



Quotation for BRONZE Maintenance

Request Date:	June 4, 2024	Valid until:	July 31, 2024
Customer:	City of Lee's Summit		
Requestor:	Desiree Hourigan	Created By	Liam Collins
Description of the Requested License/Services:			
To move to the Bronze Maintenance Membership, which includes the following:			
	1	User conference registrations included per year*	
	1	Health(s) Check per year to review your CityView usage and configuration and provide report	
	Up to 2	Upgrades per year performed by Support	
	Up to 6	Hours of remote (webex) training per year, specific to the City's environment†	
	Up to 12	Hours of other services (configuration, reports, customizations, etc.) per year†	
	0	Hours of Scheduled Process Support per year†	
*Exclusive of travel and expenses. Non-transferable, no redeemable value if the City decides not to attend conference. †Services cannot be exchanged for product. No carryover of unused services hours into subsequent maintenance years.			
Attachments:			
None			
Impact Assessment: Estimated impact to budget, work effort and schedule			
N/A			
Total Estimated Cost:	\$8,800 (USD)	Planned Delivery Date:	ASAP
Payment Terms:	<p>The City's maintenance renews on November 1st each year. The first payment will be invoiced with the City's maintenance 90 days prior to renewal, due on or before November 1, 2024. The City's entitlement period will be November 1, 2024 - October 31, 2025.</p> <p>Maintenance will be due annually thereafter and will be subject to routine increases unless terminated by either party upon giving to the other not less than 90 days' notice in writing prior to the initial term or any subsequent anniversary of such date.</p>		
QUOTATION APPROVAL			
	PRINT NAME	SIGNATURE	DATE
Client Signatory:			
CityView Signatory:	Susan McCormick		

