



# LEE'S SUMMIT MISSOURI

June 18, 2025

Dear Licensed Residential Solid Waste Hauler,

The City of Lee's Summit has sent you a certified letter of notice that it intends to assume control of city-wide solid waste collection services within the City Limits of Lee's Summit. As described in the letter, the notice only applies to residential solid waste collection services. The City expects to issue a Request for Proposal (RFP) for city-wide curbside residential solid waste services within the next 12 months. The RFP will only involve residential service to single-family dwellings up to and including 4-plexes. The City will not include collections for any residential dwellings larger than 4-plexes and will not involve commercial accounts in the RFP.

The City's engagement plan for this initiative seeks input from solid waste haulers regarding best management practices for solid waste services from industry representatives, such as yourself.

I intend to schedule a meeting with you soon, but as part of our engagement plan, I have a list of survey questions that I would like you to address. These questions are by no means limited, so when we meet, I expect you might have additional information and queries to discuss.

The City has several questions directly related to the industry as described below. We appreciate your prompt response to this survey by July 4<sup>th</sup>, 2025. To make it easier to respond you can scan the QR Code below with the camera app on your smartphone. A notification link will appear, allowing you to access an online survey to answer these questions.



## Survey Questions:

1. How long are your typical city contracts?
  - a. What length of contract do you prefer?
  - b. What length of contract renewal do you prefer?
2. If the City requires or allows HOA/POA's to join the City contract after the RFP process concludes, or in consideration of other additional residential customer growth (e.g. new home construction), would a tiered price proposal based on the number of customers, such as a 5,000 customer increase or 10,000 customer increase, be of interest?
  - a. If so, please explain your response?
  - b. If so, what level of increased customers should result in price changes (e.g. 2000, 5000, 10000 new customers)?
3. Do you offer "snowbird" stop-service options in your customer contracts?
  - a. If so, is there an administrative fee that is charged for this option?
    - i. If so, how much is that administrative fee?
4. Do you offer a "concierge" service (e.g. waste collection at the garage or door in lieu of curbside) option in your customer contracts?
  - a. If so, is there an additional fee charged for this option?
    - i. If so, how much is that additional fee?
5. Do you offer "senior" discounts of any kind in your customer contracts?
  - a. If so, what is the discount amount?
  - b. If so, what are the discount requirements?
  - c. If so, how do you verify the customer is eligible for the discount?
6. What is the best way to provide customers with contact information, service information, and use information such as what is accepted in recycling bins (e.g. QR Code Stickers, Container Labels, Mail, Email, Phone Call, Text, Other)?
  - a. If other or for further comment, please explain?
7. What is the most common container size for trash and recycling?
8. How many container size options do you typically offer?
9. What is the maximum number of containers customers are allowed to have curbside?
10. Do you collect yard waste?
  - a. If so, indicate how you collect yard waste and preference (e.g. bags, carts)?
  - b. If so, how do you handle brush collection?
11. Do you collect bulky items?
  - a. If so, are bulky item collections regularly scheduled (e.g. weekly, monthly, quarterly, specific days, as-needed, other)?
    - i. If other or for further comment, please explain?
  - b. If so, do you use vouchers, stickers, scheduled customer account or other system of tracking bulky item collections?
    - i. If other or for further comment, please explain?
  - c. If so, do you have any limitations for bulky items?





12. Do you use or would you use sub-contractors for recycling collection and/or specialized collection of yard waste and/or bulky item pick-up?
13. Do you have any established hot and cold weather collection policies?
  - a. If so, please explain?
14. Are you aware of any practices or activities in which a contracted residential curbside solid waste hauler might assist the City in case of a debris management emergency? For example, providing a priority, on-demand bulky items pick-up, tree limbs pick-up or other debris pick-up in support of an emergency operation after a natural disaster.
15. Would you like to participate in stakeholder meetings or represent the private industry on a Solid Waste Task Force as part of the City's engagement plan?
  - a. If so, who is the company person and their contact information?

If you do not have a phone with a camera or internet access to take the online survey, feel free to call or email me with your answers before July 4<sup>th</sup>, 2025. My direct phone number is (816) 969-1981, my email address is [chris.bussen@cityofls.net](mailto:chris.bussen@cityofls.net).

Sincerely,



Chris Bussen  
Solid Waste Superintendent

