

Private Sewer Lateral Repair Policy

Regulatory References:	
Policy Number:	Date Created: 06/17/24
Latest Revision: 06/17/24	Next Review Date:
Created By: Jeremy Young	
Director of Water Utilities Approval:	

Purpose:

To provide financial relief and repair of structural defects on private sanitary sewer lateral lines in the city owned public roadway.

Eligibility:

This policy applies to the following eligible parties.

- Owner occupied single family attached dwelling units.
- Or multi-family owner occupied units.

This policy does not apply to the following parties.

- Commercial customers
- Non-owner occupied single family attached dwelling units
- Rental or investment properties

Ownership of the private sanitary laterals will remain with the property owner even after repairs have been completed.

Lee's Summit Water Utilities will not be responsible for the repair of issues associated with general maintenance activities such as:

- Root Intrusion
- Grease
- Flushable Wipes

Objective:

To define the process for repair of private sanitary sewer laterals under the public roadway for eligible property owners. Structural defects outside of the city owned public roadway remain the responsibility or the property owner.

Property Owner Responsibilities:

Upon notification from a licensed plumber of a structural issue with the private sanitary sewer lateral in the city owned public roadway, the property owner will notify Water Utilities during business hours. The property owner will be required to meet the following requirements, and provide the following information and provide documentation:

- Contact Water Utilities Service Center to inform Customer Service of a potential private lateral repair
- Complete an Application for Repair online – Required Information
 - Property Owner Name
 - Property Address
 - Property Owner Phone Number
 - Proof of residency
 - Prior Year Tax Bill
 - Licensed Plumbing Company Name
 - Licensed Plumbing Company Information
 - Description of steps taken to determine presence of a structural failure on the private sanitary sewer lateral
- Present a video inspection of the sanitary sewer lateral from a Licensed Plumber. This includes approximate footages of structural issues for verification of location, and the type of defect present
- Mark pavement where failure is located
- Sign release of liability form

Lee's Summit Water Utilities:

Once notified of the potential structural issue, the Sanitary Sewer Supervisor will contact the property owner and will schedule a time to meet and transfer any required documentation from the property owner to Water Utilities. Water Utilities will schedule the repair after all the conditions have been met.

Lee's Summit Water Utilities will provide the following scope of work:

- Review application
- Verify through provided video inspection of structural defect in the city owned roadway
- Inspection of site and pavement mark
- Advise property owner acceptance or non-acceptance of application



- If Water Utilities does not accept the application for repair, Water Utilities will reach out to the property owner and discuss further options.
- If accepted, schedule repair
- Perform repair and restoration
- Schedule and perform the restoration as needed

Any approved repairs will be completed during normal Lee's Summit Water Utilities working hours.