

May 12, 2025

Mr. Hector Soto, Jr.  
Senior Planner  
City of Lee's Summit, MO

Re: Application Number PL2025081

### **Operations Narrative**

Please accept this narrative in response to the Special Use Permit Applicant's Letter received from Lee's Summit Development Services on April 25, 2025.

#### **Provide an operations narrative that addresses the days and hours of operation.**

- Charlie's Car Wash is open 362 days each year.
  - Charlie's is closed on Thanksgiving Day, Christmas Day, and Easter Sunday each year in order for our team members to be able to spend these days with their families.
- Daily Hours of Operation –
  - Monday through Saturday – Charlie's is open from 7:00AM till 8:00PM
  - Sundays – Charlie's is open from 10:00AM till 6:00PM

#### **Will the vacuums be operational beyond the hours of operation for the building?**

- No. The vacuums will only be operational during the hours of operation. Please note, that all of the exterior customer vacuums are part of a central vacuum system. All of the vacuum generating equipment is housed in a small free standing, enclosed building that measures roughly 12' X 12'. The complete vacuum system is shut down at the end of every business day.

#### **Please provide the maximum number of employees on a given shift.**

- As stated in the Special Use Permit Application that Charlie's Car Wash filed on April 11, 2025, the maximum number of employees on a given shift is twenty (20). This is significantly more than most car washes, as Charlie's is a "full service" car wash that will continue to provide interior vehicle cleaning services.