



## **EAP Services for City of Lee's Summit**

**800-624-5544**

### **Call Center**

Toll-free 24/7 telephone access to licensed EAP professionals.

### **Short-term Counseling**

Up to six face-to-face sessions per incident for employees and their benefit-eligible dependents.

### **Legal and Financial Services**

Referral for face-to-face or phone consultation for legal and financial issues, plus discounted rates off attorney's hourly fees.

### **Family Resource Services**

Resources online including information, calculators, downloadable forms and national provider directories for child care and elder care.

[www.ndbh.com](http://www.ndbh.com) (login code: Lee's Summit)

EAP website offering behavioral health and work/life information.

### **Online Will Preparation**

Employees and dependents can complete a will at no cost.

### **Manager/Supervisor/HR Telephone Consultation**

Unlimited telephone access to an EAP professional about employee situations.

### **Formal Management Referrals**

Structured process to resolve employee performance issues.

### **Onsite/Webinar Training**

7 hours built into the contract annually

### **Critical Incident Crisis Intervention**

Onsite services following a traumatic event using training hours or discounted fees.

### **Account Management**

A dedicated Account Manager as liaison to provide promotional materials, consultation and program evaluation.

### **Promotional/Educational**

Ongoing communication with employees to promote EAP utilization.

### **Reports**

Quarterly utilization reports.

### **Pricing, 2017 Contract Year**

Employees covered by Blue KC: \$1.71 per employee/per month

Employees not covered by Blue KC: \$2.36 per employee/per month