



LEE'S SUMMIT MISSOURI

CITY OF LEE'S SUMMIT
2018 CITIZENS LEADERSHIP ACADEMY
EVALUATION SUMMARY

Participants in the 2018 CLA were asked to complete evaluations for each session. Below is a summary of the responses received from the participants. (8 participants – 6 Responses)

1 = Unsatisfactory 2 = Needs Improvement 3 = Satisfactory 4 = Exceeds Expectations 5 = Excellent

SESSION 1: CITIZENSHIP / COMMUNITY HISTORY

Table with 7 columns: Session Topic, 1's, 2's, 3's, 4's, 5's, N/A. Rows include Opening Remarks from Mayor and Introductions, Overview of the Academy – Trisha Fowler Arcuri, What Does Citizenship Mean to You – Trisha Fowler Arcuri, Lee's Summit Then and Now – Denise Chisum (Guest Speaker), and Materials and Handouts.

Comments:

- History is a hobby of mine and Denise is exceptionally knowledgeable. Trisha sets up great expectations for the rest of the classes.
Enjoyed the "Then and Now"
Great to have Mayor, Councilmen, City Manager and Finance Director present at introductions. Denise did a wonderful job on history.

SESSION 2: STRUCTURE OF GOVERNMENT / CITY CHARTER AND ORDINANCES / COMMUNITY BUILDING

Table with 7 columns: Session Topic, 1's, 2's, 3's, 4's, 5's, N/A. Rows include Structure of Government – Nick Edwards, City Charter, Ordinances and Ethics – Brian Head, Community Building – Nick Edwards and Christal Weber, Tour of Facility – Lee's Summit Airport – John Ohrazda, and Materials and Handouts.

Comments:

- Very informative. Not the kind of knowledge you get as a regular citizen. Brian was great explaining how complicated it gets.
Would like to have had screen shots of Nick's section. Like John Ohrazda's passion for the airport.
Very good discussion and examples of Conflict of Interest. Great Airport tour!

2018 Citizen Leadership Academy Evaluation

1 = Unsatisfactory 2 = Needs Improvement 3 = Satisfactory 4 = Exceeds Expectations 5 = Excellent

SESSION 3: FINANCE / ECONOMIC DEVELOPMENT

	1's	2's	3's	4's	5's	N/A
Municipal Finance – Conrad Lamb				1	3	2
Finance/Budget and Dev. Incentives – Conrad Lamb & Mark Dunning				1	3	2
Economic Development and Redevelopment – Mark Dunning				1	3	2
Tour of Facility – Maintenance Facility – Mark Dunning				1	3	2
Materials and Handouts				1	3	2

Comments:

- **Conrad is a city treasure. Love all the –URPS- great planning many cities don't do. Excellent explanations of all the financing options related to development incentives. Mark did a great job as well. Material is a dry subject, but he made it very enjoyable. Great presentation – slide. Redevelopment has been good thus far in the City.**
- **Very nice facility**

SESSION 4: PLANNING AND DEVELOPMENT / CONFLICT RESOLUTION

	1's	2's	3's	4's	5's	N/A
Planning and Development – Bob McKay and Ryan Elam			1	2	3	
Police Department – Travis Forbes				2	4	
Policy Development – Bob McKay and Ryan Elam				1	4	1
Tour of Facility – Police Department – Jim Green				1	4	1
Materials and Handouts				3	3	

Comments:

- **Great info! Tour was fabulous. Firing range is incredible.**
- **Amazing what goes in to planning.**
- **The scope of City planning is amazing! Great police department tour. Pleased to see a range and training facility on site!**

SESSION 5: PUBLIC WORKS / WATER / PARKS AND RECREATION

	1's	2's	3's	4's	5's	N/A
Public Works – Dena Mezger				2	3	1
Parks and Recreation – Joe Snook				2	3	1
Water Utilities – Mark Schaufler				2	2	2
Tour of Facility – Water Facility – Mark Schaufler				2	2	2
Materials and Handouts				2	3	1

Comments:

- **The exercise Dena had us attempt to allocate funds for the numerous projects – without sufficient funds was eye opening.**
- **Budget exercise was hard!**
- **There's more to it than you'd think! Very good info on what is involved. Parks is really doing great and was a great presentation.**

2018 Citizen Leadership Academy Evaluation

1 = Unsatisfactory 2 = Needs Improvement 3 = Satisfactory 4 = Exceeds Expectations 5 = Excellent

SESSION 6: PUBLIC SAFETY / FIRE AND CODE ADMINISTRATION

	1's	2's	3's	4's	5's	N/A
Codes Administration – Tracy Deister and Josh Johnson				4	1	1
Fire Department – Jim Eden				2	4	
Tour of Facility – Fire Station No. 7 – Jim Eden				2	3	1
Materials and Handouts				2	3	1

Comments:

- Jim Eden is memorable as a speaker. Need more time and detail on Capital Budgeting exercise – more group time – larger group discussion – very though provoking.
- Great walk down of the ambulance / fire trucks. Excellent tour of the training facility. Firemen also took the time during their workout to talk with us.

SESSION 7: COUNCIL MEETING PROCEDURES / MOCK CITY COUNCIL MEETING

	1's	2's	3's	4's	5's	N/A
Conducting and participating in a meeting – Trisha Fowler Arcuri				1	4	1
Preparation for Mock City Council Meeting – Trisha Fowler Arcuri				1	4	1
Mock City Council Meeting				2	3	1
Materials and Handouts				1	4	1

Comments:

- Very thorough presentation on meeting conduct and City Council meetings.
- Trisha explained very well the technical aspects of the City Council meetings. This should be put out for public as well. Most citizens don't know how meetings are put together and when are the appropriate times/places for public comments. Lots of people think if you have an issue you can just show up at a meeting and bring stuff up.

TIMING OF MEETINGS

	1's	2's	3's	4's	5's	N/A
Time of Year				1	5	
Frequency of meetings					6	
Length of meetings				1	5	
Materials and Handouts				2	4	

Comments:

- The time of the year worked well. Alternate Saturdays seemed to work quite well! The length of the meetings was also good.
- Try to miss St. Patrick's parade next time – ha! Winter is a great time of year to fit in Saturday classes – avoid kids sports seasons and holidays and summer vacations.

2018 Citizen Leadership Academy Evaluation

1 = Unsatisfactory 2 = Needs Improvement 3 = Satisfactory 4 = Exceeds Expectations 5 = Excellent

OVERALL

	1's	2's	3's	4's	5's	N/A
Did the Sessions meet expectations?				1	5	
Should there be more leadership training?					6	
Quality of Work				1	5	
Timeliness of information prior to meetings					6	
Accessibility of Staff					6	
Courtesy and professionalism of Staff					6	

Comments:

- So glad I took this class.
- Great Experience! Thank you.
- Very Worthwhile. Provided me a much greater appreciation of this wonderful city. All sessions were very well organized and comprehensive. Yes! Definitely should be more sessions to stimulate more volunteerism. The emailed info was very good. Outstanding accessibility of staff. Awesome the leaders took time out of their Saturday.
- Time very well spent. Need to advertise more. I'd never heard of it until it was mentioned in a Planning Commission meeting. Great resource for community minded people. Makes you want to participate more and gives great ideas where and how.

Suggestions:

- My primary suggestion is to just get the word out about the Academy.
- Leave time to complete tours prior to noon.
- Advertise more.
- Great selection of speakers.

Staff Suggestions:

- Driving tour of the city to look at new developments, and talk through some of the various challenges near a project.
- Change the Mock City Council Public Hearing to something that may be a little more realistic for the group. We have dealt with some other issues where it may be easier to see "both sides". An example would be our behavior based dangerous dog ordinance vs. a breed specific dog ordinance. Another thought (one we may have done previously) is rezoning for apartments at a location near a single-home subdivision.