snook, CPRP  
Administrator of Parks and Recreation

**From:** Brooke Chestnut, CPRP, CPSI, MW5124 AU,  
Superintendent of Park Operations

**Re:** 2022 LSGSA Agreement

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Staff met with the President of the Lee's Summit Girls Softball Association to discuss any anticipated changes to the agreement. Proposed changes are outlined below and highlighted on the attached agreement.

- Change dates to reflect the corresponding dates in 2022.
- Change verbiage to clarify use of Miller J Fields is shared with Lee's Summit Football Association from August 1, 2022 through November 30, 2022.
- **Item 2-** change board to LSPR
- **Item 10** –change to verbiage to define that LSPR will charge the schools for use of Legacy Park venues and change “school district” to “schools”, reflecting the use of the venues by schools other than LSR7.
- **Item 11-** highlighted sentence was previously a stand alone bullet, but for consistency was combined with number 11.
- **Item 15-** specify the time frame a permit must be applied for to match the timeframe outlined on the permit application.
- **Item 20-** Change “currently” to “current” to correct grammar.
- **Item 22-** “mailed” changed to “distributed” as survey results are not physically mailed but shared electronically. Last bullet added to ensure results are shared with the organization.
- **Item 25-** update the insurance requirement to \$3,000,000 as required by the city.
- **Item 30-** remove statement “Banner must allow wind to pass through banner (slits or mesh material)”
- **Item 47-** update the number of batting tunnels to 4.
- **Item 48-** replace “board” with LSPR, capitalize Association

The changes outlined above have been found to be agreeable by both involved parties. Based on this, Staff recommends the acceptance of the changes to the agreements as submitted and continuing the partnerships with the Lee's Summit Girls Softball Association.

**Proposed Motion:** I move for the approval of the agreement for the Lee's Summit Girls Softball Association as presented.



This Agreement (hereinafter "Agreement") is entered into by and between the City of Lee's Summit, Missouri, a Missouri Constitutional Charter City, by and through the Lee's Summit, Missouri Parks and Recreation Board (hereinafter referred to as "LSPR") and the Lee's Summit Girls Softball Association, a Missouri not for profit corporation (hereinafter referred to as "Association").

The Association, having been determined by LSPR to be an association or group organized and operating to fulfill a need in the City of Lee's Summit and to accomplish a public purpose, is designated by LSPR to be the "Primary Provider" of recreational girls softball in Lee's Summit. Further, as a Primary Provider, the Association is hereby given exclusive use of Legacy Park softball game and practice fields and the practice fields at Pleasant Lea Park, Lower Banner Park, and Miller J. Fields Park (hereinafter referred collectively as "Practice Areas") from February 1, 2022 through December 31, 2022 excluding August 1, 2022 through November 30, 2022, during which time Miller J. Fields will be shared between LSGSA and the Lee's Summit Football Association, for the purpose of conducting various softball activities on a regularly scheduled basis in accordance with the schedule and sites appended hereto and made a part thereof, or as mutually agreed upon in writing by LSPR and Association after execution of this Agreement. LSPR reserves the right to schedule LSPR activities during the Term of this Agreement provided an officer of the Association is notified of each activity. Specific duties and responsibilities associated with this Agreement will be delegated by LSPR to appropriate staff for completion, including, but not limited to those items identified herein.

NOW, THEREFORE, in consideration of the use of said Practice Areas and the necessary surrounding areas, the parties agree as follows:

1. 501(c)(3) Status: The Association shall maintain its 501(c)(3) status, in good standing, throughout the term of this Agreement. The Association shall not engage in any conduct which jeopardizes or causes it to forfeit its 501(c)(3) status. Association shall also ensure it remains in good compliance and good standing with the Missouri Secretary of State throughout the term of this Agreement.
2. Association shall assemble and provide LSPR copies of the scheduling of all practice sessions on LSPR property and games no later than one week before each season begins.
3. Association will not take any action which would jeopardize LSPR's compliance with any laws, rules or regulations pertaining to financing of its facilities by municipal bond proceeds.
4. Association shall control the behavior of participants and spectators during events and shall be responsible for enforcement of all LSPR's rules and regulations.
  - The Association will eject unruly or dangerous participants, coaches, parents or spectators from the premises during the events. Any Association officer or representative can exercise this authority. The Association may contact the Police Department for assistance, if necessary.
5. The Association shall allow vehicles in Legacy Park to park in designated parking areas only, unless authorized by LSPR.
6. Association shall keep Practice Areas as well as surrounding Legacy Park areas free of trash and litter caused by their use. For events where large amounts of trash are expected the Association

shall rent additional dumpsters or ensure that existing dumpsters are emptied so trash bags do not accumulate outside the dumpster enclosures.

7. Association shall schedule activities of assigned areas. Activity schedules must be approved by the Lee's Summit Parks and Recreation Staff.
8. Association shall schedule practices, games and events in a manner to avoid exceeding the capacity of the parking lot, fields and restrooms.
9. As LSPR facilities reach capacity it will be the Association's responsibility to ensure those capacities are not exceeded.
  - It is the Park Board's intention that Lee's Summit residents (those persons living within the city limits of Lee's Summit) be addressed before non-residents.
  - The Association shall determine what the capacities of LSPR game and practice facilities are when fully utilized and then set maximum participant numbers. Maximum participant numbers must be shared with LSPR prior to the start of registration. The Association shall register Lee's Summit residents first and then open registration for others.
10. LSPR may schedule venue specific activities of the R-7 School District and schools from other areas at Legacy Park or any other LSPR facilities.
  - LSPR will provide the Association with at least 48 hours' notice prior to the start of any such activities.
  - The Association will advise LSPR staff of field availability for activities.
  - LSPR will charge the schools a fee for practices and games at Legacy Park.
  - The Association will send LSPR an invoice monthly for all expenses incurred relating to School activities and LSPR agrees to pay said invoices within 30 days of receipt.
11. LSPR must approve all activities other than youth girls softball and training opportunities associated with the program at the Practice Areas and surrounding areas. LSPR staff shall receive and schedule requests for practice field and game field space from others, including schools.
12. Association shall provide the Board \$3.00 for each participant in Association sponsored leagues and any other leagues to support maintenance activities at Legacy Park. If the Association has more than one season the fee will be based on the season with the most participants. The fee is due by December 31, 2022.
13. The Association shall seek LSPR's approval for all tournaments to be held pursuant to this Agreement, and shall include the LSPR Staff in all discussions and agreements for tournaments sponsored by the Association, co-sponsored with outside groups or sponsored by outside groups.
14. All Tournaments, leagues, or other events sponsored in conjunction with persons or entities other than the Association or solely by persons or entities other than the Association must be approved by the Association and LSPR staff in advance and will require a Field Use Permit from LSPR.
  - No other group may be allowed to use any of the softball fields in their place.
  - All such activity must be approved by LSPR staff and the Field Use Permit will be completed by the Association.

- The Board requires a \$20.00 per team fee for sports that require at least 4 players per team on the field. A \$15.00 per team fee is required for sports requiring 3 players per team or less on the field. These fees include field rental for practices or games by teams not members of the Association. Additional fees will be required for events scheduled 5 days or longer. Any fees due to LSPR must be paid by the Association to LSPR within thirty days after the last activity is completed. A \$3.00 per participant fee is due for other events, such as camps. Camps that do not require a participant fee are exempt so long as advertising fees are not ~~paid or~~ received by the Association.
  - The Association will send an email notification to LSPR staff within 4 days after the completion of each activity. The email will include the type of activity (tournament, camps, etc.) and the number of teams (tournaments) or participants (camps) participating in the activity. LSPR will invoice the Association at the conclusion of the season. The email notification will be used to create the invoice.
15. Vendors that request to set up areas to sell food and/or merchandise, or to advertise on LSPR property must be approved in advance by the Association and obtain a Vendors Permit from LSPR staff **a minimum of 14 days prior to the event.** Tournament sponsors are required to obtain a Vendor Permit to sell food and/or merchandise, however Vendors for Association sponsored team pictures are excluded.
  16. Association shall pay for/provide for the cleanup of restrooms, storage areas, and concession areas for those days the facility is in use by the Association or by activities approved by the Association.
    - The Association shall keep these areas neat, orderly and clean.
    - The Association shall provide those supplies required to operate the restrooms.
    - The Association shall pay for/provide for clean up trash and litter at least once a day during scheduled use of Legacy Park. This includes parking lots, dugouts, fields and spectator areas, etc. In the event LSPR deems Association's performance under this section unacceptable, LSPR shall self-perform services as it deems proper and appropriate and will bill Association for costs associated with the services, including labor costs.
  17. The Association shall not change or alter LSPR property in any way unless written consent has been granted by LSPR.
  18. The Association shall pay the cost of replacement or repair of any LSPR property damaged through the negligence of or the act or actions of the Association, its agents, invitees, guests, employees group or participants in such Association or Association-approved program or activity. The Association shall not be responsible for damage to LSPR property not caused, in whole or in part, by it or its agents, employees, invitees, guests, or users.
  19. In an effort to increase the safety of those participating in the Association's programs, LSPR is requiring programs under Association's direction which use LSPR facilities to develop policies and procedures that in so far as possible protect the safety of children from sexual offenders, contacts with felons and otherwise ensure as safe an environment as possible for those participating in Association programs and events. To work towards achieving the development of the policies and procedures described above, the Association agrees to do the following:
    - A. Perform background checks on all Association volunteers and staff 18 years and older.

1. Background checks shall be valid for 365 days from date of the background check.
  2. The volunteers and staff who volunteer or work for other Youth Sports associations that have written agreements with the City or that volunteer or work for the Board will not be required to undergo more than one background check during the 365 days the background check is valid.
  3. Work with LSPR and other associations to provide information on who has completed background checks.
- B. Use the vendor selected by LSPR to perform the background checks. Associations may use other vendors if the background checks meet or exceed the specifications listed in Section E and use the disqualifiers based on the offenses listed in Section F. A letter of confirmation from the association and outside vendor will be required that confirms their agreement to follow the required procedures.
- C. Provide a link on Association websites for online application for background checks.
- D. Pay the cost of the background check directly or require volunteers and staff to pay for the background checks.
- E. The background checks will include the following:
1. National Criminal Data Base Search.
  2. 50 State Sex Offender Registry Search.
  3. Local Criminal Record, search county of current residence or longest and most current residency.
  4. Social Security Number verification.
  5. Address Trace.
- F. Volunteers and staff will be ineligible to volunteer or work for the Association if found guilty of the following crimes:
- All sex offenses regardless of the amount of time since the offense.
  - All felony violence regardless of the amount of time since the offense.
  - All felony offenses other than sex or violence related within past 10 years
  - All misdemeanor violence offenses within the past 7 years including but not limited to assault.
  - All misdemeanor drug offenses in past 5 years or multiple offenses in past 10 years including but not limited to:
    - o Possession of up to 35 grams marijuana/synthetic cannabinoid
    - o Unlawful use of drug paraphernalia
    - o Possession of an imitation controlled substance
    - o Knowingly recklessly purchase/receive/acquire ephedrine products in excess of allowed amounts
    - o Intentionally induce symptoms by use of solvents or possess solvents 1st offense
  - Any other misdemeanor within the past 5 years that would be considered a potential danger to children or is directly related to the functions of that volunteer including but not limited to:
    - o Unlawful transaction with child
    - o Endangering the welfare of a child, 2nd degree
    - o Assist in child abduction or parental kidnapping

- o Obtain/transfer/use identification for purpose of providing false identification to persons under 21
  - o Supplying liquor to a minor
  - o Harassment by a person 21 years or older against a person 17 years or younger
- G. Distribute or provide access to the State of Vermont Agency of Human Services, Department for Children & Families program titled "STEP UP: Protect Children From Sexual Abuse" to parents and guardians of participants in Association programs and encourage participation in the training program. Refer to the program as "Required Parent/Guardian Training Material to Protect Children From Sexual Abuse".
- H. The president of the Association will serve on the "Background Check Review Committee" with other Youth Sports Association presidents and a representative from LSPR. The committee will serve as needed, resolve appeals from applicants and decide issues not covered under the procedures. The process for appeals is as follows:
  1. Applicant receives written notice of disqualification
  2. Applicant has the option to submit a written appeal to the Association president within seven (7) days
  3. Association president requests additional information on the applicant's record from the background check vendor and forwards the written appeal information to all committee members.
  4. All committee members will be required to review the appeal and vote on the appeal within seven (7) days of receipt of additional information from the background check vendor.
  5. Committee members vote will be a secret ballot and all members must be present to vote. A majority vote will determine acceptance or denial of the appeal.
  6. President of the Association of the appealing applicant will notify the applicant in writing of the committee decision.
  7. There will be no further appeal options.
- 20. LSPR understands and appreciates the significant time commitment of the Association Board and volunteers, and how difficult it is to recruit and retain good coaches. However, LSPR feels strongly that is in the best interest of the Association's program and the youth it serves to attempt to provide the coaches with the basic skills necessary to coach softball and work with children. In order to provide a basic understanding of coaching softball and working with youth the Association shall provide a minimum training of two hours per year to all coaches and or managers.
  - The Association shall provide a written description of the training that has been provided and a list of coaches and or managers that have met this condition.
  - Organizational meetings do not count as training for development of coaching skills and working with youth.
  - The training will be conducted by an Association approved trainer (high school, college or professional coaches are recommended for this activity).
  - **Current** licensed or certified coaches are exempt from this training requirement.
  - LSPR will provide a site for training at no cost to the Association.
- 21. In an effort to educate parents and coaches on the possible risks associated with concussions and/or repetitive sub-concussive head trauma, LSPR requires the Association to distribute or

provide access to the Centers for Disease Control and Prevention program titled "Heads Up" and to encourage participation in the training program available at the following link: <https://www.cdc.gov/headsup/index.html>. The Association shall also distribute or provide access to Boston University Research: CTE Center information on Chronic Traumatic Encephalopathy (CTE) titled "Frequently Asked Questions about CTE" available at the following link: <https://www.bu.edu/cte/about/frequently-asked-questions/>

22. Participant surveys are an important method to measure the results of a program and the performance of the facilities. LSPR staff, will conduct one participant survey per year of Association activities at LSPR facilities. Survey will be conducted following the season with the most participants. Survey questions and format will be jointly prepared by Association and LSPR staff.
  - The Association will provide to LSPR a data-base of e-mail and/or mailing addresses of all participants
  - Surveys will be paid for, prepared, distributed and results compiled by LSPR staff.
  - Results will be shared with the association.
23. The Association shall assume the responsibility of maintaining control of their own program and take all necessary steps to prevent the violation of any City ordinance or any act or action that might be detrimental to LSPR. Association assumes responsibility for any incidents, injuries, events or other issues arising during use of LSPR facilities and in connection with programs sponsored by, held by, or authorized by Association, except to the extent caused by the negligence of LSPR and/or injuries sustained due solely to lack of maintenance or repair of items maintained by LSPR, as specified in this Agreement.
24. The Association shall provide insurance coverage for theft, loss, damage, etc. to Association property stored in or on LSPR property.
25. The Association shall indemnify, release, defend, become responsible for and forever hold harmless LSPR and the City of Lee's Summit, their respective officers, agents, employees, elected and appointed officials, and attorneys, each in their official and individual capacities, from and against all lawsuits, suits, actions, costs, claims, demands, damages, disability, losses, expenses, including reasonable attorney's fees and other defense costs or liabilities, of any character and from any cause whatsoever brought because of bodily injury or death received or sustained, or loss or damage received or sustained, by any person, persons, or property resulting from any act, error, omission, or intentional act of the Association or its agents, employees, or subcontractors, arising out of or in any way connected with the operations and activities expressly authorized herein, including the use by the Association or its agents, employees, invitees, guests or users, of LSPR's Practice Areas, playing fields and surrounding areas and facilities as herein set forth during the Term of this Agreement. However, this provision shall not apply to any such lawsuits, suits, actions, costs, claims, demands, damages, disability, losses, expenses, including reasonable attorney's fees and other defense costs or liabilities that are due solely to lack of adequate maintenance or repair of items maintained by LSPR, as specified in this Agreement. Association shall provide LSPR a certificate of insurance indicating coverage naming the City of Lee's Summit, Missouri as additional insured. This coverage must provide a general aggregate liability of \$3,000,000 to cover all operations included herein.

26. The Association shall provide LSPR, in advance of use of Practice Areas, with a copy of the most recent year-end financial statement (detailed balance sheet and income statement) and the most recent 990 filing.
- The Association is encouraged to establish written procedures for cash and inventory control which would include periodic internal audits of these procedures.
  - The Association is also encouraged to have their financial affairs audited.
  - LSPR reserves the right, at LSPR's expense, and with a 30 day notice, to conduct an internal audit of the Association's financial records.
27. The Association shall permit an authorized representative of LSPR, with a 30 day notice, to inspect and audit all data and records of the Association related to its performance under this Agreement.
28. The Association shall pay for/provide for the preparation of fields for the Association's and its users' games. This includes all grooming, dragging and lining of fields. Materials used to line fields must not be harmful to the turf or patrons. Bases shall be removed during field grooming and replaced after completion.
29. Association shall pay and be liable for the Association's and its users' usage of all utilities at Legacy Park.
30. Association shall not place banners, signs or advertisement at LSPR facilities unless one of the following conditions are met.
1. Obtain a Legacy Banner permit for event banners from LSPR
  2. For Association sponsored banners the Association must meet requirements of the Legacy Banner Policy for Youth Sports Association Sponsored Banners. Policy below:

The intent of this policy is to allow Youth Sports Associations (YSA's) that have written agreements with Lee's Summit Parks and Recreation (LSPR) to display advertising banners at Legacy Park. The associations will be allowed to solicit sponsors for banners for the purpose of field viewing. This policy does not take the place of our existing Legacy Banner Permit (attached) for tournaments or other short term events.

YSA's may place banners at Legacy Park under the following conditions:

- Banners must be sponsored by the Association.
- Banner design and content must be approved by LSPR.
- LSPR will determine the number of banners that can be displayed.
- Banner size will be no larger than 4' x 8'
- Banner material must be approved by LSPR and will be 13 ounce reinforced vinyl with metal grommets.
- Banner installation guidelines if installed on chain link fence:
  1. Top of banner equidistance from top of fence
  2. Spaced evenly between fence posts
  3. Bottom of banners equidistance from bottom of fence.
- Banners may be placed on chain link fence locations or other locations approved by LSPR.
- Bottom of banner must be 8" off the ground and not extend over the chain link fence top rail.

- Banners may only be displayed during time period approved by LSPR.
  - Banners for tobacco products or alcohol will not be approved.
  - Banner images and messages must be in good taste and not offensive as determined by LSPR.
  - LSGSA will submit to LSPR for review and approval field sponsorship program(s) that are in addition to or in place of the current banner program identified in this section.
  - Banner Fees:  
\$2.00/ banner/day displayed or \$20.00/banner/ month or \$50.00/banner/year
3. The Association shall provide to the Board a written accounting of the monetary amounts paid for or the monetary value of such advertising.
  4. In addition to the provisions set forth herein, the Board shall be entitled to deny any advertising if such advertising would cause the Board to be non-compliant with any Federal, State, or Local laws, rules or regulations.
  5. The Association will provide the Board with a list of existing Association sponsors to be placed on a "no call" list to be shared with the Board's sponsorship contractor. The existing sponsors to be included on the "no call" list shall meet the following criteria:
    - a. Is a current Association sponsor or has been an Association sponsor within the last three (3) years
    - b. During the previous three years, has provided a minimum of 2 years sponsorship to the Association.
    - c. Has exceeded a minimum threshold of \$1,500 per year

Team and Association banners that do not include advertising beyond the name and/or logo of the team sponsors are excluded. Team banners include the name of the team and are displayed adjacent to the team bench for the duration of the game.

31. The Association and others will be allowed to charge an admission fee or parking fee at the gate, parking area or as part of the team registration fee. The Association will pay the Board a \$20.00 per team fee if a parking fee or gate fee is charged. Fees due to LSPR must be paid by the Association to LSPR within thirty days after the last activity is completed.
  - A sign showing the amount, explaining the purpose of the fee and the name of the organization collecting the fee is required to be posted at the collection site. LSPR staff will provide the sign.
  - The Association can exempt one Association event per year from the parking fee.
32. The Association shall operate concession sales with its own Association members or employees. If concession sales are to be provided by a contractor, the contract must be approved by LSPR prior to the start of the season.
33. The Association shall be allowed to provide concession sales for activities sponsored by others, or allow sales by others only by obtaining LSPR approval.
34. The environmental impact of Association activities should be considered and addressed when possible. LSPR encourages and will assist Association efforts to research and implement recycling activities.



35. It is the responsibility of the Association to determine if field conditions are safe for its use and if weather conditions are safe for play by the Association or its users. Association shall ensure compliance with the LSPR and YSA Weather Guidelines, mutually adopted by the Youth Sports Associations of Lee's Summit, including Association, and LSPR, as may be modified from time to time by mutual agreement of all Youth Sports Associations and LSPR. A copy of the LSPR and YSA Weather Guidelines currently in effect is included in this Agreement as Attachment A.
36. It is the responsibility of the Association to determine field playability as it relates to damage to grounds, turf and /or infields at practice and game fields. The Association will be responsible to repair damage caused by such use. LSPR will specify the types of repairs that need to be completed. If field damage becomes excessive due to the Association's or its users' use during unfavorable field conditions LSPR will take over this responsibility, at the expenses of the Association.
37. The Association shall provide trash dumpsters and trash can liners at Legacy Park.
38. The Association shall pay for/provide for the mowing services at Legacy Park for Association ball fields and turf areas. Such mowing shall include:
- Category I mowing: All parking lot islands, one mower width next to parking lot and entrances, practice areas, areas adjacent to concession stands, and common areas shall be mowed and trimmed at a frequency which does not allow growth in excess of 6" in height. If height of vegetation exceeds 8" LSPR will have the areas mowed and trimmed by a contractor and invoice the Association for cost incurred.
  - Category II mowing: All athletic field surfaces, 10 feet outside the athletic field fences and warm up areas may vary in cutting height, but final height after mowing shall be between 2 1/2" and 3 1/2" and not allowed to exceed 6" in height. Fences adjacent to athletic fields shall be trimmed at a frequency which does not allow growth in excess of 6". If height of vegetation exceeds 8" LSPR will have the areas mowed and trimmed and invoice the Association for cost incurred.
  - Upon completion a mowed area should be free of clumped grass and tire tracks or ruts left by equipment. Turf shall be cut in a professional manner so as not to scalp or leave areas of uncut grass.
  - All park structures, trees, poles signs, fences, traffic control boulders, and shrub beds are to be trimmed closely.
  - All trash and litter should be removed from the entire area prior to any mowing of turf areas. Any trash and litter, cut or broken during maintenance operations, shall be completely removed.
  - The Contractor shall accomplish all trimming around signs, posts, fences, rocks, buildings, and etc. at a frequency which does not allow growth to exceed 6" in height throughout the Term of this Agreement.
  - Trimming shall be done with suitable equipment to keep the grass at the same height as the rest of the turf surfaces. If height of vegetation exceeds 8" LSPR will have the areas trimmed by a contractor and invoice the Association for cost incurred.
  - The Association shall be responsible for damage to LSPR property caused by mowing and trimming. Special care should be given to mowing and trimming around trees so as not to

inflict damage to the bark of trees. The Board will invoice the Association for costs of repairs or replacement of Board property due to mowing and trimming damage.

- All equipment used by the Association to perform services shall be operated in a safe manner consistent with the manufactures' recommendations. The equipment shall be operated at a speed that poses no danger to the public and achieves the desired appearance. Reasonable care shall be taken when working in the vicinity of people, vehicles, buildings and property inside the fence, a minimum of ten feet outside the fence and parking lot, parking lot islands and medians, and turf areas between the parking lot and restroom/concession building. Field areas will be maintained at 2.5"-3.5". All other areas will be maintained at 3"-4". No more than 1/3 of blade length will be removed per mowing. Attached map shows areas to be mowed. Mowing height and frequency will be monitored by the Board.
39. Basic seeding, fertilizing and pesticides will be provided by LSPR, in accordance with the LSPR Annual Turf Maintenance Calendar, incorporated into this Agreement as Attachment B. The Association will be responsible for material costs for increased levels of maintenance.
  40. The Association shall provide all equipment and supplies necessary to operate the Association's program, i.e., bases, balls, field chalk/paint, etc.
  41. The Association and LSPR hereby agree that this Agreement shall not be assigned, transferred, conveyed or otherwise disposed of without the prior written consent of the other party to the Agreement.
  42. The Association shall comply with all applicable federal, state and local laws, ordinances, codes and regulations.
  43. The Association will be solely responsible for providing any participant safety, supervision or first aid supplies that it deems necessary. LSPR does not provide on-site emergency medical care or any vehicle for emergency medical transportation. It is also understood that LSPR and its insurers do not provide any liability, life, accident, health or workers' compensation coverage or other benefits or insurance of any kind to the Association, its employees, agents or participants.
  44. The Association shall start no inning of a ball game after 10:45 p.m. nor allow a game to overrun the 11:00 p.m. curfew that has been established by City Ordinance in all Parks.
  45. Association shall be responsible for turning of field lights on/off for Association activities and other users.
  46. Association shall not schedule practices at Miller J. Fields Park on the following dates:
    - April 9<sup>th</sup>- May 7<sup>th</sup> 2022
    - June 4<sup>th</sup> - July 9<sup>th</sup> 2022
    - July 30<sup>th</sup> - August 27<sup>th</sup> , 2022
    - September 17<sup>th</sup>- October 15<sup>th</sup>
  47. The Association is hereby given use of the softball venue practice area that includes one (1) T-Ball field and four (4) batting tunnels for the purpose of conducting various softball activities on a regularly scheduled basis. LSPR reserves the right to schedule LSPR sponsored activities during the Term of this Agreement period so long as an officer of the Association is notified of each activity.

Association agrees to allow only Association participants and Board members use of the practice area.

48. The Association shall not maintain a fund balance in excess of 50% of annual operating expenses, as measured at the completion of its fiscal year. Any fund balance over 50% shall be deposited into a separate account and reserved for capital improvements to LSPR facilities. Capital investments will be determined by mutual agreement between LSPR and the Association.
49. The Association shall provide to LSPR an annual schedule of Association Board meetings. LSPR staff will provide a representative to attend public meetings on a regular basis. The liaison will serve as a resource to the Association.
50. The Association shall provide to LSPR a copy of minutes for each Board meeting held during the Term of this Agreement.
51. The Association shall provide to LSPR a copy of the Association's organizational chart including names and position titles.
52. The Association shall provide to LSPR a written list of Association Board members who are paid staff, represent an organization(s), a lessee or renter, a contractor or someone who otherwise would benefit financially from the use of Board facilities.
53. Lightning Detection System. The City of Lee's Summit, Missouri, has purchased a Lightning Detection System for the purpose of providing access to enhanced weather safety data to certain users, including Youth Sports Associations and LSPR. Notifications will be established in accordance with the guidelines established in the LSPR and YSA Weather Guidelines. Without limitation, Association hereby acknowledges that the indemnification provisions of this Agreement, in addition to applying generally to all aspects of the relationship between LSPR and Association, also specifically apply to the Associations' use or reliance upon the Lightning Detection System as a mechanism for determining safe play conditions. Ongoing, annual costs associated with the continued use of the lightening detection system shall be shared equally between each YSA and LSPR and will be billed annually.
54. LSPR Responsibilities. The following are responsibilities which LSPR has agreed to specifically undertake in connection with this Agreement:
  - A. Maintenance of all utilities.
  - B. Personnel and supplies for management and maintenance of all turf areas. Maintenance will include:
    - i. Seed, sod, fertilizer, and pest control
    - ii. Irrigation
    - iii. Aeration
  - C. Maintenance and repair of the restroom/concession building and fixtures except for those items owned by the Association.

- D. Maintenance, repair and replacement of fencing, hitting tunnel netting (including netting on any protective equipment, including but not limited to L-screens, in the hitting tunnels), trees, shrubs, athletic field lighting and walkways.
  - E. Winterize restroom/concession building and water fountains. Timing of these activities will be based on weather and temperature conditions and will be decided by the Board.
  - F. Park staff will perform any activity due to non-performance by the Association, and this will be charged at the rate of \$25.00 per hour to the Association.
  - G. The Board will reimburse the Association for agreed upon costs the Association incurs due to Board sponsored tournaments at Legacy Park using areas that have been provided to the Association through this agreement. Costs include but are not limited to utilities, mowing, field set up, trash pickup and restroom cleaning.
55. Any notice required by this Agreement is deemed to be given if it is mailed by United States certified mail, postage prepaid, and is addressed as hereinafter specified.
- Lee's Summit Parks and Recreation Attn: Administrator  
220 SE Green Street  
Lee's Summit, MO 64063
- Lee's Summit Girls Softball Association  
P.O. Box 2435  
Lee's Summit, MO 64063
56. In order to provide necessary flexibility for the most effective execution of this Agreement, whenever both LSPR and the Association mutually agree, changes to this Agreement may be effected by placing them in written form and incorporating them into this Agreement as an amendment.
57. It is mutually agreed that in case any provision of this Agreement is determined by a court of law to be unconstitutional, illegal, or unenforceable, it is the intention of the parties that all the other provisions of this Agreement shall remain in full force and effect.
58. This Agreement constitutes the entire agreement between the parties with respect to its subject matter and any prior agreements, understandings, or other matters, whether oral or written, are hereby merged into and made a part hereof, and are not of further force or effect.
59. Nothing in this Agreement shall be construed to create an employment relationship between The Board, the City of Lee's Summit, and the members, employees or agents of the Association.
60. If Association fails to perform any obligation imposed upon Association hereby, Board may terminate this agreement by delivering not less than ten (10) days written notice of termination to the Association.

61. Term. This Agreement shall be effective the 1st day of January, 2022, and shall remain in effect through the 31<sup>st</sup> day of December, 2022.

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IN WITNESS WHEREOF, the parties below have hereunto executed this Agreement on the day and year first written above.

ASSOCIATION

---

Bob Johnson, President  
Lee's Summit Girls Softball Association

LSPR

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Mindy Aulenbach, President  
Lee's Summit Parks and Recreation Board

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Joe Snook, CPRP, Administrator  
Lee's Summit Parks and Recreation

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Approved as to form  
Legal Services

**TO:** Joe Snook, CPRP  
Administrator of Parks and Recreation

**DATE:** January 26, 2021

**FROM:** David Dean, Superintendent of Recreation Services  
Steve Casey, Superintendent of Park Development and Construction  
Tede Price, Superintendent of Administration  
Brooke Chestnut, Superintendent of Park Operations



**SUBJECT:** FY22 Capital Improvement Projects and Parks and Recreation Services Report

Project	Budget <sup>1</sup>	Exp to Date	Variance <sup>2</sup>	Completion Status	Budget Status	Estimated Completion <sup>3</sup>
<b>Gamber Community Center Fund (201)</b>						
	-	-	-			
<b>Lovell Community Center Fund (202)</b>						
Childcare Roof Repairs	27,450	34,598	(7,148)	Completed	Over Budget	Nov-21
	27,450	34,598	(7,148)			
<b>Longview Community Center Fund (205)</b>						
	-	-	-			
<b>Harris Park Community Center Fund (530)</b>						
	-	-	-			
<b>Parks and Recreation Fund (200)</b>						
<b>Operations</b>						
Deer Valley Park Shelter	30,000	-	30,000	On Schedule	On Budget	Mar-22
Tilt Trailer	8,000	7,875	125	Completed	Under Budget	Sep-21
Asphalt	185,000	52,094	169,842	On Schedule	On Budget	Jun-22
<b>Legacy Park</b>						
Wayfinding Signage	100,000	-	100,000	On Schedule	On Budget	Apr-22
Asphalt	125,000	79,826	45,174	On Schedule	On Budget	Jun-22
	448,000	139,795	345,141			
<b>Summit Waves Fund (203)</b>						
Additional Shade Installation	41,920	-	41,920	On Schedule	Under Budget	May-22
	41,920	-	41,920			
<b>Cemetery Fund (204)</b>						
	-	-	-			
	-	-	-			
<b>Capital Projects Fund (327)</b>						
Lowenstein Park Renovations (*Continued from FY20)	515,000	518,559	(3,559)	Completed	Over Budget	Oct-21
Velie Park Renovations	425,000	263,764	161,236	On Schedule	On Budget	May-22
Pleasant Lea Park Improvements	670,000	4,180	665,820	On Schedule	On Budget	Sep-22
	1,610,000	786,503	823,497			
<b>TOTAL</b>	<b>2,127,370</b>	<b>960,896</b>	<b>1,203,410</b>			

<sup>1</sup> Budget amount established per Board Approval

<sup>2</sup> Variance is the difference between the budget and the year-to-date expenditures.

<sup>3</sup> Estimated completion dates will be updated as necessary to reflect our best estimate of when a project will be completed.

The Services Review is based on the current Fiscal Year (July 2021-June 2022). "Goals" are based on the number implied in the Fiscal Year Budget. Some goals are annualized (i.e., LPCC, GCC and HPCC information). Other numbers will be reported on a monthly basis (i.e., programs beginning in the current board month) as well as annualized figures being reported against budgeted numbers. Shaded areas are completed services and activities.

		Target Goals - This Year (participants) 2021-2022	Results to Date (for programs/events starting July 2021)
Run Time			
<b>Fund 201 - Gamber Community Center</b>			
<b>Memberships</b>	July 21 - June 22		
<b><u>Resident Total</u></b>			
Active Flex	July 21 - June 22	93	80
Annual		39	33
<b><u>Non-Resident Total</u></b>			
Active Flex		5	7
Annual		3	4
<b><u>Single Visit</u></b>			
Discount		76	97
Regular		17	9
<b>(All Inclusive Membership - GCC)</b>	July 21 - June 22		
<b><u>Resident</u></b>			
Annual		39	47
Flex	July 21 - June 22	60	56
<b><u>Non-Resident</u></b>			
Annual		2	4
Flex		5	8
<b>(Insurance Based Memberships)</b>	July 21 - June 22		
Silver Sneakers Total	July 21 - June 22		4,072
Renew Active	July 21 - June 22		1,493
<b>Facility Rentals</b>	July 21 - June 22		
Event Packages		5 Packages	1
Gamber Package		43 Packages	16
Ballroom All	July 21 - June 22	90 hrs Booked	80
Ballroom A	July 21 - June 22	163 hrs Booked	179
Ballroom B		33 hrs Booked	99
Classroom		167 hrs Booked	189
Aerobics Room	July 21 - June 22	75 hrs Booked	44
<b>Programming</b>			
GCC Paid Group Fitness	July 21 - June 22		
Bingo	July 21 - June 22	600	569
Line Dance	July 21 - June 22	360	274
Art Classes	July 21 - June 22	20	36
Ballroom, Swing, Latin Dance	July 21 - June 22	60	25
Youth Tech	July 21 - June 22	10	3
<b>Special Event Programming</b>			
Mistletoe Madness	July 21 - June 22	30 Booths	29
Thanksgiving Day Luncheon	July 21 - June 22	100 participants	85
Holiday Luncheon	July 21 - June 22	100 participants	65
Father Daughter Dance	July 21 - June 22	125/night = 500	354

**Fund 202 - J. Thomas Lovell Jr. Community Center at Legacy Park**

<b>Memberships</b>			
<b><u>Resident</u></b>			
Annual	July 21 - June 22	1,074	957
	July 21 - June 22	3,393	2,183
<b><u>Non-Resident</u></b>			

	Run Time	Target Goals - This Year (participants) 2021-2022	Results to Date (for programs/events starting July 2021)
Annual	July 21 - June 22	153	303
Flex	July 21 - June 22	725	559
<u>Single Visit - Resident</u>	July 21 - June 22	21,003	6,473
<u>Single Visit -- Non-Resident</u>	July 21 - June 22	6,998	2,727
<u>Silversneakers</u>	July 21 - June 22	16,405	8,788
<u>Prime</u>	July 21 - June 22	139	107
<u>Renew Active</u>	July 21 - June 22	2,914	6,171
<u>Active and Fit</u>	July 21 - June 22	0	79
<u>Silver and Fit</u>	July 21 - June 22	101	263
<u>90 Day Memberships</u>			
Resident	July 21 - June 22	12	18
Nonresident	July 21 - June 22	3	6
<b>Facility Rentals</b>			
<u>Birthday Party Packages</u>			
Resident			
Package A	July 21 - June 22	172	82
Package B	July 21 - June 22	31	15
Non-Resident	July 21 - June 22		
Package A	July 21 - June 22	74	61
Package B	July 21 - June 22	7	18
<u>Community Rooms</u>			
Resident	July 21 - June 22	2	0
Non-Resident	July 21 - June 22	0	0
<u>Court Rentals</u>			
Resident	July 21 - June 22	4	1
Non-Resident	July 21 - June 22	1	0
Lock-ins	July 21 - June 22	1	0
Pool	July 21 - June 22	2	1
<u>Paid Park Amenities</u>			
Resident			
Canoe	July 21 - June 22	280	33
Paddleboard	July 21 - June 22	1,049	359
Non-Resident			
Canoe	July 21 - June 22	151	28
Paddleboard	July 21 - June 22	439	128
<u>Free Park Amenities</u>			
Bikes	July 21 - June 22	750	198
<u>Child Care</u>			
Drop In	July 21 - June 22	280	268
Pass Card - Member	July 21 - June 22	37	9
Pass Card - Non-member	July 21 - June 22	0	1
Water and Land Aerobic Programming	July 21 - June 22	50,000	12,626
<b>Provide Miscellaneous Fitness</b>			
Personal Training	July 21 - June 22	70	157
Virtual Personal Training	July 21 - June 22	0	0
LCC Paid Group Fitness	July 21 - June 22	120	67
LPA Paid Group Fitness	July 21 - June 22	500	55
Massage Therapy	July 21 - June 22	76	81
RevUP	July 21 - June 22	98	26
RevUP Reload	July 21 - June 22	100	52
Healthy Eating Every Day (H.E.E.D)	July 21 - June 22	0	26
<b>Swim Lessons</b>			
Swim Lessons	July 21 - June 22		275



		Target Goals - This Year (participants) 2021-2022	Results to Date (for programs/events starting July 2021)
	Run Time		
Private Swim Lessons	July 21 - June 22		20

### Fund 530 - Harris Park Community Center

Camp Summit			
Camp Summit Enrollment	Summer 2021	750 Enrolled	755 Enrolled
Camp Summit Enrollment	Summer 2022		
Weekly Attendance	Summer 2021	440 Avg/Week	420 Weekly Avg
Weekly Attendance	Summer 2022		

Offer School Break Camps			
School Break Camp Enrollment	Sept 1 - April 20	100	41
School Break Days	Nov 1 - April 14	Avg of 30/Day	19

Recreation Center Operations			
Gym Rentals	July 21 - June 22	300 Rentals	106 Rentals
Classroom Rentals	July 21 - June 22	200 Rentals	55 Rentals
Entire Facility Rentals	July 21 - June 22	12 Rentals	2 Rental(s)
Week Long Rentals	July 21 - June 22	2 Rentals	1 Rental(s)
Open Gym	July 21 - June 22	1500 Participants	163 Participants

Summit Ice/Lea Mck North			
Public Skate	Nov 20 - March 21	8000	12,091 Skaters
Public skate - Non Res	Nov 21 - Feb 22	2500	
Public skate - Res	Nov 21 - Feb 22	5500	
Pond Hockey	Nov 20 - March 21	350	1212 Players
Pond hockey - Non Res	Nov 21 - Feb 22	80	
Pond hockey - Res	Nov 21 - Feb 22	150	
Skate with Santa (3)	December 20	200	Cancelled (Covid-19)
Skate with Sanata (3)	December 21	200	
Valentines Day Special	February 20	100	Cancelled (Covid-19)
Valentines Day Special	February 21	100	
Birthday Party Packages	Nov-March 20	75	Cancelled (Covid-19)
Birthday Party Packages	Nov-Feb 22	75	
Shelter Rentals	2020	100	0 (Covid-19)
Shelter Rentals	2021	100	

ATHLETICS			
Hartman Fields	July 21 - June 22	625 (Rental hours)	267 (Rental Hours)

Adult Leagues			
Softball -- Coed, Men's, Women's			
• Fall	Sept 21 - Oct 21	27 (Teams)	15 (teams)
• Spring	Mar 22 - May 22	35 (Teams)	OH
• Summer	June 21 - Aug 21	32 (Teams)	31(teams)

Basketball -- Men's			
• Fall	Aug 21 - Oct 21	20 (Teams)	OH
• Winter	Nov 21 - Feb 22	20 (Teams)	2 (Teams) thru 11.17.21
• Spring	Mar 22 - May 22	16 (Teams)	OH
• Summer	July 21 - Aug 21	16 (Teams)	8 (Teams)

Volleyball -- Coed, Women's			
• Fall	Oct 21 - Dec 22	50 (Teams)	30 (Teams)
• Winter	Jan 22 - Mar 22	58 (Teams)	OH
• Spring	April 22 - June 22	50 (Teams)	OH
• Summer I and II	July 21 - Sept. 21	50 (Teams)	66 (Teams)

Kickball			
• Fall	Aug 21 - Oct 21	14 (Teams)	DNM
• Spring	Apr 22 - May 22	14 (Teams)	OH
• Summer	June 22 - Aug 22	14 (Teams)	DNM 78

		Target Goals - This Year (participants) 2021-2022	Results to Date (for programs/events starting July 2021)
<b>Run Time</b>			
<b>Adult Instructional-Athletics</b>			
<i>Golf</i>			
• Adult Beginning	July 21 - June 22	20	OH
<i>Tennis</i>			
• Outdoor Adult Beginning	July 21 - June 22	10	0
<b>Youth Instructional-Athletics</b>			
<i>Golf</i>			
• Youth Beginner	July 21 - June 22	30	OH
<i>Tennis</i>			
• Rookies (Mighty Stars)	Year-to-date count	30	7
• Youth Beginner	Year-to-date count	65	42
• Middle/High School	Year-to-date count	10	15
• Adult	Year-to-date count		0
<b>Youth Leagues</b>			
Girl's Basketball	Nov 21 - Feb 22	300 Participants	414 Participants (thru 11.17.21)
Spring Youth Volleyball	March 22 - May 22	250 Participants	On Hold
Fall Youth Volleyball	Sept 21 - Nov 21	280 Participants	172 Participants
Summer Youth Volleyball	July 21 - Aug 21	10 Teams	6 teams
Winter Youth Volleyball	Jan 22 - Feb 22	10 Teams	On Hold
<b>Youth Special Events-Athletics</b>			
Junior Triathlon	July 21	50 Participants	Cancelled - Covid
<b>Youth Camps-Athletic</b>			
Baseball Camp	June 22	15	On Hold
Basketball Camp	July 21	15	On Hold
Volleyball Camp	July 21	35	On Hold
Indoor Soccer Camp	June 22	15	On Hold
<b>Tournaments</b>			
Summer Classic Tennis Tournament	June 22	50	On Hold
<b>INSTRUCTIONAL ACTIVITIES</b>			
<b>Adult Instructional</b>			
<i>First Aid/CPR</i>			
CPR/AED	July 21 - June 22 (Year-to-date count)	40	19
First Aid	July 21 - June 22 (Year-to-date count)	25	3
BLS Healthcare Provider CPR	July 21 - June 22 (Year-to-date count)	30	0
CPR for Family and Friends	July 21 - June 22 (Year-to-date count)	30	25
<b>Youth Instructional</b>			
<i>Itty-Bitty Sports</i>			
• Flag Football	Sept 11-Oct 9	50	46
• Basketball	Jan 8 - Feb 12	80	90
• Outside Soccer	July 24 -Aug 21	50	63
• T-Ball	July 21 - June 22 (Year-to-date count)	50	0
<i>Itty-Bitty Instructional Programs</i>			
• Itty Bitty PE	July 21 - June 22 (Year-to-date count)	10	28

		Target Goals - This Year (participants) 2021-2022	Results to Date (for programs/events starting July 2021)
<b>Run Time</b>			
• Itty Bitty Dancers	July 21 - June 22 (Year-to-date count)	50	On Hold
Indoor T-Ball	July 21 - June 22 (Year-to-date count)	20	18
Instructional Basketball	July 21 - June 22 (Year-to-date count)	20	34
• Indoor Soccer	July 21 - June 22 (Year-to-date count)	25	45
• Itty Bitty Tumblers	July 21 - June 22 (Year-to-date count)	80	On Hold
<b>Pint Size</b>			
Pint Size Playtime	Sept 20 - April 21	150	On Hold
<b>Pee Wee Sports</b>			
• Flag Football	July 21 - June 22 (Year-to-date count)	20	On Hold
• Basketball	Jan 8 - Feb 12	40	103
• Tumblers	July 21 - June 22 (Year-to-date count)	20	On Hold
<b>Animal Wonders</b>			
• Workshop	July 21 - June 22 (Year-to-date count)	10	0
• Camps	July 21 - June 22 (Year-to-date count)	10	On Hold
<b>All Ages- Instructional</b>			
<b>Horsemanship Classes</b>			
• Beginning Horsemanship	July 21 - June 22 (Year-to-date count)	9 participants	On Hold
• Beginner Rider I	July 21 - June 22 (Year-to-date count)	4 participants	On Hold
• Beginner Rider II	July 21 - June 22 (Year-to-date count)	2 participants	On Hold
• Texas Tots	July 21 - June 22 (Year-to-date count)	2 participants	On Hold
• Texas Tots II	July 21 - June 22 (Year-to-date count)	2 participants	On Hold
<b>Special Event Programming for Families</b>			
Night Flight	Oct-22		84
Tour de Lakes	Oct-22		443
<b>Festivals</b>			
Peace, Love & Music	July 17	700	788
Landslide	Aug 20	700	1,363
Bill Forness & One More Round	Sept 18	700	610

	Run Time	Target Goals - This Year (participants) 2021-2022	Results to Date (for programs/events starting July 2021)
<b>Fund 200 - Parks and Recreation</b>			
<b>Administration</b>			
Provide departmental Annual Report	Sept 2020	Mar-21	Completed May 2021
Coordinate, edit and produce Lee's Summit Illustrated.	FY22		
Publish bi-annual Visionary Task Force Newsletter (Legacy for Tomorrow)	Bi-annually		
<b>Park Operations</b>			
Two annual inventories performed	Bi-annually		
Two annual park openings performed on all parks (Spring and Fall)	Bi-annually		
<b>Legacy Park Operations</b>			
Maintain user group agreements	FY22		
<b>City Grounds Maintenance</b>			
Maintain Public Works MOU areas	FY22	Monthly	Ongoing
<b>Fund 203 - Aquatics</b>			
<b>Summit Waves</b>			
Group Swim Lessons	July 22 - Aug 22	117	442
Group Swim Lessons	May 21 - June 21		
Private swim parties	July 22 - Aug 22	9	13
Private swim parties	May 21 - June 21		
Junior Guard clinics	July 22 - Aug 22	10	0
Junior Guard clinics	May 21 - June 21		
Public swim - Regular	July 22 - Aug 22	5350	15,942
Public swim - Regular	May 21 - June 21		
Public swim - Discount	July 22 - Aug 22	19,700	17,704
Public swim - Discount	May 21 - June 21		
Twilight - Regular	July 22 - Aug 22	245	315
Twilight - Regular	May 21 - June 21		
Twilight - Discount	July 22 - Aug 22	1120	605
Twilight - Discount	May 21 - June 21		
Season Pass Sales	July 22 - Aug 22	50	86
Season Pass Sales	May 21 - June 21		
<b>Group Promotions</b>			
Family Fun Nights (2&3)	July 22 - Aug 22	360	206
Family Fun Nights (1)	May 21 - June 21		
Birthday Party Packages	July 22 - Aug 22	36	68
Birthday Party Packages	May 21 - June 21		
Cabana Rentals	July 22 - Aug 22	20	28
Cabana Rentals	May 21 - June 21		
<b>Fund 205 - Longview Community Center</b>			
<b>Memberships</b>			
<b>Resident</b>			
Annual	July 21 - June 22	1,118	915
Flex	July 21 - June 22	1,040	1,000
<b>Non-Resident</b>			
Annual	July 21 - June 22	182	190
Flex	July 21 - June 22	225	255
<b>90 Day Memberships</b>			
Resident	July 21 - June 22	56	39
Nonresident	July 21 - June 22	13	17
Single Visit - Resident	July 21 - June 22	8,000	3,607
Single Visit -- Non-Resident	July 21 - June 22	1,556	1,359
Silversneakers visits	July 21 - June 22	7,729	4,563 81

	Target Goals - This Year (participants) 2021-2022		Results to Date (for programs/events starting July 2021)
	Run Time		
<i>Prime visits</i>	July 21 - June 22	103	306
<i>Active and Fit visits</i>	July 21 - June 22	62	82
<i>Silver and Fit visits</i>	July 21 - June 22	103	49
<i>Renew active visits</i>	July 21 - June 22	2,130	3,640
<i>MCC Athletes Pass</i>	July 21 - June 22	NA	13
<i>MCC PE Pass</i>	July 21 - June 22	NA	22
<i>MCC Non resident memberships Pass</i>	July 21 - June 22	1000 max	20
<b>Facility Rentals</b>			
<u>Lap lane rentals (hours)</u>			
Resident	July 21 - June 22	6925	4,284
Non-Resident	July 21 - June 22	60	41
<u>Room Rentals</u>			
Resident	July 21 - June 22	52	48
Non-Resident	July 21 - June 22	26	141
<u>Court Rentals</u>			
Resident	July 21 - June 22	76	18
Non-Resident	July 21 - June 22	69	0
Lock-ins	July 21 - June 22	1	0
Full Pool rental	July 21 - June 22	4	4
<u>Child Care</u>			
Drop In	July 21 - June 22	0	0
Pass Card - Member	July 21 - June 22	0	0
Pass Card - Non-member	July 21 - June 22	0	0
Water and Land Aerobic Programming	July 21 - June 22	30,000	9,339
<b>Provide Miscellaneous Fitness</b>			
Personal Training	July 21 - June 22	78	211
Virtual Personal Training	July 21 - June 22	0	0
LVCC Paid Group Exercise Classes	July 21 - June 22	192	93
LVCC Paid Fitness programs	July 21 - June 22	96	24
Massage Therapy	July 21 - June 22	76	20
RevUP	July 21 - June 22	68	10
RevUP Reload	July 21 - June 22	72	22
Healthy Eating Every Day (H.E.E.D)	July 21 - June 22	0	10
Lowenstein Park Fitness Classes	July 21 - June 22	0	48
<b>Swim Lessons</b>			
Swim Lessons	July 21 - June 22	437	261
Private Swim Lessons	July 21 - June 22	152	17

# MEMORANDUM



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**Date:** January 26, 2022  
**To:** Joe Snook, CPRP, Parks Administrator  
**From:** Steve Casey, PLA, ASLA, Superintendent of Park Planning and Construction  
**Re:** Velie Park Update

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Velie Park was vandalized on the evening of May 19, 2020 with significant damage to the playground equipment. LSPR continues to work with LSPD and LSFD to investigate the incident. Over the past several months, some Velie park patrons have reached out to us with issues and suggestions for park improvements. At this time, we want to update the Board on a schedule to address future improvements.

Prior to the incident, the LSPR Parks Master Plan identified Velie Park for renovations in 2023. Consequently, we plan to move the Velie Park renovations up to the fall of 2021. In an effort to start the renovations as soon as possible, we have started the process of reaching out to our neighbors and community for feedback and ideas, which will be facilitated by our Parks and Recreation planning staff.

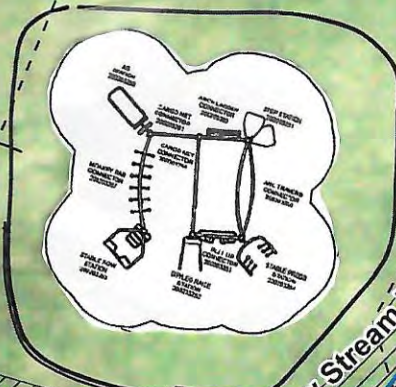
At the time of this report, LSPR crews are working to remove old playground equipment, tearing out portions of sidewalk for relocation, and grading the site for the new playground equipment, fitness equipment, and park shelter.

We will continue to keep the Park Board advised of updates on the Velie project.

(Portions not underlined denote new information since the previous Board update)



**Outdoor  
Fitness  
Equipment  
1,402 SF**

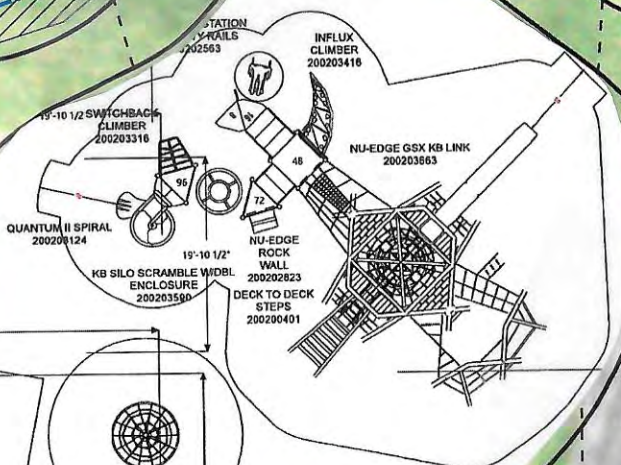


**Age 5-12  
Adventure Play  
4,193 SF**

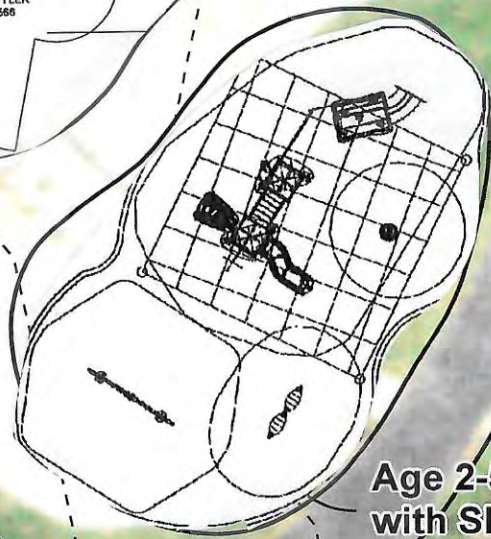
**Foot Bridge**

**Dry Stream Bed**

**24' Two Tier  
Hexagonal  
Shelter**



**Age 2-5 Tot Play  
with Shade Structure  
1,797 SF**



0 10 20 40 60 Feet



# MEMORANDUM



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**Date:** January 26, 2021  
**To:** Joe Snook, CPRP, Parks Administrator  
**From:** Steve Casey, PLA, ASLA, Superintendent of Park Planning and Construction  
**Re:** Pleasant Lea Park Update

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Pleasant Lea Park was awarded a Land and Water Conservation grant in 2020 in the amount of \$250,000. Prior to the grant award, LSPR staff completed a master plan for park improvements which included neighborhood and community wide feedback sessions to solicit ideas for park upgrades. Park renovations are scheduled to begin in late 2021 and early 2022. An anticipated completion date for the upgrades is late 2022. Total estimated budget for the park improvements is \$670,000 with \$400,000 in Parks CIP funds and a \$20,000 contribution for the Legacy for Parks Foundation.

LSPR is acting as the general contractor for the park renovation. Crews have recently completed an extensive renovation to the tee ball/softball field on the east side of the park for use by the youth sports associations.

At the time of this report, staff has a Request for Proposals (RFP) advertised for new park amenities including playground equipment and a park shelter with a nature theme. Proposals are due by February 4. Staff is also preparing a bid for tennis court renovations and conversion to multi-sport use with pickleball, tennis, and half court basketball. A majority of the renovations will occur over the spring and summer months of 2022.

Staff will continue to update the Parks Board on progress with the Pleasant Lea project.

(Portions not underlined denote new information since the previous Board update)





## PLEASANT LEA PARK - master plan



# MEMORANDUM



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**Date:** January 19, 2022  
**To:** Joe Snook  
Administrator of Parks and Recreation  
**From:** David Dean  
Superintendent of Recreation Services II  
**Re:** Quarterly Fundraising Update – January 2022

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At the time of this report, there is one outstanding payment for the month of December and one for the month of January.

In December our Sponsorship Coordinator secured a new banner sponsor (St. Luke's East) and renewed our sponsorship agreement for Happy Tails Park with Camp Bow Wow for another three years.

Our Sponsorship Coordinator continues reaching out to leads that will help us reach our goal of 14 banner sponsors (currently at 13). I will provide further updates to the board at the meeting.

I have included a summary of the current sponsors and the financial impact of their investments over the life of the agreements. The summary is included as Attachment A. We will continue to update the Park Board monthly on the progress and status of the sponsorship program.

Attachment B reflects the sponsorship commitments from FY16 through FY25 based on existing contracts. As you will note, there was a shortfall of \$21,650 in FY20. This was due to a number of sponsorship payments that were deferred and setup on payment plans due to COVID-19. These deferred payments were collected in FY21. The amount collected YTD is also included.

*(Portions not underlined denote progress since previous month's report)*

Revenue						
Sponsor, Date of Contract	FY21	FY22	FY23	FY24	FY25	Total <sup>6</sup>
Equity Bank, 9/22/15	\$ 13,900.00					\$ 84,900.00
Jungmeyer & Suresh, 7/22/19	\$13,900.00	\$12,800.00				\$ 41,700.00
Harmon Flooring, 8/30/17	\$10,150.00	\$12,800.00	\$12,800.00	\$3,200.00		\$ 83,950.00
Heartland Heating & Cooling, 2/25/21	\$6,400.00	\$12,800.00	\$12,800.00	\$6,400.00		\$ 83,400.00
Foundation Guy 7/30/18	\$13,900.00	\$12,800.00	\$12,800.00	\$12,800.00		\$ 82,300.00
Freezing Moo 9/4/18	\$14,300.00					\$ 44,300.00
Integrity Roofing 10/10/18	\$13,900.00	\$3,200.00				\$ 43,350.00
Smile Doctors 2/10/19	\$13,900.00	\$6,400.00				\$ 42,800.00
Adams Toyota, 3/15/19	\$13,500.00	\$6,400.00				\$ 42,400.00
Instant Auto, 3/15/19	\$13,500.00	\$6,400.00				\$ 42,400.00
Rockhill Orthopedics 6/5/19	\$13,350.00	\$9,600.00				\$ 41,700.00
Pediatric Associates 11/26/19	\$15,000.00	\$12,800.00				\$ 42,800.00
PawConX 7/21/20	\$4,125.00					\$ 4,125.00
A1 Mortgage	\$38,400.00					\$ 38,400.00
Tompkins Industries 3/10/21	\$6,400.00	\$12,800.00	\$12,800.00	\$6,400.00		\$ 38,400.00
Great American Bank 5/15/21	\$850.00					\$ 850.00
Club Pilates 5/15/21	\$850.00					\$ 850.00
Shining Light Music 5/19/21	\$850.00					\$ 850.00
Security Bank of KC 5/25/21	\$850.00					\$ 850.00
Ask Kathy, 9/20/21		\$12,800.00	\$12,800.00	\$12,800.00		\$ 38,400.00
Luff Dental, 10/4/21		\$3,000.00	\$4,000.00	\$4,000.00	\$1,000.00	\$ 12,000.00
<b>Total</b>	<b>\$ 208,025.00</b>	<b>\$ 124,600.00</b>	<b>\$ 68,000.00</b>	<b>\$ 45,600.00</b>	<b>\$ 1,000.00</b>	<b>\$ 1,159,225.00</b>
Expenses						
	FY21	FY22	FY23	FY24	FY25	Total <sup>6</sup>
<b>Equity Bank</b>						
Banners (29*\$65) <sup>4</sup>	\$ 325.00					\$ 3,510.00
Contractor <sup>1</sup>	\$ 3,475.00					\$ 22,575.00
<b>Instant Auto</b>						
Banners (29*\$65) <sup>4</sup>	\$ 325.00	\$ 325.00				\$ 3,835.00
Contractor <sup>1</sup>	\$ 3,375.00	\$ 1,600.00				\$ 21,750.00
<b>Adams Toyota</b>						
Banners (29*\$65) <sup>4</sup>	\$ 325.00	\$ 325.00				\$ 3,575.00
Contractor <sup>1</sup>	\$ 3,375.00	\$ 1,600.00				\$ 23,350.00
<b>Jungmeyer &amp; Suresh</b>						
Banners (29*\$65) <sup>4</sup>	\$ 325.00	\$ 325.00				\$ 3,510.00
Contractor <sup>1</sup>	\$ 3,475.00	\$ 3,200.00				\$ 23,362.50
<b>Harmon Flooring</b>						
Banners (29*\$65) <sup>4</sup>	\$ 325.00	\$ 325.00	\$ 325.00			\$ 3,510.00
Contractor <sup>1</sup>	\$ 3,045.00	\$ 3,937.50	\$ 3,200.00	\$ 800.00		\$ 22,982.50
<b>Heartland Heating &amp; Cooling</b>						
Banners (31*\$65) <sup>4</sup>	\$ 2,015.00	\$ 325.00	\$ 325.00			\$ 5,200.00
Contractor <sup>1</sup>	\$ 1,920.00	\$ 3,520.00	\$ 3,200.00	\$ 1,600.00		\$ 22,240.00
<b>Foundation Guy</b>						
Banners (31*\$65) <sup>4</sup>	\$ 325.00	\$ 2,015.00	\$ 325.00	\$ 325.00		\$ 5,330.00
Contractor <sup>1</sup>	\$ 3,475.00	\$ 3,840.00	\$ 3,200.00	\$ 3,200.00		\$ 21,965.00
<b>Freezing Moo</b>						
Banners (31*\$65) <sup>4</sup>	\$ 325.00					\$ 2,665.00
Contractor <sup>1</sup>	\$ 3,575.00					\$ 11,825.00
<b>Integrity Roofing</b>						
Banners (31*\$65) <sup>4</sup>	\$ 325.00					\$ 2,665.00
Contractor <sup>1</sup>	\$ 3,475.00	\$ 800.00				\$ 11,587.50
<b>Smile Doctors</b>						
Banners (31*\$65) <sup>4</sup>	\$ 325.00					\$ 2,665.00
Contractor <sup>1</sup>	\$ 3,475.00	\$ 1,600.00				\$ 11,450.00
<b>Rockhill Orthopedics</b>						
Banners (31*\$65) <sup>4</sup>	\$ 325.00					\$ 2,665.00
Contractor <sup>1</sup>	\$ 3,337.50	\$ 2,400.00				\$ 11,175.00
<b>Pediatric Associates</b>						
Banners (31*\$65) <sup>4</sup>	\$ 325.00	\$ 325.00				\$ 2,665.00
Contractor <sup>1</sup>	\$ 3,750.00	\$ 3,200.00				\$ 11,450.00
<b>PawConX</b>						
Banners (4*\$65)	\$ 260.00					\$ 260.00
Contractor <sup>1</sup>	\$ 1,237.50					\$ 1,237.50
<b>A1 Mortgage</b>						
Banners (31*\$65)	\$ 2,015.00	\$ 325.00	\$ 325.00			\$ 2,665.00
Contractor <sup>1</sup>	\$ 10,240.00					\$ 10,240.00
<b>Tompkins Industries</b>						
Banners (31*\$65)	\$ 2,015.00	\$ 325.00	\$ 325.00			\$ 2,665.00
Contractor <sup>1</sup>	\$ 1,920.00	\$ 3,520.00	\$ 3,200.00	\$ 1,600.00		\$ 10,240.00
<b>Great American Bank<sup>5</sup></b>						\$ -
Banners (2*\$65)						\$ -
Contractor <sup>1</sup>	\$ 255.00					\$ 255.00
<b>Club Pilates Lee's Summit<sup>3</sup></b>						\$ -
Banners (2*\$65)						\$ -
Contractor <sup>1</sup>	\$ 255.00					\$ 255.00
<b>Shining Light Music<sup>5</sup></b>						\$ -
Banners (2*\$65)						\$ -
Contractor <sup>1</sup>	\$ 255.00					\$ 255.00
<b>Security Bank of KC<sup>5</sup></b>						\$ -
Banners (2*\$65)						\$ -
Contractor <sup>1</sup>	\$ 255.00					\$ 255.00
<b>Ask Kathy</b>						\$ -
Banners (31*\$65)		\$ 2,015.00	\$ 325.00	\$ 325.00		\$ 2,665.00
Contractor <sup>1</sup>		\$ 3,840.00	\$ 3,200.00	\$ 3,200.00		\$ 10,240.00
<b>Luff Dental</b>						\$ -
Banners (4*\$65)		\$ 260.00	\$ 65.00	\$ 65.00		\$ 390.00
Contractor <sup>1</sup>		\$ 900.00	\$1,050.00	\$1,000.00	\$ 250.00	\$ 2,950.00
<b>Total</b>	<b>\$ 64,050.00</b>	<b>\$ 40,847.50</b>	<b>\$ 19,065.00</b>	<b>\$ 12,115.00</b>	<b>\$ 250.00</b>	<b>\$ 375,772.50</b>
	FY21	FY22	FY23	FY24		Total <sup>6</sup>
<b>Net</b>	<b>\$ 143,975.00</b>	<b>\$ 83,752.50</b>	<b>\$ 48,935.00</b>	<b>\$ 33,485.00</b>	<b>\$ 750.00</b>	<b>\$ 783,452.50</b>

<sup>1</sup> Sponsorship Contractor receives 30% year 1, 25% subsequent years<sup>2</sup> Blue Pearl to pay for all banners and signage at venues<sup>3</sup> One year contract for sponsorship of dog parks only<sup>4</sup> Payment of 31 banners year 1, assumes replacement of 5 banners per year for 2nd & 3rd year<sup>5</sup> Legacy Park Amphitheater sponsorship.<sup>6</sup> Totals include revenue and expenses from FY16 through FY24. Total from FY16 - FY20 is \$472,305.

## Sponsorship Goals

Goal	FY 16 Status	FY17 Status	FY18 Status	FY19 Status	FY20 Status	FY21 <sup>1 &amp; 2</sup> Status	FY22 Status	FY23 Status	FY24 Status	FY25 Status
\$235,000						\$236,757				
\$230,000										
\$225,000										
\$220,000										
\$215,000										
\$210,000										
\$205,000					\$204,700	208,025				
\$200,000				\$199,400						
\$195,000				\$195,800						
\$190,000										
\$185,000										
\$180,000					\$181,800					
\$175,000										
\$170,000										
\$165,000										
\$160,000										
\$155,000										
\$150,000			\$150,750							
\$145,000										
\$140,000							\$137,400			
\$135,000										
\$130,000										
\$125,000										
\$120,000										
\$115,000										
\$110,000										
\$105,000		\$105,500								
\$100,000										
\$95,000										
\$90,000							\$87,400			
\$85,000										
\$80,000								\$80,800		
\$75,000										
\$70,000										
\$65,000										
\$60,000									\$58,400	
\$55,000										
\$50,000										
\$45,000	\$48,500									
\$40,000										
\$35,000										
\$30,000										
\$25,000										
\$20,000										
\$15,000										
\$10,000										
\$5,000										\$1,000
\$0										

	Commitments
	Collected

<sup>1</sup>In December 2020 the annual banner sponsorship fee was lowered from \$15,000 to \$12,800.

<sup>2</sup>Includes payment for all three years of the A1 Mortgage sponsorship (\$38,400)

# MEMORANDUM



---

**Date:** January 19, 2022

**To:** Joseph Snook, CPRP  
Administrator of Parks and Recreation

**From:** Brooke Chestnut, CPSI, MW5124 AU,  
Superintendent of Park Operations

**CC:**

**Re:** Security Report for 4<sup>th</sup> Quarter of 2021

---

Attached are the police activity reports for the 4<sup>th</sup> quarter of 2021, listing activity by the police department for each park and a comparison of crime trends since 2019. There were a total of 711 reports of activity during the 4<sup>th</sup> quarter.

## **4<sup>th</sup> Quarter Security Summary:**

During the 4<sup>th</sup> quarter, the majority of activity occurred at Hartman Park (114), Legacy Park (94), Lea McKeighan South (81), Lowenstein Park (64) and Lea McKeighan North (60). These five parks accounted for 413 of the 711 events. Of the 4<sup>th</sup> quarter events, the majority consisted of park checks (432), vehicle checks (58), and building checks (57) which accounted for 77% of the total.

According to Major Walters, with the Lee's Summit Police Department, the following events were notable:

- Stealing, Hartman Park- multiple purses stolen from vehicles, officers made contact with multiple patrons and patrolled other nearby parks. Suspect was not found.
- There has been an increase in vandalism of the restrooms at Lea McKeighan South, officers have increased Patrols.

## **Summary and Comparison:**

Attached is a summary of the 4<sup>th</sup> quarter reports provided by the Lee's Summit Police Department (Attachment 1). Also attached is a comparison of events annually by quarter (Attachment 2), and crime trends since 2019 (Attachment 3), for comparison. Looking at the crime trends since 2019 (Attachment 3), an increase in "Crime of property" has been recorded since 2019. This has been from items being stolen from vehicles and an increase in vandalism of park restrooms. Extra patrols have been requested at the busier parks to help mitigate these issues. Staff will continue to monitor police activity within the parks and encourage LSPD to continue providing security within our parks system.

	Incident Type	BANNER PARK LOWER	BANNER PARK UPPER	DEER VALLEY PARK	DOGWOOD PARK (DOG PARK)	GAMBER CENTER	HAPPY TAILS PARK	HARRIS PARK	HARRIS PARK COMMUNITY CENTER	HARTMAN PARK	HOWARD PARK	LEA MCKEIGHAN PARK NORTH	LEA MCKEIGHAN PARK SOUTH	LEES SUMMIT HISTORICAL CEMETERY	LEGACY PARK	LEGACY PARK AMPHITHEATER	LEGACY PARK BASEBALL VENUE	LEGACY PARK COMMUNITY CENTER	LEGACY PARK FRISBEE GOLF	LEGACY PARK MAINTENANCE COMPLEX	LEGACY PARK SOCCER VENUE	LONGVIEW COMMUNITY CENTER	LOWENSTEIN PARK	MCKEE PARK	MILLER J FIELDS PARK	OSAGE TRAIL PARK	PLEASANT LEA PARK	POTTBERG PARK	SOUTH LEA PARK	SUMMIT PARK	VELIE PARK	Grand Total
ABANDONED VEHICLE						1												1				2									3	
ALARM BUSINESS/DURESS												1						1				1										3
ANIMAL AT LARGE										1																						1
AREA CHECK						1								1	1																	3
ASSIST FIRE DEPARTMENT/AMBULANCE																						1										1
BIKE PATROL											3				1								1							1		6
BIKE PATROL; DIRECTED PATROL							1				8																					9
BIKE PATROL; PARK CHECK								1			4	1			1								1			1	1					10
BUILDING CHECK									1				1		1			27				27										57
C & I DRIVER		1										1			1									1								4
CAR STOP										2		1	6					1							1						2	12
CHECK THE WELFARE											1	1	1																	1		4
CITIZEN CONTACT							1			1																1						3
CRASH PRIVATE PROPERTY ONLY										1																						1
DIRECTED PATROL			1				2	1		1			1	1	13								3									23
DISPERSE GROUP													3																			3
DISTURBANCE																						1										1
DISTURBANCE ARMED													1																			1
DISTURBANCE NOISE												1	1													1						3
DOMESTIC VIOLENCE									1																							1
ENTERED IN ERROR							1																									1
FIREWORKS																											1					1
FOLLOW UP									1			2										1				1						5
FOOT PATROL				2							1	1						1					1				2		2		1	11
HARASSMENT/THREATS							1																									1
LOCKOUT																										1						1
MENTAL HEALTH											1																					1
MISSING/FOUND JUVENILE															1																	1
OBSERVATION/SURVEILLANCE										1					6		1						1									9
PARK CHECK		1	5	12	2		8	19		82	10	37	41	1	64		1	15	7		2		50		46	12	6	1		10		432
PEDESTRIAN CHECK								1					1												1							3
POSSESSION OF CONTROLLED SUBSTANCE													2																			2
PROPERTY DAMAGE/VANDALISM										1	3	6																				10
PROWLER CAR											1																					1
RECOVERED PROPERTY															1																	2
SHOTS FIRED				1																												1
STEALING							1			2			1		1			1			2	1	2									11
SUSPICIOUS CAR & OCCUPANT								1												1					1							4
SUSPICIOUS PERSON												1	2								1							1				6
VEHICLE CHECK								4		8		9	14		3	1	1	7	1				5		3	1					1	58
WARRANTS/SUBPOENA CHECK						1																										1
Grand Total		2	6	13	4	3	14	28	3	114	14	60	81	3	94	1	3	53	8	2	4	34	64	1	55	17	8	4	1	14	3	711

## ANNUAL

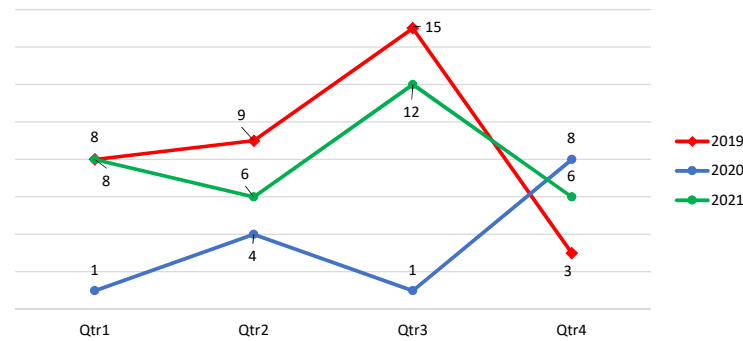
Year	1st Quarter Incidents	2nd Quarter Incidents	3rd Quarter Incidents	4th Quarter Incidents	6 Month Summary	9 Month Summary	YTD Summary
2005	82	171	148	89	253	401	490
2006	96	159	164	132	255	419	551
2007	149	232	261	184	381	642	826
2008	142	334	316	266	476	792	1,058
2009	390	917	1,259	1,016	1,307	2,566	3,582
2010	503	669	677	711	1,172	1,849	2,560
2011	458	779	953	1,011	1,237	2,190	3,201
2012	681	801	654	823	1,482	2,136	2,959
2013	792	1,023	1,094	837	1,815	2,909	3,746
2014	821	891	837	481	1,712	2,549	3,030
2015	504	573	301	446	1,077	1,378	1,824
2016	463	561	560	337	1,024	1,584	1,921
2017	288	655	617	416	943	1,560	1,976
2018	391	639	684	449	1,030	1,714	2,163
2019	558	606	872	669	1,164	2,036	2,705
2020	758	735	601	346	1,493	2,094	2,440
2021	558	827	753	711	1,385	2,138	2,849

## QUARTERLY

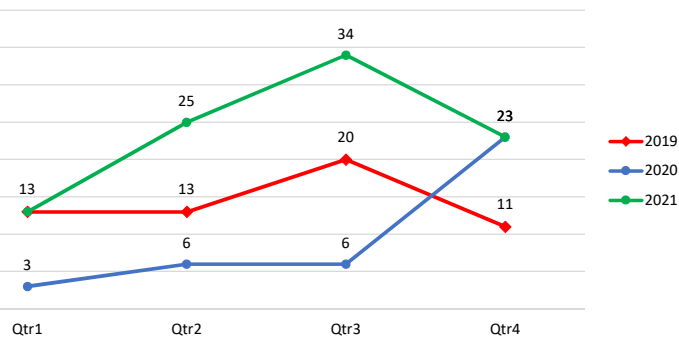
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
Arborwalk Park	0	0	0	0	0
Banner Park Lower	4	2	5	2	13
Banner Park Upper	6	11	6	6	29
Canterbury Park	0	0	0	0	0
Deer Valley Park	25	16	20	13	74
Dogwood (Dog Park)	8	11	7	4	30
Eagle Creek Park	0	0	0	0	0
Gamber Community Center	3	1	4	3	11
Happy Tails Park	1	5	9	14	29
Harris Park	47	68	79	28	222
Harris Park Community Center	1	1	1	3	6
Hartman Park	80	94	87	114	375
Howard Park	12	13	8	14	47
Howard Station Park (Old Jones Park)	1	1	0	0	2
Langsford Park	0	0	1	0	1
Lea McKeighan North	61	81	119	60	321
Lea McKeighan South	41	104	80	81	306
Lee's Summit Historical Cemetery	0	2	1	3	6
Legacy Park	94	127	92	94	407
Legacy Park Adult Venue	0	0	0	0	0
Legacy Park Amphitheater	4	3	4	1	12
Legacy Park Baseball Venue	0	8	9	3	20
Legacy Park Community Center	10	24	24	53	111
Legacy Park Football Venue	1	0	2	0	3
Legacy Park Frisbee Golf	2	0	0	8	10
Legacy Park Girls Softball Venue	2	5	5	0	12
Legacy Park Maintenance Complex	1	0	2	2	5
Legacy Park Soccer Venue	1	2	3	4	10
Longview Community Center	35	22	15	34	106
Lowenstein Park	40	88	48	64	240
McKee Park	0	1	1	1	3
Miller J Fields	52	59	40	55	206
Osage Trails	0	33	26	17	76
Pleasant Lea Park	1	2	5	8	16
Pottberg Park	5	8	6	4	23
South Lea Park	0	0	0	1	1
Summit Park	17	16	24	14	71
Summit Waves	0	12	16	0	28
Sylvia Bailey Farm Park	0	0	0	0	0
Velie Park	4	6	4	3	17
Wadsworth Park	0	0	0	0	0
Winterset Nature Area	0	1	0	0	1
Woods Playground	0	0	0	0	0
<b>Total</b>	<b>559</b>	<b>827</b>	<b>753</b>	<b>711</b>	<b>2850</b>

# LSPR Crime Report: 2019-2021

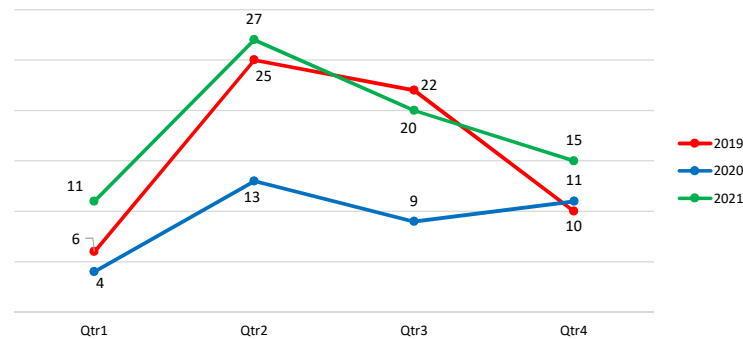
## Crime of Person - Major



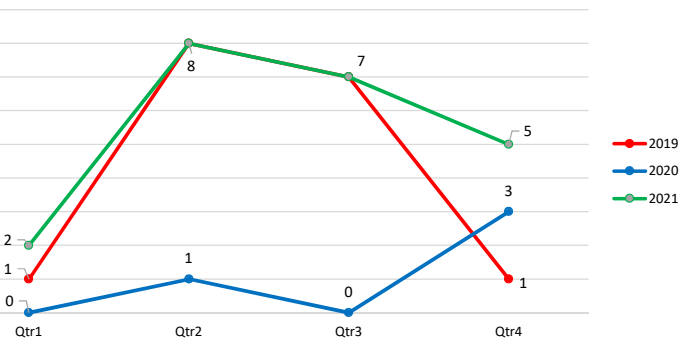
## Crime of Property



## Crime of Person - Minor



## Disturbance/Other



### CRIME OF PERSON - MINOR

- SUSPICIOUS PERSON
- DISPERSE GROUP
- DISTURBANCE
- ILLEGAL DUMPING
- PROWLER CAR
- SUSPICIOUS CAR & OCCUPANT
- TRESPASSING
- INTOXICATED PERSON
- TAMPERING
- INTERFERENCE WITH CUSTODY

### CRIME OF PERSON - MAJOR

- ASSAULT ARMED
- ASSAULT COMMON
- BURGLARY BUSINESS
- DISTURBANCE ARMED
- DOMESTIC VIOLENCE
- HARASSMENT/THREATS
- INDECENT EXPOSURE
- POSSESSION OF CONTROLLED SUBSTANCE
- SHOTS FIRED
- WEAPON OFFENSE
- ORDER OF PROTECTION VIOLATION
- ANIMAL CRUELTY/ABUSE
- ROBBERY ARMED
- SEX OFFENSE
- WARRANT ARREST
- ADULT/CHILD ABUSE

### DISTURBANCE/OTHER

- DISTURBANCE NATURE UNKNOWN
- DISTURBANCE NOISE
- FIREWORKS
- ANIMAL DANGEROUS
- EXPLOSION
- CRASH NON-INJ (PROPERTY DAMAGE)
- CRASH PRIVATE PROPERTY ONLY

### CRIME OF PROPERTY

- PROPERTY DAMAGE/VANDALISM
- RECOVERED PROPERTY
- STEALING
- STEALING; FRAUD USE OF CREDIT DEVICE
- STOLEN AUTO
- FORGERY/FRAUD



# MEMORANDUM



---

**Date:** January 18, 2022

**To:** Joe Snook  
Administrator of Parks and Recreation

**CC:** Steve Casey, PLA, ASLA  
Superintendent of Park Planning and Construction

**From:** Steve Thomas  
Assistant Superintendent of Park Construction

**Re:** Pickleball Report

---

Pickleball is one of the fastest growing recreational sports in North America. The popularity of the sport is being felt locally with increased play and demand for additional courts. LSPR currently has six outdoor courts and 15 indoor courts available at various times for public and patron play within its system.

Due to the sports growth, LSPR is taking a proactive approach and strategizing for future pickleball facility development. In this report staff has outlined the following: (1) potential neighborhood and regional locations for facility development, (2) comparator data to neighboring communities and privately-operated facilities, (3) a summary of long range approaches to development.

Attached is the Pickleball Report.

2021



# PICKLEBALL



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## PART 1 – INTRODUCTION

### *Introduction*

Pickleball is a paddle sport which incorporates some elements of tennis, table tennis and badminton played with 2 or 4 people hitting a wiffle ball over a net on a specialized court similar to a tennis court. Pickleball originated in 1965 by a politician to entertain his kids while visiting their summer home.

For the last several years the sport of pickleball has been labeled as the fastest growing sport in America. According to the Sport and Fitness Industry Association (SFIA), there are approximately 3.3 million players in the United States and pickleball participation grew



21.3% in 2020 as people looked for new ways to stay active during the pandemic. Over the last 6 years pickleball has seen a 650% increase in numbers according to USA Pickleball Association (USAPA). In addition, Pickleball courts have also been experiencing growth, having gone from 9,396 in 2014 to 21,051 in 2017 (USAPA).

While pickleball is particularly popular among older people, younger people are now taking interest in the sport. Justin Maloof, executive director of USAPA, recently stated, “The biggest subset of this growth is not the over-60 crowd, but the younger generation. When the sport first caught on in the sunbelt states around 2009, it was at 55-plus centers and RV communities.” He says, “It snowballed from there. But

these days there are many municipalities and parks and rec departments that are setting up courts, making it accessible to a younger crowd.”

➤ The percentages by age of Total, Core, and Casual participants are:

<b>AGE</b>	<b>TOTAL</b>	<b>CORE</b>	<b>CASUAL</b>
<b>6-17</b>	16.7%	8.1%	22.2%
<b>18-34</b>	28.0%	11.4%	38.6%
<b>35-54</b>	20.3%	16.3%	22.9%
<b>55-64</b>	14.9%	24.6%	8.7%
<b>65+</b>	20.2%	39.6%	7.7%

(USAPA)

The ease of the game and the simplicity of rules help attribute to its popularity. Pickleball is an affordable game requiring minimal equipment for people of all ages and skill levels. All of these factors are contributing to the rapid growth the sport is enjoying.

## PART 2 – LSPR PICKLEBALL FACILITIES

Lee's Summit Parks and Recreation (LSPR) offers a fun experience with both indoor and outdoor pickleball courts for social and competitive players year round.

### ***OUTDOOR***

LSPR currently has 2 parks (Upper Banner and Lea McKeighan North) with dedicated pickleball courts which are available for play from 5AM to 11PM every day.



#### **UPPER BANNER PARK:**

Provides 4 courts available for play year round.

Amenities include:

- Player and spectator seating
- Restroom
- Water



#### **LEA McKEIGHAN NORTH:**

Provides 3 courts available from mid-March thru mid-October.

Amenities include:

- Lighted courts for evening play
- Player and spectator seating
- Restrooms
- Water
- Shade



## ***INDOOR***

LSPR provides opportunities for indoor pickleball play at several Community Centers for public use year round.



### **LOVELL COMMUNITY CENTER:**

Provides 3 courts open for play from 8AM to 12PM, Monday thru Saturday, year round.

#### **Amenities include:**

- Player and spectator seating
- Restrooms
- Water



### **HARRIS COMMUNITY CENTER:**

Provides 6 courts available for play from mid-August thru the end of May, Monday thru Friday from 9AM to 1PM

#### **Amenities include:**

- Player and spectator seating
- Restrooms
- Water
- 6 week Leagues are available in Spring, Summer and Fall at a price of \$65

- Instructional sessions, private or group, are available ranging in costs of \$40/hour to \$60/hour
- Tournaments offered throughout the year for \$15 per person.



### **LONGVIEW COMMUNITY CENTER**

Provides 6 courts available for play year round, Monday thru Sunday. Court hours are adjusted on a monthly basis

#### **Amenities Include:**

- Player and spectator seating
- Restrooms
- Water



## PART 3 – KANSAS CITY METRO PICKLEBALL COURTS

KANSAS CITY METRO PICKLEBALL COURTS												
Location	# of courts		Population	Lights	Shade	Seating	Restroom	Water	Leagues	Tournaments	Notes	
	indoor	outdoor										
Blue Springs P&R	4	6	54,850	4	yes	yes	ori	yes	yes	yes	outdoor courts are tennis & pickleball	
Liberty P&R	-	4	31,328	yes	-	-	ori	-	yes	yes		
Johnson County P&R	10	10	602,401	yes	yes	yes	yes	yes	yes	yes		
Overland Park P&R	4	6	201,034	no	no	no	no		yes	yes	have leagues and tournaments indoors adding 2 courts in 21 & 22	
Olathe P&R	4	2	142,119	yes	yes	yes	yes	yes	no	no	outdoor courts are tennis & pickleball	
Lenexa P&R	12	11	56,177	yes	yes	yes	ori	yes	no	yes	just added 8 outdoor courts in 2020, 3 courts are tennis/pickleball	
Leawood		8	34,670	yes	yes	yes	yes	yes	no	no	outdoor courts are tennis & pickleball	
Riverside P&R		8	3,342	yes	yes	yes	yes	yes	no	yes		
Prairie Village P&R		4	22,170	yes	yes	yes	yes	yes	no	no	outdoor courts are tennis & pickleball	
Gladstone	3	2	27,126	no	no	no	no	no	no	no	outdoor courts are tennis & pickleball	

KANSAS CITY PRIVATE PICKLEBALL COURTS												
		# of courts		Population							Tournaments	
Location	indoor	outdoor	Lights		Shade	Seating	Restroom	Water	Leagues	Notes		
Chicken & Pickle	4	4		yes	yes	yes	yes	yes	yes	yes		adding 1 location in Overland Park in 2021
The Sandbox	-	4		yes	yes	yes	yes	yes	yes	yes		are planning to install a dome
Blue Valley Rec	15			yes	yes	yes	yes	yes	yes	yes		
HyVee Arena	36			yes	yes	yes	yes	yes	yes	yes		

KANSAS CITY NON-METRO PICKLEBALL COURTS											
	# of courts		Population							Tournaments	
Location	Indoor	outdoor		Lights	Shade	Seating	Restroom	Water	Leagues		Notes
Columbia, Missouri		9	121,230	yes/no	-	-	yes	yes			
Springfield, Missouri			167,051								
St Louis, Missouri											

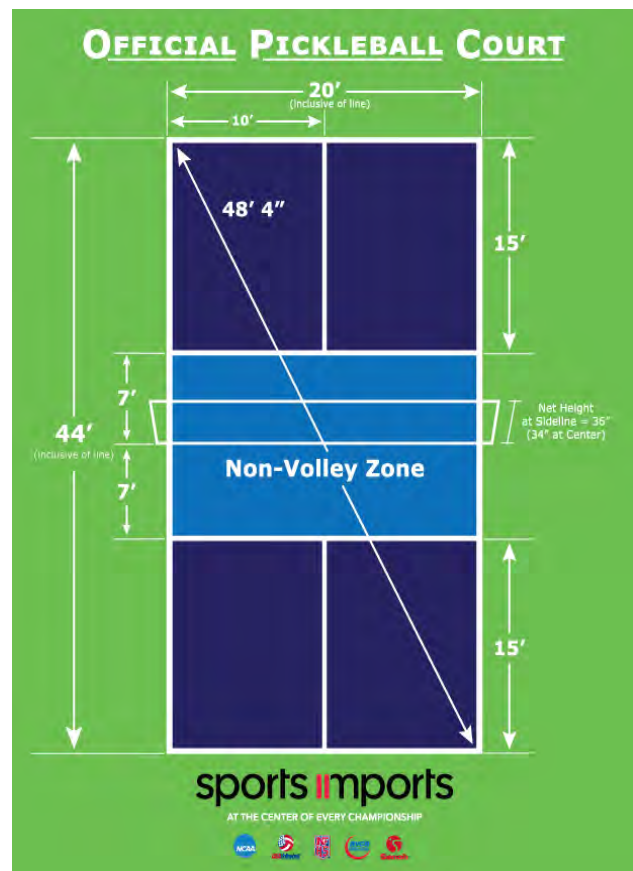
## PART 4 – POTENTIAL PICKLEBALL COURTS WITHIN LSPR

Cities and communities as well as Parks Departments throughout the country are receiving requests from their public for more places to play. In response, LSPR continues to search for potential sites where courts may be installed in an attempt to meet the public's request.

Whether considering building one pickleball court or multiple courts there are many factors involved with the planning process. It is vital to keep in mind the standard size of the pickleball courts and adjust to the surface space available.

### COURT DIMENSIONS:

- Single court is 20' x 44'  
Minimum play area of 30' x 60'  
Recommended play area of 34' x 64'
- 2 court layout  
Minimum play area of 60' x 60'  
Recommended play area of 64' x 60'
- 4 court layout  
Minimum play area of 60' x 120'  
Recommended play area of 64' x 124'
- 8 court layout  
Minimum play area of 120' x 120'  
Recommended play area of 124' x 124'



When examining the existing parks with the potential for constructing multiple courts or a single court LSPR takes into consideration many variables such as the park's available land space, current and potential infrastructure, parking, accessibility, visibility and restrooms. Once the variables have been established, LSPR explores which park(s) provide the best opportunity for pickleball expansion.

POTENTIAL PARK SITES:

1. **Osage Trails Park** – Osage Trails Park is a 20 acre park located in the southern section of Lee's Summit. Residential development is adjacent to the park on all 4 sides. Osage Trails already contains the necessary infrastructure to support multiple pickleball courts.





2. **Lowenstein Park** – Located in the western section of Lee’s Summit, this 17.7 acre park is surrounded by both commercial development and established neighborhoods. Due to the recent commercial development in the area as well as the parks highly visible location, Lowenstein Park is a popular destination in the city. Lowenstein Park underwent a major park renovation in 2020 and possesses all the infrastructure needed to support multiple pickleball courts.





3. **Hartman Park** – Hartman Park is a 20 acre park tucked away on the western side of the city. The park underwent renovations in 2018 and possesses all the infrastructure needed to support a single or multiple courts.



4. ***Pleasant Lea*** – Pleasant Lea Park is a 16.4 acre neighborhood park located in the central section of the city situated between 2 subdivisions. Park renovations are scheduled to begin in 2021 with the intent to install a single pickleballs court to the park. All the needed infrastructure will be in place upon completion of the park renovations.





5. **Howard Park** – Howard Park is a 5.6 acre neighbor park located in the Northern section of Lee’s Summit. The park underwent a complete renovation project in 2019 replete with new playground equipment, splashpad, 9-hole disc golf course, shelter and shade structures, and new restroom facility. Howard Park possess all the infrastructure needed to support pickleball courts.



## PART 5 – FEASIBILITY

There are various factors to consider when determining to build a single court or multiple courts. Budget, as well as vision is a major element in the decision making process. As with many projects there are many variables that may affect the overall price of constructing a pickleball court.

Here are a few things to consider:

- Type of surface – are you going to use concrete, asphalt or post-tension concrete. Post-tensioned concrete is the most common surface type due to its low maintenance costs, uniformity and reduced cracking, however it is also the most expensive. Post-tensioned concrete can run anywhere from \$3 to \$6 per square foot more than standard concrete, depending on size.
- Site work – does the site need to be cleared? Are there slope issues? Drainage under the court surface, are there runoff issues?
- Utilities – what is the proximity of water, sanitary sewer and electrical lines? Are there any easements for the utilities?
- Fencing – will there be perimeter fencing? How high? Fencing between the courts? Will you need windscreen?
- Seating – will you provide seating for spectators and seating for players waiting to play?
- Lighting – will you provide lighting for evening play?
- Restrooms – will you have permanent restrooms or comfort stations on site?
- Shade – will you provide shade for the spectators? For the players?
- Parking – will you provide public parking? Do you have the space available for a parking lot?
- Contractor – contractor fees, add on fees.



### Case Study #1:

Represents budget considerations when constructing a 4 court pickleball facility.

Pre Design Project Construction Cost Estimate						
4 Court Pickelball Construction Costs:						
<i>Task:</i>	<i>Qty</i>	<i>Unit</i>	<i>Total Costs</i>	<i>Notes:</i>		
site clearing & grading	1	ea	\$ 6,000			
rock base	220	tons	\$ 4,500	7' base		
perimeter concrete curb	400	lf	\$ 5,600	12" wide		
<i>* post-tensioned concrete surface</i>	1	ea	\$ 75,000	60x120		
color coating	800	sy	\$ 20,000	2 tone color pattern		
net posts - supply	4	courts	\$ 2,800			
net posts - install	4	ea	\$ 9,000			
caulking	1	ea	\$ 3,000			
fence & gate	520	lf	\$ 16,000	6ft black vinyl		
windcreens	120	lf	\$ 1,200	4' green		
seating - player & spectator	1	ea	\$ 2,550	3 row 15' bleacher		
concrete pad	1	ea	\$ 1,000	25'x10'		
backfill & fine grade	1	ea	\$ 4,000			
sod & seeding	1	ea	\$ 3,500			
Project Subtotal			\$ 154,150			
Contingency [10%]			\$ 15,415			
<b>Total Project Cost</b>			<b>\$ 169,565</b>			
<u>Surface Options:</u>						
<i>* reinforced concrete surface</i>			\$60,000			
<i>* 4" asphalt surface</i>			\$48,000			
Surface Type	Life Span	Maintenance Costs				
Post Tensioned Concrete	30+ years	5-7 years, color coating only [\$5,000 per court]				
Reinforced Concrete	25-30 years	5-7 years, fill cracks and apply fabric, color coat [\$8,000 per court]				
Asphalt	15-20 years	5-7 years, fill cracks and apply fabric, color coat [\$10,000 per court]				

### Case Study #2:

Represents an 8 court pickleball complex.

EH Young Riverfront Park located in Riverside, Missouri completed a pickleball complex in 2018. The complex comprises 8 outdoor pickleball courts poured over a post-tension concrete slab. The complex provides shaded player and spectator seating as well as lighting for evening play. Restrooms and water are available within the park. The pickleball complex was completed at an overall cost of \$515,000.



Exhibit 'A' shows a breakdown of the costs for the complex.

**EXHIBIT 'A'**

						
<b>EH Young Riverfront Park - Pickleball Courts</b>						
				<b>Contract</b>	<b>Unit</b>	<b>Contract</b>
<b>Item</b>	<b>Description of work</b>	<b>Unit</b>	<b>Quantity</b>	<b>Bid</b>	<b>\$ Amount</b>	<b>Notes</b>
1	Mobilization	LS	1	\$ 40,000.00	\$ 40,000.00	This is a portion of the total for the park construction project.
2	Demolition and Site Preparation	LS	1	\$ 10,000.00	\$ 10,000.00	This is a portion of the total for the park construction project.
3	Construction Staking	LS	1	\$ 2,000.00	\$ 2,000.00	This is a portion of the total for the park construction project.
4	Earthwork	LS	1	\$ 20,000.00	\$ 20,000.00	This is a portion of the total for the park construction project.
5	4" Concrete Sidewalk	SF	1,086	\$ 7.00	\$ 7,602.00	ADA walkway from parking lot to courts
6	Infiltration Trench (6" Perf. HDPE)	LF	130	\$ 40.00	\$ 5,200.00	Drainage
7	8" HDPE	LF	158	\$ 40.00	\$ 6,320.00	Drainage
8	Freezeless Yard Hydrant	EA	1	\$ 1,000.00	\$ 1,000.00	Water hydrant for court maintenance
9	Connection to Existing Water Line	EA	1	\$ 1,800.00	\$ 1,800.00	To service water hydrant and drinking fountain
10	Electrical Systems	LS	1	\$ 85,000.00	\$ 85,000.00	For lighting and outlets at the courts. Includes lighting controllers.
11	Galvanized Handrail, Powdercoat Black	LF	16	\$ 250.00	\$ 4,000.00	Stairs
12	Concrete Stairs	SF	87	\$ 75.00	\$ 6,525.00	Stairs
13	Concrete Cheekwall	LF	18	\$ 55.00	\$ 990.00	Stairs
14	4' Black WWM Fence	LF	580	\$ 21.00	\$ 12,180.00	Fences between the courts
15	8' Black WWM Fence	LF	578	\$ 39.00	\$ 22,542.00	Exterior fence
16	Fence Guard	LF	580	\$ 3.00	\$ 1,740.00	Topper for fence for player protection
17	5' Black WWM Gate	EA	4	\$ 1,350.00	\$ 5,400.00	Gates into courts
18	Post Tension Concrete slab	SF	18,340	\$ 13.91	\$ 255,109.40	Court base
19	Volley Zone Surface	SF	2,240	\$ 1.50	\$ 3,360.00	Court paint
20	Service Zone Surface	SF	4,800	\$ 1.50	\$ 7,200.00	Court paint
21	Out of Bounds Surface	SF	10,368	\$ 1.50	\$ 15,552.00	Court paint
22	Pickleball Striping	LF	1,584	\$ 3.00	\$ 4,752.00	Court paint
23	Pickleball Net	EA	8	\$ 190.00	\$ 1,520.00	Nets
24	Pickleball Net posts (set of 2)	EA	8	\$ 2,000.00	\$ 16,000.00	Nets
25	Drinking Water + Bottle Filler Station ADA Compliant	EA	1	\$ 5,800.00	\$ 5,800.00	
26	Pickleball Shade Structure	EA	2	\$ 12,500.00	\$ 25,000.00	2 fabric shade structures for gathering area between the courts
27	Pickleball Storage Shed	LS	1	\$ 1,700.00	\$ 1,700.00	This is used just for pickleball equipment and electrical.
28	Trash Receptacle	EA	1	\$ 530.00	\$ 530.00	
29	Recycling Receptacle	EA	1	\$ 530.00	\$ 530.00	
30	Turf Seed	AC	1.00	\$ 1,750.00	\$ 1,750.00	
31	Pickleball Light Fixtures	EA	24.00	\$ 415.00	\$ 9,960.00	City purchased these from LED Direct and provided to contractor to install
32	Pickleball Light Fixtures (install only)	LS	1	\$ 6,100.00	\$ 6,100.00	
33	Pickleball Lightpoles	EA	12	\$ 2,000.00	\$ 24,000.00	
34	Pickleball Bull Horn Bracket with 2 Tenon Top	EA	12	\$ 125.00	\$ 1,500.00	
35	Pickleball Lightpole Foundations	EA	12	\$ 1,400.00	\$ 16,800.00	
<b>OVERALL TOTAL</b>				<b>\$</b>	<b>629,462.40</b>	

## PART 6 – APPROACH: CENTRALIZED VS. DECENTRALIZED

LSPR continues to be a leader throughout the metropolitan area in providing indoor and outdoor courts for their citizens. However, as both Lee’s Summit and the sport of pickleball continue to grow, LSPR will face obstacles to provide enough places for play. Due to this growing demand, LSPR will explore the opportunity for a centralized pickleball complex or a decentralized pickleball grid.

### CENTRALIZED PICKLEBALL COMPLEX

A centralized pickleball complex will commonly feature 8 or more pickleball courts in one location perferably located near the center of a community. Typically the complex will provide all the amenities such as: player and spectator seating with shade, perimeter and interior fencing, restrooms and water and lighting for evening play. With this system come some advantages and disadvantages.



#### Advantages:

- ✓ 1 central location
- ✓ Can host large scale tournaments and leagues
- ✓ Social gathering spot for players of all skill levels
- ✓ Community feel
- ✓ Easier to find players with similar skill level
- ✓ Lower overall construction costs

Disadvantages:

- ✓ Requires larger land space
- ✓ Higher initial costs

### DECENTRALIZED PICKLEBALL SYSTEM

Within a decentralized pickleball system pickleball courts are available for play at various locations within the community. Generally the number of courts as well as the amenities may vary from site to site.

Advantages:

- ✓ Less land space
- ✓ Private court
- ✓ Comfortable to play, less pressure with people watching you – casual, recreational play
- ✓ Closer to home, more accessible



Disadvantages:

- ✓ Clique groups take over the courts
- ✓ Wait longer for open court
- ✓ No tournaments, leagues or instructional programs

LSPR is currently utilizing the decentralization approach by providing courts to it's patrons in various locations throughout the city.

## PART 7 - SUMMARY

Pickleball is not a fad. It is among the fastest growing sports in America and it is an excellent activity for people of all ages and skill levels to enjoy getting some activity and competition.

LSPR understands and realizes the popularity of pickleball and is striving to meet the growing needs of our patrons. LSPR has provided indoor pickleball courts which are available for play daily in our three Community Centers located throughout the city. In addition, LSPR offers twopark sites with outdoor courts located in the center of the city. Also, LSPR is planning to add one outdoor court to Pleasant Lea Park and is exploring the opportunity to add a Feildhouse to our system which could support multiple indoor, outdoor, or a combination of pickleball courts.

LSPR will continue to serve its patrons by looking for opportunities for expansion throughout the community. Osage Trails, Hartman Park, Howard Park and Lowenstein are all parks which have the space and amenities already in place which are essential for the installation of new courts. By adding multiple outdoor courts to Osage Trails Park, LSPR would be expanding to the southern section of the city which currently has no courts. Likewise, LSPR could extend to the northern section of the city by placing courts at Howard Park. Lowenstein Park has the potential to hold 4 to 8 outdoor courts and 1 or 2 courts could be installed at Hartman Park, both parks would serve the west section of the city which curently has no outdoor courts.

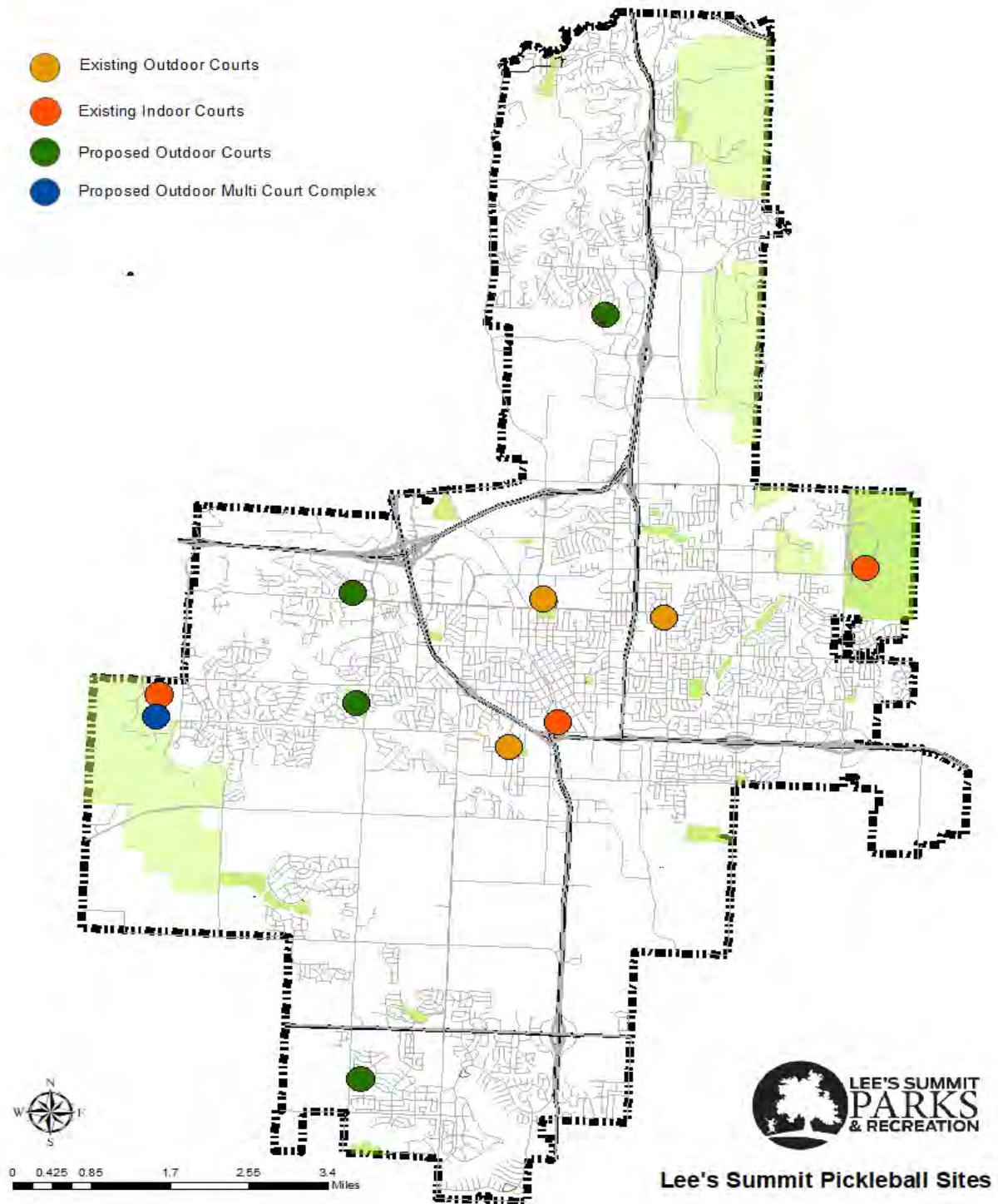
Included in our study of pickleball expansion, LSPR is examining suitable locations for a pickleball complex. This would be a complex that could host eight or more lighted regulation pickleball courts with adequate parking, shade, seating and restrooms. This complex could support both leagues and tournaments as well as recreational play to meet the increasing growth of pickleball play.

In summary, Staff recommends that LSPR continue to pursue both decentralized and centralized opportunities to expand pickleball play year round.

*[Exhibit 'B' is attached and depicts the locations of existing and proposed pickleball courts throughout the city.]*



# EXHIBIT 'B'



# MEMORANDUM



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**Date:** November 8, 2021  
**To:** Joe Snook, CPRP, Parks Administrator  
**From:** Steve Casey, PLA, ASLA, Superintendent of Park Planning and Construction  
**Re:** Playground Surfacing Five-Year Replacement Plan

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Staff has been researching plans to replace all of LSPR's 26 playgrounds from a loose fill Engineered Wood Fiber surface to a unitary surfacing such as Pour in Place Rubber, Synthetic Turf, or Rubber Playground Tile. While all of these surfaces, including wood fiber, meet ADA guidelines for accessible and protective fall surfaces, unitary surfacing provides a much more stable and consistent surface for mobility devices and wheelchairs. In addition, unitary playground surfaces provide significantly reduced maintenance, reduce liability, provide a more consistent safety platform, and create visual interest with color and layout.

As it relates to maintenance and required upkeep of engineered wood fiber in playground areas, LSPR spends approximately \$83,000 annually which includes labor, materials, and equipment to apply mulch both during spring "park openings" and during weekly park maintenance operations. The work performed during the peak "park opening" season in the spring is when staff resources are also in demand for other park tasks. By eliminating park playground mulching, crews can devote more time to detailed and skilled maintenance such as landscape beds, trimming along trails, and more detailed aesthetic repairs in the parks.

Due to the significant capital cost of replacing all of the 26 playground sites to a unitary surface, it is recommended that a five-year plan be developed that addresses the transition. Each of the unitary surfacing options have pros and cons in their application, appearance, durability, and warranty therefore each playground site should be evaluated for compatibility. Currently LSPR has small portions of each surface type in different park locations and staff has been monitoring the performance and durability of each of these different surfaces over the past 5-7 years. In general, all have performed fairly well and therefore no single type of surface should be selected for all playgrounds. In 2016, voters passed a school bond question which allowed for the conversion of all Lee's Summit R-7 elementary school playgrounds to unitary surfacing (synthetic turf).

Prep work for new surfacing can be performed by LSPR crews which would reduce costs. This would include demolition and removal of the old mulch surface and construction of a new base for the unitary surfacing. The old mulch can then be repurposed in landscape bed maintenance or trail mulch. Installation of new surfacing would need to be performed by a certified/licensed installer but would not require the existing playground equipment to be removed. In order to procure these services a RFP or bid would be required that outlines the scope of work and schedule with detailed specification and project requirements. It would be suggested that this transition work be performed in the off season (Nov-April).

Attached is a spreadsheet of the existing parks and playgrounds with a five year replacement plan. Consideration is given to upcoming or current capital park projects with a playground renovation



component. If budget conditions permit, unitary surfacing will be considered. Funding would be allocated through a combination of Fund 200 Fund Balance and ¼ cent Park Sales Tax.

Playground Surfacing 5 year Replacement Plan	Williams-Grant	Woods	Velle	Pleasant Lea	North Lea McKeighan	Harris	Pottberg	Osage Trails	Arborwalk	Banner	Happy Tails	South Lea McKeighan	Deer Valley	Miller J. Fields	Legacy	Howard	Langsford Park	Lowenstein	Hartman	South Lea	Summit	Wadsworth	Totals
Neighborhood Park-N Community Park-C Regional Park-R Facility-F	N	N	N	N	C	C	N	N	N	N	C	C	N	N	R	N	N	C	C	N	C	N	
Number of Playgrounds	1	1	1	1	1	2	1	1	1	2	1	1	1	1	3	1	1	1	1	1	1	1	26
Play Area Square Footage	3,765	875	7,625	9,500	12,075	13,599	5,049	5,696	4,779	6,262	4,569	17,170	4,873	7,152	12,362	6,051	4,000	11,243	7,651	2,597	10,250	2,023	159,166
Existing Playground Surface	EWf	EWf	EWf	EWf	EWf	EWf	EWf	EWf	EWf	EWf	EWf	Tile,EWf	EWf	Tile,EWf	PIP,EWf	EWf	EWf	Turf,EWf	Turf,EWf	EWf	EWf	EWf	
Recommended Surface Replace	Tile	Tile	Turf	Tile	PIP	Turf	Tile	Turf	Tile	Turf	Tile	PIP	Tile	Tile	Tile	Tile	Tile	Turf	Turf	Turf	Tile	Tile	
Total Annual SF Replacement	Surface Replacement Year One (2023)				Surface Replacement Year Two (2024)				Surface Replacement Year Three (2025)				Surface Replacement Year 4 (2026)				Surface Replacement Year Five (2027)				Surface Replacement Year Six (2028)		
	Woods Playground				Harris Park (2 Sites)				Banner Park (2 sites)								Langsford Park						
	Velle Park				Pottberg Park				Happy Tails Park				Miller J Fields Park				Lowenstein Park				Summit Park		
	Pleasant Lea Park				Osage Trails Park				South Lea McKeighan Park				Deer Valley Park				Hartman Park				Wadsworth Park		
	Williams Grant Park				North Lea McKeighan Park				Arborwalk Park				Legacy Park (3 sites)				Howard Park				South Lea Park		
	21,765.0				36,419.0				32,780.0				24,387.0				28,945.0				14,870.0		
	\$ 20.00				\$ 20.00				\$ 20.00				\$ 20.00				\$ 20.00				\$ 20.00		
	\$ 435,300.00				\$ 728,380.00				\$ 655,600.00				\$ 487,740.00				\$ 578,900.00				\$ 297,400.00		

Annual Mulch Costs	
mulch cost	\$1511.10 for 90 yards
	\$16.79 per yard
Man hours per yard*	1.5
Man hour cost per yard	\$35.00
Budgeted Mulch cost	\$20,000
yards of mulch installed	\$1,191.00
man hours on average spent installing mulch:	726
man hour costs for mulch installation:	\$41,685.00
Total Cost for Mulch Installation annually	
	\$61,685.00
Man Hours per week spent maintaining Mulch*	12
Man hour cost, including drive time	\$35
cost per week	\$420
Total Cost to Maintain Mulch Annually	\$21,840

Total Cost of Mulch Surfacing Annually-

\$83,525.00

\* includes average drive time, loading time etc.

\* maintenance includes, raking and blowing mulch back into place, fluffing compressed areas etc.

**End of Activity Report**  
**J. Thomas Lovell Jr. Community Center**  
**FY21**  
Report completed by: Rachel Smith, LCC Manager

**Executive Summary**

**Brief Program Description:**

The J. Thomas Lovell Jr. Community Center at Legacy Park (LCC) is a 58,000 square foot facility that offers a multitude of fitness and community related activities geared to meet the needs of the residents of Lee's Summit and surrounding communities. These activities include: land and water aerobics classes, strength and cardiovascular training areas, a gymnasium lined for basketball, volleyball and pickleball, 2 racquetball courts, an elevated walking track, a lap swimming pool, spa and leisure pool with a current channel and play features, a group exercise room, cycle studio, personal training studio, a birthday party room adjacent to the aquatics area, a drop-off childcare area for facility patrons, canoe, stand-up paddle board and bike reservations.

**Participant Numbers:**

FY2021: 154,229<sup>1</sup>

FY2020: 210,965<sup>2</sup>

FY2019: 306,203

<b><u>Total Revenue:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
FY2021:	\$1,894,689.00	\$1,136,534.00 <sup>1</sup>
FY2020:	\$2,091,270.00	\$1,522,477.00 <sup>2</sup>
FY2019:	\$2,107,268.00	\$2,075,800.00

<b><u>Total Expenses:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
FY2021:	\$1,860,716.00	\$1,150,463.00 <sup>1</sup>
FY2020:	\$2,085,349.00	\$1,614,143.00 <sup>2</sup>
FY2019:	\$1,914,534.00	\$2,124,264.00

<b><u>Net:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
FY2021:	\$33,973.00	(\$13,929.00)
FY2020:	\$5,921.00	(\$91,666.00) <sup>2</sup>
FY2019:	\$192,734.00	(\$48,464.00) <sup>3</sup>

<sup>1</sup> The continued COVID-19 Pandemic decreased participation numbers, actual revenue and actual expenses in FY21.

<sup>2</sup> Facility was closed March 16-May 25 per Jackson County Stay-at-Home Order due to COVID-19, decreasing participant numbers, actual revenue, actual expenses and actual net down in FY20.

<sup>3</sup> \$200,000 was transferred to 9101-Park Development for Longview Community Center from the Lovell fund balance, resulting in a net loss of \$48,464.00.

<b>Revenue by section</b>	<b>FY21 Budget</b>	<b>FY21 Actual</b>
Activity Fees	\$158,157	\$50,715
Admission Fees-gate	\$225,649	\$103,466
Membership Fees	\$1,367,582	\$957,161
Facility Rentals	\$74,814	\$6,674 <sup>4</sup>
Concessions	\$2,434	\$1,045
ProShop	\$1,858	(\$17) <sup>5</sup>
Interest on Investments	\$3,996	\$24,713
Market to Market Adj.	\$0	(\$23,630)
Refunds/Reimbursements	\$38,333	\$1,702
Cash Over/Short	\$24	\$0
Other Revenue	\$3,519	\$456
Contributions	\$15,000	\$11,250 <sup>6</sup>

### **Recommendations:**

Staff received numerous comments/feedback during the last fiscal year. After closely reviewing the patron survey, taking into consideration the budget expectations, and reviewing other operational concerns, staff submits the following list of recommendations:

**Comment:** The condition of the facility was commented on 83 times. 15 of those comments were regarding pickleball (court lines, number of courts, glare, lighting, etc.), 9 comments were due to the HVAC system not working correctly, 8 were regarding pool issues (temperature, closures, etc.) and 7 were regarding the walking track (needs replaced, too small, inclined corners). Many of the other comments had to do with either needed maintenance or facility upgrades.

**Recommendation:** As Lovell is nearing 20 years old, there are several areas that need to be updated. Staff is preparing for the FY23 budget and seeking approval for replacement of the three pool boilers and the walking track. Staff currently has no plan to change the pickleball courts. Due to the multi-use nature of the facility, there are many lines on the floor (basketball, volleyball, badminton and pickleball) and we are limited with how many courts will fit in the gym.

**Comment:** The quality of land aerobics classes rated 4.09 on the Likert scale and quality of water aerobics classes rated 3.98 on the Likert scale. The group exercise classes were commented on 105 times in the survey. Of the 77 comments 36 were regarding adding more group exercise classes, 8 were regarding adding more aqua-fit classes, 3 were negative comments towards instructors, 6 were positive comments about instructors and 24 were regarding adding more challenging classes.

**Recommendation:** Due to the pandemic and loss of memberships, facility hours and programs were diminished. Staff increased land and aqua classes in January 2022 which offer varied types of classes and more class times.

<sup>4</sup> Facility Rentals did not start until May 2021.

<sup>5</sup> Pro Shop loss of revenue was caused by a financing error in refunds.

<sup>6</sup> Contributions did not meet budget because Lee's Summit Medical Center was not invoiced in July for their contribution to the RevUp program since program was delayed until September due to pandemic.

**Comment:** Child Care and Child Care Hours rated 4.0 and 3.65 respectively and were commented on 11 times on the survey. Nine of these comments were wanting additional hours for childcare; two of the comments wanted more engaging staff.

**Recommendation:** Child care hours had been reduced in FY21 due to the pandemic. Lower membership numbers caused the facility to cut hours and program offerings. Prior to COVID-19 Lovell Community Center's childcare center was open Monday through Friday 8:00am to 12:30pm and 4:15pm to 8:30pm and Saturdays from 7:30am to 1:30pm. At the time of the survey the childcare center was only open Monday through Friday from 8:00am to 11:00am. Based on available staffing levels, morning, evening, and weekend hours for childcare were increased in January 2022.

**Comment:** The Open swim times rated below a 4.00 on the Likert scale (3.95) and was commented on 12 times. These comments generally wanted more open swim hours. Staff also received 12 comments requesting more exercise/lap hours for the pool as well.

**Recommendation:** Due to the change in hours of operation for Lovell Community Center the open swim times have been reduced. Before COVID-19 Lovell Community Center offered 27.5 hours of open swim per week. With the reduced hours of operations there are 19.5 hours of open swim each week. The total number of open swim hours has reduced, however, prior to COVID-19 open swim time was scheduled 5 days a week, at the time of the survey open swim times were designated 7 days a week. They are currently back at 5 days a week. Staff does not recommend making changes at this time.

**Comment:** Pickleball was commented on 38 times. These comments included the need for newer pickleball nets, more pickleball hours, more pickleball facilities and improvements, pickleball classes and updates to current usage rules due to increased participation.

**Recommendation:** The current hours for Pickleball are 8am-Noon Monday through Saturday. This includes 3 nets set up with a 4<sup>th</sup> net available for play when at least 12 people are waiting to play. Since September, due to staff shortages, the 4<sup>th</sup> net has been set up and available so that players would not have to wait once the required numbers of players were reached. Three nets have been replaced and the 4<sup>th</sup> net is in good condition. Staff will continue to monitor the usage of pickleball to determine if additional hours are needed.

**Comment:** Hours of operation rated 4.13 on the Likert scale and was commented on 38 times. These comments were asking for hours to return to pre-COVID hours; some wanted later hours during the week and weekend, others wanted earlier hours on the weekend.

**Recommendation:** Facility hours of operation had been reduced due to the lower membership numbers because of the pandemic and mask mandates. The hours of operation returned to pre-COVID hours in January 2022.

**Comment:** Cleanliness was commented on 41 times in the survey. 27 of these were stating how the showers and locker rooms need to be cleaner. 6 comments praised how well the facility is cleaned. 5 were comments on needing equipment cleaned more often, 4 were comments that the facility in general needs to be cleaner.

**Recommendation:** There were many changes to cleaning procedures during the 2021 fiscal year due to changing information regarding the COVID-19 pandemic. Staff adjusted to new information as it became available and adapted cleaning procedures as needed. There seems to be an ongoing issue in the showers and locker rooms which has been addressed by staff.

**Comment:** Masks were commented on 36 time. 26 of these comments shared disdain for masks and the enforcement of them while 10 were saying enforcement needed to be stronger.

**Recommendation:** Jackson County Health Department issues mask mandates for our area due to high rates of transmission of COVID-19. LSPR was responsible for enforcing those mandates in our facilities. While some patrons were in favor of the masks, others were not. Staff did their best to enforce the mandates while maintaining a positive environment for our patrons. As there are currently no mask mandates, staff is not recommending any action.

**Comment:** Staff friendliness and staff knowledge rated 4.48 and 4.31 respectively and was commented on 44 times in the survey. 21 of those were praising staff and saying staff were friendly. 7 stated staff were unfriendly. 6 stated staff lacked knowledge of facility and offerings. 5 comments mentioned unreturned phone calls. 3 were comments on lifeguards either not paying attention or describing them as clueless and not caring about customer satisfaction. 2 were comments on inappropriate comments in child care and lack of engagement in childcare.

**Recommendation:** During this fiscal year, LCC had staff shortages which were common in part-time service industry positions. There were also several staff changes (people moving to new positions, new staff being hired, etc.). These comments have been shared with all supervisors and they were instructed to address these comments with their staff. Staff plans to focus on customer service training in future all staff meetings.

## **Extensive Staff Report:**

### **Purpose of Report:**

End of Activity reports are used to evaluate each recreational activity at its conclusion. Four areas are reviewed: program content and execution, participant satisfaction, participation numbers, and financial performance. These areas are compared to the planned budget and previous sessions. Recommendations for improvements are developed from this review.

### **Program:**

The J. Thomas Lovell Jr. Community Center at Legacy Park (LCC) is a 58,000 square foot facility that offers a multitude of fitness and community related activities geared to meet the needs of the residents of Lee's Summit and surrounding communities. These activities include: land and water aerobics classes, a strength training and cardiovascular training area, a gymnasium lined for basketball, volleyball and pickleball, 2 racquetball courts, an elevated walking track, a lap swimming pool, spa and leisure pool with a current channel and play features, a group exercise room, cycle studio, personal training studio, a birthday party room adjacent to the aquatics area, a drop-off childcare area for facility patrons, canoe rentals and stand- up paddle board rentals. The facility opened for business on December 18, 2003. Operating hours are Monday through Friday 5:00am until 8:00pm, Saturday 7:00am until 6:00pm and Sunday 10:00am until 6:00pm. In FY21, the LCC was open 356 full days, 7 shortened holidays, and 2 holidays completely closed. The facility offers after hour events for private groups that wish to use the aquatics area, gymnasium area or the entire facility.

### **Benefits:**

LCC offers many benefits to the residents of Lee's Summit including all five components of wellness: physical, mental, emotional, social and spiritual. Patrons determine what benefits are desirable to them and participate in those activities. The LCC is also a family friendly facility and offers many programs geared towards increasing family togetherness and core family values.

### **Service Hours:**

FY2021: 334,880 (2.5 estimated stay hours x 2,576 average weekly attendance x 52 weeks)

FY2020: 527,363<sup>7</sup> (2.5 estimated stay hours x 5,145 average weekly attendance x 41 weeks)

FY2019: 765,570 (2.5 estimated stay hours x 5,889 average weekly attendance x 52 weeks)

<sup>7</sup> Facility was closed March 16-May 25 per Jackson County Stay-at-Home Order due to COVID-19. When facilities reopened, hours were decreased due to decreasing participant numbers.

### **Refund Information**

Total issued: 352 (\$38,398.61)

Refunds due to dissatisfaction: \$1,188.22

- 12-Did not meet expectations (COVID/lack of notification of reopening, masks, missed cancellation paperwork, policy, scheduling, inadequate service and facility)

### **Memberships -\$33,551.67**

78 - COVID-19

40 - Staff Error

27 - Not Using

24 - Moved

19 - Switched Plan

17 - Medical

12 - Satisfaction Guarantee

11 - Rules

9 - Mask

9 – College

8 – Features Closed (pool/spa/racquetball)

6 – Seasonal

5 – Other Gym

4 – Home Gym

4 – Lack of Classes

3 – No Basketball games

2 – Financial

2 – Hours of Operation

1 – Do not Need

1 – Pool too crowded

1 – Lack of childcare hours

1 – N/A

### **Programs/Activities- \$4,701.94**

15- COVID-19

12- Canceled due to low enrollment

10- Lack of Use/Child Care

9- Changed Mind/Patron Error

7- No longer needed/Child Care

5- Moved

2-Medical/injury

2- Dissatisfied

2- Hours/Child Care

1- Facility Closure

1- Switch to another program

1- Bought 600 visits pre-COVID

**Facility Rentals- \$145.00**

1- COVID-19

**Fee Schedule**

<b>Activity Fees</b>	<b>Non-Members</b>	<b>Members</b>
Swim Lessons	\$50.00 /\$39.00	\$45.00/\$35.00
Private Swim Lessons	\$75.00	\$75.00
Personal Training		
1 session	\$48.00	\$40.00
Couples 1 session	\$78.00	\$65.00
5 sessions	\$230.00	\$190.00
Couples 5 session	\$375.00	\$310.00
10 sessions	\$440.00	\$350.00
Couples 10 sessions	\$680.00	\$580.00
RevUp	\$125.00	\$125.00
RevUp Reload	\$99.00	\$99.00
Paid Group Fitness Classes	\$11.00/\$8.00	\$11.00/\$8.00
Circuit Training	\$50.00	\$50.00
Childcare multi-visit pass	\$80.00	\$70.00
Childcare drop-in	\$3.00 per child for up to 2 hours	
Massage Therapy		
Swedish		
(30 min)	\$50.00	\$36.00
(60 min)	\$83.00	\$66.00
(90 min)	\$121.00	\$93.00
Deep Tissue		
(30 min)	\$50.00	\$36.00
(60 min)	\$83.00	\$66.00
(90 min)	\$121.00	\$93.00
Prenatal		
(60 min)	\$83.00	\$66.00
Hot Stone	\$12 add-on to any Swedish, Deep Tissue or Sports massage	
Aroma Therapy	\$5 add-on to any massage	
Chair	(\$1 per minute)	

**Admission Fees- gate**

	<u>Regular Rate</u>	<u>Discounted Rate</u>
Individual (4 and up)	\$9.00	\$7.00

**Membership Fees**

	<u>Regular Rate</u>	<u>Discounted Rate</u>
All Inclusive Annual Flex Individual	\$21.42/ mo.	\$18.42/ mo.

Monthly, \$25.00 enrollment fee

	<u>Regular Rate</u>	<u>Discounted Rate</u>
All Inclusive Annual Individual	\$257.00	\$221.00

	<u>Regular Rate</u>	<u>Discounted Rate</u>
90 day membership	\$144.00	\$120.00



<b>Rentals</b>	<b>Regular Rate</b>	<b>Discounted Rate</b>
Gymnasium (one court) (\$100 deposit)	\$90.00 per hour	\$72.00 per hour
After Hours Gymnasium (both courts) (\$100 deposit, 2 hour minimum)	\$145.00 per hour	\$116.00 per hour
Aerobics Room	\$45.00 per hour	\$40.00 per hour
Lock-in (\$250 deposit)	\$1,500.00	\$1,500.00
After Hours Pool (\$100 deposit, 2 hour minimum)	\$162.00 per hour	\$135.00 per hour
Birthday Party 1	\$175.00	\$145.00
Birthday Party 2	\$210.00	\$165.00
Damage Deposit: \$100.00 for all rentals except Lock-ins		
Damage Deposit: \$250.00 for Lock-ins		
Alcohol Service Fee: \$175.00		
Security: \$42.00-\$55.00 per hour		

### **Marketing:**

Since the facility opened, staff has been marketing the LCC through our traditional means of the Illustrated, cross marketing internally, use of the community access cable channel, Facebook, Twitter, eblasts, DYK TV's and attendance at community safety and health fairs. There are information packets available at the welcome desk for community members that stop in and staff offers tours during peak hours.

### **Summary of marketing results from the survey:**

The question was asked of our patrons, are you a resident of Lee's Summit? The responses are listed below:

Yes: 392      No: 118      No Response: 16

The question was asked of our patrons, what type of membership do you have? The responses are listed below:

- Annual: 228
- Insurance Provided (SilverSneakers, Renew Active, Prime, Silver and Fit): 177
- Flex: 106
- No Response: 15
- 90 Day: 0

Patrons were asked "How did you hear about the facility?" The responses are listed below:

- Previous participant: 175
- Other: 128
- Acquaintance: 115
- LS Illustrated: 56
- Website: 54
- Flyer: 14
- Facebook/Twitter 14
- LS cable: 0

Patrons were asked “How would you prefer to be contacted about programs?” The responses are listed below:  
Email: 388 Mail: 69 On-site: 58 Phone: 11 Other: 18

Patrons were asked “Have you heard of the Friends of the Park program?” The responses are listed below:  
Yes: 292 NO: 215

Patrons were asked “Are you a member of the Friends of the Park program?” The responses are listed below:  
Yes: 96 NO: 407

### **Evaluation/assessment (results):**

Evaluations were mailed and emailed (through Survey Monkey), to all current and expired pass holders, during the months of July 2020 through June 2021. Staff asked patrons to return the surveys with any positive or negative comments about their experience at the LCC. Surveys were distributed to 5,003 unique households representing 8,245 participants.

Of the 5,003 surveys distributed, 526 were returned for an overall return rate of 10.5%. Included below are some of the major trends that surfaced and a summary of positive/negative comments. Comparison of the Likert scores from 2020-2021 can be found on page 10. For your reference, a blank copy of the survey can be found as pages 11 and 12. For a complete record of the survey comments regarding the facility and the service of LCC, please see Survey Comments pages 13-35.

Rated above 4.5 on Likert scale  
4.57 Lobby

Rated below 4.0 on Likert scale (needs improvement)  
3.95 Open Swim Times  
3.65 Childcare Hours  
3.98 Quality of Water Aerobics

### **Comparison of 2021 Survey to 2020 Survey:**

There were 20 items that were rated lower in 2021 than in 2020. The range was from .01 to .44. All areas that experienced a significant drop have been noted and addressed in the recommendations section. The questions that rated lower include:

#### **.01-.10**

.01 Open Swim Times  
.01 Weight Room  
.02 LCC Overall  
.02 Functional/Synergy 360  
.02 Family Locker Room  
.02 LSPR Overall  
.02 Aerobics Studio  
.03 Cycle Studio  
.04 Vending Area  
.06 Women’s Locker Room  
.07 Personal Training

#### **.11-.20**

.13 Aquatics Area  
.14 Fee Based Exercise  
.17 Pickleball Courts  
.20 Quality of Land aerobics

#### **.21-.44**

.21 Quality of Water aerobics  
.23 Personal Training Room  
.31 Childcare Hours  
.32 Massage  
.44 Childcare

There were 14 items that rated higher in 2021 than in 2020. The range was from .01 to .13 The questions that rated higher were as follows:

**.01-.13**

- .13 Racquetball Court
- .11 Hours of Operation
- .09 Membership Value
- .09 Walking Track
- .08 Registration Process
- .08 Overall Safety
- .07 Men's Locker Room
- .07 Parking Lot
- .06 Lobby
- .05 Rules and regulations
- .05 Strength Equipment
- .04 Gymnasium
- .02 Staff Knowledge
- .01 Staff Friendliness

There were two items that rated the same in 2021 and 2020. Those items and ratings are as follows:

- 4.26 Cardio Equipment
- 4.27 Membership Options

The following is a summary of the most frequently made positive and negative comments.

**Positive**

- Staff is friendly
- Great facility
- Good instructors in group exercise classes
- Facility cleanliness

**Negative**

- Improve Facility conditions (temperature, pool issues, walking track, more pickleball)
- More group exercise classes
- Pickleball
- Hours of Operation
- Childcare
- Pool Hours
- Mask Mandate/Enforcement
- Cleanliness/Showers

Likert Scale Comparison: Overall Return Rate: 10.5%

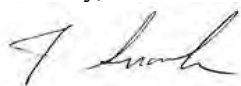
<b><u>Facility</u></b>	<b><u>Total FY21</u></b>	<b><u>Total FY20</u></b>	<b><u>Variance</u></b>
Parking Lot	4.45	4.38	0.07
Lobby	4.57	4.51	0.06
Vending Area	4.09	4.13	-0.04
Childcare	4.00	4.44	-0.44
Gymnasium	4.34	4.3	0.04
Racquetball Court	4.31	4.18	0.13
Aerobics Studio	4.27	4.29	-0.02
Cycle Studio	4.08	4.11	-0.03
Walking Track	4.32	4.23	0.09
Weight Room	4.14	4.15	-0.01
Cardio Equipment	4.26	4.26	0.00
Strength Equipment	4.17	4.12	0.05
Family Locker Room	4.15	4.17	-0.02
Men's Locker Room	4.23	4.16	0.07
Women's Locker Room	4.11	4.17	-0.06
Pickleball Courts	4.06	4.23	-0.17
Cardio Room	4.19	4.13	-0.16
PT Room	4.00	4.23	-0.23
Synergy 360/Functional	4.12	4.14	-0.02
Massage	4.00	4.32	-0.32
Aquatics Area	4.20	4.33	-0.13
<b><u>Service</u></b>	<b><u>Total FY21</u></b>	<b><u>Total FY20</u></b>	<b><u>Variance</u></b>
Membership value	4.42	4.33	0.09
Membership options	4.27	4.27	0.00
Staff Friendliness	4.48	4.47	0.01
Staff Knowledge	4.31	4.29	0.02
Overall Safety	4.46	4.38	0.08
Rules and regulations	4.25	4.2	0.05
Hours of operation	4.13	4.02	0.11
Open Swim Times	3.95	3.96	-0.01
Childcare Hours	3.65	3.96	-0.31
Quality of Land aerobics	4.09	4.29	-0.20
Quality of water aerobics	3.98	4.19	-0.21
Fee Based	4.02	4.16	-0.14
Personal Training	4.28	4.35	-0.07
Registration process	4.28	4.2	0.08
<b><u>Overall</u></b>			
LCC	4.33	4.35	-0.02
LSPR	4.38	4.4	-0.02

## “Lovell Community Center” Survey for LS Parks & Recreation

Dear Patron,

Your satisfaction is extremely important to us so we ask that you take a few minutes to complete this brief survey. Each survey is carefully evaluated, and recommendations are made so that we can better serve you and your family. By sharing your opinion, you will help us provide the highest quality of service for you and your family. Thank you!

Sincerely,



Joseph Snook, CPRP ♦ LSPR Administrator ♦♦♦ (816) 969-1500 ♦ [lspr@cityofls.net](mailto:lspr@cityofls.net)

### Which type of membership do you currently have?

☐ Annual ☐ Monthly Flex ☐ 90 day ☐ Insurance Provided Membership (Silver Sneakers, Prime, Renew Active, Silver and Fit)

### Have you taken advantage of the other LSPR facilities included in your membership?

☐ YES ☐ NO

### If you answered YES, which facility have you used?

☐ Longview Community Center ☐ Gamber Community Center ☐ Harris Park Community Center ☐ All of Them

### Are you currently a ☐ Resident ☐ Non-Resident?

Overall Summary...	N/A	Very Poor	Poor	Fair	Good	Very Good
Overall rating of LCC	0	1	2	3	4	5
Overall rating of Lee's Summit Parks and Recreation?	0	1	2	3	4	5
<u>Please rate your overall satisfaction with the facility...</u>	N/A	Very Poor	Poor	Fair	Good	Very Good
Parking lot	0	1	2	3	4	5
Lobby	0	1	2	3	4	5
Vending Area	0	1	2	3	4	5
Childcare	0	1	2	3	4	5
Gymnasium	0	1	2	3	4	5
Racquetball Courts	0	1	2	3	4	5
Walking Track	0	1	2	3	4	5
Weight Room	0	1	2	3	4	5
Cardio Equipment	0	1	2	3	4	5
Strength Training Equipment	0	1	2	3	4	5
Aquatic Center	0	1	2	3	4	5
Pickleball Courts	0	1	2	3	4	5
Family Changing Rooms	0	1	2	3	4	5
Men's Locker Room	0	1	2	3	4	5
Women's Locker Room	0	1	2	3	4	5
Aerobics Studio	0	1	2	3	4	5
Cycle Studio	0	1	2	3	4	5
Cardio Room	0	1	2	3	4	5
Personal Training Room	0	1	2	3	4	5
Synrgy 360 Functional Fitness Piece	0	1	2	3	4	5
Massage	0	1	2	3	4	5

<b><u>Please rate the service of the facility...</u></b>	<b>N/A</b>	<b>Very Poor</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Very Good</b>
Value of Your Membership	0	1	2	3	4	5
Membership Options	0	1	2	3	4	5
Staff Friendliness	0	1	2	3	4	5
Staff Knowledge	0	1	2	3	4	5
General Safety of the Facility	0	1	2	3	4	5
Rules, Regulations and Policies	0	1	2	3	4	5
Current Hours of Operation	0	1	2	3	4	5
Open Swim Times	0	1	2	3	4	5
Child Care Hours	0	1	2	3	4	5
Quality of Land Aerobics Classes	0	1	2	3	4	5
Quality of Water Aerobics Classes	0	1	2	3	4	5
Fee-Based Programs/Paid Group Fitness Classes	0	1	2	3	4	5
Quality of Personal Training	0	1	2	3	4	5
Registration Process	0	1	2	3	4	5

**Comments: If you rated any area 3 or below please tell us why.**

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<b><u>Please rate your overall satisfaction with the park amenities...</u></b>	<b>N/A</b>	<b>Very Poor</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Very Good</b>
Stand-Up Paddle Board Reservation	0	1	2	3	4	5
Canoe Reservation	0	1	2	3	4	5
Bike Reservation	0	1	2	3	4	5

**Comments: If you rated any area 3 or below please tell us why.**

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**How did you hear about the facility? (Please check all that apply):**

☐LS Illustrated ☐Website ☐Facebook/ Twitter ☐Flyer ☐LS Cable ☐Acquaintance ☐Prev. Participant  
☐ Other \_\_\_\_\_

**Have you heard of the Friends of the Park program?** ☐ YES ☐ NO

**Are you a member of the Friends of the Park program?** ☐ YES ☐ NO

**How would you prefer to be contacted about programs (please mark all that apply):**

☐On-site ☐Email ☐Mail ☐Phone ☐Other \_\_\_\_\_

**Additional Comments:**

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**Thank you for your time. We appreciate your feedback!**

Please complete this survey by September 1, 2021.

**J. Thomas Lovell Jr. Community Center at Legacy Park**

**901 NE Bluestem Drive ♦ Lee's Summit, MO 64086**

**Ph: 816-969-1550 ♦ Fax: 816-969-1515**

## Facility Comments

Often the facility is not as clean as it should be. Dead bugs, ugh. The hot tub has dirt/sand. I'm confident people are wearing street shoes in the water instead of changing into water shoes. The pool quality has gone down. The life guards don't care about customer satisfaction.
Locker rooms and family changing rooms could be cleaner. Water in lap pool looks dirty sometimes and life guards don't pay attention to people in pool.
Mens shower is dirty! people should "rinse off" before entering pool area. Rates have gone up - hours are limited 8pm too early to close!
Showers need a good cleaning. The shower tiles are awful. Cardio room equipment needs to be updated, the equipment has issues. Need new pickleball nets.
There is a definite problem (which I have mentioned in past surveys) that exists regarding the shower (especially for babies & young people). Any time the shower's hot water is on & a flush of the toilet is done, it immediately drains the cold water & VERY HOT water is left coming out of the showers.
Love this place!! It's kept very clean.
The floor of the men's locker room is usually filthy. It should be swept and mopped every other day if not every day. The TV in the lobby needs replaced. You can get a 4K 65 inch TV for under \$1000. Why wouldn't you do that?
The pool and changing rooms could be a lot cleaner
Men's shower needs cleaned on lower left side when you enter.
No wipes to clean equipment after classes. How are weights/equipment cleaned?
In the aerobics room there is what looks like a spot of blood that has been there for several months. Also around the weight lifting equipment the last few times I've came in never any wipes to wipe equipment down.
Men's locker room stinks of sweat and old unclean men.
Showers need updating especially shower curtains. It all feels dirty.
Showers don't give me a feeling of being cleaned on a regular basis.
The family changing area is rated poor because it was disgusting. Dirty and stinky and the floors were wet from the water not draining properly.
Pandemic related cleaning. Early in the reopening, the facility was extremely clean, within the last couple of months the floors in the common area have gone back to not being very clean.
The pool has gum and other stuff stuck on the sides, especially the north side. It never seems to get cleaned up.
Showers in family changing area continually have pink mold.
Shower curtains have mold on them. Used 5x to swim during covid. Very disappointed.
The showers in the women's locker room are not cleaned regularly. There's pink mold growing in the grout. I've reported this and nothing has been done.
Sometimes the bathrooms aren't the cleanest, upstairs at both Lovell and Longview gets very humid in warmer months.
Women's locker room could be cleaner at times. I swim 3 times a week and there is often hair left in the shower for 2 days and trash under the benches.
Locker rooms are not kept as clean as when I first joined. Showers and shower curtains seem to be neglected. Floors need to be scrubbed. Lots of bugs/spiders around pool desk and bottom of pool.
Same as above, is equipment cleaned? No wipes were available the times at the facility.
TAKE CARE OF THAT SHOWER PROBLEM !!
Please clean the mold from the women's showers and shower curtains.



## LCC FY21 Survey Comments

I have been a member for a number of years and I used to mention the problem with the shower, but have given up the past few years.
Equipment does not appear to receive regular maintenance and the women's locker room showers continuously have mold. There are few hours available for massages.
Locker rooms very small and not always clean.
Women's showers could use a deep cleaning Weight machines seem to lack routine maintenance. Very appreciative of the wipes for machines, they seem to be less harsh on skin than the spray, thank you
Cleanliness is lacking. Floor in men's locker room not cleaned regularly. I paid for a yearly membership in Feb 2020 and March 15 was the last day I could use it (covid). I believe I should have credit for eleven months when fully opened to be fair.
Thank you for the opportunity to leave these couple reviews. Even though I came down hard on a couple issues, the Family locker room cleanliness, and the lack of identifiable pool hours on your website, The facility is a treasure to the community! I am very grateful to be a member and be able to take my children to a safe environment to learn how to swim and hang out for an hour or so a couple times a week. Thank you.
Weight area could use better and more equipment. Courts for Pickleball would be nice if you set up all nets and purchases better nets that are not broke.
Such a great facility and this is such a small thing but... pickleball nets could use a little repair. Other than that, absolutely love it!
Pickleball nets need fixed, or replaced.
I would like more pickle ball areas.
Pickleball courts are always busy. Not enough courts for the busy times. Too many lines on the court to see dedicated Pball lines. Waiting area for play is crowded.
Too many lines and not enough courts.
Glare from windows on side courts could be eliminated with curtains. Loud music during Saturday play makes it impossible to hear the scores.
I like the pickleball setup at Harris Park much better.
Pickleball: Too many court lines, poor lighting, not enough room in waiting area, no dividers between courts.
Lights in pickleball area needs improvement.
Pickleball's indoor court situation not ideal
Outstanding job on refinishing Pickleball courts at Legacy. Thank you.
Not enough machines in weight room, not a complete body work out, not enough pickleball courts open in the morning. You only open 4 pickleball courts even when basketball court is not being used, and there are 20 plus people waiting.
Nets on Pickleball Courts need repaired or replaced. A fourth net is not set up until there are 12 players waiting. Would like to see more flexibility with that rule. Most of the time there are no basketball players. Sometimes there may be 1 or 2 basketball players. With so few basketball players, it would be beneficial to go ahead and set up a fourth net, which would still allow half the court for basketball players.
Pickelball ... Lot of glare. Nets are old. Court marking could be improved. Men's locker room could benefit having hot water for shaving.
Need more pickleball courts if possible. Some instructors are not safe. These instructors need supervision or some way to monitor and evaluate.
Needs updating in women's locker room. More space for pickleball needed. Either add a building or a dedicated building for pickleball.
I wish there were dedicated pickleball courts, and also pickleball and tennis courts outside at Lovell.
Would love to have more pickleball courts going at Legacy and better hours for pickleball at Longview.

# LCC FY21 Survey Comments

An additional bench press could be useful.
Need more racquetball courts.
The weight room has the right equipment but a lot of it needs serious updating such as the fly machine near the mirrors.
Cardio equipment is old and poorly maintained. Trainers hide weight equipment in the training room so not available even though we pay for it. Very frustrating.
Cardio + Strength Training Equipment both received Fair because more variety would be helpful; move this to Good.
Invest more on cardio machines and something more modern for listening to the TVs would be nice.
Not enough free weights and equipment.
Need more bench press stations.
Some equipment is aging and needs repair/replacement. It can be hard to hear in aerobics studio—not all instructors use the sound system or are comfortable operating it. In the age of COVID I worry about air circulation in spinning studio.
Outdated equipment. Ellipticals are hit or miss when it comes to balance. 17 is the only one that doesn't shake.
More equipment (such as Plate Loaded Hammer Strength machines) in weight room would be welcomed.
Space for olympic lifts with bumper plates. Cleans, snatches. Also not high enough weighted kettle bells.
Weight equipment is limited and dated. Cardio equipment is poorly maintained and limited. Need new and more elliptical.
Just not the same variety of equipment I have at my other gym.
Weight machines could be situated better and need double of some machines.
Would benefit from more / different equipment; approaches.
I feel some of the equipment needs to be updated. Newer style of stair steppers would be nice.
Equipment is out of date. Only one elliptical doesn't go off balance and wobble. Number 17. I wish there were more and they were checked mechanically.
Men's Locker Room: Need to post signs for members to clean out lockers properly after using or need to check inside lockers on a routine basis. I carry Clorox wipes to clean dirt, hair and debris from the bottom of a locker. I like the Precor machines that were added at Legacy Park - Lovell Community Center. I would like for some of the Precor machines located at the Longview Community Center to be added at Lovell. Both sites should offer the same strength machines. If your budget allows for additional equipment to be purchased, I would like to see the following machines added in the future. 1. Arm/Upper Body Ergometer 2. Tricep Extension 3. Lateral Raise 4. Rotary Torso 5. Diverging Seated Row. These machines will complete the lineup of machines and give LSPR the edge over local gyms. I'm looking forward to the expanded hours. Overall, I'm very satisfied. I love the staff at Lovell Community Center. Always friendly and provide great service.
The strength training equipment doesn't have instructions of use on them.
I would like to see different equipment in the gym, such as more variety in leg strength training machines. A cable kickback machine would be nice, the current kickback machine isn't very convenient to use. I dislike the stair climber and have used other stair climber type machines I prefer compared to the one at this gym. The weights room in general is pretty good, just a few things I'd like changed as far as equipment as noted above.
I wish that the Legacy CC would have a couple stationary bikes like the couple at Longview that show watts put out.
Weight room and strength training because there is only one standard bench press setup.
The one time I used the bikes they were in need of some repairs. The seat didn't stay in place and the gears didn't work on the other one.

## LCC FY21 Survey Comments

The bikes are awful, broken, and squeak super bad when trying to brake.
I would love to see a speed bag set up somewhere. The bag could be requested at the desk rather than left hanging.
Consider getting the same type of treadmills that have the individual tv's on them at the Legacy location. Members need to have more say so of what is televised on your televisions.
I would love to see a Speed Bag (hanging punching bag) installed. It could used by request - asking for it at the front desk.
If one was to be installed and donations are accepted I would contribute to the cost.
I believe the personal training room is too hot.
Needs to be expanded .
Not enough working fans for treadmill area or cardio room. Why do 10+ treadmills have to share 1 fan? Four lonely fans in cardio room aren't enough for that big room and usually at least one not working.
Would love to see a regulation sized pool be put in at this facility which is equal to 25 yards or 50 meters.
I mainly am a member because of the walking track which is TERRIBLE and needs replaced. I might as well walk on pavement outside. It's packed down and HARD. PLEASE replace.....I have considered dropping my membership and have been there since this facility opened.
Personal training area is too small. I feel like I can't breath with my mask on while walking. I feel like I'm being forced to walk at Independence Center.
LSPR has a problem with not keeping rooms cool enough for people to workout. You don't have enough fans. Turn the thermostat down in summertime so we are comfortable when we workout.
The weight room area at Lovell is way too small
I am very handicapped and when I come to this place I have a hard time finding a space where I can get out of my car.
Not enough handicapped parking spaces.
It would be nice for the pool temperature to stay pleasant from day to day. It's cold a lot.
Water temperature in the pool is not consistent... sometimes it is too cold.
Parking lot is dangerous, traffic should flow one direction.
Parking lot: The arrangement of the parking spaces - straight in - make it difficult to see backing out. I've almost been hit multiple times backing out of the straight in spaces. I think they should be slanted. The walking track is nice, I just wish it was longer.
Parking lot could use a little more lighting.
Pool has a problem almost constantly. Ropes not installed, water cloudy, hot tub closed or pumps not working, sand in bottom of hot tub. Flag pole has been broken lately.
Need more handicap access to the lazy river. Would like hand rails somewhere to enter and exit the pool.
Thank you
Boring décor.
Racquetball floors were scuffed with black soled shoes. I wish the running tracks had inclined corners. Men's locker room could use a sauna.
Some I dont use. I wish the lockers in the women's locker rooms were larger. We traditionally have more stuff then men.

# LCC FY21 Survey Comments

Ratings are fair are because things are OK...not state of the art (e.g., size of indoor track, size of the cardio room).
More privacy in mens showers.
The spa is always closed and it would be really nice to be able to rent a locker.
Too HOT - there should be a better cooling system and BLINDS to block the sun.
The personal training room is usually very hot. I typically do group workouts and we spend a lot of time in there. We have to decide between being able to hear ourselves talk and opening the doors to get more air. It would be great if there was an AC unit in the room.
Would love more fans or cooler temp in workout area.
Would like a sauna be added.
The personal training room is too small.
Walking track - flooring needs replaced. Fitness on demand - where is it - removed. Cycle studio - poor ventilation temp control. Personal training room - small temp control.
The locker rooms need an update!
I have only used the Aquatic center for my grandkids but wish swimming pool was larger. Also locker rooms could be updated.
Any flush of a toilet while anyone is taking a shower, causes a loss of hot water in the shower & a momentary scalding of that shower.
Shower heads in family dressing room need to be replaced.
Drying machine inoperable for days, poor quality towel hangers often broken and always fragile.
The fitness studio needs more fans. It gets very hot in there during class.
Wish it were bigger.
Usually when running on indoor tracks the curved corners are present making a more pleasant experience.
Not state of the art.
I rated High--but, lately the pool is colder and the HOT Tub is definitely NOT hot--mildly warm is more like it. Many of us have arthritis and the pool is still tolerable--but not as nice as it could be and the HOT Tub no longer soothes the joints--in fact it is not really helpful at all for relaxing and helping the body feel better.
My only complaint is the hallway tile between the woman's and family changing room needs texture. My 5 yr old granddaughter had to use the bathroom. All of the family rest rooms were in use. She was really needing the toilet so I , not thinking, I went to take her to the woman's changing room via the outside hall. The moment my wet foot hit the tile I fell hard. I have broken my foot and ankle, wrist in the last 5 years and this fall was bad. I really thought there would be major problems. Thankfully, I am ok. I would advise a sandy grit coat in those areas. I know I should of went back out to the pool way but we were moving fast past each area and straight out the door. She couldn't wait. So, I love coming to the pool and am not criticizing, just advising.
Too small.
Water can be chilly for thin-skinned seniors. Seems like that's most of the complaints I have heard as well.
Not a large enough area, have dart around to sustain a workout.
Please add a sauna to your facility.
Please put a HIGH PRIORITY on replacing the walking/running track. It is over 25 years old!!!!

# LCC FY21 Survey Comments

I would like a sauna.
Still would love to have 2 additional racquetball courts someday ... ˘(ツ)˘
Would be nice to have an outdoor pool like the old Harris Park and similar to Longview's pool. The pool is way to small and always busy with kids and aqua aerobics when I can go.
Any plans on adding a sauna or steam room. Great for removing toxins and refreshing the body plus a benefit for the circulation!
Men's locker room usually has really wet floors.
The pool area needs scraped and painted especially on the splash pool kids' play items.
I haven't attended since March of 2020, but at that time there was not enough cleaning spray (Lysol) or paper towels to wipe down the equipment.
I've been a member for over 8 years, and have never had a complaint about the facility. My husband and I enjoy going there.
Really enjoy the large exterior flower displays! Always a pleasant view.
The exterior flower pots at Legacy are amazing! Thank you for the color, size, and beauty.
We started going to LCC when the cardio equipment was moved to a smaller room. LCC has more space and has TVs you can watch. The open atrium is also nice.
I was disappointed when the gym floor was redone this past week. I was unable to use the facility due to fumes being so bad.
I suggest you install 1 or 2 exhaust fans to use when resurfacing the wood floors. Thank you!
I'm a returning member so have not tried many programs. I'm always very pleased with the park & recreation opportunities.
Lee's Summit's parks and rec facilities are one of the main reasons I intend to make Lee's Summit my home.
Overall, great place to work out!
Excellent amenities we are very proud to utilize as often as possible.
The Lee's Summit Community has demonstrated a superb gift of farsighted planning in providing excellent quality of life opportunities for health, fitness, and family wellness .
Wonderful parks and recreation opportunities in Lee's Summit!
Temperature in the cardio room is always hot. Several pieces of the strength machines need the pads replaced. I don't understand why grandma or grandpa have to pay to go inside the aquatic area just to be with there grand kids and watch them swim if they aren't going to be swimming.
Some bikes in the cycle room need adjustment. As you already know, lots of folks are anxious for cycle classes to resume.
Spin bikes are old and in need of repair or replacement. I also have concerns about room ventilation especially in this time of COVID.
Would be nice to have more bench press equipment. This gets crowded.
Additional 20 and 25 pound weights needed at Longview for classes. New resistance bands needed at Lovell. Tammy does a wonderful job at Lovell, changing class routines monthly. She does a great job providing modifications for participants. Nikki does an outstanding job at Longview.
Cycle studio is too small and crowded. Sign up for classes in aerobics studio not necessary. Need early morning classes like we had pre-Covid.
To get a simple repair done on the women's handicapped shower took 3-4 weeks and repeated reminders (each time I was assured that something was being done--once the person at the desk interrupted me and then revealed that she didn't know what I was talking about).
Need more lap times and bigger pool if there ever is an expansion.

## LCC FY21 Survey Comments

Weight room is very cramped and if more than a few people are there, it's crowded. I'd suggest taking machines from the cardio room and add that space. The cardio room has fewer than 2 people and sometime zero.
Very small and sometimes too many people are in the way and it is hard to get around depending on the time of day.
Walking track not wide it can become too congested at times.
Not enough parking; vending machine seems past its prime.

## Service Comments

Big shout out to the staff for keeping the facility clean and safe but most importantly doors open. We appreciate all of the additional effort given during COVID restrictions. Thank you!
Very well pleased. Friendly staff and clean areas.
Staff are very friendly and courteous. Facility is very clean. Great place for people to enjoy various exercises and activities. Thank you very much.
Staff Knowledge - depends on who is working. Sometimes younger staff doesn't know.
Hours of operation - open later, longer on weekends open swim times - need more.
Sometimes you can tell the staff isn't sure on what they are doing. On Sunday the facility could be open longer. Pilates class on Saturday would be better at 8:30 rather than 8am (pre-covid the class was at 9:30)
Close too early, front office staff need to be trained on how to answer questions. I called to see if a facility was open for use, was told yes and when I got there it was closed. Sign was within site of desk staff. Happened more than once. I drive clear across town to use this facility, and when not available, my time is wasted.
These 'fair' ratings relate to my comments above. The gym should be set up each and every day with 4 nets. That still leaves plenty of room available for the ONE TO FOUR people ONLY who show up for open basketball. And, again, staff doesn't seem to have an attitude toward facilitating for Pickleball ... at times, young workers seem to be in intentional 'slo-mo' setting up that 4th net; and one time, the young staffer (also in 'slo-mo') didn't know how to set up the net - player had to help. Just an underlying current of anti-Pickleball feeling in the young staff at Legacy. That said, THANK YOU to those who have a work ethic and a great attitude. They are appreciated.
Some staff not that friendly or knowledgeable. You've done a poor job communicating when my membership is about to expire.
A couple of your staff members at the Legacy Park counter have been less than pleasant on more than one occasion.
Staff isn't aware of me coming in or leaving. I would appreciate a greeting and a leaving comment.
During Covid restrictions I felt some staff members made it their personal mission to confront, intimidate, and harass racquetball participants. It was uncomfortable to be treated like children during these interactions.
Staff knowledge- I don't know since I haven't had the call backs.
The rules are not enforced by your young employees. It is as if I don't look, it is not happening kind of approach.
Make sure your staff know what hours reservations happen!!
My sister and I had both left comments/suggestions on the website using the QR Code shown at front desk. We both requested phone call back. Neither of us received any response. We had requested for at least one corner of the walk track be reopened for stretching. All four corners are still crowded with equipment and there is no convenient place to stretch.
I want to cancel my membership but no one will call me back.
The front desk staff is very friendly and I appreciate them greeting me and wishing me a good day when I leave.
LSPR is outstanding. Thank you for everything you do for our town.
Thank your personnel for their dedication every day.



## LCC FY21 Survey Comments

The friendly curtesy of Ms. Ruth at the main office downtown was wonderful this morning. 7-26-21 Esther Braems
I am so Thankful that LS has Legacy Park available to all families the trail around the lake is just right for this old oldie.
Staff always courteous and helpful.
I sure miss RUTH. She is a fine person. Class act. ....and intelligent.
The service of the men at the desk in the mornings is superb!!!!
Thank you for your Great Service to our community. Your staff do an Excellent Job.
Overall a great facility with great staff.
Great overall value for monthly membership price paid. Great staff knows you / knows your name. Very friendly!
Cannot say enough about the experienced staff.
Some of the staff don't know how to use the computers. This made registering to join difficult and a long process.
It has been a while but I was not impressed with the quality of care at the childcare center. Workers did not interact with children.
Children have complained about inappropriate comments made by childcare staff.
There needs to be a family membership option. My kids are too old for childcare and too young to work out with me - what exactly should I do with them? My son was allowed to work out with me until all the sudden one day he was not old enough. Also, your older staff are super unfriendly.
The current pool staff does not monitor and record pool temps consistently. Pool is too cool.
I have left at least 5 messages for someone to call me back regarding going over the equipment in the weight room. I have heard back, called back several times and left a message when I am available and now nothing. This has gone on since before I joined. So for over 2 months. I won't mention the gentleman's name, but it has left a bad taste, just want to know how to use equipment. This is why I rated fair. I rated the track fair only because people don't pay attention to the rules and if you are walking you need to at least stay on the inner two lanes, one lady won't move from the fast lane and her husband and I have seen people almost run into them all the time, maybe a staff could keep an eye on track. I do like to come up and walk since so hot now.
Staff is very friendly, especially Judy and Shirley. The lifeguard staff is clueless at times, lacks direction.
Takes a long time to sign someone up and the front desk gets busy. Older staff is great - incredibly helpful. Young staff walks around a lot.
Friendly, helpful staff. Knowledgeable and outgoing instructors. Effective workouts. I'm getting stronger!
Thank you to all the LSPR staff. We do have so much to be proud of. Just wish some of the employees (Legacy & Longview) had a better attitude toward Pickleball; and that LSPR would recognize the rapid growth and plan accordingly. My comments are shared in the spirit of helping. Thank you.
The front desk staff is very friendly, but always new faces & constant issues with ReLoad signups.
Open swim time is sometimes very crowded; most facilities I use leave one lane in at all times to help spread out the use. A few of the front desk people are not friendly.
Miss the later hours and it's very difficult to work out in a mask.

# LCC FY21 Survey Comments

Not enough classes at Lovell. I would like a variety like at Longview. I believe it is hard to work out in masks.
I rated child care low because the hours are horrible. Nobody can use them from 8-11 a.m. What a waste. The childcare itself is fine from previous experience but this makes it very difficult to go to the gym. Also, BRING BACK 10 P.M. CLOSE TIME! Your memberships will go back up. If you haven't looked on Google and your Facebook your busiest time is right before you close. People have work and other responsibilities so 7 p.m. and later are the most reasonable times to go. The rest of the day it seems you are empty, significantly less busy. We've cancelled our membership until you open up past 8 p.m. again. Also the family locker room is kind of dirty and needs to be cleaned more often, I typically use the women's but I have had stuff stolen from me in there before. Please go back to normal hours changing them was a very poor decision.
Great facilities, clean and fulfilling. For people that work long hours, closing at 8 during the week is a problem, and closing at 6 on weekends is even worse, due to child daytime activities. I find it hard to schedule time to work out because of the closing times. Early is not an option due to my early work start times. When you closed at 10 I was quite happy, now perplexed.
We are very fortunate to have the park system we have and all the amenities. The crew does a great job keeping things clean and beautifying the grounds--even when you just drive by the parks, they are nice to look at and make you proud to live in Lee's Summit.
It would help me if the facility stayed open later into the day.
My daily schedule only allows me to go to the gym in the evenings, and the 8 pm close is very inconvenient. I rarely make it anymore, meaning I'm wasting money on the membership. I plan to suspend or cancel my membership in another month if the 10pm-close is not reinstated. I understand the pandemic has affected the center's finances and necessitated the earlier close time however, I've held on about as long as I can.
Would love to see extended hours. It is very hard to fit coming to the gym into my schedule because the center closes at 8pm. Would love to see this extended to 10pm.
The facility closes too early; I get why == pandemic, but still it is much too early for me.
I work 12 hour shifts at work and cannot workout on weekends because of short hours.
Open earlier on Sunday!
Would like later hours, especially in the summer.
OPEN AT 10 AM ON SUNDAY!
Sunday hours please start at 8 am or 9 am.
I would really like if the gym opened earlier on Sundays. It would be more convenient to not have to wait until 12. Before COVID, it used to open at 9 and that was much better.
Longer hours on Sunday would improve this score.
Slightly later hours would be nice. I'm always rushed after classes let out to get time to lift.
Open earlier on Sunday.
Generally a good system, but I work until 6 and closing at 8 makes it almost impossible to use the facility during the week. Understand the pandemic, but would request longer hours to be open.
Open earlier on Sunday please, I don't want to wait till noon to get in for exercise.

## LCC FY21 Survey Comments

Return to regular hours.
Open swim time and current hours of operation got Poor to very poor due to the lack of accessibility to view the proper current pool hours on the website online. It is very confusing and it would be highly beneficial to be able to just pull up the website and double check that the hours have or have not changed. Also there was allot of confusion about when the pool hours would be changing for the summer. Please update the online hours so that people don't have to make it to the pool only to get turned away.
PLEASE bring back the 6am classes at Legacy. Also, earlier hours on Sunday.
Closing at 8 PM during the week and at 6 PM on weekends does not leave much time for working people. Extend to 10 PM weekdays and 8 or 9 on weekends. The spa is down too often.
Open at 8 on Sundays. Morning higher intensity classes are only on Thursday and Friday. Would like a Monday or Tuesday higher cardio class around 9.
Please add back more fitness classes and move the hours of Lovell to close at 9 PM or 10 PM. Getting to the facility by 8 PM is hard with young kids. Only thing that makes me question if the membership is worth it, also hoping the class variety and number of classes increases soon.
Would like to see Lovell open later and group fitness classes start at 5:30 PM again.
Limited hours, age restrictions for younger family members.
Go back to regular business hours and stay open until 10pm. You have swim lessons from 5-7 which ties up the evening for the pool to be available to members for open swim.
I think the value of my membership decreased when the gym's operating hours were cut.. used to close at 10 on weekdays, 8 on weekends. The switch was initially said to be because of cleaning for covid, which I can support, but closing at 8 on weekdays and 6 on weekends is pretty inconvenient for people who work early mornings into the evening and would still like to get their workout in. Most rules are okay, but the ones pertaining to the hours and the dress code are less than desirable. I understand not allowing women to wear sports bras, but I think not allowing cropped tops is kind of ridiculous, especially when men play basketball with their shirts off at this gym.
Wish you had teacher options. Wish you stayed open an hour later.
As seen above, hours are horrible. Open the facility past 8 p.m. and have longer childcare hours too. Who goes to the gym from 8-11? Not working parents.
Closing hours need to be extended. You close too early. Aquatics area, always issues with the pools and spa.
Weights are lacking. Extend your business hours. Extend childcare hours. Extend pool hours and open swim hours. I would like to see discounts offered for large families to make the facilities affordable for ALL.
I comment N/A on things/areas I don't know much about. My 'good' overall comment is because I believe there is always room for improvements...like in equipment etc. I miss having Sunday mornings available...because once 12 noon comes...in come the kids in the pools...and it is getting more busy even on early weekday mornings to get a lane.
Some afternoon or evening hours for Pickleball would be very appreciated.
Need to recognize the increased interest in pickleball.
Not enough times for pickleball.

## LCC FY21 Survey Comments

Before Covid there were several options for pickleball at Legacy.....Wednesday and Thursday night, Sunday afternoon. It would be great if you could bring those back this fall!
Would like to have pickelball advanced and beginner classes offered.
I would love to learn how to play pickleball. Are there classes?
Pickleball is hugely popular, and there area always people waiting to play. Currently, the staff will not erect a 4th net until there are TWELVE people on the benches waiting to play. And when they are asked to put the 4th net up, they don't always have the best attitude. Please just put all 4 nets up each day first thing - saves a lot of aggravation. And helps people to get exercise!! Also - people are more COVID-safe on a court playing than sitting in close proximity to one another on the benches. Should be 4 nets everyday ... period. They'd always be in use.
Pickleball courts rule there must be 12 people waiting to play before an additional court is set up. I'm tired of waiting and waiting to play because there aren't 12 people waiting. I believe it should be 8. Thank you.
No EVENING pickleball is available.
I feel I should not have to wait till 12 pickleball people are waiting before you put up the 4th net. Where did that arbitrary number come from? Most times no one on the other side of gym.
July 1 I arrived to play pickleball at 10am and 4 courts were playing (16 players) with 26 people waiting to play (42 total). There is room for two more courts but that was not allowed in case basketball players showed up. From 10am to noon only 3 basketball players were there and not for the full two hours. The 42 people who are present to play pickleball are deemed less important than the 3 people, who for a short period, may want to play basketball. This is a somewhat larger pickleball crowd than normal but it's rare that the number of basketball players outnumber pickleball players. Consider dedicating the gym for pickleball courts since the interest far outnumbers basketball players.
Pickleball especially needs to meet the demands. We need more hours and more courts. I don't know if that involves designating one of the gyms to full time pickleball, that would be a good start.
Need one more pickleball net during pickleball hours! Having 25 people wait is unacceptable! Special memberships for husband and wife and memberships for Seniors would be nice.
Would like Lovell Center set up all four pickleball nets. There are currently 3 and often creates wait times to play.
You have at least 25 people playing pickleball a day at Legacy. Before COVID you had 4 courts set up. Now there are only 3 so it is a much longer wait. When it rains...we had over 50 people. You also have a rule that at least 12 paddles must be waiting to set up the 4th court. This rule means more people on sidelines sitting at spreading germs. It also doesn't consider that the quality of play has become more competitive as the Sport grows. The nets were so poor, that a gentleman spent his own money to fix them. At least set up the 4th net, when you set up the three nets. It takes 10 to 15 min, otherwise it takes much longer to find a person to set them up later. Thank you.
Pickleball courts are overcrowded; have too many confusing lines; poor lighting and glare from doors/windows.
Would like to see more nets setup for pickleball. We went this week we had 4 courts going and 29 people waiting on the bench. No one was playing basketball. Would be nice if a couple of days we could play from 8:30-3:00 again and to have a couple of days that 8:30 - noon we could have 6 courts going if it was scheduled that way then everyone would know and can work together to make it work.
Not enough land aerobic classes.

# LCC FY21 Survey Comments

I wish there were more silver sneakers classes. We used to have 2 silver sneakers yoga and 2 other silver sneakers every week.
Would love an outdoor class option.
Very disappointed that there are no cycle classes right now. Hoping they come back soon, with multiple times offered.
Love this place...just need amount of classes back to pre-pandemic levels. The 4:30 pm classes worked best for me when school is in session.
Disappointed w/ yoga selection.
More classes please.
Need more Yoga and Zumba classes at good/different times.
More classes available maybe outside so no masks?
More Silver Sneakers classes. Afternoon classes?
Need more weight classes in early evening. Start time 4:30 PM-5:00 PM like you offered pre-covid. I use to take classes 3-4 times a week now I don't as it's more yoga type classes.
I want evening classes to start at 6 PM vs 4:30 PM or 5:30 PM. There's no variety, mainly Yoga or Zumba. There aren't any boot camps or cardio class. Most classes are based or geared for retired people.
A variety of classes could be improved. Especially with all of the new types of classes out there. Would like to see more cardio dance/weight classes instead of all the yoga classes. The times that the few classes are offered do not fit the schedule of my time so it is disappointing that I can't do any of the classes I would like to try.
Would like to see more classes added with a variety of options and times offered.
Would like to have more choices for group classes (additional times in late afternoon, weekends, etc).
This past year the value has been poor. Missing all my 5:00 am calsses. I used to go 4-5 times a week and got my moneys worth.The last 1 year plus not so much.Bring back some 5:30 or 6:00 am so we can get a class in before work and night time family duties please. Thanks!
Lack of classes being offered during the day after 9:00- yoga variety.
You really cut your class offerings during covid and never got them back. The classes were one of my favorite parts of this gym.
Need Silver Sneakers Classic classes at Legacy.
Want more cardio/aerobic classes and not a schedule full of Yoga and Zumba. Classes of an evening and Saturday mornings would be best too.
Classes previously offered at 5:30 and Saturday classes are no longer available. TOO MANY YOGA and Zumba classes. I was going for classess religiously to final cut, hitt, bootcamps (T&TH), lift, insanity (when offered), Kwendoflex and combat hit. (now I go to 1) They're several of us that took these classes and we missed them. I have been an member since the gym opened - it is sad to see longtime member leave because are no longer available for those that work til 5; let alone see the classes go away all together.
I would like to see more aerobics and weight lifting classes. Specifically evening and Sat morning times. I understand that class schedules changed due to COVID, but there are still a lot less weight lifting classes available and other types like cycle have a lot of options.
Not enough classes available yet so I haven't been using my membership.

# LCC FY21 Survey Comments

We need more morning classes! Also, the group training classes were great when offered. I used to take one with Jill in the morning before COVID.
Not enough times offered during the day for aerobic classes.
Would like to see some more advanced yoga and Pilates classes.
Would like to see more class times. And class variety. I love pilates and yoga.
I understand the pandemic necessitated changes and impacted the budget, but presently there just aren't enough classes.
More class options needed for group exercise. Yoga with weights - more Zumba gold, more yoga offerings. Eccentrics classic when instructor recovers from cancer.
Need earlier morning aerobics and more variety.
When do the evening water aerobics come back. When do we go back to pre-covid?
I enjoy the Zumba Gold Classes. Would you consider adding additional Zumba Gold and Silver Sneakers Classic to the schedule? Thank you.
Please add more classes!!!!
I would like to see more silver sneakers classes, especially on Wednesdays. I need Zumba held in morning or early afternoon.
I have been a memeber since the facitlity has opened. I enjoyed the classes and the variety. In the last 3-4 years classes have been replaced with Yoga/Zumba or cancelled. Very disappointing.
Need to add silver sneakers classic classes at this facility.
Please resume SET on Monday mornings or consider adding a Lift class to Monday or Tuesday morning.
I wish there were more fitness classes offered at Legacy. There doesn't seem to be many that are an exhaustive workout.
Why questions only on aerobics classes, what about strength and mind body?
Please bring back classes!
How about more fitness classes? Very few classes on the schedule. How about Barre Pilates & some add't aerobic options? Thanks for asking & listening.
Wish more Zumba classes offered in evening as pre-Covid I could take classes 2 nights/week like T-R or M-W so total of 3 times/week with Saturday classes.
Please add a high intensity fitness class to a Monday or Tuesday at Lovell. I am not able to (along with many other women my age) travel to another facility for these classes on the days that we need them. There is a very high demand for this type of class (SET) on those days, as the Monday SET prior to COVID shut down was an extremely popular class. We need a balanced approach to class offerings, and there is nothing for me to take at this level from Sat through Wed. Thank you!
Been a member for many many years. Understand reduced group exercise during covid. Currently planning to cancel membership to go to a gym with group ex options other than yoga.
Please bring the regular exercise classes back. There are no Spin Classes. I use to come every week day, but b/c the classes have been reduced to almost no choice, I have not been back for classes in months. I keep checking...

## LCC FY21 Survey Comments

Website is challenging to navigate to look at exercise classes at Lovell. I could view Longview and Gamber. Lovell required a password- but when entered- was told incorrect.
Website registration is difficult.
Online registration for classes would be nice.
Just one suggestion of adjusting child prices for memberships. Since kids under 10 cant use much of the facility besides the pool and gym, it would be great if the cost of membership was staggered a bit. It's tough for a family of 4 to justify buying kids memberships at the same cost as adults when kids under 10 can't use a lot of the facilities.
You charge too much for special classes.
I think membership rates for kids under the age of 10 should be less than the full rate. They cannot use the entire facility but pay the full rate.
The flex memberships for residents is too expensive.
A family pass would be a wonderful addition. I do not understand why my child needs a FULL membership when they can not even use 2/3 of the facilities. I would bring my child more if I did not have to pay \$7/visit.
Need reduced fees for married couples over 65.
I dont like the price increase of the RevUp program.
The lack of family membership will keep me from renewing.
It doesn't make sense for a membership fee for young children to be the same as older children/adults. The only thing my three-year-old is able to use is the pool and maybe the basketball court to run on a rainy day, yet once he turns four we will need to pay the same as an adult who has access to all of the amenities. Honestly, this may be the reason we stop using the facilities.
Why give a pay in full option when there is no actual advantage to it? I pay monthly cause it is the same price.
Need senior memberships and husband and wife memberships.
I think the membership is a little higher prices than it should be for non-residents. It is still lower prices than other facilities I have looked at. It would be nice if there was a cheaper option for a pool-only membership, as that is all I do with my daughter.
Wish there was a family membership. Very expensive for a family with several kids to purchase memberships so that young kids can swim or play basketball.
Preferred free rental - will it go back to being free?
I've seen different prices on your website. Not sure if the price is per hour or per 30 min.
They used to be free and now they cost \$7 to use.
Open swim has short lanes and not enough people there are swimming but instead are using exercise equipment.
The Aquatics Center is great, except for the scheduling of kiddo swim lessons in the evening. As a working adult, the most I can get is 30 minutes in the pool to swim....that is primarily what I need to do...and it's severely limited.
Aquatics is all I use and it doesn't have enough time dedicated for individual exercise. The lanes are taken out 5 to 10 minutes before 11. Most days there are only adults there at 10 and 11 so why give the pool to open swim? Totally unfair to the adults who are there on a daily basis.
The pool has too many times scheduled for swim lessons and when it's randomly closed it's not posted anywhere which is very aggravating.

# LCC FY21 Survey Comments

Longer hours to swim and it would great if there was open swim after swimming lessons. I missed June and July because of swimming lessons.
The pools hours vary too widely for professionals to plan morning or evening fitness around. This is true of both Lovell and Longview.
Open swim time greatly restricted.
I would like to see the pool hours extended in the evening for exercise. I think the swim lessons supercede that time, then the pool closes early. Are swim lessons necessary every day?
Full lap swimming should be extended to 1:00 PM. One lane isn't adequate after 11:00 AM.
I would like to see more time on weekends for lap pool.
Not enough room for lap swim and hours for lap swim hard for working adults.
Open swim is too limited. During the week swim lessons from 5-7 give very little time to swim before you close the pool.
I'm only able to use the swimming pool for exercise. I'm disappointed swimming lessons are at the time I can swim.
Open swim hours are limited for those that work during the day.
There is barely any free swim in the evenings with the shortened hours.
It would be nice if the exercise swim hours were open later in the evening. Especially when you have swim lessons all the time.
The television programming at the Legacy facility needs to be more geared towards member request. In the cardio area of Legacy, programming is preset. Consider having remotes available so members can turn to the channels that they want to see.
Rules and regulations are not enforced.
You need to enforce a no-cell phone rule in the fitness center. People park themselves on the equipment, and tie it up by texting.
Would be nice to take a guest for a one or two day visit without paying.
I believe the 40 person limit is too high and frankly dangerous for the aerobic room for classes that use lots of equipment - steps, weights, mats, etc.
Most indoor facilities with Handball/Racquetball courts require eyeguard protection at all times with court play...(Posted signs)
Limit the use of cell phones,in the weight room.
The front desk wouldn't allow us to take bikes 30 minutes to closing.
You allowed the same person to reserve every single paddle board and canoe you had available one day.
I'd like to know if I can put a 2 month pause on my membership.
There is some kind of a dance class that takes place on a weeknight in the gymnasium. The music is extremely loud. It bothers people upstairs in the weight room.
The quality of the water aerobic instruction varies by instructor.
I would like to have Mark back as a group fitness instructor. He taught arms/abs Tu/Th at 430pm. Many loved his classes!
Group fitness classes are very poor.
Water aerobics instructor 2 days/week not as strenuous as I would like. Nice, nice lady though.



## LCC FY21 Survey Comments

Quality of water aerobics: please get a decent instructor to replace Cindy. Have you tried? Kathy is actually getting better but she simply cannot handle a hard aerobic workout. Additionally, she is not aware that folks don't even follow her (especially when she tried to get us to walk side to side).
Hardly any classes for water aerobics and waiting list are long, so can't get in to classes...used to have lots of classes, but not now.
Need more aqua fit classes
Water aerobics you can't hear instructor & see what they are doing. Should be on outside of pool to demonstrate. No microphone so you can't hear anything!
Please bring back 10 am water aerobics and Silver Sneakers.
I wish there were more opportunities for water aerobics. Water Zumba is great, but only 1 day a week! Wish you had water yoga.
Need more aqua fit classes.
I just filled one of these surveys 2 weeks ago then got this second one. In the 1st one I indicated I loved the community center but all I come for was the water aerobics and I stopped going when covid took over. I'm 82 and have artificial knees so I'm limited with what I can do.
The registration process for guests is way over the top.
I wish I was able to use my drivers license with my Lees Summit address only for setting up my account instead of bringing in a bill as well.
Registration process for swim lessons was very poor. Could not get scheduled online and then it was hard to get a hold of and enjoy the aquatic structures schedule matched up with my work schedule. I missed out on several of the more ideal lesson times because we just couldn't connect and I couldn't get signed up online.
Process takes to long.
I love classes Ty Williams teaches.
Love Jill. Love Christa. Love Tammy.
Think the trainers are doing an excellent job (Rob, Jill and Phillip).
I love the Yoga & Pilates classes!
I enjoy open Zumba in the gym with Melissa on Saturday mornings!
I do not like the times of available childcare.
I would love to be able to utilize childcare more often but the hours are short and it's not available at any other facilities.
Childcare hours are not very helpful.
Vending area is remote and selection could be improved.
Didn't like the Fitness on Demand. It's not like a person, who can adjust to the class. I wouldn't use it again.
Coffee in the lobby would be nice again.
Thank you. I know these are hard times for all. I know you are on a limited budget, but you should pay your staff more than 10 dollars an hour. I name that 10 years ago. Love ya guys.

# LCC FY21 Survey Comments

Love the water walking with the resistance.
KEEP UP THE GREAT WORK! GOD BLESS
Excellent experience!
Enjoy the facility and park programs!
Love Legacy 🤝
Please bring back the family membership option. Also, there are not enough group fitness classes for those who need a higher intensity class. I feel like my membership isn't as valuable as it was prior to COVID. We should be offered at least 4-5 classes per week with higher intensity cardio and lifting. There are far too many senior classes, especially considering how the population surrounding Lovell is mostly under 50.
Appears this facility now geared to younger people and children. Please bring back NuStep, two water aerobic classes, and Silver Sneakers program.
I would like to see more fee based training options that might be a smaller class size 3 or smaller with a trainer. Feel like the personal training option is great but really really expensive.
Need more strength classes like BodyPump or SET, especially during school hours. Also would appreciate some summer rates for school-age children 13-18 both resident and nonresident.
Would like more 5:30 PM classes. Get very frustrated that Longview prioritizes swim teams; very limited open swim times with many lanes available for use. Feel like paying customers should have priority and access during peak swimming hours.
Bring back more exercise classes. Open up more kids swimming lessons.
Need more diverse classes. All the classes seem to be aimed to seniors. Since Trenice left the classes are really lacking and not challenging at all. Better teachers!!!
Need 9am aerobics classes for younger people. Only Thursday and Friday have classes that get my heart rate up.
Need better early evening classes. I use to attend Mark's ab and arms class twice a week. We always had a full class because it was so good. Now I don't take classes. I know several people from that class feels the same and do not go anymore.
Need more Yoga classes with qualified instructors.
Need more senior/ silver sneakers classes especially at 11am or later like it was before. Just because instructor is certified doesn't mean they can teach class and sub.
I would like more class options. Also a more advanced aqua class.
I would love more classes in the early mornings. 6-7 or 7-8. Especially water aerobics!
Some of the staff is super friendly but there are a few who do not even acknowledge you. Others that are very domineering. I know that with Covid it is difficult making sure all are following the rules but don't take it out on those that are.
We need membership options for families/couples and way more open swim time as the swim lessons take up two hours every single weekday and prime times.
I liked having the paddle boards and canoes as part of the membership. At very least there should be a member rate. It is frustrating to have to fill out the long checkout form each time for the outdoor bikes. Why can't there be a form kept on file?

## LCC FY21 Survey Comments

Members should be able to reserve and use paddle boards and canoes w/o cost! Charge for non-members. Why can't you have on file (electronically) the forms we will out so they don't need to be done each time? The paperwork takes way too long!
Membership- wish we have family package. Childcare- afternoon hours, Saturday hours.
Swim lessons reduce open swim time too much in the summer, spa breaks down too much.
The swimming pool at Lovell is taken for swim lessons every day from 5-7. That is a prime time for exercise too. Can't we have a couple of days that time is for exercise? I.e. lap swimming The exercise times are getting less and less. Charging \$7 for my grandkids ( 4 and 6 years old) to swim when they come to town seems a little steep too.
Please extend pool hours to 9:00 pm. Also, would it be possible to use walking pool when there are lessons?
More pool time!!!! In the evening. Aqua Fit in the evening.
During open swim it would be nice if there was more room to have lap lanes still open. Open swim gets so crowded you can't do much but float around.
Please put in a policy where those who exit the pool have to go to the locker room to dry off first. Gym attendants are nice guys but they do not know how to stay busy. They are always hanging out in pairs. Walking the track carrying a towel and watching others work out does not keep the gym clean.
We don't use our membership in the summer. Wish we could pause our membership when we don't use it, maybe we can and don't know how.
1. People do not show common curtesy on equipment. They tie up a piece of equipment while texting, making music choices on their phone, talking to others, etc. Others should not have to wait while someone tying up a piece of equipment while playing on their phone rather than working out. Also, the LCC attire rules of modesty, in respect of a family friendly environment, are not being followed. I'm a women, and I find many women's choses inappropriate, especially as the summer crowd uses the club. My husband works out daily & he has often stated that as the summer progresses, the attire choices are getting worse. 2. Pool lap swim in evenings is impaired by swim lessons.
It would be great if there were options to bring guests. The registration process would be so much easier if it was online or digital.
Grandma and Grandpa shouldn't have to pay to get into the aquatic area just to watch kids swim if they aren't going to swim. Actually, I think it should be the same for parents.
The registration process is very slow. Even to rent a paddle board or canoe.
Since Covid, the number of classes for water fitness has been greatly reduced and the instructors are sub-par. With one of the instructors, there's no real work-out - more like a geriatric class. Not good. Need to get better instructors.
I attended water aerobics 4 times a week. Heather is excellent, she explains and instructs. Cindy was excellent, however you never replaced her. Cathy is nice enough, however she is too old to keep up. Her class level is poor quality. I will admit it has gotten better, but, she can't remember to make the class naturally flow. She has to stop and rest too much.
The paddle board check out process takes a very long time. The new paddle boards are very cheap quality, like trying to stand on an inner tube. Very cheap, light weight.
Should be easier to pause memberships and signing in guests should not take so long.
Too many people in the weight room use cell phones and tie up the equipment. They should be limited to the lobby.

## LCC FY21 Survey Comments

The Tues and Friday water classes are very good. The Monday and Wednesday classes are only fair. This is due to the instructor.
Safety poor due to COVID. I quit attending until COVID precautions improved. I used personal trainer once. Quality was least helpful of the 3 others I used at other places.
Have other issues with LSPR, child care is limited time, walking track and weight room crowded at times, personal training room is also very small and not properly vented, gets very hot in the room. Only one racquetball court, and have to walk through gym to get to it.
Limited time on child care and weight room. Registration seems a lot harder to sign on to classes then it should. More information about classes would be helpful.
I've tried to unsubscribe for about 5 years now since I moved to Nebraska. Your facilities were great when I lived there. I no longer need to be on your email list. Please remove me. Thank you.
We only go there for the most part to practice her dance steps. Sometimes we go for some of the exercise classes.
This has not been available for quite some time, very frustrating.
How can I do a survey for a facility that doesn't offer silver sneakers classes that were cancelled, and no communication to us about when they will return.
Keep up the good work.
I would not have signed up if I knew you were not going to open daily, which is crazy because you are TAX Payer Supported. Other health clubs are fully opened, yet they don't get the tax support Legacy does. Phil Malloy 816-896-7372.
Text msg for communication would be best.
Notification of programs on Facebook.
I would like to learn more about how to operate the elliptical. Is their training available?
Facebook also helps.
I enjoy doing Zumba classes in the gym I like to have the room to do this exercise. I am not really sure why pickleball is going on at the same time, it is very hard to hear the music for my fitness experience since we have to keep it down for pickle ball. My Saturday class is usually large 28+ people and having to move to another room would not work out very well.
I think my membership is for Lovell only. If it includes the other facilities please text me at (816) 332-0441.

## Other Comments

The pool has gum wads stuck to the side, gross. If you are going to have masks required, then enforce it. Neither Longview nor Lovell have masks on in the gym.
The mask policy is inappropriate for an exercise area. Most patrons are shifting there masks during strenuous activity to allow adequate breathing. Let patrons determine the amount of risk to accept by being around others. Staff should work harder to keep surfaces clean.
Did I mention my disdain for the masks? It's ok to go mask-less in the warm, wet, aquatic center where viruses thrive yet you have to wear one while lifting or using cardio equipment? The policy lacks reason completely.
You do not have a family membership and I believe wearing a mask while exerting oneself is dangerous.
Rules are NOT ENFORCED! Young men in weight room drop HEAVY weights a foot or more slamming on floor. Also young men don't wear masks and not enforced.
It would be nice if staff would enforce proper mask wearing.
Staff continues to make masking a source of inconsistent enforcement. i..e. walking thru a gym full of patrons with poor or no mask coverage to get to racquetball courts to accost members on the racquetball courts to wear their masks! Stop singling out Racquetball members and making them feel unwelcome.
I have for the time being stopped going to the facility. Even though guests are required to wear masks, I would estimate that maybe half do not wear them correctly. They either lower the mask so that their nose is uncovered, or just wear the mask around their neck. They tend to be, but are not all, on the young side. The basketball court, for example, is full of teens and younger who do not wear the mask as required. When I first noticed this, I asked a woman in reception if the facility were enforcing mask rules. I did not accuse; I asked politely. She became very defensive, and said that employees were patrolling periodically to check. I told her that the basketball court is especially a problem. The next two times I came to the facility, I smiled and said a friendly hello to her as usual, and she did not respond! The next few times I went in, I looked to see if indeed the facility was being patrolled. I noticed that employees were frequently walking around, but not once did I see an employee approach a guest who was wearing a mask incorrectly or not at all. With the easy transmissibility of the Delta variant and the emergence of the mu variant, I finally decided it was just not worth it to go in any more.
I do not like wearing a mask.
I won't go back until masks aren't required while actively working out. Other facilities aren't so strict about it.
I would like for the mask requirement to be dropped.
...but seriously enough with the masks.
I go to the gym at Legacy 3-4 times a week and the requirement to wear a mask properly is definitely not being followed thru with by management. While I don't expect the teenagers to talk to an adult about their mask wearing, the adults should. There are continually people with masks hanging down off their mouths in the weight area.
I believe mask requirements while exercising are very bad for bodies. I believe full oxygenation is needed and medical exemptions should be allowed cause of my say so.
There are mask enforcement problems.

# LCC FY21 Survey Comments

I believe others are playing sheriff with the mask mandate and wasting their time with something that is not necessary.
I despise wearing a mask at the gym and hate it even worse when one of the workers say "can you pull it over your nose, please?"
Wearing a face mask on the racquetball courts has caused me to cancel my membership for a second time.
People need to not be allowed to wear mesh masks or masks pulled down under their nose and/or mouths.
I'll come back when masks are no longer required. No a fan of being light headed while running and lifting.
Have never enforced mask policy, which is why we will let our membership expire. Only a select few wear masks, going back to when you reopened in 2020 after being shut down. If my then asthmatic 15yr old can wear a mask while on bikes and steppers then anyone can.
Didn't like having to wear a mask to workout class.
No masks.
Only just getting started and I am not interested in exercising with a mask so may be awhile before I fully participate.
I will not come until masks are not necessary.
I will never agree to work-out with a mask on. I will cancel during every mask mandate.
Nullify the mask mandate while working out (again). Sweat spreads all over the mask and it becomes a water boarding experience trying to breathe. People that are afraid of getting COVID can still wear them, but it is very inane to ask people that are working out/paying patrons to wear a mask. I know a decent amount of people that have left because of it. So please just stop with the silliness.
I hope that the mask problems will be resolved. While I can't expect everyone to comply with rules, I do expect the facility to make a good faith effort to enforce them.
Lose the mask requirements and all is good!
Please do more to ensure that patrons in the fitness center and cardio room wear their masks properly. I was in the cardio center today with a man two machines down who had his mask pulled down to his chin.
Mask during workout is very difficult! Should not be required.
End the mask policy.
Please make masks optional while exercising ASAP- thank you!
During covid the facility waited way to long to require masks. If yet another surge comes I hope the facility will not hesitate to require masking again. Safety should be top priority not those who wish to complain about masks.
On the disc golf course, the trash container is near hole #12, and there are lots of bees.
LVCC- I only have one complaint about the Longview location. The tvs on the treadmills consistently malfunction (can't get a signal, will not come on, etc.). This is not an exaggeration. There are times I have to try three treadmills before I get a tv that will function. Solution: recalibrate and program all tvs at least once a week. Yes, one time a week at least.
GAMBER- No coffee for bingo and poor selection of prizes for bingo.
If we were asked about the walking / biking trails outside, they would get a 3 rating because of safety concerns.
It was a little rough at the Gamber Center.

# LCC FY21 Survey Comments

GAMBER- Gamber needs new Elliptical machines. Only has two and they are old. The center needs at least three. One of the current one has a tv that does not work most days.
LVCC/GAMBER- Could Gamber and Longview have afternoon Silver Sneakers classes?
It's unfortunate and hazardous that bikers and walkers have to share the same trails. Often we do not hear the bikers coming, nor do they alert verbally that they're approaching. The bikers often appear suddenly even if we are watching for them.
Disc Golf course: please consider raising the canopy and/or replacing some of the numerous honey locust trees. the thorns on low limbs are a menace to personal safety and tear up discs.
LSPR remains a great system, sorry Lowenstein was cannibalized by progress.
LVCC- Overall, Longview is a great place. Well done, team.
I love to walk paths through Legacy Park. There needs to be a sidewalk through the parks main road. From the Community Center entrance to the entrance by the soccer fields. People walk & ride bike through there all the time-someone is going to get hurt.
GAMBER- Gamber Center yoga classes with Gloria is always booked and 6-8 people on the wait list. She needs a bigger class room, before COVID we meet at Legacy in a bigger class room. They have a bigger space at Gamber but I was told it is booked, never seen anyone in the class room. We need a bigger class room.
LVCC- The only thing I don't like is the very long walk from the parking lot to the front door. It is not handicapped accsible. Not sure how that's going to work this winter. It should be fixed so it is closer to the door. I come there to work out with my mother. We are stroke survivors and this makes it difficult to get inside.
I was upset to see that my home address doesn't qualify for the resident membership rate.
Get everyone vaccinated so that it is safe to return.
Love coming to the gym. Concerned about coming during the pandemic.
We've maintained our membership during the pandemic but seldom go. We've used the pool maybe twice in 2020/2021. Doesn't feel like a safe place to be in a pandemic.
With Covid we don't utilize our membership as much as we did before the pandemic. Because of that we feel like our monthly membership fees are not being put to good use thus decreasing the value of the membership.
Due to the coronavirus pandemic we've not been involved with any programs to avoid the potential of becoming sick. We're senior citizens and will be back after the risk of virus become less of a risk we will return.
Answers based on attendance pre-COVID, have not returned since March 2020. Less than 40% of Missourians vaccinated, but 95% of Missourians maskless, does not feel safe.
Placed car keys in bin while playing pickleball and they were stolen and not been turned in.
A new member and looking forward to learning all that LSPR/LCC has to offer!
Refer to covid comment which was beyond control of patron and was unfair to pay for year and get to use one month.
Since I live in unincorporated LS, I have to pay more than others. We pay LS taxes.....
I live down the street on Blackwell Road in the non-incorporated area.

**End of Activity Report  
Legacy Park Amphitheater  
May-Oct. 2021  
Report Completed by: Sean Dorrance**

**Executive Summary**

**Program Description:**

Legacy Park Amphitheater is located at 897 NE Bluestem Dr. in Legacy Park adjacent to Lovell Community Center. This 2,500-seat facility has the lake as a backdrop, allowing patrons to enjoy a great night of cultural arts events in Lee's Summit. The facility's season runs from mid-May through mid-October. LPA's schedule included the following events this year (4) ticketed events, (6) outdoor fitness classes and (1) 5k race. The venue also hosted group exercise classes. In addition, Legacy Park Amphitheater is a rentable space for groups or individuals.

**Participant numbers:**

2021: 3,637<sup>1</sup>

2020: 0<sup>3</sup>

2019: 8,354

<b><u>Total Revenue:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
2021	\$51,143.00	\$59,250.94 <sup>2</sup>
2020	\$0.00 <sup>3</sup>	\$0.00 <sup>3</sup>
2019	\$111,675.00	\$169,610.52

<b><u>Total Expense:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
2021	\$55,558.60 <sup>4</sup>	\$49,041.10 <sup>4</sup>
2020	\$0.00 <sup>3</sup>	\$0.00 <sup>3</sup>
2019	\$155,353.67	\$169,610.52

<b><u>Net:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
2021	(\$4,415.60)	\$10,209.84
2020	\$0.00	\$0.00
2019	(\$43,678.67)	\$0.00

<sup>1</sup> Only four concerts were held in 2021 due to COVID-19.

<sup>2</sup> Revenue includes \$3,400 from the Sounds & Cinema sponsorship program.

<sup>3</sup> No season was held during 2020 due to COVID-19.

<sup>4</sup> Budgeted & actual expenses include indirect cost (\$16,711.97)  
(see appendix A for a detailed breakdown per event)



**Recommendations:**

**Comment:** Need to permanently post rules sign at venue.

**Recommendation:** Staff will work with the marketing coordinator to have the rules signs printed on professional, weather resistant signage and be placed outside of the box office, similar to Summit Waves facility rule sign, as well as posted on the outside of the gates prior to each event.

**Comment:** Lines to food and beverage vendors were long/need more vendors (52 comments).

**Recommendation:** For ticketed events staff secured two food vendors in addition to the LSPR concession stand. Staff communicated with the alcohol vendor prior to each ticketed event the anticipated crowd size based on pre-event ticket sales. Staff will continue to communicate with the alcohol vendor to provide a more streamlined service for the 2022 season. Staff will also work to find a better system to bring in a wider variety of food vendors for the 2022 season.

**Comment:** Concessions & food/alcohol vendors (quality, timeliness/selection) rated below a 4.0

**Recommendation:** Staff communicated with the alcohol vendor prior to each ticketed event the anticipated crowd size based on pre-event ticket sales. Staff will work with the vendor to determine if a third alcohol stand location will be needed for larger concerts.

**Comment:** Venue should allow patrons to bring in their own food and drinks (12 comments).

**Recommendation:** The policy on food and drinks is consistent with the policies of other outdoor venues. Revenue from concession sales and vendors is important to the financial success of LPA. Staff does not recommend any change at this time.

**Comment:** For the 2021 season sound and lighting was provided by each artist.

**Recommendation:** Moving forward, starting with the 2022 season, staff recommends each tribute band provides their own sound and lighting.

**Comment:** What future performances would you like to see at LPA?

**Recommendation:** Classic rock (36 comments), tribute bands (29), blues (10), country, 60's, 70's, 80's (8) and jazz (7) were the most common responses. Staff will use these comments as a guide in making decisions on performances for future LPA seasons.

**Comment:** What would you like to see LPA add to the facility?

**Recommendation:** The most common responses were more food/alcohol vendors (27 comments), more concerts (4), built in seating (3), more staff, allow outside food/drink, season tickets and more restrooms (2). All other recommendations were one off comments. Staff will use these comments as a guide to help with planning of future additions/changes to LPA.

## **Extensive Staff Report**

### **Purpose of Report:**

End of Activity reports are used to evaluate each recreational activity at its conclusion. Four areas are reviewed: program content and execution, participant satisfaction, participation numbers and financial performance. These areas are compared to the planned budget and previous sessions. Recommendations for improvements are developed from this review.

### **Program Description:**

The Legacy Park Amphitheater is located at 897 NE Bluestem Dr. in Legacy Park adjacent to the Lovell Community Center. This 2,500-seat facility has the lake as a backdrop, allowing patrons to enjoy a great night of cultural arts events right in their own city. The facility's season runs from mid-May through mid-October. LPA hosted ticketed events including four tribute bands. The venue also hosted group exercise classes and a 5k race. In addition, Legacy Park Amphitheater is a rentable space for groups or individuals.

### **Benefits of Program:**

- Provides opportunities for partnerships with community organizations through volunteering, sponsorships and donation opportunities.
- Meets a recreational need in the community for participants.
- Physical exercise.
- Familiarization and exposure to Legacy Park.
- Exposes the community to a wide range of cultural art events.
- Provides a sense of community.
- Family events.

### **Service hours:**

2021: 7,274 (two hours x 3,637 participants)

2020: 0.00<sup>5</sup>

2019: 16,708 (two hours x 8,354 participants)

### **Volunteer Hours:**

Total number of volunteers: 2

Total number of hours: 10

Based on the national volunteer wage of \$28.54 x 10 hours = \$285.40

### **Refunds:**

Total Refunds: 0

Due to Dissatisfaction: 0

Dissatisfaction reasons: N/A

**Fee Charged:** Fees ranged \$5 - \$18 which included the group fitness exercise classes, 5k race and concerts.

<sup>5</sup> No hours due to COVID-19.

## **Program Timeline:**

- November: Start searching for bands and contracted services for event.
- December- January: continue searching for bands and contracted services for events, begin reviewing contracts as they come in.
- March: Finalize band selections and sound services. Announce season to community. Put information into the spring Illustrated, begin advertising all events, ticketed events go on sale.
- April: Secure event insurance and continue marketing season of events.
- May: Finalize contracts with vendors for event services and work with the Marketing Coordinator for event posters, and flyers; Research event supplies and purchase, submit volunteer needs to Volunteer Coordinator.
- June: Confirm with contracted vendors, schedule volunteers, create event timeline, submit check request for vendors, order additional supplies, event executed. Put information in the summer Illustrated.
- July: Confirm with contracted vendors, schedule volunteers, create event timeline, submit check request for vendors, order additional supplies, events executed.
- August: Confirm with contracted vendors, schedule volunteers, create event timeline, submit check request for vendors, order additional supplies, events executed.
- October: Confirm with contracted vendors, schedule volunteers, create event timeline, submit check request for vendors, order additional supplies, events executed.
- October: Host final event at venue, send out patron surveys, and begin winterization after event concludes.
- November: End of Activity Report completed and submitted for Park Board Review.

## **Marketing:**

Legacy Park Amphitheater marketing of events and activities are done in a variety of ways including; advertising in the Lee's Summit Illustrated, Facebook post and boosts, multiple eBlasts, banners, postcards, magnetic signs for park trucks, posters, radio ads, billboards and press releases. (See appendix B for a complete breakdown of marketing per event)

## Appendix A

Summary Sheet	Season 2021 FY21 (May-June) & FY22 (July- Oct.)						
Event	Revenues	Expenses	Net	Budgeted estimated Revenue	Budgeted estimated Expenses	Budgeted estimated Net	
Event #1 tribute- June	\$ 13,691.30	\$ 8,081.30	\$ 5,610.01	\$ 61,885.71	\$ 53,735.74	\$ 8,149.97	
Event #2 tribute- July	\$ 13,556.89	\$ 8,215.41	\$ 5,341.49	\$ 62,085.71	\$ 69,432.14	\$ (7,346.43)	
Event #3 tribute- Aug	\$ 20,914.00	\$ 7,975.28	\$ 12,938.73	\$ 10,450.00	\$ 8,477.40	\$ 1,972.60	
Event #4 tribute- Sept	\$ 10,337.00	\$ 8,057.26	\$ 2,279.75	\$ 1,350.00	\$ 1,576.20	\$ (226.20)	
Total			\$ 26,169.96			\$ 2,549.94	
LPA sponsorships (4X\$850 (\$3,400 total) included in each event							
Banner Program sponsorships							
Pepsi	\$833						
<b>Totals</b>	<b>\$ 59,332.19</b>	<b>\$ 32,329.23</b>	<b>\$ 10,290.99</b>	<b>\$ 135,771.43</b>	<b>\$ 133,221.49</b>	<b>\$ (34,975.06)</b>	
			(includes indirect expense)			(includes indirect expense)	
<b>Indirect expenses</b>		<b>\$ 16,711.97</b>	<b>\$ 10,290.99</b>		<b>37,525.00</b>	<b>\$ (34,975.06)</b>	
Notes:							
\$3,400 sponsorships through Sounds & Cinema		The indirect expenses total for this budget is \$16,711.97					

## Appendix A

Event#1 (tribute )Revenue and Expenses				
Elton Dan		FY21 actual	FY21 projected <sup>1</sup>	FY21 budgeted
<b>Revenue</b>				
advance tickets \$12		\$ 9,432.00	\$ 7,200.00	\$ 37,500.00
day of show \$17		\$ 1,122.00	\$ 1,700.00	
alcohol vendor		\$ 500.00	\$ 500.00	\$ 17,500.00
food vendor		\$ 200.00	\$ 250.00	\$ 1,600.00
concessions		\$ 1,587.30	\$ 800.00	\$ 2,500.00
merch spilt		\$ -	\$ -	\$ 700.00
banner sponsor		\$ 850.00	\$ -	\$ 2,285.71
<b>Revenue Total</b>		<b>\$ 13,691.30</b>	<b>\$ 10,450.00</b>	<b>\$ 62,085.71</b>
<b>Expenses</b>				
opening band		\$ -	\$ -	\$ 2,500.00
headliner		\$ 5,000.00	\$ 5,000.00	\$ 45,000.00
sound and lighting		\$ -	\$ -	\$ 8,000.00
backline equipment		\$ -	\$ -	\$ 2,000.00
promoter/agent		\$ -	\$ -	\$ -
Misc. expenses (hotel/food/rv etc.)		\$ 172.62	\$ 300.00	\$ 3,000.00
Advertising & promo materials		\$ 50.00	\$ 800.00	\$ 3,500.00
Printing		\$ 654.50	\$ 500.00	\$ 900.00
postage		\$ -	\$ -	\$ -
porta potties (3R/1ADA)		\$ -	\$ -	\$ 350.00
Staffing		\$ 211.15	\$ 494.40	\$ 500.00
LSPD		\$ 430.00	\$ 350.00	\$ 600.00
SECURITY COMPANY and parking		\$ -	\$ -	\$ 2,000.00
license fees (bmi, sesac, ascap)		\$ 833.00	\$ 833.00	\$ 457.14
event insurance				\$ -
Brown Paper Ticket cancellation fee				
concession supplies		\$ 730.03	\$ 200.00	\$ 625.00
		<b>\$ 8,081.30</b>	<b>\$ 8,477.40</b>	<b>\$ 69,432.14</b>
<b>Net</b>		<b>\$ 5,610.01</b>	<b>\$ 1,972.60</b>	<b>\$ (7,346.43)</b>
<b>Indirect expense</b>		\$ 4,177.47		\$ 7,129.75
<b>Net including indirect</b>		<b>\$ 1,432.53</b>	<b>\$ 1,972.60</b>	<b>\$ (14,476.18)</b>
<b>1 Budgets done before season changed due to COVID-19, projections were adjusted.</b>				

## Appendix A

Event #2 tribute)est. Revenue and Expenses					
Peace Love & Music			FY21 Actual	FY21 projected <sup>1</sup>	FY21 budgeted
<b>Revenue</b>					
advance tickets \$12 (\$12 x 600)			\$ 7,116.00	\$ 7,200.00	\$ 37,500.00
day of show \$17 (\$17 x 100)			\$ 3,247.00	\$ 1,700.00	\$ 17,500.00
					\$ 1,000.00
alcohol vendor			\$ 500.00	\$ 500.00	\$ 2,500.00
food vendor			\$ 200.00	\$ 250.00	\$ 600.00
concessions			\$ 1,643.89	\$ 800.00	\$ 500.00
merch spilt			\$ -	\$ -	
banner sponsor			\$ 850.00	\$ -	\$ 2,285.71
<b>Revenue Total</b>			<b>\$ 13,556.89</b>	<b>\$ 10,450.00</b>	<b>\$ 61,885.71</b>
<b>Expenses</b>					
opening band			\$ -	\$ -	\$ 750.00
headliner			\$ 5,000.00	\$ 5,000.00	\$ 30,000.00
sound and lighting			\$ -	\$ -	\$ 7,500.00
backline equipment			\$ -	\$ -	\$ 1,800.00
promoter/agent			\$ -	\$ -	\$ 1,500.00
Misc. expenses (hotel/food/rv etc.)			\$ 170.64	\$ 300.00	\$ 3,500.00
Advertising & promo materials			\$ 75.00	\$ 800.00	\$ 3,500.00
Printing			\$ 811.94	\$ 500.00	\$ 900.00
postage			\$ -	\$ -	\$ -
portta potties (3R/1ADA)			\$ -	\$ -	\$ 453.60
Staffing			\$ 164.80	\$ 494.40	\$ 750.00
LSPD			\$ 430.00	\$ 350.00	\$ 2,000.00
SECURITY COMPANY and parking					\$ 457.14
license fees (bmi, sesac, ascap)			\$ 833.00	\$ 833.00	\$ -
event insurance					
Brown Paper Ticket cancellation fee					
concession supplies			\$ 730.03	\$ 200.00	\$ 625.00
			<b>\$ 8,215.41</b>	<b>\$ 8,477.40</b>	<b>\$ 53,735.74</b>
<b>Net</b>			<b>\$ 5,341.49</b>	<b>\$ 1,972.60</b>	<b>\$ 8,149.97</b>
<b>Indirect expense</b>			\$ 4,246.80		\$ 7,129.75
<b>Net including indirect</b>			<b>\$ 1,094.69</b>	<b>\$ 1,972.60</b>	<b>\$ 1,020.22</b>
<b>1 Budgets done before season changed due to COVID-19, projections were adjusted.</b>					

## Appendix A

Event #3 (tribute) est. Revenue and Expenses					
Landslide			FY22 Actual	FY22 projected <sup>1</sup>	FY22 budgeted
<b>Revenue</b>					
advance tickets \$12 (\$12 x 600)			\$ 13,536.00	\$ 7,200.00	\$ 10,000.00
day of show \$17 (\$17 x 100)			\$ 3,995.00	\$ 1,700.00	\$ 7,500.00
					\$ 1,000.00
alcohol vendor			\$ 500.00	\$ 500.00	\$ 750.00
food vendor			\$ 500.00	\$ 250.00	\$ 600.00
concessions			\$ 1,533.00	\$ 800.00	\$ 250.00
banner sponsor			\$ 850.00	\$ -	\$ 2,285.71
merch spilt					
<b>Revenue Total</b>			<b>\$ 20,914.00</b>	<b>\$ 10,450.00</b>	<b>\$ 22,385.71</b>
<b>Expenses</b>					
opening band					
headliner			\$ 5,000.00	\$ 5,000.00	\$ 8,500.00
sound and lighting					\$ 3,500.00
backline equipment			\$ -	\$ -	\$ -
promoter/agent			\$ -	\$ -	\$ -
Misc. expenses (hotel/food/etc.)			\$ 130.45	\$ 300.00	\$ 2,000.00
Advertising & promo materials			\$ 75.00	\$ 800.00	\$ 3,500.00
Printing			\$ 663.50	\$ 500.00	\$ 900.00
postage			\$ -	\$ -	\$ -
Staffing			\$ 113.30	\$ 494.40	\$ 453.60
LSPD			\$ 430.00	\$ 350.00	\$ 500.00
SECURITY COMPANY					\$ 550.00
license fees (bmi, sesac, ascap)			\$ 833.00	\$ 833.00	\$ 457.14
event insurance					\$ -
concession supplies			\$ 730.03	\$ 200.00	\$ 187.50
<b>Expense Total</b>			<b>\$ 7,975.28</b>	<b>\$ 8,477.40</b>	<b>\$ 20,548.24</b>
<b>Net</b>			<b>\$ 12,938.73</b>	<b>\$ 1,972.60</b>	<b>\$ 1,837.47</b>
<b>Indirect expense</b>			\$ 4,122.67		\$ 7,129.75
<b>Net including indirect</b>			<b>\$ 8,816.06</b>	<b>\$ 1,972.60</b>	<b>\$ (5,292.28)</b>
<b>1 Budgets done before season changed due to COVID-19, projections were adjusted.</b>					

## Appendix A

Event #4 (tribute) est. Revenue and Expenses					
One More Round			FY22 actual	FY22 projected <sup>1</sup>	FY22 budgeted
<b>Revenue</b>					
advance tickets \$12 (\$12 x 600)			\$ 6,024.00	\$ 7,200.00	
day of show \$17 (\$17 x 100)			\$ 1,836.00	\$ 1,700.00	
					\$ 250.00
alcohol vendor			\$ 500.00	\$ 500.00	\$ 500.00
food vendor			\$ 500.00	\$ 250.00	\$ 600.00
concessions			\$ 627.00	\$ 800.00	\$ -
merch spilt					
banner sponsor			\$ 850.00	\$ -	\$ -
grant (missouri arts council)					
<b>Revenue Total</b>			<b>\$ 10,337.00</b>	<b>\$ 10,450.00</b>	<b>\$ 1,350.00</b>
<b>Expenses</b>					
opening band			\$ -	\$ -	\$ -
headliner			\$ 5,000.00	\$ 5,000.00	\$ -
sound and lighting			\$ -	\$ -	\$ -
backline equipment			\$ -	\$ -	\$ -
promoter/agent			\$ -	\$ -	\$ -
Misc. expenses (hotel/food/etc.)			\$ 54.00	\$ 300.00	\$ -
Advertising & promo materials			\$ 75.00	\$ 800.00	\$ 200.00
Printing			\$ 773.00	\$ 500.00	\$ 600.00
postage			\$ -	\$ -	\$ -
Staffing			\$ 162.23	\$ 494.40	\$ 151.20
LSPD			\$ 430.00	\$ 350.00	\$ 500.00
SECURITY COMPANY			\$ -	\$ -	\$ -
license fees (bmi, sesac, ascap)			\$ 833.00	\$ 833.00	\$ -
event insurance					\$ -
concession supplies			\$ 730.03	\$ 200.00	\$ 125.00
<b>Expense Total</b>			<b>\$ 8,057.26</b>	<b>\$ 8,477.40</b>	<b>\$ 1,576.20</b>
<b>Net</b>			<b>\$ 2,279.75</b>	<b>\$ 1,972.60</b>	<b>\$ (226.20)</b>
<b>Indirect expense</b>			\$ 4,165.04		
<b>Net including indirect</b>			<b>\$ (1,885.30)</b>	<b>\$ 1,972.60</b>	<b>\$ (226.20)</b>
<b>1 Budgets done before season changed due to COVID-19, projections were adjusted.</b>					



## Appendix B

<b>Elton Dan &amp; The Rocket Band 6.18.21</b>	
5.6.21	Show Announced
5.10.21	FB Event
5.18.21	FB Post
5.20.21	Postcards handed out
5.24.21	LPA Posters posted
5.24.21	Elton Posters posted
5.25.21	FB Post
6.2.21	FB Post
6.5.21	Banners hung
6.8.21	FB Event Boost
6.11.21	FB Post
6.18.21	Radio Giveaway

<b>Bill Forness 9.18.21</b>	
5.6.21	Show Announced
8.19.21	FB Post
8.19.21	BF Posters posted
8.25.21	FB Event
8.27.21	Postcards handed out
8.27.21	Banners hung
8.27.21	FB Event Boost
9.3.21	FB Event Boost
9.10.21	FB Event Boost

<b>Peace, Love &amp; Music 7.17.21</b>	
5.6.21	Show Announced
6.15.21	FB Post
6.21.21	Postcards handed out
6.21.21	PLM Posters posted
7.2.21	FB Event Boost
7.5.21	Banners hung
7.6.21	Truck Magnets received
7.9.21	FB Event Boost
7.17.21	Radio Giveaway

<b>Landslide 8.20.21</b>	
5.6.21	Show Announced
6.15.21	FB Event
6.21.21	FB Post
7.14.21	Postcards handed out
7.23.21	Landslide Posters posted
7.30.21	FB Event Boost
8.6.21	FB Event Boost
8.7.21	Banners hung
8.13.21	FB Event Boost
8.20.21	Radio Giveaway

## Legacy Park Amphitheater Summer 2021 Survey

Number of Surveys Distributed - Email: 1091 Via Mail: 0 In-Person: 0 # of Surveys Returned: 280

Are you currently a Lee's Summit Resident - Resident: 203 Non-Resident: 77

How did you hear about the program? LS Illustrated: 46 Website/Facebook/Twitter: 76 Email Blast: 11 Flyer: 18

Postcard: 11 Banner: 79 Radio Station: 1 Acquaintance: 40 Previous Participant: 93 Skip: 26

Please rate your overall satisfaction with the facility...	<u>N/A</u>	Very Poor	Poor	Fair	Good	Very Good	Average
Parking Lot	1	1	0	11	88	179	4.59
Box Office	76	0	3	7	65	129	4.57
Gates	4	0	3	9	102	162	4.53
Concessions (quality/timeliness)	35	8	15	60	64	98	3.93
Food/Alcohol Vendors	36	11	9	53	78	93	3.95
Exterior Facility	3	0	0	3	69	205	4.73
Restrooms	45	0	1	15	75	144	4.54

- Line for beer/wine was very long, could use larger stations or more of them.
- Need more alcohol vendors. Lines were way too long with just 2 spots to buy alcohol. Need more choices for beer not just Budweiser products. Not everyone likes bud.
- Definitely need more food/drink options.
- Would like to see more lines available.
- We love the venue and the summer music series. Would like to see it expanded with more events in the future. Thanks for doing this!
- Please either number, alphabetize, or name the rows (orchestra/dance section, etc.) so that groups of people will be clear about finding the locations of their friends.
- Enjoy the outdoor concerts. Look forward too many more next season.
- Very pleased with my experience. Had a great evening with friends.
- Perhaps you could have more food vendors. It does take a while to get through the line.
- Need more locations for beer sales during the concerts - lines are way too long.
- Takes too long to get food and quality not that good. Takes too long to get a drink. If this is not profitable for the facility how about allowing food and drink in by the individuals, as I am not buying food and very few drinks as it stands.
- I attended the Saucy Jack/ Fleetwood Mac cover band concert. I was in a wheelchair due to a recent knee surgery. I thought the facility was well equipped for those with disabilities. It was easy to get around. I didn't drink alcohol at this event, but I will say the lines were atrocious and slow. I think there were only 2 concession stands selling alcohol and they were packed at almost all times during the concert. It was distracting and a nuisance. If I had wanted to use the restroom, I'm not sure how my friend could have gotten me through the line to reach the facilities due to the crowded lines. I think there should be more opportunities for alcohol sales. Thank you.
- Didn't like having to buy tickets online.
- This was our first visit. We really enjoyed it and will be back!
- The lines were really long. Unfortunately, they stayed long throughout the concert. Would have been nice to have additional vendors, especially drinks.
- Excellent facility.
- Just need more and varied vendors.
- Facility is excellent for this type of venue; easy to get to and plenty of parking.
- I loved the Elton tribute band. Had a great time, would have been better if there was another beer line, took long time to get a drink.
- I would like to see a better variety of adult beverages, even if it is quality beer, but it would be nice to have a "full bar".
- Really enjoyed taking my family out for an evening show with you all! Will definitely do it again!
- The alcohol vendor needs more support during the concerts. Members of my group spent way too much time in line just to get a can of beer. Since they're selling premixed cocktails and or canned refreshments they should move much faster. An additional person at each location would've made an impact.
- Restrooms do not seem to be maintained during a concert performance.
- The box office was not open forcing people to use a credit card to buy tickets. You are not permitted to even get a jacket from your auto once inside.
- Wonderful facility.
- Not interested in alcohol and not sure why it has to be served- there's always a distraction, likely booze-induced. Truly appreciate it when there are a couple of food truck choices available.
- Overpriced concessions. The lines for the Woman's restroom were interminable.
- Getting drinks is a slow process. Perhaps setting up a separate area only for drinks would speed up the process.

- The food and alcohol vendors are fine, but need more than one station to get these items. Waited in line for 40 minutes for a glass of wine then another 15 for a soft drink. Should have more areas set up.
- At times the lines were very long to get into the restroom.
- Beer line too long.
- Wish you would have advertised events this past year. Only through word of mouth did I know there would be concerts this past summer.
- Some thought on streamlining the alcohol/drink concessions would be helpful. We stood in line for almost a full hour to get a beer during the Landslide concert. Perhaps more vendor tents would help, or separate the wine and beer so customer servers could prep stock in advance. Something should change. This is a wonderful venue for Lee's Summit. Certainly, this issue could be shored up to more efficient to allow guest to enjoy the concert with family. Also, we understand the concessions support local business, however not allowing any outside food is difficult for larger families. Expecting them to afford concession prices for all of their family on top of having paid for tickets is worth considering modification. Perhaps offer very limited concessions, but allow outside food and non-alcohol beverages.
- Lines were very long on concessions.
- I am retired. My wife and I took my father and his wife and we had an awesome time. We will be repeat customers.
- Long wait for a beer.
- We enjoyed the variety of all the shows. How did the people with umbrellas get by the bag checks and checkpoints?
- Need more beverage vendors with a wider variety.
- Dirty restrooms.
- I love this place. It's a beautiful, affordable venue.
- We will attend again in the future.
- Thank you for running a quality event space!!!
- VERY disappointed we couldn't bring food in. We were told the concessionaires would be upset. We are under the impression you are serving the taxpayers. I guess we are wrong. Concessions are expensive for a family, especially after paying for tix. Please revisit this. We weren't the only family to be turned away and upset.
- The alcohol vendor was excellent, but only having one vendor makes for a terribly long line that is super inconvenient.
- Six of us attended your Johnny Cash tribute and felt it was very good. We're Johnny Cash fans and have attended several of his real family concerts. The performers did a great job relocating them. Thanks for a fun evening.
- Love the concerts!! The ticket prices make it available to all. Thank you!
- Thanks for finally getting more than one alcohol tent, but the lines are still way too long for alcohol.
- Long lines at drink vendors.
- All good. Thanks.
- Concessions line too long.
- The concessions got better but initially they were very slow and disorganized. Had hot dogs and popcorn. All were good.
- Love the facility. Way too congested getting into and out of. Plus, the fact I wish the amphitheater was in a different location as it is too far north from where I live.
- We would love it if you would have more events. The fall is a wonderful time for outdoor events.
- More vendors are needed. I waited 20 minutes in line for a drink.
- Could use a few more vendors of various type, parking needs attendants to direct, and of course more parking, or perhaps shuttles depending on performer.
- Many people coming from multiple directions to the gate. Merging for entry was confusing and frustrating.
- You need to have more concession stands as the lines are too long, especially to get a drink.
- Very pleased with everything offered.
- The event we went to had only one food vendor and it was like a slushee vendor for an adult event? Plus, I think hot dogs and burgers are kind of over.
- There needs to be more food/beverage vendors.
- Nothing to complain about!
- I purchased tickets for all four concerts this year. The lines for vending are ridiculous. It was a serious deterrent for me and my friends having a good time, even if I wanted just one glass of wine you had to wait in line for 45 minutes whether it was at the beginning middle or end of the shows. Given that Jackson County allows alcohol in its parks, I think Lee's Summit should do the same.
- This is a very good place to see live music, we hope there will be more live music there.
- More variety would be appreciated. Less time for alcohol. Like the independent food trucks there.
- I don't mind buying from vendors, but would prefer the option of bringing our own. I liked that about the early days.
- It would be nice if you offered food trucks the ability to show up and have food options.
- I was extremely impressed with this facility.
- I would prefer no concessions and let people bring a picnic basket.
- More concession stands to spread the lines.

Please rate the service of the facility...	<u>N/A</u>	Very Poor	Poor	Fair	Good	Very Good	Average
Staff Friendliness	4	0	1	3	65	201	4.69
Staff Knowledge	36	0	0	7	75	162	4.64
General Safety of the Facility	6	0	0	1	83	190	4.69
Rules, Regulation and Procedures	12	4	3	27	89	145	4.37
Concessions Operations	38	7	12	34	83	106	4.11
Box Office Operations	67	3	1	4	77	128	4.53

- Concessions attendant was very friendly.
- The lines for alcohol were very long and moved very slowly. More drink vendors would help this. Otherwise, it was wonderful!
- The concessions were good it is just that the lines were terribly long so more concession trucks would be nice.
- I ordered my tickets online.
- I couldn't find my tickets on my phone. The wonderful person at the box office looked up my name and printed a ticket for me. I really thought I would have to buy two more tickets. I was so relieved!
- Only two small stands for drinks and long lines, moving extremely slowly. Took over 45 mins to get a water and a beer. Should have more stands and more staff. Could have had much more revenue with concessions.
- Would like to bring our water into the facility.
- Didn't use concessions, but also a long line.
- Excellent services.
- Needs to be no smoking for your outdoor concerts.
- Addition of more vendors would help the concessions area. They're just overwhelmed and overworked.
- Staff was friendly. Concessions were pretty straightforward and more than adequate.
- Wonderful experience.
- You can tell that the box office wasn't intended to serve high volume. I've used it once and it took quite a while to process my single transaction.
- I like that you can order ticket with a discount prior to the event.
- We weren't permitted to bring in our non-alcoholic drinks and we saw others permitted in with theirs. Not only was this inconsistent, but seemed unnecessary. As a young family, concessions would have been cost-preventative for us so we had planned to bring on own food and beverage. These events would seem to be more family-friendly if guests could bring in food or drink. Besides, people just started "smuggling" in the prohibited items.
- Lines were very long on concessions.
- If rain or cold should be able to leave and come back in.
- Really enjoyed all the concerts this summer!
- Policy on outside food not acceptable.
- Everything was very good. Thank You!
- Would like to be able to bring outside food and beverages into the amphitheater.
- I went one evening where showers looked imminent and was unable to bring in an umbrella.
- The box office had difficulty posting these concerts. Advertisements were already in Lees Summit magazines but the website was not up and running. This was very frustrating. Furthermore, you should always send reminder tickets to people in the week prior to the event rather than having to dig out tickets that were purchased months in advance.
- Very clean and well maintained.
- I'd prefer to be able to bring in an iced tea and snacks.

Please rate the ticket purchase process	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Value of your ticket	0	0	4	15	96	165	4.51
Finding event ticket online	1	1	3	24	100	151	4.42
Purchasing ticket to event	3	4	3	19	93	158	4.44

- Kind of pricey.
- Being a senior citizen, I do struggle some with purchasing tickets on line.
- I didn't like to purchase the tickets online I like to purchase them in person like years before.
- Great value and easy to purchase.
- Online purchase was very simple and straightforward.
- Makes no sense the box office is not open. Covid was used as the excuse. This makes no sense if you can have the event.
- Efficient.
- Liked it better when it was free. Did not attend as many shows because of having to pay.
- I was unable to attend the Rocket Dan concert earlier in the summer. I had already procured my tickets and was unable to obtain a refund. That policy needs to be changed to all allow for refunds.
- Since no chairs or anything marked off to show reserved tickets all tickets should be same price.
- It was easy and efficient. Thank You!
- I tried three times to buy tickets for the last event for Sept. 18 at Legacy Park Amphitheater. I got a message saying tickets reserved, however I never received my email receipt and my card was not charged.
- Wish there weren't fees.
- Took some searching to find where to buy the tickets - eventually located through Facebook.
- Don't care for other groups performing before the group I paid for.
- I feel like tickets for these tribute bands should be a little cheaper- especially since the service fees add a few dollars to it.
- Value this year was fantastic. All shows were great and quality!
- I had a little trouble finding the website because I originally saw it on Facebook.
- The way to purchase tickets is not ideal, but can be figured out.

Overall Summary...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Overall rating of Legacy Park Amphitheater	4	0	1	5	75	195	4.68
What is your overall rating of Lee's Summit Parks & Recreation?	13	0	0	3	73	191	4.70

- Had a great time at the Amphitheater, really nice place to bring our baby for his first live concert! Impressed with other Lee's Summit Parks as well, lots of great stuff and lots of parks.
- Would like to see more events at this awesome space.
- See above comment. Would like to see the summer concert series expanded with more shows. Thanks!!!
- Wonderful facility. Thank you. Please have more than four events a year. You could have at minimum 12 a year, if not more. Clearly most would be in the Spring, Summer & Fall.
- LS Parks and Rec is amazing! One of the best reasons to live in Lee's Summit. We are so lucky to have such a well-run Parks and Rec department.
- I love going to the Amphitheatre. I have been there a number of times. I don't think the sound was 100% right for the Johnny Cash guy, that one was not as good.
- I had never been to the amphitheater before and thought it was an easy, close to home relaxing event.
- This facility and those who work, volunteer, and perform there are enriching the mission and vision of Lee's Summit Parks and Recreation.
- Went to three performances this summer and enjoyed them all.
- Great job.
- We have wonderful parks and other recreational facilities. We enjoy going to the parks and using Gamber Center.
- We enjoyed the summer shows. The quality of the sound is excellent.
- We love attending the concerts at Legacy. Good choice of artists and genre of music.
- Fix the food/drink issue and you've got a gold star gem!
- I think current mask mandate have everybody confused. I know Lee Summit and Jackson County are doing the best they can.

- There is always room for improvement.
- Consider adding more concerts next summer season.
- Great facility and truly enjoyed the outdoor theatre.
- We use the community centers too. I think these and amphitheater are a huge asset to our community. We started buying extra tickets to hand out to family/friends. Everyone appreciated shows.
- Lee's Summit Parks and Rec does a great job for the community.
- I think there are enough better options for food that perhaps a bit more creativity?
- Need sidewalks on roads in Legacy Park. Too much risk for pedestrians.
- Attended Elton Dan, Woodstock, and Landslide. All were very good! Love that we have this community gathering spot.
- I lived in Lee's Summit for 14 years and just moved so I still feel a part of the city, lol.
- Mask mandate keeps me from renewing my membership.
- Need more events!

**What future performances/artists would you like to see here?**

- Good job of finding a variety of shows.
- Any kind of rock and roll, funk, 80s.
- Some of the same. Local talent too.
- More tribute bands.
- Peter Noonan - Herman Hermits the Two Sisters that performed songs by Heart up at Linden Square a couple of years ago. They were local. The Cowsills. 50 years ago, they performed in the RLDS Auditorium in Independence.
- Van Halen, ZZ top cover bands. Bands that play 80s music.
- Classic Rock is the best! Landslide was awesome. Tribute bands are good.
- Bring back Landslide!! Also, any other cover bands are so fun!
- Keb Mo.
- ABBA, Eagles, Linda Ronstadt tributes.
- The Rippers (60's-70's music) Funk Syndicate.
- More tribute band shows. Bring back Elton Dan and Landslide!
- Stevie Wonder, Seal, Blake Shelton, Lionel Ritchie. Sorry I don't know many local bands to suggest but I'm sure the tribute bands are good.
- Love to see Landslide, Elton Dan, and The M 80's.
- Classic Rock!
- Any music from 1980's and 1990's.
- Love contemporary music.
- Classic rock.
- Country, Christian, Rock and Pop music.
- We loved the concerts we attended so keep up the great selections!
- The Peace, Love and Music was a fun event. I like rock, blues, classical music.
- Repeat Woodstock, Jazz.
- I miss the free concerts that you used to offer. Jamaican, Blues / Jazz.
- Really enjoy the cover bands. Would love to see "Liverpool".
- Anthony Gomes and Tommy Castro.
- Any would be cool, can't wait to visit again.
- More original artist.
- I would like to see the High Kings (Irish Music). John Michael Montgomery did a good show there. So, did Sara Evans - I would like to see them again.
- Really like the live music. Would like Dark Star Orchestra or Dr Vigago.
- Beatles cover, R&B, or any variety.
- Cover bands like this one.
- Keb Mo.
- Blues artist.
- Any.
- Country music.
- A small orchestra would be great! At least one classical performance.

- Local bands.
- More frequent concerts - country, pop 70's 80's and 90's.
- Def Leppard or big names!!!
- Rock & roll cover bands.
- Miss the Blues Fest and the other regular performances this year- hope they return. I attended one of the paid performances this year and had planned a second that I couldn't make.
- Country artists.
- Beatles impersonator group Liverpool would be lovely.
- Samantha Fish, Four Fried Chickens and a Coke, and other blues acts.
- Musical performance similar to what Starlight provides. Tribute bands have all been fantastic! Maybe more movie nights.
- Loved Woodstock!
- Too many to list if I think about it.
- Like the variety instead of the 3 types of concerts Lee's Summit has had in the past.
- Local cover bands like the band that opened for Landslide. Maybe promote genre and have a few free events during the summer so families could just come out and enjoy outdoor (family friendly) music. (80's cover band, Beach music etc.).
- I would hope for a range of styles and artist to appeal to different demographics. From the little kids to the great grandparents.
- Live theater, soft rock, jazz.
- Landslide plus Woodstock.
- More country music (local and genre stars).
- Eric Bibb, Keb Mo, Paul Thorn, Trampled Under Foot, Samantha Fish, Duke Tomatoe, Pink Floyd Tribute Band.
- Don't know.
- Rock and roll forever!!!
- More local bands.
- Love the cover bands!
- We plan to watch for the ads of who will be performing.
- I like the live music and theater.
- Journey, Heart, 80's!!!
- Al Holiday and East Side Rhythm Band.
- Love the wide variety of tribute bands, but some regular local bands would be good too...and give them some exposure.
- Elton Dan again.
- Cover bands but no country artists.
- Tommy Castro, Anthony Gomes, more blues artists.
- Any and all,
- Would like to see Landslide again next year! I missed the show because of a car wreck! I have seen all the other shows this year & would go & see them again. They were that good!
- Elvis.
- Love the cover bands.
- Concerts similar to Landslide.
- Rock-jazz.
- I would like to see another show like the Woodstock tribute with several different musicians. I also would love for you to bring the Prince tribute and Rattle and Hum back!
- Would like to see Woodstock again.
- Enjoyed musicals a couple of years ago, but absolutely loved these tribute bands.
- More collaboration with other artists similar to the Woodstock one.
- Rolling Stones, Celine Dion.
- Samantha Fish.
- Tributes to Phil Collins, Eric Clapton, Queen.
- Any classic rock type bands.
- Beatles tribute, Sinatra tribute am open to all.
- Cover bands, Pink Floyd, Momas & Papas LS Symphony.

- More jazz artists and soul artists.
- I live right by it.
- Music for 50 to 70-year-old is fine.
- A local big band would be outstanding.
- Anything from the 1960's and 1970's. Also, an Elvis event would be fun.
- Country music.
- Paul McCartney? Lol.... seriously, lots of 60's and 70's classic rock or blue grass bands.... really anything, we love the scene.
- Comedy. More great music. Bob Jovi.
- Blues and country old rock and roll. That Woodstock band was great.
- Beatles Tribute group.
- Any group from the 60's till today. We loved the concerts!!!!!! Went to all except western.
- Double Vision (Lead singer: Carl Worden), they are a Foreigner cover band.
- Samantha Fish, Tedeschi Trucks, TUF or Nick or Danielle from TUF. More Tribute Bands. Good olé Boys. More concerts. Maybe once a week.
- Cover bands are good. Nice way to spend a summer night.
- Any maybe something that more people can dance to. I went to two of them and it was enjoyable. Hope it continues.
- Poison overdose, KISS cover band, any cover bands.
- You had good ones, keep up the good work.
- Nace Brothers, Mavericks, Allied Saints, Abba Tribute Band, Paul Thirn.
- Loved the throwback tributes. More of these.
- Jazz artists, musical numbers from classic musicals, soft rock.
- The first event I ever attended was Shooter Jennings.... I loved the facility immediately. I would love to attend more concerts and recently attended the Fleetwood Mac and Johnny Cash. Please more concerts like this to Legacy!
- Tribute bands, i.e. AC/DC, Tom Petty etc.
- Variety of genres.
- National acts.
- More country and 80's.
- Maybe like music from Tom Petty, Beatles. Really enjoyed going. This year was our first year going and we will definitely do it again.
- More music concerts-rock and pop, 70's, 80's and 90's.

#### What would you like to see us add to the facility?

- Concession ease.
- Can't think of anything.
- More alcohol vendors.
- Seats.
- Nothing (besides more drink vendors). It's perfect. It's a great outdoor venue!!
- Is it possible to allow for dancing and groupies to congregate on either or both sides of the stage rather than right in front of the stage? Guests who are up front and close to the stage as you look out from the stage 180 degrees are denied view of some or all performers for short or extended periods of time.
- More food/drink.
- More concession booths to allow for shorter lines and wait times.
- Hay rides for spring & fall, Christmas decorations up to drive through, art festivals with lots of activities to help make us a more active community who gets to know each other. Wish we had a downtown square with courtyard with green space, a gazebo, huge old trees, benches, and in general a place where everyone always hangs out.
- More drink vendors.
- Movie nights.
- Better vendors, not friendly, seem frazzled, system is not efficient.
- More concessions and more staff.
- Something for kids.
- More concerts or things to do out there. It's always a beautiful night under the stars.
- It's beautiful, wouldn't change anything.
- I love the simplicity.



- Coolers should be allowed. Also exit with re-entry should be allowed by utilizing a hand stamp system.
- Better concessions and alcohol vendors.
- Nothing - you all have done a great job.
- More reasonably priced drinks.
- More food truck options.
- Benches to sit on Variety of snacks. (Chick-fil-A is awesome!).
- Colorful banners, streamers and flags which showcase what Lee's Summit Parks and Recreation offers.
- Facility is fantastic.
- Season tickets.
- As previously mentioned, additional vendors when the venue attracts more people. Thanks.
- Seating.
- To reiterate the above comments, I would like to see a better variety, or higher quality, adult beverage option. I don't think that shaved ice or Chick-fil-A are the best options at an adult concert.
- More sunrise yoga classes.
- Maybe more vending with some more food options.
- Human parking support in a lot. Someone to help people know where to go from the parking perspective.
- More food vendors and more beverage facilities.
- Better food options.
- Nothing.
- Keep up the variety. Nice facility- great way to spend a summer evening.
- More restrooms.
- Big screen so attendees could "see" the performers if sitting at a distance from the stage.
- More areas for drinks.
- Move the alcohol concessions away from the spectators. The lines were so long, they people in line were blocking the view of the performance and the people in line were talking and loud, and made it difficult to enjoy the performance.
- Open mic.
- More live music for lower prices.
- Nothing, it's great the way it is.
- Nothing.
- Ability to picnic with outside food and drink, more concerts.
- Security at the event was excellent.
- More vendors, more concerts.
- More restrooms. Better concessions variety.
- Nothing.
- Don't know.
- Thanks for always keeping it bug free!
- Overall....pretty darn good the way it is.
- More alcohol vendors= shorter lines.
- More shows will be great to attend next summer.
- More vendors.
- More food trucks.
- Season tickets.
- More food vendors. I loved going downtown because of all the food vendors!
- More food and beverage choices. Something to block car lights from shining in beside the stage directly towards the crowd.
- It would be nice to have some type of lighting along the fence or something since it is so dark on that side.
- More service people at concessions. Too long of a line.
- More food choices.
- More vendors.
- More parking.
- Get rid of Chic-Fil-a concession. Their food is greasy and gross with very limited options. How about a taco truck?
- Happy with current offerings.
- More food trucks.
- More big-name rock 'n' roll groups.

- I am good with what you have.
- If available, people to direct parking in the parking lot.
- More food/beverage trucks.
- Nothing really.... but kudos to whoever scheduled the concerts during the full moons. Well played.
- Fast service for food and beverages.
- All good- enjoyed both concerts that we attended this summer.
- A better variety of food trucks. Maybe lower the cost for them to be there. The amphitheater concessions for concerts are those of a high school sporting event. Hot dogs, nachos, hamburgers, chips & candy. I'm not sure what I expect but maybe more adult food choices. I understand the facilities are only set up for so much.
- Food trucks.
- More concerts. Longer season. Start in April, go until October as long as weather holds. Even maybe two per month in summer months. One per month is not enough.
- Easier access to concessions for handicap people. It is hard to do your venue the way it is currently set up if you are handicap and have limited abilities.
- Ice cream.

**End of Activity Report**  
**Summer Softball 2021**  
June – September, 2021  
Completed By: Ryan Gibson

**Executive Summary**

**Brief Description:**

The Summer Adult (18 years and older) Softball program provides the opportunity for participation in a competitive recreational softball league for Lee's Summit residents and the surrounding area. Divisions were held in both Coed and Men's. Leagues were held at Hartman Park from June through September.

**Participant numbers:**

<u>Year</u>	<u>Teams</u>	<u>Participants</u>
2021	31	329
2020 <sup>1</sup>	16	190
2019 <sup>2</sup>	53	530

<b><u>Total Revenue:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
2021	\$20,800.00	\$22,400.00
2020	\$20,800.00	\$6,400.00
2019	\$45,600.00	\$24,703.00 <sup>2</sup>

<b><u>Total Expense:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
2021	\$13,043.06 <sup>3</sup>	\$14,267.62 <sup>3</sup>
2020	\$10,416.34	\$4,418.89
2019	\$23,757.60	\$17,931.40

<b><u>Net:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
2021	\$7,756.94	\$8,132.38
2020	\$10,383.66	\$1,981.11
2019	\$21,842.40	\$6,771.60

<sup>1</sup> Significantly lower numbers throughout the report in the 2020 season due to COVID-19.

<sup>2</sup> Senior Softball leagues accounted for 21 teams, 252 participants and revenues of \$2,000.00.

<sup>3</sup> Budgeted and Actual Expense includes both direct and indirect expenses. Indirect budgeted expenses for this activity: \$1,826.06

### **Recommendations:**

**Comment:** Should we continue this program?

**Recommendation:** Staff recommends LSPR continue to offer this program as it is a good revenue producer for the department and a great offering for the patrons.

**Comment:** There were 22 less teams from 2019 to 2021, yet the actual revenues only differed by \$2,303.00.

**Explanation:** In 2019 the Senior Softball leagues were included in LSPR league team counts, so the number of teams was higher. However, in 2019 their rate for field usage was calculated at a lower rate than what LSPR charged for internal league play, therefore the revenues were not as high. Beginning in 2020, the Senior Softball league were no longer included in LSPR league team counts, and their price point was adjusted to be field rentals.

**Comment:** There were less teams and participants in 2021 than 2019, but a higher net gain in 2021.

**Explanation:** Due to a shortage of umpires in the area, games were self-umpired throughout the Summer session, which provided a savings in professional fee payouts to the umpire assigner and a savings in expenses, so the net gain was higher.

### **Extensive Staff Report**

#### **Purpose of Report:**

End of Activity reports are used to evaluate each recreational activity at its conclusion. Four areas are reviewed: program content and execution, participant satisfaction, participation numbers and financial performance. These areas are compared to the planned budget and previous seasons. Recommendations for improvements are developed from this review.

#### **Program description:**

The Summer Adult (18 years and older) Softball program provides an opportunity for participation in a competitive recreational softball league for Lee's Summit residents and the surrounding area. Divisions were held in Coed and Men's. Leagues were held at Hartman Park from June through September.

#### **Benefits of the Program:**

The benefits of the Adult Summer Softball program are physical activity and socialization among the participants. The leagues promoted team work, fun, skill development and sportsmanship.

**Service hours:** [329 participants x 1 (60 min.) x 10 weeks]

2021: 3,290 hours

2020: 1,900 hours

2019: 5,300 hours

#### **Volunteer Hours:**

There were no volunteer hours for this league.

**Refunds:**

Total Refunds: There we no refunds for this league.

**Fee Charged:**

2021	\$400 Single Headers/\$800 Double Headers
2020	\$400 – Only 5-week, Double Headers offered due to COVID-19
2019	\$400 Single Headers/\$800 Double Headers

**Program Timeline:**

May:	Marketing of summer leagues through Department Marketing Plan Begin taking registration
June:	Continue Marketing Registrations for summer Scheduling of league
July:	League begins
August:	Observation
September:	Observation League play ends Order T-shirts Hand out program evaluations

**Marketing:**

Posters were visible at Lovell, Harris Park, Gamber and Longview Community Centers, Hartman Park and the administrative offices. Email blast were sent to team captains from previous seasons. Leagues were advertised on the department website, the Lee's Summit Illustrated and social media.

**Evaluation/assessment:**

The league is evaluated at the conclusion by the participants of the league. A total of 329 evaluations were distributed to unique participants with 70 evaluations returned (21%).

# LS Parks & Recreation "Adult Softball League, Summer 2021" Survey

# of Surveys Distributed: Email: 329 In Person: \_\_\_\_\_ # of Surveys Returned: **70** **21% of Returns**

Participant: 329 Parent/Guardian \_\_\_\_\_ Coach/Asst.Coach/Volunteer \_\_\_\_\_

LS Illustrated 0 Website/Facebook 14 Email Blast 8 Flyer 0 Postcard 0 Newspaper 0

LS Cable Channel 0 Acquaintance 2 Previous Participant 46 Other 0

Comments (Other):

Regarding the registration process...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
If you registered by phone or in person, how helpful was the person who assisted you?	60	0	0	1	2	7	4.60
If you registered on-line, please rate the ease of registration	31	0	0	3	4	26	4.69
Please rate the amount of time taken to register	40	0	0	2	6	12	4.46
Please rate the overall registration procedure	31	0	0	3	4	26	4.69
Comments:							
<ul style="list-style-type: none"> <li>• Very easy.</li> <li>• I always wind up calling in.</li> <li>• Never try online.</li> <li>• Call in payment.</li> </ul>							

Regarding the value...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Was the length of the activity appropriate for the fee?	0	0	2	8	20	40	4.62
Was the content of the activity appropriate for the fee?	10	0	1	4	15	33	4.53
If awards were given, were they appropriate for the fee?	42	0	0	1	6	18	4.75
Comments:							
<ul style="list-style-type: none"> <li>• Discounts should be given to returning teams.</li> <li>• Shirts are fine.</li> <li>• My shirt did not fit from last year.</li> <li>• Shirts take too long to get delivered.</li> <li>• The shirts are great.</li> <li>• Perfect amount of time for double-header leagues and like the tournament at the end.</li> <li>• We like the shirts.</li> </ul>							

Regarding the program sessions...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Please rate the competence of activity staff	0	0	2	5	23	40	4.36
Please rate the friendliness of activity staff	0	0	0	1	39	30	4.83
Please rate the ability to recognize activity staff	0	0	0	2	38	30	4.79
Please rate the amount of staff available during the activity	0	0	4	6	30	30	4.40
Please rate the umpires	0	3	7	10	30	20	4.22
Were the rules, regulations and policies appropriate for the activity?	0	2	3	15	20	30	4.46
Please rate the condition and suitability of the facility/fields used.	0	0	0	5	35	30	4.81
Please rate the condition and suitability of the equipment used.	0	0	0	3	41	26	4.50
Please rate the perceived safety of program.	0	0	1	9	20	40	4.86
Comments:							
<ul style="list-style-type: none"> <li>• Some umpires are better than others. Overall, they do a good job.</li> <li>• Fields are in great shape.</li> <li>• Great park.</li> <li>• There is no parking sometimes because of that new trail.</li> <li>• Great playground for our kids to play at while we have games.</li> <li>• The umpires are clueless. Stop letting the guy named Gary umpire he is so bad I can't fathom how he's allowed to umpire.</li> <li>• I think these might be some of the best infields in the area, well maintained.</li> <li>• Outfield has some bumps, otherwise in good shape all around. Let us drink beer though.</li> </ul>							

Overall Summary...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Were the participant's overall needs met?	0	0	2	8	25	35	4.53
What is the likelihood of your recommendation of this activity to others?	0	0	1	9	25	35	4.55
Please rate the participant's overall enjoyment level	0	0	3	7	32	28	4.49
What is your overall rating of the activity?	0	0	2	8	30	30	4.60
What is your overall rating of Lee's Summit Parks & Recreation?	0	0	0	5	35	30	4.82

Comments:

- Would like better umpires.
- Take out the Astro turf batters' boxes and just go to dirt.
- Great league!
- We play every year, thanks.
- Please paint the foul lines wider, otherwise great time.
- Again, let us drink it's not going to hurt anyone.
- Good competition and everyone is friendly.
- Fields drain well, can't believe how much it rains a day or two before we are supposed to play, and the games don't get canceled.
- Thanks Jared for your work, sad to see him leaving.

**End of Activity Report**  
**Fall Softball 2021**  
September – November  
Completed By: Paul Arndorfer

**Executive Summary**

**Brief Program Description:**

The Fall Adult (18 years and older) Softball program is a league that provides an opportunity for participation in a competitive, recreational environment. Divisions were held in Coed and Men's leagues. The league was held at Hartman Park.

**Participant numbers:**

<u>Year</u>	<u>Teams</u>	<u>Participants</u>
2021	14	140
2020	10	110
2019 <sup>1</sup>	31	340

<b><u>Total Revenue:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
2021	\$16,000.00	\$5,600.00
2020	\$19,200.00	\$4,000.00
2019	\$18,400.00	\$8,977.00

<b><u>Total Expense:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
2021	\$8,425.34 <sup>2</sup>	\$3,991.24 <sup>2</sup>
2020	\$11,467.59	\$3,171.65
2019	\$11,080.40	\$7,118.35

<b><u>Net:</u></b>	<b><u>Budget</u></b>	<b><u>Actual</u></b>
2021	\$7,574.66	\$1,608.76
2020	\$7,732.41	\$828.35
2019	\$7,319.60	\$1,858.65

<sup>1</sup> Senior Softball leagues accounted for 21 teams, 231 participants in 2019.

<sup>2</sup> Budget and Actual expenses includes both direct and indirect expense. Indirect expenses for this activity: \$1,166.34



**Recommendations:**

**Comment:** Should we continue to offer this program?

**Recommendation:** Yes, staff feels this program is a great offering for our patrons to stay active and enjoy the sport of softball.

**Extensive Staff Report****Purpose of Report:**

End of Activity reports are used to evaluate each recreational activity at its conclusion. Four areas are reviewed: program content and execution, participant satisfaction, participation numbers and financial performance. These areas are compared to the planned budget and previous seasons. Recommendations for improvements are developed from this review.

**Program description:**

The Fall Adult (18 years and older) Softball program is a league that provides an opportunity for participation in a competitive recreational softball league for Lee's Summit residents and surrounding area. Divisions were held in both Coed and Men. The league was held at Hartman Park for eight weeks.

**Benefits of the Program:**

The benefits of the Adult Fall Softball program were that it was a great physical activity and socialization outlet for the participants. It promoted team work, fun, skill development and sportsmanship.

**Service hours:**

The approximate number of service hours provided by this activity is 1,120 (140 players x 8 weeks = 1,120). These hours were accumulated by weekly games.

<b><u>Year</u></b>	<b><u>Service Hours</u></b>
2021:	1,120
2020:	880
2019:	2,720

**Volunteer hours:**

There were no volunteer hours for this activity.

**Refunds:**

Total Refunds: 0

Refunds Due to Dissatisfaction: 0

**Fee Charged:**

Men and Coed teams were charged \$400.00 per team for double header leagues (10 games). Both were charged \$25 more after the early bird registration deadline.

<b><u>Year:</u></b>	<b><u>Men</u></b>	<b><u>Coed</u></b>
2021	\$400.00/\$425.00	\$400.00/\$425.00
2020	\$400.00/\$425.00	\$400.00/\$425.00
2019	\$400.00/\$425.00	\$400.00/\$425.00

**Program Timeline:**

August:	Market the Fall League through the Department Marketing Plan to include posters, Web and email blasts. Registrations for fall
September	Scheduling of league League begins play Observation
October:	Observation
November:	Observation Evaluation of the league by personnel and Supervisor
December	Order awards EOA Report

**Marketing:**

The Fall Softball league is marketed through the department marketing plan which includes emails sent to previous participants, email blasts, ads on LSPR website, LSPR Illustrated, and Facebook, posters at all LSPR facilities and Hartman Park.

**Evaluation/assessment:**

At the conclusion of the league, it is evaluated by the players. Surveys were given to players on site. A total of 140 evaluations were distributed with 31 evaluations returned (22%).

# LS Parks & Recreation "Adult Softball League, Fall 2021" Survey

# of Surveys Distributed: Email: 0 In Person: 140 # of Surveys Returned: 31 22% of Returns

Participant: 31 Parent/Guardian \_\_\_\_\_ Coach/Asst.Coach/Volunteer 0

LS Illustrated 0 Website/Facebook/Twitter 4 Email Blast 4 Flyer 0 Postcard 0 Newspaper 0

LS Cable Channel 0 Acquaintance 2 Previous Participant 25 Other 0

Comments (Other):

Regarding the registration process...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
If you registered by phone or in person, how helpful was the person who assisted you?	21	0	0	0	4	6	4.60
If you registered on-line, please rate the ease of registration	22	0	1	1	2	5	4.22
Please rate the amount of time taken to register	0	0	0	7	14	10	4.10
Please rate the overall registration procedure	0	0	0	2	15	14	4.39

Comments:

- The online registration is difficult to navigate.

Regarding the value...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Was the length of the activity appropriate for the fee?	0	0	0	2	10	19	4.55
Was the content of the activity appropriate for the fee?	0	0	0	1	13	17	4.52
If awards were given, were they appropriate for the fee?	25	0	0	0	4	2	4.33

Comments:

- The league has always been good since we have been playing.
- Really enjoy the league
- T shirts are a good prize for winning the league.

Regarding the program sessions...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Please rate the competence of activity staff	0	0	0	0	19	12	4.39
Please rate the friendliness of activity staff	0	0	0	0	24	7	4.23
Please rate the ability to recognize activity staff	0	0	0	1	22	8	4.22
Please rate the amount of staff available during the activity	0	0	0	1	18	12	4.35
Please rate the officials	0	0	2	4	14	11	4.10
Were the rules, regulations and policies appropriate for the activity?	0	0	0	2	19	10	4.26
Please rate the condition and suitability of the facility/fields used.	0	0	0	2	18	11	4.29
Please rate the condition and suitability of the equipment used.	18	0	0	0	7	6	4.46
Please rate the perceived safety of program.	0	0	0	0	14	17	4.55

Comments:

- Some of the umpires were not good.
- Staff does a good job.
- Fields were in great shape.

Overall Summary...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Were the participant's overall needs met?	0	0	0	1	19	11	4.32
What is the likelihood of your recommendation of this activity to others?	0	0	0	1	20	10	4.29
Please rate the participant's overall enjoyment level	0	0	0	1	18	12	4.35
What is your overall rating of the activity?	0	0	0	1	21	9	4.26
What is your overall rating of Lee's Summit Parks & Recreation?	0	0	0	0	12	19	4.61

Comments:

- Playing on Halloween wasn't great.
- Thanks for all you do!

# End of Activity Report

## Summit Waves

### May 29 – August 24, 2021

Grace Carson

#### Executive Summary:

#### Brief Description:

Summit Waves was open this season from May 29 to August 24, 2021. It is located at 120 SW Blue Parkway. The water park promotes a safe, fun, and family-friendly environment. The water park serves a variety of aquatic needs, including seasonal memberships, private and public pool parties, swim lessons, special events, and public swim.

#### Participant Numbers:

For the 2021 season, 2,166 season passes were sold, and 437 passes were provided to Camp Summit participants as part of their enrollment fee. This compares to 1,895 budgeted for the summer 2021 passes.

	Season Pass Visits	Single Visit	Family Fun Night	Dive-In Movie <sup>1</sup>	Twilight	Rentals	Toddler	Camp Summit	Comp Pass <sup>2</sup>	Season Total
<b>2021</b>	<b>98,168<sup>3</sup></b>									
Resident	16,520	34,565	436	89	773	2,252 <sup>4</sup>	10 <sup>5</sup>	14,757	0	69,575
Non - Resident	2,294	25,988	191	32	88	200	N/A			28,593
<b>2020</b>	<b>26,306</b>									
Resident	18,176	5,399	N/A <sup>6</sup>	N/A	N/A <sup>7</sup>	900 <sup>8</sup>	N/A <sup>9</sup>	1,831 <sup>10</sup>	N/A	26,306
Non - Resident	N/A <sup>11</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>2019</b>	<b>77,473<sup>12</sup></b>									
Resident	9,115	33,103	523	N/A	4,084	6,105	1,753	14,390 <sup>13</sup>	66	69,139
Non - Resident		7,852	58	N/A	424				N/A	8,334

<sup>1</sup> Dive-In Movie was added to special events list for the 2020 season, due to COVID-19 the dive-in movie was held in 2021

<sup>2</sup> Comp passes were handed out for the closure of Summit Waves due to inclement weather. Pass was not active in RecTrac therefore staff did not keep record of how many comp passes were used.

<sup>3</sup> The facility was closed for all or a portion of 9 days due to lack of patrons and inclement weather for a loss of approx. 37 open swim hours.

<sup>4</sup> Rental total accounts for LSR7 swim teams rented the lap pool from 9/1-9/24

<sup>5</sup> Toddler visit number is not accurately represented. Due to the increase in traffic, toddler pass was not scanned often.

<sup>6</sup> Due to COVID-19, all Family Fun Nights were cancelled.

<sup>7</sup> Due to COVID-19, Twilight hours were eliminated.

<sup>8</sup> Due to COVID-19, no afterhours rentals were available. The rental numbers reflect only swim team use M-F mornings.

<sup>9</sup> Toddler passes are included in season pass total.

<sup>10</sup> Camp Summit lost swimming time at Summit Wave due to COVID-19 and the delayed opening date. Camp Summit swam for a total of 35 days Mon-Thurs.

<sup>11</sup> Single Visits were only offered for Lee's Summit Residents. Single Visit sales became available to resident on July 22.

<sup>12</sup> The facility was closed for all or a portion of 10 days in 2019 due to a lack of patrons and inclement weather for a loss of approx. 21.25 open swim hours. In addition, the facility had modified hours May 28 – 31, due to R7 still being in session; the facility was open from 3:30 to 7:00 PM. Summit Waves closed completely on August 13 and was not open on weekends through Labor Day, as in the past. Instead, Season Pass holders were able to use their pass at Lovell Community Center or Longview Community Center until September 2<sup>nd</sup>.

<sup>13</sup> Camp Summit lost one full week of camp due to school being in session until May 31<sup>st</sup>.

<b><u>Total Revenue:</u></b>	<b>Budget</b>	<b>Actual</b>
<b><u>Calendar Year:</u></b>		
2021:	\$952,000.00	\$1,105,237.23 <sup>14</sup>
2020:	\$761,471.00	\$240,716
2019:	\$562,457.37	\$630,294.26

<b><u>Total Expenses:</u></b>	<b>Budget</b>	<b>Actual</b>
<b><u>Calendar Year:</u></b>		
2021:	\$801,487.00	\$714,584.58
2020:	\$674,342.00	\$389,939 <sup>15</sup>
2019:	\$602,121.10	\$470,880.32 <sup>16</sup>

<b><u>Net:</u></b>	<b>Budget</b>	<b>Actual</b>
<b><u>Calendar Year:</u></b>		
2021:	\$150,513.00	\$390,652.70
2020:	\$87,129.00	(\$149,223)
2019:	(\$39,663.73) <sup>17</sup>	\$159,413.94

<sup>14</sup> Additional revenue due to higher traffic/attendance seen in past years most likely from the addition of the wave pool and multiple pool closures in the surrounding areas.

<sup>15</sup> Actual expenses lower than projected primarily due to shortened season (June 27-August 24), limited single visits, and reduced capacity limit.

<sup>16</sup> Actual expenses are lower than projected by \$21,370 due to the loss of the first week of the season (R7 in session) and last three weekends of the season, elimination of Teen Nights, and no capital expenses.

<sup>17</sup> Negative budget due to a budgeting error related to how revenue is distributed between operational months.

### **Food & Beverage**

To supplement Camp Summit food and beverage sales, gift cards were advertised during all parent nights as an easier way to ensure their child was not losing the money they were given and the child would always have a lunch. Camp Summit accounted for \$12,184.50 (7.4%) of the Food and Beverage sales in 2021 compared to \$0.00 in 2020 and \$9,071.50 (9.1%) in 2019. Due to COVID-19 concessions was not offered to Camp Summit in 2020.

<b><u>Total Revenue:</u></b>	<b>Budget</b>	<b>Actual</b>
<b><u>Calendar Year:</u></b>		
2021:	\$124,400.50	\$164,562.41
2020:	\$117,954.00	\$21,433.25 <sup>18</sup>
2019:	\$97,641.50	\$98,910.50

<b><u>Total Expenses:</u></b>	<b>Budget</b>	<b>Actual</b>
<b><u>Calendar Year:</u></b>		
2021:	\$53,251.78	\$103,326.96
2020:	\$39,108.00	\$20,523.47 <sup>19</sup>
2019:	\$74,476.37	\$58,163.06 <sup>20</sup>

<b><u>Net:</u></b>	<b>Budget</b>	<b>Actual</b>
<b><u>Calendar Year:</u></b>		
2021:	\$71,148.72	\$61,235.04
2020:	\$78,846.00	\$909.78
2019:	\$23,165.13	\$40,747.44

<sup>18</sup> Due to COVID-19, concessions menu was reduced to prepackaged food only eliminating hot food menu items. In addition to the menu change, actual revenue was lower because of the delayed opening date of Summit Waves and reduced activity.

<sup>19</sup> Expense reduction primarily due to a shortened season. Some savings due to reduced menu and lower attendance resulting in less product ordered.

<sup>20</sup> Management staff placed a greater emphasis on inventory tracking which resulted in less excess supply at the end of the season. In addition, expenses were lower due to Summit Waves losing part of the first week (R7 in session) and the last three weekends of the season.

**Fees Charged:****Combo Meals**

Big Kahuna	\$5.50
Surfer	\$5.75
Hang 10	\$7.25
Hang 10 w/ Cheese	\$7.50
Wipeout	\$6.25
<i>Upgrade to a 32 oz fountain drink</i>	<i>\$0.25</i>
<i>Upgrade to a 20 oz bottle</i>	<i>\$0.50</i>

**Tummy Fillers**

Hot Dog	\$3.75
Burger	\$4.50
Cheeseburger	\$4.75
Nachos	\$3.50
Corndog	\$2.50
Chicken Strips	\$3.50
Personal Pizza	\$4.00

**Snack Shop**

Bag of Chips	\$2.00
Candy	\$2.00
Chips and Salsa	\$2.50
Fruit	\$1.50
Fries	\$2.50
Giant Pretzel	\$2.50
Cheese Dip	\$1.25
Popcorn	\$2.00
Unrustable	\$2.00

**Cold Treats**

Ice Cream Sandwich	\$3.00
Bomb Pop	\$3.00
Ice Cream Cup	\$1.75
Snickers King Size Ice Cream bar	\$2.25
Lemon Italian Ice	\$1.75

**Beverages**

20 oz Fountain Drink	\$3.00
32 oz Fountain Drink	\$3.50
20 oz Bottle Water	\$2.50
20 oz Bottle	\$3.50
Cup of Ice	\$0.25

**Beach Gear**

Locks	\$7.50
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Swim Diaper	\$1.00
Sunscreen	\$8.00
Goggles	\$12.00



## **Recommendations**

**Comment:** Concessions (Quality, Timeliness, and Selection) rated 2.99 compared to 3.92 in 2020 and 3.95 in 2019 with 12 comments specifically related to timeliness and quality.

**Recommendation:** This comment is reoccurring every year. Staff saw a significant increase in patron numbers this season due to restrictions on surrounding aquatic facilities. Staff made adjustments to increase timeliness in getting food out to the patrons as well as various repairs in the concession stand to increase the quality of the food. Staff is currently researching the cost of adding a roaming concession cart that would provide a second location for bottled drinks and pre-packaged snacks, estimated cost for a cart range from \$500-\$1,500. Staff is also working towards securing food trucks for the 2022 season to provide more offerings and reduce the long lines at the concession stand.

**Comment:** Dining Area rated 3.18 compared to 4.31 in 2020 and 3.99 in 2019.

**Recommendation:** The rating for the 2021 season is directly related to the large crowds. Comments received were regarding the lack of tables and chairs available. Patrons are able to take their concessions items back to their lounge chairs on the pool deck, they are not required to stay and eat in the concession area. There are also 16 picnic tables located around the facility for patrons to sit and eat food at. Staff is researching ways to reduce the amount of people in the dining area by researching costs of a roaming concession cart and bringing in food trucks to the facility.

**Comment:** Shade rated 3.54 compared to 4.31 in 2020 and 3.42 in 2019, with 31 comments related to the lack of shade or wanting additional cabanas.

**Recommendation:** Thirteen additional shade structures, twelve 16'x16' and one 30' diameter shade structures were added with the addition of the wave pool in 2020. Staff placed \$41,920 in the FY22 budget to install 5 additional shade structures prior to the 2022 season.

**Comment:** Membership Options rated 3.44 compared to 3.94 in 2020, 3.36 in 2019 and Value of Membership rated 3.75 compared to 4.34 in 2020, 3.75 in 2019 with 32 comments related to membership price and options.

**Recommendation:** Membership Options ratings are primarily derived from not offering a family pass. The pass structure and prices (season and single visits) has been in effect since the opening of Summit Waves when the pass structure was developed. Many of the comments regarding memberships this season were from residents regarding non-resident access. The comments given were regarding value of membership due to overcrowding from non-residents.

**Comment:** There were 27 comments regarding the hours of operation at Summit Waves.

**Recommendation:** For the 2021 season staff extended the hours of operation on the weekends and holidays to 11:00am-7:00pm (previously 12:00pm-7:00pm). The weekday hours of operation were 12:00pm-7:00pm. Hours on the weekdays would remain the same for swim lessons 8:15am – 10:00am, and 7:15pm – 8:00pm M-F and 8:30am -10:15am on Saturday, and Camp Summit 10:30am-11:30am M-F. Staff does not recommend any changes.

**Comment:** Staff received 10 comments from patrons expressing frustration about closing on August 24, rather than staying open until Labor Day.

**Recommendation:** Prior to the 2019 season, Summit Waves operated daily until the Lee's Summit school district went back in to session. Summit Waves would then operate only on weekends until Labor Day. As a part of the 2018 End of Activity Report, it was recommended and approved that Summit Waves would

cease operation entirely after the school district started their fall semester because of the lack of available staff. Staff does not recommend changes at this time.

**Comment:** There were 21 comments regarding the large crowds on the weekends.

**Recommendation:** Many surrounding aquatic facilities still had COVID-19 restrictions, were not open or did not allow non-residents. Prior to June 17 there was no limit on the number of single visit passes and season passes entering the facility therefore the facility was experiencing larger numbers of patrons on Fridays-Sundays. Beginning June 17 staff made the decision to only sell single visit tickets online and limit them to a set number each Friday-Sunday. Doing so eliminated the large crowds, lack of seating and long lines. Staff recommends keeping the same procedure in place for the 2022 season.

**Comment:** Registration process rated 3.89 compared to 4.23 in 2020 and 4.07 in 2019.

**Recommendation:** Beginning June 17, single visit ticket sales were online only. Comments regarding registration process were related to the frustration and issues patrons had with purchasing a ticket online. Staff identified the issues with the online system (ex: password lockouts, duplicate households, adding the incorrect number of tickets to shopping cart, unable to add credit/debit cards when ready to purchase) causing the issues for patrons. These issues have been shared with administration and staff is working on a solution to make the process easier for the 2022 season.

**Comment:** Slides rated 3.47 compared to 4.53 in 2020 and 4.16 in 2019 with 5 comments about adding another slide.

**Recommendation:** Summit Waves has two slides for use by patrons; one inner-tube slide and one body slide. Staff is currently researching the addition of a third slide at Summit Waves for consideration in future development.

**Comment:** Women's Locker Room rated 3.90 compared to 4.38 in 2020 and 3.70 in 2019.

**Recommendation:** This comment is received every year. The comments made were about the lack of cleanliness of the Women's Locker room. Management staff sent female lifeguards, welcome desk attendants, and deck attendants to the women's locker room and family changing rooms every 15 minutes to check for and address cleanliness issues. Staff currently requires checks of both locker rooms but will reiterate to staff and management team the need for these fifteen-minute inspections to be completed and documented for patrons to see. During those checks, if there is a cleanliness issue, staff addresses the issue. The restrooms appear dirty to patrons because people are often wet when they use them.

**Comment:** Interior Facility Cleanliness rated 3.79 compared to 4.54 in 2020 and 3.97 in 2019.

**Recommendation:** Staff saw higher levels of traffic for the 2021 season directly relating to the rating of this area. Management staff and deck attendants worked diligently to keep the facility clean throughout the day. Staff will continue to work with deck attendants to maintain the facility cleanliness.

**Comment:** The Activity Pool rated 3.51 compared to 4.58 in 2020, 4.13 in 2019 and the Lap Pool rated 3.35 compared to 4.43 in 2020, 3.19 in 2019.

**Recommendation:** Staff saw higher levels of traffic for the 2021 season. The Lap and Activity pool rating and comments regarding those areas was due to the larger amounts of people gathering in those areas. Staff began limiting single visit ticket sales on June 17 to reduce large crowds. Single visit ticket sales will be limited for the 2022 season.

**Comment:** Number of Lounge Chairs rated 3.99 compared to 4.58 in 2020 and 3.84 in 2019.

**Recommendation:** Staff saw higher levels of traffic for the 2021 season therefore lounge chairs were taken. There are currently 723 chairs at Summit Waves and that number is estimated to reach 815 prior to the 2022 season.

**Comment:** There were 44 positive comments about Summit Waves.

**Recommendation:** Staff appreciates the positive feedback regarding the facility and the seasonal staff.

**Comment:** The scores of the 2021 survey rated lower than the 2020 survey due to a variety of factors.

**Recommendation:** In 2020 the facility was limited to 600 patrons per day due to COVID-19 restrictions and Lee's Summit Residents only. COVID-19 restrictions lifted prior to the opening of the facility for the 2021 season leading to large crowds, longer lines in the concession stand and at the welcome desk, and the addition of non-residents back into the facility. All these factors led to lower ratings on the survey. Staff is re-evaluating ways to avoid the long lines and not overload the facility with patrons.

## **Extensive Staff Report:**

### **Full Program Description:**

Summit Waves was open this season from May 29 until August 24, 2021 and is located at 120 SW Blue Parkway. The water park promotes a safe, fun, and family friendly environment. The water park serves a variety of aquatic needs, including seasonal memberships, private and public pool parties, swim lessons, special events, and public swim. The facility consists of a food and beverage operation, locker room facilities, activity pool, recreational swimming area with two diving boards, two slides (one body slide and one tube slide), a 904 ft. long action river with inner tubes, an 8,000 square foot wave pool and a considerable amount of open deck space for lounging and sunbathing.

### **Program Benefits:**

The benefits of Summit Waves include a safe, fun and family friendly aquatic environment. It also provides an environment where participants of all ages can participate in programs designed for the most novice swimmers all the way up to the most competitive swimmers. Also, the participants interact with other participants, have fun and participate in an outdoor physical activity.

### **Service Hours:**

Summit Waves was scheduled to be open 85 days. Total open swim hours were 643. The pool opened late, closed early or was closed the entire day due to inclement/cool weather and low attendance 9 times for approximately 37 hours during the season. Average daily attendance was 1,031.

2021: 235,917 Hours<sup>21</sup>

2020: 57,505 Hours

2019: 193,683 Hours

### **Volunteer Hours:**

Summit Waves had 1 volunteer at 65 hours x \$28.54 per hour = \$1,855.10

### **Refunds:**

Total Refunds: \$1,704

3 due to Camp Summit pass

4 due to COVID exposure

4 due to scheduling conflict

4 satisfaction guarantee due to large crowds at the facility

15 due to wrong number of single visit tickets purchased

### **Fees Charged:**

- Season Pass Resident: \$80.00
- Season Pass Non-Resident: \$95.00
- Camp Summit Season Pass: \$70.00
- Single Visit Pass Resident: \$8.00
- Single Visit Pass Non-Resident: \$11.00
- Family Fun Night Resident: \$5.00
- Family Fun Night Non-Resident: \$6.00

<sup>21</sup> Weekly average increased significantly in 2021.

- Dive-In Movie Resident: \$8.00
- Dive-In Movie Non-Resident: \$11.00
- **Program Timeline:**
  - January: Begin advertising employment opportunities for upcoming season. Develop Illustrated information and input in to RecTrac.
  - February: Begin interviews for lifeguards, concession attendants, deck attendants, service representatives and swim lesson instructors.
  - March: Continue interviews for all open positions, including management, conduct lifeguard certification courses, and continue marketing. Coordinate with Park Operations on de-winterization procedures.
  - April: Begin swimming lessons enrollment and season pass sales. Continue interviews for staff. Conduct lifeguard certification courses.
  - May: Continue marketing, complete preseason maintenance, conduct lifeguard certification courses, complete hiring paperwork for all staff, began staff training.
  - June: Monitor food and beverage operations. Begin in-services for lifeguards.
  - July: Continue in-services and various training for all staff.
  - August: Prepare and send out end of season survey to patrons and monthly staff meeting. Compile survey information and coordinate with vendors to return unused product/supplies.
  - September: Begin winterization.
  - October: Begin end of activity report. Complete winterization.
  - November/December: End of Activity report submitted for Park Board review.

### **Marketing:**

Information regarding Summit Waves was distributed to the community in many ways through social media, flyers, website, and the LS Illustrated. Ads ran throughout the day on Muzak for everyone to hear. Finally, to promote other facilities, recognize sponsors, recognize employees of the week, etc. the DYK TV in the Summit Waves breezeway was utilized and weekly videos ran anytime the facility was open.

### **Evaluation/Assessment:**

Out of 985 unique households representing 2,166 season pass holders sent a survey, 205 completed and returned a survey (20.8% return rate). 29 single visit patrons chose to complete the survey for a return rate of 14%. Please see attached survey results.

### **Rated below 4.0 on Likert Scale (Needs Improvement)**

Dining Area  
 Concessions (Quality/Timeliness/Selection)  
 Lap Pool  
 Activity Pool  
 Slides  
 Shade  
 Number of Lounge Chairs  
 Interior Facility Cleanliness  
 Women's Locker Room  
 Value of Membership  
 Membership Options

Current Hours of Operation  
Concessions Operations  
Registration Process

Rated higher than 2020 Survey<sup>22</sup>  
No items rated higher

Rated lower than 2020 Survey  
Concessions (Quality, Timeliness, Selection)  
Dining Area  
Concessions (Quality/Timeliness/Selection)  
Lap Pool  
Activity Pool  
Action River  
Slides  
Shade  
Number of Lounge Chairs  
Interior Facility Cleanliness  
Family Changing Rooms  
Men's Locker Room  
Women's Locker Room  
Value of Membership  
Membership Options  
Current Hours of Operation  
Concessions Operations  
Staff Knowledge  
Registration Process

<u>Collection Method</u>	<u>Amount</u>
Online	205

<sup>22</sup> 2020 season was limited to 600 patrons in the facility and LS residents only, 2021 season there were no restrictions at the facility leading to larger amounts of patrons. Therefore, ratings dropped from 2020.

## LS Parks & Recreation "Summit Waves Pass Holder Survey 2021?"

Number of Surveys Distributed - Email: 985 Via Mail: 0 In-Person: 0 # of Surveys Returned: 205

Were you a – Season Pass Holder: 175 Single Visit: 29

Resident: 126 Non-Resident: 79

How did you hear about the facility? LS Illustrated: 14 Website/Facebook/Twitter: 34 Email Blast: 1  
Flyer: 4 Print Ad: 2 Acquaintance: 10 Previous Participant: 128 Other: 25

Please rate your overall satisfaction with the facility...	N/A	Very Poor	Poor	Fair	Good	Very Good	2021 Average	2020 Average
Parking Lot	2	3	3	24	100	72	4.12	4.63
Welcome Desk	2	2	9	29	90	73	4.06	4.42
Dining Area	40	2	7	39	73	44	3.18	4.31
Concessions (Quality, Timeliness, Selection)	38	9	10	53	47	46	2.99	3.92
Lap Pool	37	2	8	17	84	55	3.35	4.43
Wave Pool	2	2	3	14	70	114	4.39	4.70
Action River	3	4	7	19	76	94	4.18	4.64
Activity Pool	37	3	2	9	81	71	3.51	4.58
Slides	37	1	3	16	83	64	3.47	4.53
Shade	8	10	24	38	70	54	3.54	4.31
Number of Lounge Chairs	3	7	8	23	94	69	3.99	4.58
Interior Facility Cleanliness	14	4	3	31	89	63	3.79	4.54
Exterior Facility Cleanliness	5	1	0	13	101	83	4.23	4.63
Family Changing Rooms	88	1	2	17	55	42	4.17	4.48
Men's Locker Room	135	1	3	10	32	23	4.05	4.42
Women's Locker Room	69	3	5	30	59	38	3.90	4.38

- My experiences all season long have been excellent with everyone I've come in contact with here.
- 2nd concessions location by the wave pool was needed. Thank you for having it available a few times this summer.
- A lot cleaner and more taken care of than past years.
- All of the employees that I came in contact with were all fantastic.
- All staff were great this summer!
- Assuming COVID is not a hot issue, I think restricting the number of patrons was best overall to avoid unnecessary rough housing and able to enjoy without too much crowd.
- Bathrooms need to be briefly cleaned throughout the day. Toilet paper runs out.
- Change up the music selection.
- Did not like seeing people hawk huge loogies on the ground, kids younger than 10 holding newborns alone in lazy river and such, teenagers ignoring staff and getting away with it, and lifeguards ignoring teenagers leaving tubes in the slides for smaller children to find 5 tubes! And no one gets into trouble. Ghetto ran this year... or staff was scared of the ghetto that over ran.

- Disappointed the season wasn't actually open until Labor Day like originally stated.
- I come here by myself most often and really enjoy myself. I feel safe and always have a very nice time.
- I did not go this season due to the large crowds.
- I do wish it opened earlier in the day. 9 or 10am would be great! Bathrooms are pretty gross, pretty quickly after opening time. They were ok last year, but not great this year. I wish there were more lounges in shaded areas. If you don't arrive right at opening time, you (and your stuff) are going to roast in the sun. Also, the kids that attend from some sort of camp (they usually are all wearing the same t-shirt, but different colors, and they are ALWAYS there) are not monitored very well, and for the past two years have been pretty rude and disrespectful everywhere we happen to encounter them around the park. It does affect the quality of our visit each time, unfortunately. We really like Summit Waves, there are just a few things that aren't great.
- I had a great time at Summit Waves this summer! We will definitely buy season passes next summer and can't wait to come back! Miss this place already, we usually come on Sunday mornings. Our only complaint is that there could be more trees and natural shade surrounding the action/lazy river.
- I have three kids 4 and under, we could not use the lap pool because there are no stairs that I can use to enter the pool carrying a baby. There were way too many people allowed in at once. Kids threw rocks at people from the lazy river.
- I love this place!
- I think all things considered everything was great! The only complaint was the snack line was always packed.
- I think because it was just me of the few pools open and guests were from a broader area than last year (2020) when it was much more restricted it was harder to maintain.
- I understand needing to move to pre-purchase tickets for single-day use, but it wasn't ever communicated if that policy was still being used. In addition, once this started, it limited the number of friends that can attend & somewhat voided the season pass advantage.
- It seemed like the concessions crew was preparing the food and letting it sit until ordered - hard bread, cold food. Not worth the money.
- It seems that there were never all the items on the menu, and at the end of the season, there is never much, I know you guys do not want to buy a lot before you close but then let people know and change the menu. And the staff at the stand is pretty slow. Staff at the front desk hardly ever greet you, are busy talking to each other, I would scan my card and just go in, a simple hello or welcome would be nice. I do like if you have a pass, we did not have to wait in line.
- It was very frustrating being a season pass holder this summer. In summers past, we were allowed in 15 min early and were able to bypass the lines. I had to wait in lines up to 10-15 min this summer. There should be a perk of a bypass line for season ticket holders.
- It would be nice to have periods throughout the day that are just "adult time" in the lazy river.
- Lap pool can become cloudy at the end of the day. More umbrellas would be nice. The women's locker room should be checked or cleaned more often being it's a high traffic area. Other than those few things great place with great workers all around.
- Lazy river had too many people. Bathrooms were gross.
- Lots paper on floor and out of TP several visits. Handicap restroom should be handicap...not dressing room... not for parent and child...not for those that walk fine. Using a walker need space to get it in restroom.



- Love the improvements this year of more chairs, more shade. Place looked great! Grandkids love the wave pool addition.
- LS has grown so much that we could use another outdoor pool park! The amount of people there this summer was unbelievable!!
- More shade by the lap pool.
- My husband and I tried to just park. The parking lot is too small to handle your 2000-person capacity. Who thought that parking lot would work was wrong. I talked to the fire chief about it and he put no parking signs on the grass. When we went it was out of control busy. Why can't we just have Lee's Summit residents only can come in. Your pool probably can handle 2000 people. Your parking lot CAN NOT. When we tried to drive thru, there was no way an ambulance or a fire truck could get in. Fire trucks don't bend. That's how bad the parking was. People were parked in the grass, and in areas of parking that had yellow stripes and parked along the street to get in. I think that's called double parking. So please reconsider next year if we can just allow Lee's Summit residences to get a pass. Like I said before, we spoke to the fire chief that handles your calls and I know he said your pool can handle a lot of people. HOWEVER, your parking lot cannot handle 2000 cars. We will try a day pass next year to see if any changes have been made. If not, I don't want to be the one who gets in trouble and needs help. Because if the parking lot is overwhelmed again, the help that's needed won't be able to get in.
- Need more shade areas. Chairs are too close together.
- Need to continue to limit the number of people. It's not enjoyable when you have a stranger sitting literally right next to you practically with chairs touching.
- Needs more shaded areas.
- Never had enough tubes for lazy river. Ground is always so hot, need more shade for places to sit and walk around. Wish there was a family pass to make it more affordable for large families.
- On busy days, it would be nice if lifeguards would encourage the large groups of teenagers not to crowd the lazy river. As a mother with elementary ages kids, there were times when my kids got pushed underwater, and when I was hit with flying tubes, or our group was roughly split up because of large groups of rambunctious teens who were not paying attention to who was near them.
- Open swim at the lap pool is going to get someone hurt or killed someday. It needs to end.
- Open swim in the lap pool needs to end before someone jumps in on someone else.
- Overall, the park would be pretty good, but the overcrowding and under staffing were on full display. It degraded the experience to point of feeling unsafe and not worth the cost of membership.
- Pavement too hot, get something figured out. Lap pool too many unsupervised kids. River too many unsupervised kids swimming playing tag and knocking into adults trying to relax. Unsupervised kids everywhere. Why isn't there a rule of an adult has to be there with the child?
- Please clearly mark with a sign a designated line area for your season pass holders.
- Please stay open later.
- Pools extremely crowded at times.
- Shower water is cold. Who wants to shower before getting in the pool with cold water - no one therefore no one is clean before getting in the pools.
- Summit Waves is so much fun! We love going there every summer!
- The action river was dirty many times. Needs more filter points. Bathrooms and changing area were always dirty.

- The amount of shade now is much better than in years past. It is still VERY hot walking from the wave pool to the little kid area or the river, it would be nice to have shade or some wet spots to cool little feet off (big feet too)!
- The beginning of the summer was an absolute nightmare. I was ready to pull our passes but we appreciate that you all addressed it.
- The concession food was always heated and served poorly. The bread for the hotdogs was always stale and/or crunchy.
- The concessions lacked options and dining area is small and very close to concession window causing lots of crowding.
- The concrete burns our feet in the summer. It can be awful walking from pool to pool. Could you install some small water features to help? Or more shade? I get a little tired of unsupervised teenagers kind of running over families at the pool, and having to hear their horrible language. It is a family pool and the behavior of these groups can sometimes discourage us from wanting to come. I have young kids and we often feel pushed around by teenagers in the lazy river. We do love coming as a family, but those would be my biggest complaints. It would be fun if you were open at night sometimes.
- The employees are very friendly!
- The friendliest place ever to bring a family to.
- The ladies restroom often had wet toilet paper all of the floor. Please offer healthier options at the snack bar.
- The river was always full and didn't have enough floats. We always had to walk through it. We finally got to enjoy it at the end of the season when you started implementing that people without a season pass had to buy their tickets online. We feel as though we didn't get the value we spent on our family of 5 season passes.
- The women's restrooms are very dirty and stink. Most of the time we went in there at least one toilet or stall we tried to use was too dirty to safely use (visible waste on toilet, clogged, etc.)
- The women's locker room restrooms were often very dirty with wet toilet paper on the floor.
- There was a lot of behaviors at the pool this year. There was also a lot of middle schoolers without an adult supervision. This caused a lot of problems around the pool. They were cussing and horse playing around little kids. I would recommend that middle schoolers have an parent at the pool at all times. High schoolers should be kicked out if they are found horse playing if they have been worn several times. It would be nice that only Lee's Summit residents can buy a season pass. There was a lot of people we did not recognize this year and it made many days or event uncomfortable.
- There were people who were spitting (coughing up phlegm) on concrete walkways during this summer. When I reported it, nothing was done. Children were unattended causing problems with other children. It was a very different clientele this summer. We will not be back again. My family and I could not enjoy ourselves at all the summer we tried five or six times and stopped going.
- There were some days that it got very busy this summer! We wish there was a way to keep it open until Labor Day, but we understand that the staff are mostly students.
- There were times of overcrowding and it could have led to difficult or dangerous situations, but the lifeguards and the management staff did an amazing job!
- This was a great summer!!! Love the Waves!!! Was so happy that you open up to non-residents!!! Thank you!!!
- This whole past summer the misters over the action river hardly worked. It wasn't that way the year before. I love the new addition of the wave pool! The system for getting tubes to go into the

river/slides needs to be fixed as well it could be so much smoother. More shade and chairs would be good, I have seen people doing laps around the pool just looking for a chair or two. I have had membership the past 2 years, not so sure I will another year unless the quality matches the price I'm paying per membership.

- This year was better because season pass holders didn't necessarily have to wait in long lines while people purchased day passes; however, there should be a scanner devoted strictly to season pass holders checking in. There were multiple occasions where that scanner was in operation for people purchasing day passes. Also, limiting the number of day passes sold daily was very helpful, and more people should be encouraged/required to purchase passes ahead of time.
- Too many people allowed in from outside Lee's Summit, over crowded, felt unsafe at times.
- Too many unsupervised kids in all areas of park, especially lazy river.
- Water when taking a shower was always cold.
- We enjoyed our visits to the facility.
- We had a wonderful time at Summit Waves this season. We did have trouble finding seats in the shade.
- Women's locker room/restroom wasn't very clean.

Please rate the service of the facility...	N/A	Very Poor	Poor	Fair	Good	Very Good	2021 Average	2020 Average
Value of your membership	11	10	10	23	86	65	3.75	4.34
Membership Options	19	11	12	39	67	57	3.44	3.94
Staff Friendliness	2	4	2	21	89	87	4.20	4.37
Staff Knowledge	11	2	4	21	92	75	4.20	4.31
General Safety of the Facility	2	7	6	21	82	85	4.11	4.5
Rules, Regulations, and Policies	1	8	9	18	77	91	4.13	4.43
Current Hours of Operation	3	10	18	35	76	62	3.75	3.94
Concessions Operations	40	4	6	39	61	55	3.18	4.28
Registration Process	7	5	8	34	80	71	3.89	4.23

- The guard team was fantastic, especially with the large crowds, Kuddos to your team!
- Long lines at concessions kept me from purchasing items.
- More cabanas please.
- We probably need a dedicated scanner just for Annual Passes. My wife ran into some static with day pass people who were hot & tired of standing in line not letting her get up to the scanner - multiple times!
- Line took way too long.
- Please consider adding a family pass option.
- Several times this year we took someone else with us to Summit Waves and needed to buy a single day pass; once we were able to purchase at the gate, another time we had to purchase on line QR code, and the other time we had to go Longview to buy the ticket because it wasn't allowing us too on line. This was inconvenient and stressful.

- Summit Waves should remain open during the weekends (excluding Fridays) through the Labor Day holiday.
- I do wish you opened at 11 but I know there are lessons and such before.
- Membership fee is too much.
- Later hours would be nice for those of us that don't get off until 6pm. Registration is a bit clunky. I always end up calling P&R to get my season passes ordered. The online doesn't work well for me.
- Variety on menu more options. Lifeguards should keep kids from jumping on others...enforce pool and wave pool policies. # of warnings and you are out, suggest being told no more than 2-3 times. Safety would improve.
- When buying extra passes for friends the ease of getting to that area on the website is very poor and it is not easy to understand. I almost bought 4 passes on each of our accounts because I didn't know how to buy them. Also, it only allows you to buy under your name, which is fine if it is also made aware that I can buy for my kids' friends under my name when they want to bring someone. When I called to ask about this, the desk people were no help and the one I called the day before our visit said I could just buy the pass the day of (this was late in the season) and then the next day the young teen running the desk said no I had to buy online only. This was an issue because she told me I wasn't the first person to tell her the person the day before had given different info. It caused a huge back up as many of us scrambled to buy online with a very antiquated and unfriendly website for tickets.
- Lots of theft this year.
- Would love more family nights so working families have more than an hour to swim.
- Pool rats run the place, harass the guests, and the staff. There needs to be more security.
- Pool could be open on weekends well into the fall. Family memberships would be great.
- Admission to Summit Waves should be limited to Lee's Summit residents!
- Wish the pool was open later hours.
- Would like to see season pass holders get in earlier... not just 15 minutes. Even a full 30 minutes earlier would be nice. Would also be nice to see some events for season pass holders only. The pool is just not as fun when it's super crowded. You could even try fund raiser type events for pass holders where a portion of concession sales goes to a good cause or something.
- It's fantastic that season pass holders get earlier admission and hope this feature continues next summer.
- Need to have longer hours on weekends.
- Too slow checking people in. Need to have 2 separate lines for pass holders.
- There needs to be more membership/pass options. Maybe pass options for so many visits, in addition to single and season passes. Also, there needs to be an option to recoup any money not used on a pass. For example: I myself bought a season pass because I typically go several times a season. However, this year was only able to use it once. Of course, I had no way of knowing that would happen, so I was out almost the entire cost of the season pass. Total waste of money. I don't know about most people, but I don't have money to just throw away like that.
- I had a few questions for the staff at the desk and they act like you are a bother to them, busy talking to each other. Concession stand, just move really slow, have to wait a longtime for pretzel and cheese, which should not be long. The hours to me have always been not good, I feel it should be 11am-8pm. A lot of people do not get off until 5pm and so 5-7pm hours are not very long. Miss the clock at the front entrance and in the big pool area. Many broken chairs this year and at times staff removed a lot of rafts in the lazy river, which was not good at all. Need to have plenty of rafts.

- Your policies to buy single tickets online only and season passes at other locations with no exceptions is not only super inconvenient to all, it is discriminatory to lower incomes that don't have access to a smartphone or the internet. Or easy transportation to Legacy and then Summit Waves. A city park facility should serve the community and not make entry so difficult. It is truly unethical how this is done. Staff is rude including managers only stating that no one can do anything about it. Not to mention the fact that your website is terrible and hard to use to book the single day tickets. Heaven help you if you don't know your login. I brought a guest not knowing about the new single pass online policy and it took 30 minutes to book. There is no reason this should be so difficult or why cash/card can't be accepted. I wonder how many customers and how much income you have lost due to these extreme inconveniences and discriminatory practices.
- An option to buy online day passes for friends or family members who do not have season passes would be nice. I had to go in person to purchase a ticket for our friend when they stayed with us.
- Hours are somewhat difficult & limited. I'd like a family pass option.
- We should not have to go to Legacy Park to get a pass. Even the staff at the pool knows you guys make it complicated.
- I wish the pool was open until 8:00 pm and there was a separate evening hours price still available. I get a season pass because I go a lot and that works great for me. My husband and daughter work during the weekdays and can only go in the evenings. Weekends are super busy at Summit Waves, so we generally avoid them, but we would consider getting an evening ticket for either of them and going from 5-8 when there are a lot less people. The same would apply on weekdays when the kids from the summer program come and are generally there until 2 or 3. It's super busy then. It would be nice to have the option for people to come between 4 and 8 with a cheaper evening ticket. It's complicated for someone to order a one day pass online. I understand it's to regulate the number of people in the park, but it would be nice if it was easier. Several of my friends got pretty frustrated.
- I'd like to see a Family Pass option for a family of 4. Rules in the lap pool are slightly concerning - teens were allowed to throw footballs in the water. My family was hit with hard balls multiple times over the course of the summer. Stairs going to the slides reeks of urine. The pool was consistently overcrowded, which is a huge safety concern.
- Wish you were open later. Concession area could use more staff on the weekends. Registration area bottlenecks - seems the system runs slowly maybe?
- You close pretty early in season, probably due to staffing needs and schedules of key staff.
- It was very difficult to register online for my season passes. I ended up calling for assistance.
- Offer family memberships, please. IE: 80 for one, add on people for 60/ea.
- Having a young child, it was difficult that the pool didn't open until noon. I wish the pool would open to the public earlier.
- I was surprised the pool was closed before Labor Day. There weren't any reminders on FB or at the pool.
- Didn't like the fact of missing out of about 12-14 days of swimming due to early park / pool closure but I'll still buy passes for next summer because we love Summit Waves!
- Some days, the large number of attendees was dangerous. Are there policies about swimwear bottoms on women? My children saw more than they should have of women wearing their swimwear bottoms like thongs.
- The website to sign up is really outdated. It takes forever every year for us to figure out where to go. It's frustrating.
- Needs a family package for membership.

- Would like a family pass option. Thought limiting ticket availability was a great idea and kept it from being too crowded.
- Need family membership, too many days it was sold out, open to LS residents only. Lifeguards were rude sometimes and seemed bored and hot in heavy cotton shirts.
- Facility safety is compromised by having someone who is not certified as a lifeguard instructor run lifeguard classes. This practice leaves the facility open to legal action should a critical incident ever take place.
- It did not appear anyone wanted to work concessions, it did not come across as particularly sanitary either. Every other part of Summit Waves was amazing.
- Great.
- Very crowded at times.
- Your hours are so limited. You have lights — stay open later. I wish this facility would open earlier and stay open later in the year. Closing at 7p is ridiculous and too early.
- I really like how on guard the life guards were.
- Would like to see extended hours for pass holders. Liked the earlier weekend hours this year. Wish closing time would be 8 instead of 7.
- Wish it would stay open till Labor Day.
- Thank you for a great summer, I appreciate all the changes that were made to handle the crowds and help to make it an enjoyable experience for all.
- I would like to see an option for a family membership instead of individually paying \$80 per member of the household!
- The people at the welcome desk were so helpful and nice to me as I was buying tickets and leaving the pool.
- Our family would use Summit Waves more if it opened earlier. Noon is pretty late for littles!
- Maybe amend policies on weather cancellation if you're not willing to uphold them 100% of the time.

Overall Summary...	N/A	Very Poor	Poor	Fair	Good	Very Good	2021 Average	2020 Average
Overall rating of Summit Waves	2	4	8	11	100	80	4.16	4.5
Overall rating of Lee's Summit Parks and Recreation	9	3	1	15	92	85	4.11	4.5

- LSPR always does a great job!
- Great job this summer handling the crowds!
- Wish there was a family plan for season passes. It gets pretty expensive.
- We love all the options we have available with Parks and Rec here in Lee's Summit. You guys are the best!
- ID and/or proof of residency should have to be a requirement in order to get "LS residency fee" and a seasonal pass. I overheard lots of people talk about how easy it was to "play the city of LS." Tax paying residence should have priority to entry and passes.
- Will likely drive to Olathe and pay more money to have cleaner areas to play and nicer clientele and visitors that are made to follow rules or kicked out.

- The season pass is a little high priced for families. Maybe there could be a family pass rate?
- I quit going after four visits even though I'm a pass holder. I beg of you, make this Lee's Summit residence only, or you're going to continue to lose business. Overcrowding makes it not fun for small kids, smelling weed in the parking lot while walking with my toddler. Lazy river is too packed!
- Need to limit outside residents. Lee's Summit residents pay for this pool and shouldn't be outnumbered by outside residents. We should be able to enjoy our city pool.
- Overall, it's a great place for summer fun. Especially being right here in LS. I think everyone did great considering COVID makes everything more difficult. We will get a membership again next year.
- Patrons should be able to see what days and hours big busloads of kids are arriving. It would help me to choose a different day or time. Overcrowding destroys the experience. Very glad you limit attendance
- There were never any floats to get for the lazy river and not enough multi person when you could get one.
- There was way too many people in the wave pool. It was very dangerous
- Hot water in showers and fix the shower nozzles so they spray out enough water.
- When access to the facilities so difficult and discriminatory I can't say anything but poor. There is no one to contact that say they can do anything so clearly park and Rec management is hiding from the public to not be held responsible for how their terrible policies effect the community. The other city pools only serve swim teams no one else can swim during hours where most people are off work and the kids are out of school.
- Fix the parking problem. Common sense tells you your parking lot can't handle the capacity you allow in. Turn it down a notch. Lee's summit residence only. If you have a better idea use it. Make it easier to get a pass. You all know when your busy days are.
- Add more regular chairs for orthopedically impaired patrons. Also, ensure disabled parking is not blocked by buses or is being used by folks who don't have a placard or license plate allowing use.
- Need a bigger general/lap pool
- I think you should keep an eye on what your guests are wearing. Numerous times I brought my 7-year-old to find women in thongs and lace see through swimsuits. This is a family pool, not a Miami Beach.
- Some of the female lifeguards' swimsuits are worn in a way that seem inappropriate for a family swim center - very high cut both front and back and show a lot of skin. May just be observations of an older female - but for the Midwest they seem a little daring. Lifeguards are great though! I appreciate how well they watch over my grandkids so thank you to them!
- Summit Waves should be for LS residents only and those attending the LS school district. It was way too crowded this year.
- As a season pass holder I spent the same amount of time in line, which on many occasions was a Long time. We ought to be able to walk in and scan the fob vs having to wait.
- The front desk and check in process can be a real disaster sometime. There's confusion for annual passholders because you feel like you're cutting the line if you walk past everybody to go up and zap your card. And I'd suggest most people don't know that you can actually do that. It would also

be nice to have a little bit more of a focus on residents versus visitors from other cities. I can't believe how many times I was at the pool and didn't recognize a single person.

- Wish that it was just opened to Lees Summit/Greenwood residents. Often times it was way too crowded.
- Need older lifeguards and not allow unsupervised kids. Need family pass option. Only allow LS residents and students that attend LS schools.
- Great!!! Everything was awesome
- Would like to see Summit Waves only open to Lee's Summit and Greenwood residents
- Pool needs to be open later so people that work can actually enjoy the pool our tax dollars have paid for.
- With everything there is always room for improvement but specially this summer season the staff was just excellent! Although the life guards were mostly young people, the life guards were serious about doing their jobs and keeping the people safe. It's comforting to know that our kids will be safe.
- You guys rock! First time getting a season pass and I have to say it was one of the best investments for the summer! Thank you for an awesome summer and extra fun time in the sun with the kids!!



# End of Activity Report

## Outdoor Summer Swim Lessons

### June – August 2021

Grace Carson

#### Executive Summary

#### Brief Program Description:

The outdoor summer swim lesson program is designed to provide participants ages 6 months – 14 years instruction in a variety of aquatic skills. The program consists of 4 sessions during the week at 8:30am and 9:30am as well as 7:15pm. There is also a Saturday session offered at 9:00am and 10:00am. To supplement the individual needs of the community private lessons are also offered.

#### Participant numbers:

	2019		2020 <sup>1</sup>		2021	
	AM	PM	AM	PM	AM	PM <sup>2</sup>
Session 1	114	50	0	0	90	54
Session 2	110	55	0	0	95	53
Session 3	81	29	0	0	98	65
Session 4	94	54	0	0	81	61
Session 5	73	44	0	0	0 <sup>3</sup>	0
Saturday	75	N/A	0	0	101	N/A
<b>Sub Total</b>	<b>547</b>	<b>232</b>	<b>0</b>	<b>0</b>	<b>465</b>	<b>233</b>

<b><u>Total Revenue:</u></b>	<b>Budget</b>	<b>Actual</b>
2021:	\$41,219.00	\$32,233.45
2020:	-----	-----
2019:	\$41,050.00	\$34,852.45
<b><u>Total Expense:</u></b>	<b>Budget</b>	<b>Actual</b>
2021:	\$27,818.77	\$17,570.51 <sup>4, 5, 6</sup>
2020:	-----	-----
2019:	\$36,896.12	\$29,103.19 <sup>7</sup>
<b><u>Net:</u></b>	<b>Budget</b>	<b>Actual</b>
2021:	\$13,400.23	\$14,662.94
2020:	-----	-----
2019:	\$4,153.88	\$5,749.26

<sup>1</sup> Outdoor lessons canceled in 2020 due to COVID-19

<sup>2</sup> Per the 2019 End of Activity report, 6:15pm lessons were discontinued. Evening lessons began at 7:15pm after indoor lessons were over.

<sup>3</sup> Unable to offer 5<sup>th</sup> session of swimming lessons due to staffing issues and set up of the summer calendar for sessions 1-4 with the way the July 4<sup>th</sup> holiday fell.

<sup>4</sup> Actual and budgeted expenses include indirect expenses of \$7,928.77, increase in expenses due to salary increase for lifeguards and swim instructors.

<sup>5</sup> 5<sup>th</sup> session lessons were not held in 2021 reducing the number of lessons offered from 2019

<sup>6</sup> Mathematical error made on indirect expenses in 2019. 2019 indirect expenses are \$11,165.89.

<sup>7</sup> Actual and budgeted expenses include indirect expenses of \$15,087.12, increase in expenses due to salary increase for lifeguards and swim instructors.

## **Recommendations:**

**Comment:** Six comments were received regarding the length of class time or number of classes per session.

**Recommendation:** The Red Cross standard for swim lessons levels 1-6 is 45 minutes due to studies on attention span and maximum learning. Staff does not recommend a change to the length of the swim lessons. By having eight classes per session, this allows for the possibility of a makeup due to weather.

**Comment:** There were thirteen comments stating there are too many participants per instructor.

**Recommendation:** Staff receives this comment every season. "Please rate the amount of staff available during the activity" rated 4.67. The acceptable ratio according to the American Red Cross is 1:6 and LSPR maintained that to the best of their ability. LSPR protocol, including maintaining the same instructor for the entirety of the session and maintaining a 1:6 ratio for all classes, was consistently adhered to. Staff recommends no changes.

**Comment:** There were five comments regarding inconsistency with swim instructors each class day.

**Recommendation:** Comments did not mention any inconsistency with quality of instructors, just wanted the same instructor each week. Staff recognizes staff shortages and schedule changes happen, but quality is consistent. Staff will discuss schedule consistency with instructors prior to the next session.

**Comment:** There were three comments regarding the inconsistency of rainout line.

**Recommendation:** Staff updates the rainout line a minimum of 30 minutes prior to the start time to cancel lessons due to inclement weather. Staff will continue to work on updating the rainout line in a timely manner and be more specific with the message being left.

**Comment:** There were eight comments about difficulty in the online registration process and confusion of the different levels.

**Recommendation:** Most of the difficulty in the registration process comes from patrons having to create a new account or having to add someone to an existing account. Other frustrations came from the confusion between the different levels. Staff is well trained on this process and is available to assist any patron if needed. This comment will be shared with administrative staff as an ongoing effort to improve the accessibility of online registrations and class descriptions.

**Comment:** There were 35 positive comments about staff.

**Recommendation:** Staff appreciates positive feedback and these comments will be shared with the Swim Lesson Instructor staff.

**Comment:** Should Summit Waves continue the summer swimming lesson program?

**Recommendation:** Yes, staff recommends continuing the summer swimming lesson program as it is highly valued by the patrons and the community. Staff believes that the program will continue to grow in the future.

## Extensive Staff Report

### Purpose of Report:

End of activity reports are used to evaluate each recreational activity at its conclusion. Four areas are reviewed: program content and execution, participation satisfaction, participation numbers and financial performance. These areas are compared to the planned budget and previous seasons. Recommendations for improvements are developed from this review.

### Full Program Description:

The 2021 summer swim lesson program consisted of four, 8-day sessions at 8:30am and 9:30am weekday mornings and 7:15pm weekday evenings, and one 8-week sessions on Saturdays at 9:00am and 10:00am.

The Saturday session began June 12 for both levels 1-6 and parent/tot and ending on July 24 for parent/tot and August 4 for levels 1-6.

The first weekday session began June 7 for levels 1-6 and began June 8 for the parent/tot class with levels 1-6 ending on June 16 and parent/tot ending on June 15. The second weekday session began June 21 for levels 1-6 and began June 22 for the parent/tot class with levels 1-6 ending on June 30 and parent/tot ending on June 29.

The third weekday session began July 12 for levels 1-6 and began July 13 for the parent/tot class with levels 1-6 ending on July 21 and parent/tot ending on July 20. The fourth weekday session began July 26 for levels 1-6 and began July 27 for the parent/tot class with levels 1-6 ending on August 4 and parent/tot ending on August 3. The fifth weekday session was unable to be held due to staffing shortages and with the way the July 4<sup>th</sup> holiday fell.

The American Red Cross Learn to Swim program provides instruction for basic to advanced levels of aquatic skills for toddlers and above. The swim lesson instructors' range in age from high school age to adult depending on availability.

### Program Benefits:

The benefits of the Learn to Swim program are that the participants learn the basic to advance skills of swimming such as floating on your back and stomach, the cross stroke, back stroke, breast stroke and diving. Also the participants have interaction with other participants, have fun and participate in a physical activity.

### Service Hours:

Summer 2021:	4,188
Summer 2020:	----- <sup>8</sup>
Summer 2019:	4,383

### Volunteer Hours:

There were no volunteers for swim lessons.

### Refunds:

Total: 16 (\$1,175.20)

7 due to scheduling conflicts

1 due to weather

4 due to illness

1 due to enrollment at the wrong location

3 satisfaction guarantee due to frustration with other participants in the class

<sup>8</sup> Outdoor swim lessons were not held in 2020 due to COVID-19

**Fee Charged:**

	Early Bird Rate	Regular Rate
Parent Tot	\$35.00	\$39.00
Group	\$45.00	\$50.00
Private	N/A	N/A

**Program Timeline:**

December: Program content is included in the Spring Illustrated.

April: Registration begins. Select and train staff. Publish ads in E-blasts and begin online marketing.

May: Continue with online marketing.

June: Begin and end first weekday session and begin and end second weekday session. Distribute and collect patron surveys. Continue with online marketing.

July: Begin and end third weekday session and begin fourth weekday session. Distribute and collect patron surveys.

August: End fourth weekday session and weekend session. Distribute and collect patron surveys.

September: Gather and analyze survey data.

October: Develop end of activity report.

**Marketing:**

The swim lesson program was marketed in five different ways. The program was listed in the spring and summer editions of the LS Illustrated. Flyers were displayed at the Lovell and Longview Community Centers, Harris Park Community Center, Summit Waves, and City Hall. In addition, information was listed on the LSPR website, Facebook, and e-blasts were sent out.

**Evaluation/assessment:**

Out of 577 unique households given/sent a survey, 187 completed and returned a survey (32.4% return rate). Please see attached survey results.

<b><u>Collection Method</u></b>	<b><u>Amount</u></b>
Online:	0
Mail/Person:	187
Phone:	0

# Summer 2021 Swim Lessons Survey Results (Summit Waves)

# of Surveys Distributed: Email: 0 In Person: 577 # of Surveys Returned: 187 32.4% of Returns

## How did you hear about the program?

LS Illustrated – 15 Website/Facebook/Twitter – 86 Email Blast – 0 Acquaintance – 12 Previous Participant – 23 Other – 21

Comments (Other): google, family

Regarding the registration process...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
If you registered by phone or in person, how helpful was the person who assisted you?	141	1	0	3	13	28	4.39
If you registered on-line, how easy was the process?	24	2	3	29	52	77	4.22
Please rate the amount of time taken to register	8	1	4	29	63	82	4.23
Please rate the overall registration procedure	14	3	5	25	60	80	4.20

## Comments:

- I had to call because I didn't realize I had to add a child to my account to register.
- Lots of trouble adding a kid to my profile on the parks' website.
- I had to switch times and when I called the ladies were very helpful.
- Not able to register online, something with having multiple accounts? It wouldn't add the class to my cart to check out
- Tried to register online and couldn't - went in-person to Legacy [Lovell] where someone helped and it went well, but took a long time.
- Nice.
- Not well explained and cart kept showing full when no options were chosen. Took 5 tries and 2 sessions of effort.
- The website could be more user friendly.
- Was called twice to get the same child off the waitlist (e.g. talked to a person to get her off the waitlist and requested and then called again a week later by the same person to do it again (even though she was now already registered).
- No confirmation email was sent out.
- Selection process was a little confusing.
- It was a little difficult to select the appropriate class. Skills assessment on first day would be nice.
- Explanation that children's name and age should be entered before registering.
- Straight forward, though it was complicated to find the regular site.
- The online system seems a little outdated and is not the easiest to navigate.
- Easy and clear to register.
- Very easy- wish a reminder email went out the week before classes started.
- Reading class calendar could have been easier.
- Something wasn't filled in correctly but there was no indication where the error was- had to do it all 3 times.
- Took 3 days for someone to get back to us.
- Very easy to register.
- Difficult to find on community center website. Errors when checking and had 2 kids to book, need to book separate was the solution.
- Days online were wrong, so that was frustrating.
- Format of levels, location, and time takes a while to figure out. Could be formatted faster to view. It also times out too quickly.
- It's hard to find where to register online.
- It was fairly user friendly.
- Registered online and got confirmation but didn't go through.
- Class options are confusing on the LS page.
- Different sections for different months not labeled the same way made finding dates difficult.
- It was great. Quick and easy. The person that helped was awesome!
- Easy!
- It was a little challenging determining which class my child should be in.
- Would love an email reminder before first session if possible.
- Kind of confusing.
- Price and process of registration are fantastic!

Regarding the value...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Was the length of the activity appropriate for the fee?	1	0	0	17	60	109	4.49
Was the content of the activity appropriate for the fee?	2	0	3	23	51	108	4.42

Comments:

- Wish sessions were the same as the older classes.
- I felt our class may have been too big because the instructor spent a lot of time disciplining a few - took away focus from other kids' time.
- The value is fantastic.
- I think this was a good value overall.
- Content would score higher if teacher hadn't changed 4 different times.
- At times it seemed like a bit more "hanging out" was going on when skills could have been practiced (specifically level 3) could have used the 45 min a little more fully in my opinion but my kids still learned a lot.
- Excellent.
- More days than expected, wish students could move levels or get differentiated instructors.
- Instructor did a great job.
- The kids sit inactively for too long.
- Level 5 could have been more hands on when it came to technique (physically helping student put body in correct position).
- LOTS of kids and lots of downtime.
- There was very little instruction, lots of time letting kids play or wait while instructors talked amongst themselves.
- The kids sit inactively for too long.
- Very reasonable.
- I wish the coaches spent more time on treading water, besides that it was excellent.
- Two instructors for the group but one just watches most of the kids are doing nothing. Should have split the groups in two.
- Awesome experience and value.
- The first two lessons out of the eight didn't cover much new skills. Overall, the lessons lack structure. But they are getting better for the last couple of lessons.
- I thought there was good progression throughout level 1 and 2.
- Staff provided great, patient instructors.
- Great value!
- Would like to see a smaller ratio for level 1 the little kids get antsy just sitting while the others have 1 vs 1.

Regarding the program sessions...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Please rate the competence of the activity staff	1	0	0	13	51	122	4.58
Please rate the friendliness of the activity staff	0	0	2	4	41	140	4.70
Please rate the ability to recognize activity staff	0	0	0	3	38	146	4.76
Please rate the amount of staff available during the activity	1	0	2	7	41	136	4.67
Were the rules, regulations and policies appropriate for the activity?	1	0	0	3	38	145	4.76
Please rate the condition and suitability of facility used	0	0	0	1	39	147	4.78
Please rate the condition and suitability of equipment used	0	0	0	1	39	147	4.78
Please rate the perceived safety of the program	2	0	0	1	34	150	4.80

Comments:

- Lack of consistent instructors in little kiddos makes it hard to build confidence.
- More communication would be good. Updating the rainout line before 9 a.m. [for 10 a.m. class].
- Staff was great except manager kept getting on instructors about silly things.
- Rachel and Max were great!
- I feel like 12 kids in a class for 2 instructors is too much for the kids to get adequate time.
- Too many kids per instructor. Not enough attention per child.
- Love it.
- Good value for the money. Fewer students would be better - 2 groups of 5 kids instead of 1 group of 10.
- Too many kids per instructor.
- Smaller class sizes would be nice.
- I wish there was a level in between level 2 and 3 where the participants learn to swim independently in the shallow end, with children their age.
- More staff or a different structure would help keep kids involved for longer with less wait time on the walls.

- The instructors were very patient with each student. I was very pleased with how all my kids were treated. I love that there are guards out of the water supervising too.
- Someone should strain the pool for bugs.
- Staff to kid ratio is way off. Need more staff or reduce class size.
- Level 5+6 teacher was amazing. Other instructors were not as patient.
- Level 5 could have been helpful to see teacher example a bit more; been in the water more.
- Ms. Grace is excellent my daughter really enjoys her lessons also the report cards are very nice.
- Would be nice to offer another session if there are more than 5 on a waitlist.
- Maybe fewer kids would be better for less downtime for each kid. Waiting patiently in the water at this age is hard.
- The staff was great!
- Level 1 class too big for two instructors. Need a lifeguard or additional instructor in water.
- Instructor was informative to the participants and knowledgeable.
- Not able to hear at the beginning of class the announcements.
- Excellent instructors for little kids - Max and female instructor [Ruta}. Lots of lifeguard support too.
- Teachers were great.
- Safety and keep to schedule were outstanding.
- Ms. Ruta, Mr. Max and Ms. Rachel were all great with the kids. Sometimes it took a while to get through each individual kid.
- Ruta, Max, and Rachel were FANTASTIC!
- Great staff- very attentive!
- Level 2 spends too much time sitting and waiting for their turn.
- Parent-tot instructor and seals instructor was great!
- 4.5 out of 5, great facility and staff. Maybe a little more intensive. All in all, great.
- Instructors didn't appear attentive. Feedback was more like a pat on the back as opposed to really improving skills.
- Instructor spent limited amount of time in the water with students (modeling what needed to be done). Most was told or explained verbally.
- All 4 kinds of strokes were taught and practiced.
- We did level 2 and the instructors were great! Ruta was awesome with my daughter.
- Miss Mallory and Miss Ava of the parent participation classes were exceptional!
- Very very good job, loved it. Tristan and Ruta did a great job.
- I wish the teachers and assistants were more consistent, seems like there was a different one every day!
- Your swim instructors are super but should not be in charge of the disruptions caused by the camp summit kids.
- Teachers and people on duty seem very competent and have child's best interest.
- Most staff were amazing. One spent more time trying to talk to other staff than with kids.

Overall Summary...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Were the participant's overall needs met?	3	0	4	19	60	101	4.40
What is the likelihood of your recommendation of this activity to others?	2	3	4	10	52	115	4.45
Please rate the participant's overall enjoyment level	3	0	1	12	51	120	4.57
What is your overall rating of the activity?	3	1	1	13	64	105	4.47
What is your overall rating of Lee's Summit Parks & Recreation?	3	0	3	6	54	121	4.62

#### Comments:

- The rainout procedure was very frustrating. We called the line several times and it wasn't updated. I called yesterday and was told this class was finished then showed up today (for my older child's class) to find it was happening. Very frustrating. Also, we showed up on 7/3 and were never told there was no class that day. We appreciate what you do but hope you work out these kinks in the communication.
- Update rainout line earlier.
- Website is my main complaint.
- It would be nice to have been a heads up that swim lessons would not happen on 4th of July weekend. Smaller class sizes.
- Need to tell about closing such as July 3<sup>rd</sup>.
- A great class with excellent instructors and staff!
- Needs more technical work on strokes.
- I felt like the students could have been in the pool more. However, all the instructors were so friendly and encouraging!
- Kids seemed to have fun and learn a lot.
- Trouble accessing activities and availability of each session.
- Only issue is a 3-year-old -- her level was higher- but she isn't 4 yet so maybe there is a way to test out of a 3-4 age. Thanks.

- "Overall L.S. parks could do a better job maintaining our parks and wilderness areas [?] regular mowing and trimming" "I would like to add that our instructors (Max and Rachel) were so awesome! They really took the extra time and effort to make my kids comfortable and were very patient and friendly!!
- Little feedback was given to child on how to improve and they were just told good job when they could have been pushed a little further. Children were given options to get help or not hindering their possible benefit from help when they said no. Children were given a voice causing chaos when they all wanted to go first and on and on which was not stopped. This also wasted time for them to learn. Too much down time and attention on kids blurting things out. There's a happy medium that needs to be found. 1 instructor was a little better about handling behavior.
- We are so pleased with how this went. It exceeded expectations!
- Less kids / more teachers worth more for more participation. Kids getting bored and not listening.
- Sometimes it was difficult for the little kiddos to sit on the stairs when it wasn't their turn.
- Online names for levels should match what classes are called in person.
- The rainout line needs to be updated. Seems like there would be a better way to update everyone without having to deal with a busy signal (FB group, text, etc.).
- We'll be back!
- I had kids in level 2 and 4. There was a ton of down time for level 2 which is not developmentally appropriate. I would prefer level 4 be where the instructor can touch and actually demonstrate and physically help with form. I feel like my kids were constantly told "good job" but not actually doing this correctly. Also, on the assessments I felt with both they didn't have the right kid. My level 2 is no way "afraid of the water". He was probably the only one consistently in the water without a fuss. Both of my kids have done lessons at Emler for 3 years so my expectations are high. We decided to try LS this summer for the price and location. I think we got what we paid for and see the value in Emler.
- The class was too large. The kids sit for too long. They need to keep them moving. Some guards are too harsh with the kids.
- Parents are member of LSPR.
- The time it's good.
- Madison and Delaney were amazing! They were so kind and patient with the kiddos.
- We want to do another session.
- Nothing was really learned although they enjoyed themselves.
- Thank you.
- He just doesn't like swim. The staff where we normally attend (Harrisonville) get more 1 on 1 with the kids and this was different, otherwise the program was awesome!
- Age 4, a little hesitant (first time lessons) but we got over the first day jitters and completed the session! Max and Rachel are awesome!
- Camp Summit counselor should be available to their campers during whole class as to discipline and potty breaks (instructors seemed defeated with camp kids). Camp summit kids were very disruptive and swim instructors spent ridiculous amounts of time disciplining and not as much time giving actual skill advice.
- Our swimmer became very confident!
- It was a great class and the instructors were awesome! [Ruta and Tristan].
- A little more wiggle room if child is not placed correctly to be moved down a class.
- Our daughter loved her teachers and the class!
- Thank you!
- Fantastic program! Last session we had Rachel and Max and I cannot say enough about how amazing they were. So very patient and kind - perfect teachers for that class. My daughter still talks about Ms. Rachel. She is amazing!
- Too many kiddos for only 2 minutes. Didn't get much time to learn skills.
- My son loved it!
- Our instructor was awesome! She interacted so well with the kids and helped them learn.
- We will definitely be back!
- Our instructor Rachel was great! Very kind and patient which is important at this age.
- Level 4 instructors gave clear instructions. My kids learned a lot.
- Excellent program.
- Maleah was great with my daughter.
- We were very pleased with the program. My only complaint is how long it took to update the inclement weather line when class was cancelled.
- The kids loved the class! We are not quite to the point of knowing how to swim, but is probably due to their age and experience.
- I would highly recommend including a sentence or 2 with your interpretation of inclement weather.
- Since there are 3 instructors, they could each in charge of certain students for each lesson. Students also need to take turns to participate / practice new skills. I saw some students got more turns to practice, because they were not assigned a certain order.
- You should give each family a free Summit Waves day pass for participating.
- Everything was great and we really appreciate how organized it was.
- I would bring my daughter back because the swim teachers were great.
- My daughter was very excited to come every day!



- Yes. Enjoyed the program.

End of Activity Report  
Fall Youth Volleyball  
October – November 2021  
Paul Arndorfer

**Executive Summary**

**Brief Program Description:**

The fall youth volleyball program is an activity for the youth of Lee's Summit and surrounding areas in 4<sup>th</sup> – 8<sup>th</sup> grade, designed to encourage participation in an organized recreational activity. It was held at Harris Park Community Center from October to November. Teams are coached by volunteers and practice twice a week and play one game a week for eight weeks

**Participant Numbers:**

Year	Participants	Teams
2021 <sup>1</sup>	170	16
2020 <sup>1</sup>	151	14
2019	241	23

<b>Total Revenue:</b>	<b>Budget</b>	<b>Actual</b>
2021	\$18,700.00	\$14,450.00
2020	\$19,085.00	\$10,117.00
2019	\$20,039.40	\$22,230.50
<b>Total Expense:</b>	<b>Budget</b>	<b>Actual</b>
2021	\$13,460.00 <sup>2</sup>	\$ 9,607.09 <sup>2</sup>
2020	\$13,743.00	\$ 5,225.61
2019	\$13,470.06	\$12,030.60
<b>Net:</b>	<b>Budget</b>	<b>Actual</b>
2021	\$5,240.00	\$4,842.91
2020	\$5,342.00	\$4,891.39
2019	\$6,569.34	\$10,199.90

<sup>1</sup> Teams and Participants were significantly down compared to 2019 due to Covid-19.

<sup>2</sup> Budget and Actual Expenses includes both Direct and Indirect Expenses. Indirect Expenses = \$2,397.34.

## **Recommendations**

**Comment:** There were multiple comments that there was not enough seating for spectators at HPCC.

**Recommendation:** During "transition time", the time when games are finishing on both courts and spectators are waiting to find seats for the next set of games the gym can get congested and seating is not available. Once the games finish and the spectators watching those games leave, many of the incoming spectators are able to get seats. There still are some that don't have seats but the only way to play the necessary two games at one time is to play on the back half of the gym, which allows for the most seating on the cubbies as is. Staff sets out extra chairs throughout the gym to help with the seating issue that has been brought up in past surveys. Staff recommends continuing to set out extra chairs throughout the gym. Beyond that, staff recommends no other change at this time as there can be no alteration to the gym itself or to the cubbies around the gym.

**Comment:** There was one comment about how the teams were distributed and splitting the teams up more evenly.

**Recommendation:** Currently, staff organizes the rosters by school and attempts to keep any participants together from the year prior. There is also a question on the enrollment form that asks if they have participated in the program before and this is considered when formulating the team rosters. Staff does not recommend making any changes to team organization at this time.

**Comment:** Should we continue to offer this program?

**Recommendation:** Staff recommends that we continue to offer the fall youth volleyball league that cultivates every aspect of youth sports, including teamwork, fundamentals and sportsmanship. In addition, the league maintains financial success.

## **Extensive Staff Report**

### **Purpose of Report:**

End of Activity reports are used to evaluate each recreational activity at its conclusion. Four areas are reviewed: program content and execution, participant satisfaction, participation numbers and financial performance. These areas are compared to the planned budget and previous seasons. Recommendations for improvements are developed from this review.

### **Program Description:**

The Fall Youth Volleyball program is an activity for the youth of Lee's Summit and surroundings areas in 4<sup>th</sup> – 8<sup>th</sup> grade designed to encourage participation in an organized recreational activity. It is held at Harris Park Community Center, October - November. Teams are coached by volunteers and practice twice a week and play one game a week for eight weeks.

### **Program Benefits:**

The benefits of the Youth Volleyball program were that it was a great physical activity for the players. It fights obesity and helps players lead healthier lives. It helps players learn character building values such as teamwork, dedication and discipline. The program helped develop socialization skills, skill development, leadership skills and sportsmanship for the participants.

**Service Hours:**

The approximate number of service hours provided by this activity is 4,080 (170 participants \* 2 hours of practice/week + hour game/week for 8 weeks).

2021	4,080
2020	3,624
2019	5,784

**Volunteer Hours:**

The total Volunteer Hours for the Fall Volleyball League were 768 (32 Coaches x 3 Hours/Week x 8 Weeks). Based on the average hourly rate/value for the volunteers, \$28.54, the value back to LSPR was \$21,918.72.

**Refunds:**

Refunds: 0

**Fee Charged:**

2021	\$88.00/\$95.00	Picture – Purchased through Photographer
2020	\$67.00/\$77.00 <sup>3</sup>	Picture – Purchased through Photographer
2019	\$88.00/\$95.00	Picture – Purchased through Photographer

**Program Timeline (standard):**

January:	Budget
June:	Publicity of Fall League through LSPR's Marketing Department.
	Registration
September:	Recruitment of Personnel
	Scheduling of League
	Coaches' Meeting
	NYSCA Clinics
	Order Shirts
October:	League Begins Play
	Observation
	Order Awards
	Evaluation of League
November:	Collect Equipment
December:	EOA Report

**Marketing:**

The fall volleyball league was marketed through the LS Illustrated, LSPR Website, email blasts, emails to previous participants, posters at all LSPR facilities and Facebook.

<sup>3</sup> Price decrease due to removal of LSR-7 rental fee, as LSPR was not able to use LSR-7 facilities for practice.

**Evaluation/Assessment:**

The program is evaluated at the conclusion of the league by the parents of the participants or the participants. Out of the 170 players, there were 138 unique households. Each unique household was emailed a survey, 48 completed and returned a survey (34% return rate). Attached are the results of the survey.

## Lee's Summit Parks & Recreation "Youth Fall Volleyball 2021" Survey

Number of Surveys Distributed - Email: 138 Via Mail: 0 In-Person: 0 # of Surveys Returned: 48

Were you a - Participant: 0 Coach: 11 Parent/Guardian: 127

How did you heard about the program? LS Illustrated: 14 Website/Facebook/Twitter: 7 Email Blast: 2 Flyer: 0 Postcard: 0  
Newspaper: 0 LS Cable Channel: 0 Acquaintance: 0 Previous Participant: 4 Other: 0

Regarding the Registration Process...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
If you registered by phone or in person, how helpful was the person who assisted you?	32	0	0	0	8	8	4.50
Please rate the amount of time taken to register.	0	0	1	5	22	20	4.25
Please rate the overall registration procedure.	0	0	2	4	20	22	4.29
<ul style="list-style-type: none"> <li>Online registration does not work.</li> <li>I had to register over the phone as the online registration didn't work.</li> <li>Get a better system for online registration.</li> </ul>							

Regarding the Value...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Was the length of the activity appropriate for the fee?	0	0	0	8	20	20	4.25
Was the content of the activity appropriate for the fee?	0	0	0	6	19	23	4.35
If a uniform was provided, was it appropriate for the fee?	0	0	1	5	21	20	4.15
If awards were given, were they appropriate for the fee?	0	0	0	6	19	23	4.35
<ul style="list-style-type: none"> <li>Very good youth league.</li> </ul>							

Regarding the Program Sessions...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Please rate the competence of activity staff.	0	0	0	5	20	23	4.38
Please rate the friendliness of activity staff.	0	0	0	4	22	22	4.38
Please rate the ability to recognize activity staff.	0	0	0	5	19	24	4.40
Please rate the amount of staff available during the activity.	0	0	0	4	18	26	4.46
Please rate the volunteer coach.	5	0	0	6	21	16	4.23
Please rate the officials.	0	0	0	3	24	21	4.38
Were the rules, regulations and policies appropriate for the activity?	0	0	0	4	20	24	4.42
Please rate the condition and suitability of the facility/fields used.	0	0	1	6	21	20	4.23
Please rate the condition and suitability of the equipment used.	0	0	0	8	20	20	4.25
Please rate the perceived safety of program.	0	0	0	2	22	24	4.46

- Coach Jerry Shirley was great with the girls.
- Need more seating.
- Onsite staff was great.
- There is not enough seating around the courts.
- Wish there were more seating, it is very crowded.
- Medals are good awards.
- Wish we could request a certain coach.
- Harris Park is not a great place to watch matches.
- Not sure how teams are split up but my daughter only had one girl from her school on her team. Others had multiple girls from the same school.

Overall Summary...	N/A	Very Poor	Poor	Fair	Good	Very Good	Average
Were the participant's overall needs met?	0	0	0	4	18	26	4.46
What is the likelihood of your recommendation of this activity to others?	0	0	0	4	17	27	4.45
Please rate the participant's overall enjoyment level.	0	0	0	4	18	26	4.46
What is your overall rating of the activity?	0	0	0	3	12	33	4.69
What is your overall rating of Lee's Summit Parks and Recreation?	0	0	0	2	16	30	4.58

- Our daughter had a great time.
- You guys do a great job.
- Appreciate all Parks and Rec does for us.

## **January 2022 COMMENT REPORT**

**Attached are 37 patron comments with staff responses that were either submitted verbally, in writing or via email. Of these comments, 20 were making requests, 5 were inquiries regarding programs or facilities, 7 were compliments and 5 were negative.**



#	Location	Type	Date	To	From	Patron Name	Patron Comment	Staff Response
1	LCC	Inquiry	11/9/21	Jodi Jordan	Rachel Smith	Scott Ragland	I am inquiring about extending evening hours. It is getting pretty busy from 6-8pm during prime hours.	Staff called Mr. Ragland and thanked him for his inquiry. Staff also confirmed that he had seen the notice of hours extending starting Monday January 3, 2022. He was thankful for the additional hours and the phone call. RS
2	GCC	Compliment	11/11/21	Megan Crews	Erin Keeney	Marilyn Combellick	Cathy! She works me harder than any other instructor, which is good for me to be challenged. I had an issue last week and I had to stop and sit the rest of the class. Her concern during and after the class was very professional. Thank you, Cathy!	Thank you for the positive comment about Kathy. Staff shared this comment with Cathy Pec and she will be recognized at the next staff meeting. EK
3	LVCC	Complaint	11/13/21	David Dean	Heath Harris	Numerous	Staff received 11 negative comments regarding the lack of court space for pickleball on Saturday, November 13th due to a court rental and the lack of communication from staff. Of the 11 comments, 6 were from Lee's Summit residents and 5 were from non-residents.	Thank you for reaching out regarding the pickleball availability this past Saturday, November 13th at the Longview Community Center. I would like to first apologize for the lack of communication regarding the court rental and limiting the pickleball court availability. The court rental was a last-minute rental to help provide space to a local school to have basketball practice while their gym was not available. Although LSPR reserves the right to alter the posted gym schedule due to rentals, staff should have communicated these changes properly to our patrons. Over the previous four weeks the average number of pickleball players on Saturday mornings had been seven players. Based off the previous four week average, staff believed the facility could accommodate the gym rental during that time without conflict. Moving forward staff will communicate any changes to the gym schedule in a timely manner and better schedule gym rentals around the ongoing scheduled activities in the gym. Again, I apologize for the lack of communication and the inconvenience that was caused. If you would like to discuss this situation further you may call my office at 816-969-1525 or email at hharris@cityofls.net.
4	LVCC	Compliment	11/21/21	Heath Harris	Eric Schooley	Robert Conrad	Thank you Davis! I teach Ballroom and Latin on Sundays and Davis is always great setting up the room.	Davis Campbell is a Facility Attendant at Longview Community Center. This comment will be shared with him and he will be recognized at the next staff meeting. ES
5	LCC/LVC C	Inquiry	11/21/21	Grace Carson		Andy Box	My doctor has advised that due to my knee issues I need to start walking in a pool. My work schedule is always changing. Is there any part of the aquatic facility that is available all the time?	Andy, I have attached the pool schedules for both Lovell and Longview. Longview is open for exercise time significantly more than Lovell. You will see on the Lovell pool schedule were there is designated exercise time throughout the day, time in the morning as well as the evening. Please let me know if you have any questions!
6	GCC	Request	11/24/21	Megan Crews	Erin Keeney	Amy Howard	Add more Silver Sneakers Classics.	LSPR currently offers seven Silver Sneakers Classic classes. Gamber Community Center offers the class on Mondays at 9am, Tuesdays at 9am, Thursdays at 11am and Fridays at 9am. Lovell Community Center offers the class on Tuesdays at 10:30am and Longview Community Center on Wednesdays at 10am. Staff will take this request into consideration for future class additions. EK
7	GCC	Request	11/26/21	Megan Crews	Erin Keeney	Multiple	Requesting to add a Silver Sneaker EnerChi at Gamber Community Center.	On January 3, 2022 staff added three more group exercise classes to Gamber Community Center. One of the three class additions is Silver Sneakers EnerChi at 10:00am on Fridays. EK
8	LCC/LVC C	Inquiry	11/29/21	Erin Keeney		Ken Donnelly	Does the Park offer Yoga classes?	Ken, LSPR offers a handful of Yoga classes at our facilities- J. Thomas Lovell Jr. Community Center, Longview Community Center, and Gamber Community Center. I have attached each facilities group fitness schedule. This includes class times and descriptions. Please let me know if you have any further questions! Also, in the summer months LSPR has Sunrise Yoga, Sunset Yoga, and Moonlight Yoga events. I highly recommend checking out those events next year! Thanks,
9	LCC	Request	11/29/21	Jodi Jordan	Rachel Smith	Katie Young	Could we set up a 5th pickleball net for Mondays and Saturdays? We have 12-14 players waiting on the bench on those days with the 4th net already up. Thanks.	Thank you for your comment. Staff will continue to monitor the gym usage for pickleball as well as basketball players. Putting up 5 nets would require the entire gymnasium to be closed. At this time, we do not plan to put up a 5 net during the scheduled pickleball times. Pickleball is also available at the Harris Park and Longview Community Centers. Additionally, staff added more pickleball time at the Lovell Community Center on Monday and Wednesday from 6pm-10pm and Sunday 5pm-8pm. RS
10	Parks	Request	11/30/21	Steve Casey		Doug Kroll	To LSPR, Respectfully request you consider interest in purchasing additional disc golf baskets to be used for permanent long placement settings. This would generate significant interest and usage for those more experienced players desiring to play longer settings on a more regular basis. That you for your consideration.	Doug: Thank you for your comment and suggestion. We will investigate this and get back with you. We are looking into another color for the band around the second basket to have two options to play each hole. Cost and layout will be considerations.
11	Parks	Request	11/30/21	Steve Casey		Glen May	As a Lee's Summit resident and an avid disc golfer, I think it would be beneficial to add an additional 18 baskets to the Legacy Park course. These baskets would be placed in the long position permanently. The top rated courses in the KC metro area have dedicated long pin position baskets in place. This would give disc golfers of varying skill levels options to play different layouts at any given time. Please and thank you!	Glen: Thanks for your comments. We are looking into this as a possibility but cost and layout will be considerations. We have requested quotes and will get back with you.
12	Parks	Request	11/30/21	Steve Casey		Todd Bushatz	As a Lee's Summit resident and an avid disc golfer, I think it would be beneficial to add an additional 18 baskets to the Legacy Park course. These baskets would be placed in the long position permanently. The top rated courses in the KC metro area have dedicated long pin position baskets in place. This would give disc golfers options to play different layouts at any given time. Please and thank you! My phone number is 816 4190095 if you have any additional questions	Todd: Thank you for your comment about the disc golf course layout at Legacy Park. We are investigating options however the cost and layout will be strong considerations. We will share your comment with the Park Board and let you know what we decide on a second basket location.
13	Parks	Request	11/30/21	Steve Casey		Aaron Shockey	As a Lee's Summit resident and an avid disc golfer, I think it would be beneficial to add an additional 18 baskets to the Legacy Park course. These baskets would be placed in the long position permanently. The top rated courses in the KC metro area have dedicated long pin position baskets in place. This would give disc golfers options to play different layouts at any given time. Please and thank you!	Aaron: Thanks for your patronage and observations of the disc golf course at Legacy Park. We are investigating this and will get back with you as soon as possible. Cost and layout will be strong considerations.
14	GCC	Request	11/30/21	Megan Crews	Erin Keeney	Multiple	Requesting 10:00am Silver Sneakers Yoga move back to 10:30am to allow 30 minutes between Silver Sneaker Classic at 9am and Silver Sneakers Yoga at 10am.	In October of 2021, Tuesdays Silver Sneakers Yoga class was moved from 10:30am to 10:00am due to numerous comment cards requesting for the time change. Several patrons attend both Tuesday morning classes at Gamber Community Center and appreciate the classes only being 10 minutes apart. Staff does not plan to modify the class start time as this time. EK

#	Location	Type	Date	To	From	Patron Name	Patron Comment	Staff Response
15	Parks	Request	12/3/21	Steve Casey		Molly Wichman	First, I think LS is full of great parks. My son and his friends are into scooters (like trick scooters). We frequent the skate park at Lea McKeighan and see many other kids on scooters. They think it is fun to try new tricks and scoot around. In my search around the KC metro area, there are no scooter lessons or classes. Also, no paved pump track. The closest one is Kinetic Park in Dardenne Prairie (St Louis area). Anyway, a scooter clinic or class may be something to add to the LS Parks programs. Or, if you are looking for something to do with open space, a pump track would be awesome too! Keep being awesome!	Molly: Thank you for your patronage of the skate park and compliment of our parks system in general. We have observed multiple user groups at the Lea McKeighan skate park including scooters, BMX, and regular skate boarders. We have space designated to construct a pump track adjacent to the skate park at Lea McKeighan and the park master plan depicts a pump track however we are still researching the appropriate layout and surface material. The project is also unfunded and we would need to evaluate the need to expand the current facility or designate a new location. As for classes or lessons, I have copied our recreation staff for their information. They may want to reach out to you and follow up. I will also share your comment with our Parks and Recreation Board. Thanks again for your comments and suggestions.
16	GCC	Inquiry	12/9/21	Erin Keeney		David Draper	Any "Tai Chi" classes at Gamber center? if not . . . any possibility you would have them anytime in the near future? Thanks	Hi David, Thanks for reaching out. Gamber Community Center currently does not offer any Silver Sneaker Tia Chi classes. However, starting on January 7, Gamber Community Center will be adding a Silver Sneaker Tia Chi class on Fridays at 10am with Lori Elliott! Please let me know if you have any further questions. Thanks!
17	LCC	Request	12/9/21	Rachel Smith	Erin Keeney	Unknown	Please have Jamie do a Silver Sneakers Classic class at Lovell Community Center. Her class at Gamber Community Center is too full.	Jamie Ireland currently teaches a total of ten classes at Gamber, Lovell, and Longview Community Center. Jamie is not looking to add anymore classes to her schedule at this time. However, Lovell Community Center does offer a Silver Sneakers Classic on Tuesdays at 10:30am taught by Elisabeth Davison and Longview Community Center offers a Silver Sneaker Classic on Wednesdays at 10am taught by Lori Elliott. EK
18	GCC	Request	12/9/21	Megan Crews	Erin Keeney	Sharon Williams	Could we add another kickboxing class in the evening?	Staff will take this request into consideration for future class additions. Gamber Community Center currently offers a kickboxing class on Saturdays at 9am and Lovell Community Center offers Turbokick on Mondays at 8am. EK Staff removed the Pedal & Lift class at Longview Community Center in January due low participation. Pedal & Lift averaged three participants through the months of August-December. The minimum number of participants to keep a class is six. EK
19	LVCC	Request	12/16/21	Heath Harris	Erin Keeney	Multiple	Request to keep the Pedal & Lift class at Longview Community Center.	At this time staff is not planning to add additional classes to the group exercise schedule at LCC. Staff will keep this request in mind for future class additions. EK
20	LCC	Request	12/16/21	Rachel Smith	Erin Keeney	Pam Wire	Please add more morning Turbokick classes and Group Fight as well.	Staff shared this comment card with Ty Williams and she will be recognized at the next staff meeting. Starting the week of January 3, 2022, Ty will be adding two classes to her schedule- Silver Sneakers Circuit on Thursdays at 10:30am at Lovell Community Center and Yoga on Tuesdays at 5:30pm at Gamber Community Center. Ty also teaches two Yoga class at Lovell Community Center on Tuesdays and Thursdays at 7am. EK
21	LCC	Compliment	12/23/21	Rachel Smith	Erin Keeney	Kelly McArtor	Ty's Silver Sneakers Yoga is wonderful! Please add another day to her schedule. Silver Sneakers Yoga on Monday and Thursday with Ty. Thanks!	Thank you for your comment. We appreciate your feedback. Starting the week of January 10 evening pickleball will start on Monday & Wednesday 6-10pm, and Sunday 5-8pm. Follow up: Only one comment asked to be contacted. Mr. McDaniel was contacted on 1.10.22. Staff left him a voicemail with the above information. RS
22	LCC	Request	12/24/21	Jodi Jordan	Rachel Smith	Multiple	Bring back evening hours for pickleball.	On January 4, the Tuesday 6:00pm Zumba class was moved to the Group Exercise Studio. The class will continue to take place in the Group Exercise Studio unless the class size out grows the space and needs to return to the gymnasium. EK
23	LVCC	Request	12/28/21	Heath Harris	Erin Keeney	Luke Bickle	Longview's Tuesday 6pm Zumba class takes up two full basketball courts. There are only six people in the class. Could they use half of the court or move the class in the Group Exercise Studio?	Derek, Thank you for your comment card. Staff made the decision to not continue Pedal & Lift in January due to the class not meeting the minimum participants for the past several months. Staff recognize this is a unique class and hope to bring it back in the future. Please contact me if you have any further questions or concerns.
24	LVCC	Request	12/30/21	Erin Keeney		Derek Spencer	I am disappointed that Parks & Rec will no longer be offering the Pedal and Lift class at Longview Community Center. My friend and I just started attending and then find out it's already being cancelled! There is nothing else like it offered at the Longview facility. I hope whoever made that decision for Longview can reconsider. Thank you.	Thank you for your comment card. Staff will take this request into consideration for future RevUp sessions. EK
25	LCC	Request	12/30/21	Rachel Smith	Erin Keeney	Thelma Stubelt	I would really like the option of a 9-12 week Reload option. It would be easier to make up a session in that timeframe. Also, better results.	The upright bikes have been moved back to their original location in the fitness area. The upright bikes were moved into the bike studio to accommodate the social distancing requirement from the Jackson County Health Department during the COVID-19 pandemic. Regarding the locker room temperatures, the unit mixes 100% outdoor air with heat so it cannot reach the desired temperature when the outdoor temperatures are below 20 degrees. Staff is looking into alternative solutions to heat the locker rooms.
26	LVCC	Request	1/2/22	David Dean	Heath Harris	Brad Temeyer	Could I request an upright bike or two in the biking studio upstairs? There hasn't been an upright bike in there since the bike broke last fall. Also, it is extremely cold in the men's locker room. Can we turn up the thermostat?	Group exercise class schedules for all LSPR facilities are provided for patrons at the welcome desk of each community center. Class schedules for each facility are also available on our website lsparks.net. HH
27	LVCC	Request	1/3/22	David Dean	Heath Harris	Belinda Peters-Lawyer	A copy of each location class schedule at all the facilities or at least one copy posted somewhere	Thank you for your comment. Staff shared this comment with Cathy Pec and she will be recognized at the next staff meeting. EK
28	GCC	Compliment	1/5/22	Megan Crews	Erin Keeney	Sharon Williams	Mindful Movements was great! Cathy Pec leads class in an easy to follow manner.	When temperatures outside fall below 20 degrees the locker rooms at the Longview Community Center cannot reach their desired set point. The units are designed to bring in 100% outdoor air all the time and the dampers cannot be adjusted. Heat is mixed with outdoor air but with extremely low temperatures the units cannot keep up. Staff is working with the city HVAC contractor to find a resolution. ES
29	LVCC	Complaint	1/6/22	David Dean	Eric Schooley	Numerous	The locker rooms are cold.	Thank you for the positive comment about Pam's class. Longview Community Center added eight new group fitness classes the first week of January. Thursday Yoga taught by Pam Davenport was one of eight new classes. Staff shared the positive comment with Pam and she will be recognized at the next staff meeting. Also, staff printed and placed more comment cards out front at Longview Community Center. EK
30	LVCC	Compliment	1/6/22	Heath Harris	Erin Keeney	Unknown	Thank you for Pam's Yoga class, it is a great class. Also, please add more comment cards out front.	Lovell Community Center offers Turbokick on Mondays at 8am and Gamber Community Center offers Kickboxing on Saturdays at 9am. Staff will keep this request in mind for future class additions. EK
31	LCC	Request	1/9/22	Rachel Smith	Erin Keeney	Sarah Caye	Turbokick class in the evenings at 6pm on Monday, Tuesday or Thursday? Thanks for the consideration!	Staff is aware of this issue and is waiting on a new sound system receiver to be delivered. Staff plans to have this issue resolved by the 1.18.22 Cycle class. EK
32	LCC	Complaint	1/11/22	Rachel Smith	Erin Keeney	Judy Foglio	The instructor's mic is not working properly in the Cycle Room. It is hard to hear his instructions during class.	After receiving this comment, staff immediately checked the showers for mold. Staff was not able to identify any mold, but one soap dispenser needed to be replaced. Staff replaced the soap dispenser and will continue to monitor for mold that needs to be addressed. ES
33	LVCC	Complaint	1/11/22	David Dean	Eric Schooley	Unknown	Men's showers are moldy, look at the soap dispensers, they are covered in mold.	

#	Location	Type	Date	To	From	Patron Name	Patron Comment	Staff Response
34	LCC	Compliment	1/11/22	Rachel Smith	Erin Keeney	Multiple	Great to have 5:30pm Bootcamp back! Love to see additional 5:30pm classes other than Zumba/Yoga.	Staff will take this request into consideration for future class additions. Lovell Community Center offers Hip Hop Step at 6pm on Mondays, SET and Bootcamp at 5:30pm on Tuesdays, Final Cut at 6pm on Wednesdays, and Cycle at 6pm on Thursdays. EK
35	LCC	Compliment	1/12/22	Rachel Smith	Erin Keeney	John Griffith	Tammy is fantastic and her New Year's Turn & Burn was really fun. I believe that the attendance would grow if more people knew about it. It should be a regular class.	Staff shared this comment with Tammy West and she will be recognized at the next staff meeting. LSPR staff started promoting the event December 1, 2021 with informational postcards and posters on display at five facilities, sent out informational emails (Eblasts & 5-things), promoted on Facebook pages, promoted by word-of-mouth in group fitness classes, published event on LSPR calendars, and had advertisements running at five facilities on DidYouKnow TV's. At this time, LSPR does not offer a regular Turn & Burn class. Staff will take this request into consideration for future class additions. EK

From: brennda apgar <[brenbr9999@yahoo.com](mailto:brenbr9999@yahoo.com)>  
Sent: Tuesday, December 28, 2021 3:33 PM  
To: Joe Snook <[Joe.Snook@cityofls.net](mailto:Joe.Snook@cityofls.net)>  
Subject: Pickleball

\*\*\* This email is from an external source, use caution before clicking on links or opening attachments.  
\*\*\*I have read over your Pickleball survey that you did research on. It kind of ended abruptly by saying you think separate courts would be better than having a big group together. I wondered what the list of facts were that you found supported having courts in separate locations. Many other cities have complexes not separate courts. Are they doing it wrong?

On another note I would like to address something that was not at all mentioned in your survey. I believe over 50% of this city is not able to even play Pickleball here. In the eight years I have been playing any opportunities to play are still geared toward the retired/ non working people. All the facilities only have morning play still and I believe there is a two hour time to play at Longview one night. For this to not change in eight years is not ok. If you decide to build random outdoor courts everywhere that still does not fix this problem. If there were a complex with multiple courts and lights EVERY resident regardless of age would have an opportunity to play daytime and evenings all 12 months of the year. More courts without lights does nothing. And yes Lea mckegian has lights but it's only three courts and most of the time it has water and debris on it. If you truly want to give everyone in the community a chance to be able to play Pickleball then you will build a complex with lights. Anything else is more of the same. I look forward to your response Thanks.

Brenda Apgar

Ms. Apgar,

Thank you for your comments regarding pickleball within Lee's Summit. The Parks and Recreation Department strives to provide the best amenities for our community and I always appreciate hearing from our patrons. Your email and my response will be shared with the Parks and Recreation Board.

In response to your comments and questions. Our research indicated some neighboring communities do provide a multi-court pickleball complex, with the prevailing size consisting of eight courts and most often, limited to one location (centralized approach). There are also neighboring communities with pickleball court offerings ranging from one to four courts in multiple locations of their community (decentralized approach). Other communities do not provide courts and/or provided mix-use courts (tennis/pickleball sharing space). I would not suggest one approach is right or wrong or better. Each agency must determine the best approach to address their unique community, considering various factors such as available land, budget, perceived and real need, available infrastructure, competing priorities, and private sector options.

I agree with your assessment that indoor pickleball opportunities in Lee's Summit are most available in the mornings and afternoons and indoor opportunities in the evenings are limited. That is an issue we are addressing. For your reference, I included the current pickleball hours for each community center. You will see LSPR offers indoor opportunities two nights per week as well as several weekend hours. In addition, dedicated court space can be rented for pickleball just as we do for basketball and volleyball. The three outdoor courts at Lea McKeighan (which you referenced) provide lights and are available until 11:00 pm from March - September. I would respectfully disagree with your statement that " most of the

time it has water and debris on it." It does collect water after a heavy rain and our staff works to remove the water in a timely manner. Of course, in the winter time the space is transformed into Summit Ice.

Our research and assessment of various LSPR locations is thorough and suggests a decentralized approach serves our community well. The research and assessment of LSPR locations also suggests the addition of a multi-court complex could be added in our community. Staff did not limit our approach to one option or the other. In fact, we think both options are appropriate. Amenities such as lighting, shade, and seating would most likely be limited to a multi-court complex located at a site with existing infrastructure.

Pickleball is a popular activity and participation continues to grow throughout the country, as well as in Lee's Summit. LSPR has made significant strides to address the pickleball needs of our community over the past 10 years and we will continue to do so. However, you must also recognize there are competing interests within our community for LSPR resources as well as existing commitments LSPR made to the voters of Lee's Summit. A good example of an existing commitment is a fieldhouse which LSPR is actively working on. On a positive note, I anticipate the addition of the fieldhouse will help LSPR address the indoor and outdoor pickleball needs of our community, addressing the desires of our pickleball community and expanding LSPR's service to our citizens.

With challenges come opportunity and in my 20 years with LSPR we have been very successful in finding creative and innovative solutions. The growth of pickleball has been a challenge for park and recreation agencies across the country however I think LSPR is positioned to successfully address the demand. We will continue to do our due diligence, seek out solutions, and address the need. I cannot provide a timeline at this time which I think is most frustrating for the pickleball participants I have spoken with but we are working on it.

Again, thank you very much for your comments. If you have additional thoughts please let me know.

Community Center Pickleball Hours:

Longview Community Center

Monday / Wednesday / Fridays 9:00am-12:00pm Tuesday / Thursdays 11:30am-1:30pm Wednesday/  
Friday 6:00pm-8:00pm Saturdays 10:00am-1:00pm Sundays 12pm-2pm Paddles and balls are available  
upon request

Lovell Community Center

Monday - Friday 8am-12pm  
Saturday 8am-12pm

Harris Park Community Center

Monday - Friday 9am-1pm

Sincerely,

Joe Snook, M.S., CPRP | Administrator of Parks & Recreation  
220 SE Green Street | Lee's Summit, MO 64063  
(816) 969.1504 | fax: 816.969.1515 | [www.lsparks.net](http://www.lsparks.net)  
Become a Friend of the Park today! Click Here!

The Contact Parks online form from the cityofls.net website was submitted.

Name: Carter Bearce

Address:

3032 SW Saddlewood Place

Lee's Summit, Missouri 64081

Phone: 816-668-9914

Email: [cbearce212@lsr7.net](mailto:cbearce212@lsr7.net)

Message: To Whom it May Concern:

I was wondering if there will be another update that LSPR will do to the Lea Mckeighan Skate park? I am a fifth grade student at Longview Farm Elementary and was hoping to share some thoughts with you.

My friends and I have been going to the Lea Mckeighan skate park for many years now, and it just seems the same. The city built the halfpipe somewhat recently and that was great. We love riding our scooters on it. This city has awesome parks and I was wondering what your next update to the skate park is or if you could build a pump track?

I was also thinking about if the city would put in another skate park. My 8 year old sister just likes riding her bike around for fun and if you put in a new skate park we could have more options which would be great! I've been going to the skate park for a long time and I know that some bikers don't really like younger kids, so if they build another skate park so the younger kids go to one. Therefore, the older kids take going to the skate park a little more seriously.

My friends and my family would also like a pump track. A pump track would give us an opportunity to try something different. Thank you for your time to read my letter. I hope you use some of my ideas to make a new skate park and parks for the younger kids. Please reach out to me if I could be of any assistance in your decisions.

Sincerely,  
Carter Bearce  
5th grade

Carter:

Thank you for your interest and thoughts about the skate park at Lea McKeighan Park. It is a very popular venue and I am glad you and your friends and family enjoy the park.

We are currently looking into some options for locating a pump track and also evaluating the best type of surface and product to install. The ideal location for a new pump track would be Lea McKeighan but we have not made any final determination on location and there is presenting no funding designated for the project. We will keep you updated on these plans

As for a second skate park in Lee's Summit we do not have any short term plans but that does not mean we would not consider if the right location and opportunity presents itself. We are updating our citywide parks master plan and part of this task is to look at new park facilities and land for new parks so this will give us a roadmap for future parks.

Thanks again for your interest and comments. I will share your comments with our Parks Board. Please stay in touch

**Steve Casey, PLA, ASLA** | Superintendent of Park Planning and Construction  
220 SE Green Street | Lee's Summit, MO 64063  
816.969.1507 | mobile: 816.352.3111 | [www.lsparks.net](http://www.lsparks.net)



# 2022 JANUARY

## Lee's Summit Parks and Recreation Board Monthly Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
26	27	28	29	30	31	01
02	03	04 City Council Meeting - 6:00pm	05	06	07	08
09	10	11 City Council Meeting - 6:00pm	12	13	14	15
16	17 Martin Luther King Jr. Day - Administrative Offices Closed	18	19	20	21	22
23	24	25	26 Park Board Meeting - Zoom - 6:00pm	27 Mayor's Character Breakfast - John Knox Pavilion - 7:00am	28 Father Daughter Dance @ GCC	29 Father Daughter Dance @ GCC
30	31	01	02	03	04	05



# 2022 FEBRUARY

## Lee's Summit Parks and Recreation Board Monthly Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
30	31	01	02 Park Board Master Plan Workshop - 6:00pm	03	04 Father Daughter Dance @ GCC	05 Father Daughter Dance @ GCC
06	07	08 City Council Meeting - 6:00pm	09	10	11	12
13	14	15 City Council Meeting - 6:00pm	16	17	18	19
20	21 President's Day - Administrative Offices Closed	22 City Council Meeting - 6:00pm	23 Park Board Meeting - Strother Conference Room - 6:00pm	24	25	26
27	28	01	02	03	04	05
06	07	08	09	10	11	12

# LSPR Community Centers Extend Hours And Adds Classes

Lee's Summit Parks and Recreation (LSPR) is happy to announce extended facility hours and additional fitness classes to their community centers beginning Monday, January 3, 2022. Classes are free for all members.

"We continue to make adjustments to our operations in an effort to better serve our community," Joe Snook, Administrator of



LSPR said. "The extended hours and added classes will provide more options and flexibility for our patrons."

Gamber Community Center, located at 4 SE Independence Ave, will be open Monday through Thursday from 6am to 8pm, Friday from 6am to 5pm, and Saturday from 7am to 2pm. Three classes will be added at Gamber Community Cen-

ter for a total of 20 per week. Longview Community Center, 3801 SW Longview Rd, will be open from Monday through Friday from 5am to 9pm, Saturday 7am to 7pm, and Sunday 10am to 7pm. Eight classes will be added at Longview Community

Center for a total of 35 per week. Lovell Community Center, 901 NE Bluestem Dr, will be open from Monday through Friday from

5am to 10pm, Saturday 7am to 8pm, and Sunday 8am to 8pm. 10 classes will be added at Lovell Community Center for a total of 40 per week.

For more information on the community centers, classes, and membership please go to [LSParks.net](http://LSParks.net) or call 816-969-1500.

[https://link2leessummit.newsirvana.com/arts-and-entertainment/ls-parks-extending-community-center-hours-adding-classes/article\\_b600f174-67fb-11ec-87e7-7f7bd1aebd08.html](https://link2leessummit.newsirvana.com/arts-and-entertainment/ls-parks-extending-community-center-hours-adding-classes/article_b600f174-67fb-11ec-87e7-7f7bd1aebd08.html)

FEATURED

## LS Parks extending community center hours & adding classes

from Lee's Summit Parks & Recreation  
Dec 28, 2021



The Lovell Community Center at Legacy Park, like the other two Lee's Summit community centers, will see extended hours more classes in 2022.

Image courtesy LSPR

Lee's Summit Parks and Recreation recently announced extended facility hours and additional fitness classes to their community centers beginning Monday, Jan. 3. Classes are free for all members.

"We continue to make adjustments to our operations in an effort to better serve our community," Joe Snook, Administrator of LSPR, said. "The extended hours and added classes will provide more options and flexibility for our patrons.

Gamber Community Center, located at 4 SE Independence Ave, will be open Monday through Thursday from 6 a.m. to 8 p.m., Friday from 6 a.m. to 5 p.m., and Saturday from 7 a.m. to 2 p.m. Three classes will be added at Gamber Community Center for a total of 20 per week.

Longview Community Center, 3801 SW Longview Rd, will be open from Monday through Friday from 5 a.m. to 9 p.m., Saturday 7 a.m. to 7 p.m., and Sunday 10 a.m. to 7 p.m. Eight classes will be added at Longview Community Center for a total of 35 per week.

Lovell Community Center, 901 NE Bluestem Dr, will be open from Monday through Friday from 5 a.m. to 10 p.m., Saturday 7 a.m. to 8 p.m., and Sunday 8 a.m. to 8 p.m. 10 classes will be added at Lovell Community Center for a total of 40 per week.

For more information on the community centers, classes, and membership please go to [LSParks.net](https://LSParks.net) or call 816-969-1500.



## Up and running: LS fitness centers offer inspiration for those with NY resolutions

BY BETH LIPOFF SPECIAL TO THE STAR JANUARY 11, 2022 5:00 AM



Body Blast fitness classes like this one are just one type of offering available at Lovell Community Center. COURTESY PHOTO

Just in time for everyone's New Year's resolutions, three Lee's Summit community centers have added additional fitness classes and increased their hours. Although they're not yet back to the amount of time and offerings as before the pandemic, they're headed in that direction.

"Compared to this time last year, we're up. We saw a pretty significant reduction in memberships when COVID hit in 2020," said Joe Snook, administrator of parks and recreation for Lee's Summit.

That pandemic-prompted dive in memberships is something consistent with fitness centers all over the country, Snook said.

Lee's Summit didn't really see a rebound in memberships until after Jackson County removed its mask mandate.

"The biggest reason our patrons told us was, 'Hey, as long as masks are required, we're not going to come back and exercise'," Snook said. "There was a short period that first summer where masks were not required. The Jackson County Health Department took those masks away, and we saw a nice uptick. And the masks came back, and we saw a lot of cancellations."

Snook doesn't think people necessarily had an objection to masks in general. They just didn't want to wear them while exercising. Many instructors didn't like exercising or leading classes with masks on, either.

"A number of our instructors said, 'We're not going to teach during pandemic, and we're not going to teach if we have to wear masks,'" Snook said.

No mask requirement are now in place for using any of the community centers.

Most of the regrowth in membership has been people who are not senior citizens. Longview has struggled the most to regain its membership, Snook said, because it had re-opened following its renovation not that long before the pandemic started.

Harris Park and Lovell have returned to their pre-COVID number of hours, while Longview and Gamber are at 90% and 85% of their pre-COVID hours after reducing to around 75% earlier in the pandemic.

The more dramatic changes are in the classes offered. Gamber and Longview had each dipped to 32% of their normal fitness class offerings earlier; now, they're respectively up to 80% and 68% of their pre-COVID class schedule. Lovell is also up, having increased to 52% of normal classes, up from 28% earlier.

Those who plan to exercise at one of the community centers have a wide selection of classes from which to choose. Snook said they've tried to keep their most popular classes available.

New classes of yoga have started at all three centers that offer fitness classes. Lovell and Longview both have new classes of Aqua Zumba, Aquafit, Bootcamp and Zumba, while Gamber and Lovell have new Silver Sneakers offerings for seniors.

Other new classes include cycling and high-intensity interval training.

"People that come to the class create a lot of energy in those (high-intensity and boot camp) classes. You burn a lot of calories in a short amount of time, because you are working your butt off," Snook said.

On the other end of the spectrum, yoga is also very popular.

"People just enjoy the mind-body connection they're getting from that class," Snook said.

He hopes people will choose the community centers because of their varied offerings.

"It's a different environment than you might find in the private sector. I think it truly is, as the name implies, a community center. So we have a lot of activities that are for people of all ages," Snook said.

“We see a very diverse population. We’ll get basketball players, pickleball players and volleyball players all using the same space.”

The community centers are also hiring part-time workers, especially for positions in childcare and maintenance.