



LEE'S SUMMIT MISSOURI

CITY OF LEE'S SUMMIT
2019 CITIZENS LEADERSHIP ACADEMY
EVALUATION SUMMARY

Participants in the 2019 CLA were asked to complete evaluations for each session. Below is a summary of the responses received from the participants. (18 participants – 12 Responses)

1 = Unsatisfactory 2 = Needs Improvement 3 = Satisfactory 4 = Exceeds Expectations 5 = Excellent

SESSION 1: CITIZENSHIP / COMMUNITY HISTORY

Table with 7 columns: Session Item, 1's, 2's, 3's, 4's, 5's, N/A. Rows include Opening Remarks from Mayor, Overview of the Academy, What Does Citizenship Mean to You, Lee's Summit Then and Now, and Materials and Handouts.

Comments:

- Good to hear from Mayor though remarks didn't seem planned. Would have liked a more visionary talk – longer to fill the time. History session – very good.
• Great start! Appreciated hearing from Mayor, Councilmembers, staff (disappointed none from my district were present). Great interactive activity. Denise was fantastic, but would have preferred more history, fewer then/now pictures (as fun as they were). Eg. What shaped LS – politics, environment, economics, etc. not just in beginning but through present.
• Great overview of LS History. Very engaging.
• Please add addresses or location to historical handouts.
• Need a more linear historical review, how the city grew, major events, major businesses & developments, subdivision growth, demographic changes.

SESSION 2: STRUCTURE OF GOVERNMENT / CITY CHARTER AND ORDINANCES / COMMUNITY BUILDING

Table with 7 columns: Session Item, 1's, 2's, 3's, 4's, 5's, N/A. Rows include Structure of Government, City Charter, Ordinances and Ethics, Ethics Group Exercise, Tour of Facility, and Materials and Handouts.

Comments:

- Steve seemed like he needed to be better prepared, he didn't have a good outline
• Too much personal/individual info from City Manager. Good discussion on policy/admin scale.
• Wrong address on agenda (we were in building next door) and there were no signs pointing us to the right building – confusing. Great facilities, very engaging!
• Good grounding in city workings and ideology.

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SESSION 3: FINANCE / ECONOMIC DEVELOPMENT

	1's	2's	3's	4's	5's	N/A
Municipal Finance – Bette Wordelman				4	5	3
Development Incentives – Bette Wordelman & Mark Dunning				3	6	3
Eco Development and Redevelopment – Mark Dunning & Ryan Elam				2	7	3
Tour of Facility – Maintenance Facility			1	1	5	5
Materials and Handouts				2	8	2

Comments:

- Bette and Mark are really good presenters – solid speakers. Not too much jargon & don't just read slides. Very interesting topics & learned lots. Great facility for meeting
- Very informative tour.
- The finance presentation was good, maybe a little long. Couldn't hear her too well. Economic development session was super interesting.
- Very hard to hear in this facility over constant roar of the HVAC system. Recommend mics or moving to different room. Also, please provide signs etc as it was not clear where to go once entered facility.

SESSION 4: PLANNING AND DEVELOPMENT / CONFLICT RESOLUTION

	1's	2's	3's	4's	5's	N/A
Planning and Development – Ryan Elam and Josh Johnson			1	3	8	
Policy Development – Ryan Elam and Josh Johnson			1	2	7	2
Police Department – Chief Travis Forbes			1	3	8	
Tour of Facility – Police Department				1	8	3
Materials and Handouts			1	3	8	

Comments:

- Great Session – would love more time with Planning & Dev. team.
- Very informative – Police – very interesting
- Love how Chief Forbes made it personal. Good insight.
- Huge mix up on which Council meeting to watch. The one on agenda didn't match presenters & half of the class watched a different meeting. But Ryan & Josh handled it like pros & led a wonderful discussion! Enjoyed Chief Forbes presentation too!
- Good session – police chief talk was especially good. Planning talk was ok.
- Q&A Style presentation was good.
- Best snacks yet! Great meeting space – police info was especially interesting. Planning & Dev could be improved by walking through real examples, soup to nuts.

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SESSION 5: PUBLIC WORKS / WATER / PARKS AND RECREATION

	1's	2's	3's	4's	5's	N/A
Public Works – Dena Mezger				4	7	1
Parks and Recreation – David Dean				2	9	1
Water Utilities – Mark Schaufler and Dom Bennett			1	3	6	2
Tour of Facility – Water Facility				1	6	5
Materials and Handouts			1	2	8	1

Comments:

- Great Session – Dena was great. Would have liked to hear more on the youth sports & Camp Summit structure. How many kids? Coaches? Refs? Camp – liability coverage? Counselors, etc.
- Loved the group work. Really great example of how hard it is to budget. The utilities piece was informative but not really new information.
- Loved the group activity from Mezger – would recommend integrating more like this throughout program. P.R. brought great energy and water facility folks were great too. (Note: Address on agenda does not exist, creating difficulties in locating building, please update.)
- Really enjoyed Parks & Rec presentation. Public Works & Water talks were good.

SESSION 6: PUBLIC SAFETY / FIRE AND CODE ADMINISTRATION

	1's	2's	3's	4's	5's	N/A
Codes Administration – Tracy Deister and Dan Harper				2	8	3
Fire Department – Jim Eden				1	9	2
Tour of Facility – Fire Station No. 7					9	3
Materials and Handouts				1	8	3

Comments:

- Great location, speakers & info very interesting & relevant.
- Fire Chief talk was good but ran long. The codes talk was too long for the content.
- Good overview of Codes. Would be nice to understand more of the why. Jim was awesome.
- Great information from Fire & Codes.
- Super informative – could have listened for another hour! Fire – also helpful, grateful for the great team in L.S.

SESSION 7: COUNCIL MEETING PROCEDURES / MOCK CITY COUNCIL MEETING

	1's	2's	3's	4's	5's	N/A
Conducting and participating in a meeting – Trisha Fowler Arcuri			1	2	8	1
Preparation for Mock City Council Meeting – Trisha Fowler Arcuri		1		2	8	
Mock City Council Meeting				3	7	2
Materials and Handouts				2	9	1

Comments:

- Good insight into a meeting. Experience different than just observing.
- Trisha is awesome!
- Awesome! I'd love to see more councilmembers in attendance.
- This meeting, so far, hasn't been planned well. Just been sitting here w/ no content waiting for the mock city council meeting. Should re-tool this.

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TIMING OF MEETINGS

	1's	2's	3's	4's	5's	N/A
Time of Year			1	4	7	
Frequency of meetings			1	4	7	
Length of meetings			1	3	8	
Materials and Handouts			1	3	8	

Comments:

- Snow was a factor this year, otherwise timing was good.
- Meeting schedule fine, got disrupted by weather. Some meetings too long. Good breaks and snacks.
- Every other Saturday is perfect.

OVERALL

	1's	2's	3's	4's	5's	N/A
Did the Sessions meet expectations?				3	7	2
Should there be more leadership training?				2	7	3
Quality of Work				2	8	2
Timeliness of information prior to meetings				1	9	2
Accessibility of Staff					10	2
Courtesy and professionalism of Staff				1	9	2

Comments:

- Very informative. Tours were my favorite. Every presenter seemed knowledgeable and well prepared. Fielded all questions easily. Not super formal.
- Comments from Trisha was good. Seeing city facilities & hearing from City leaders is good. I was impressed with the people. I'd suggest eliminating the "recaps". Don't think they add much.
- Great look into city workings. That glimpse helps shape perspective. Highly recommend.
- Many thanks for all the work and planning!

Suggestions:

- Maybe add a portal to LS Connect for Leadership Academy groups. Post materials and info there, rather than prints and emails.
- Talk more about school district. A Tour of City Hall. Discuss current city events more in depth. Possibly more curve balls in council meeting.
- I'd provide more leadership instruction if going to keep the name. Otherwise, I'd change the name to "Citizens Engagement Academy." And I think that would be fine – the info sharing to build citizen engagement is a fine focus.
- Loved seeing the passion of city staff & have a whole new appreciation for the hard work these public servants do every day to help our community thrive. Only recommendation is to make more of the presentations interactive, if possible (ie small group activities, etc. Like Public Works CIP activity.)
- Creative Services