



Emergency Operations A/V Integrations and Data Sharing Standardization

Emergency Operations Center and Real-Time Crime Center



The Vision

- Establish a unified A/V and data-sharing standard across all emergency operations centers
- Enable seamless communication and coordination between the Department Operations Centers, Emergency Operations Center, and Real-Time Crime Center
- Create resilient, mission-critical environments that support 24/7 operations



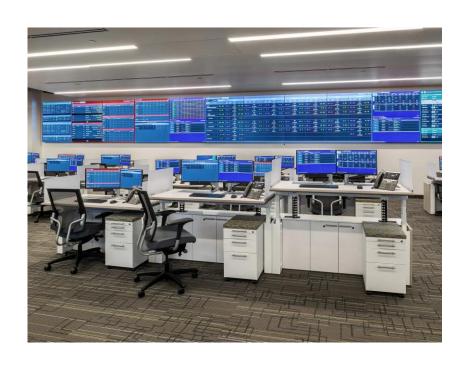
Current Challenge

- Inconsistent A/V systems across departments hinder collaboration
- Multiple vendors increase costs and complexity
- No standardized platform for video, data, and incident visualization



The Solution: Constant Technologies

- Turnkey provider specializing exclusively in mission-critical command centers
- Combines spatial design, A/V engineering, furniture, integration, and support under one vendor
- Ensures reliability, standardization, and interoperability from day one





Key Components

- Integrated video wall and visualization system powered by software provided by Constant Technologies
- Custom operator console furniture and ergonomic layouts
- Comprehensive audio, video conferencing, and collaboration systems
- Full training, documentation, and ongoing 24/7 support



Benefits to the City

- Standardizes A/V and data-sharing across the City's emergency facilities
- Reduces long-term maintenance costs and future upgrade complexity
- Improves real-time information flow during critical incidents
- Enhances coordination between City operational departments and City leadership

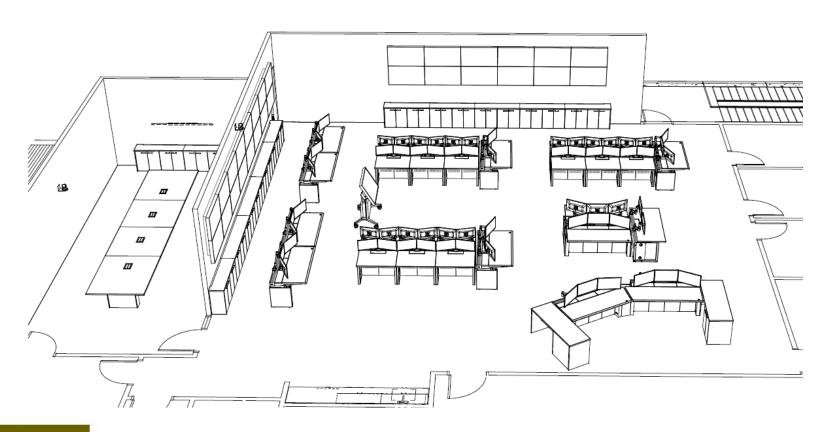


Why Constant Technologies

- Only true turnkey RTCC/EOC integrator over 2,000 command centers built nationwide
- Staff includes former law enforcement experts who understand operational needs
- Eliminates the need for multiple vendors, saving cost and ensuring seamless integration

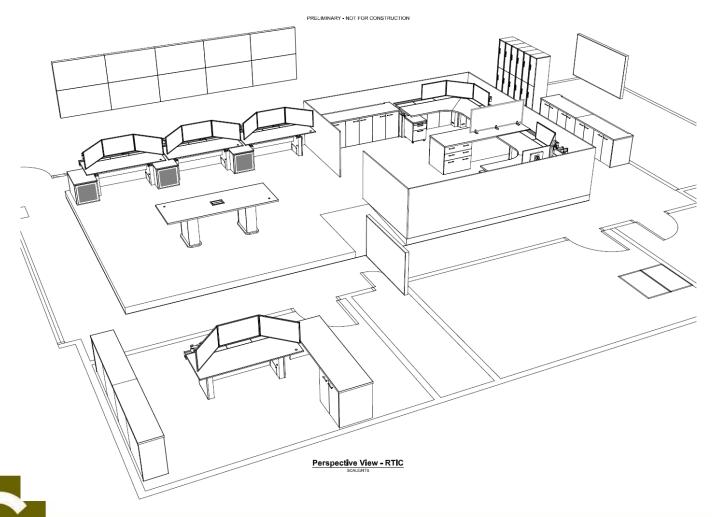


Joint Operations Center





Real Time Crime Center



Funding & Timeline

- TOTAL COST OF PROJECT
 - JOC \$1,557,824.75
 - RTCC \$759,843.78
- The goal is to have the EOC completed in early June of 2026 and ready for FIFA World Cup. Construction on the RTCC will begin as soon as PD dispatch is vacated and construction should be complete in Fall of 2026.
- A large-scale exercise will be conducted at the end of this project to test the common operating platform, City emergency management plans, and the EOC capabilities



Recommendation

- Approve Constant Technologies as the City's A/V Integration and Standardization Vendor
- Unifies technology across the RTCC, DOC's, and EOC for maximum efficiency and coordination
- Supports the City's long-term public safety technology strategy



Closing / Questions

- Constant Technologies delivers the standardization and reliability our City needs to operate as one team in any emergency
- It's the right partner for a connected, resilient future

