



EXTENDED SUPPORT ORDER FORM

As it relates to the Extended Support specified herein, this Extended Support Order Form (the "Order Form") is subject to the terms of the Software License Agreement between **Infor (US), Inc.** (as successor to Lawson Software, Inc.) ("Infor") and **City of Lee's Summit** ("Licensee") with an effective date of October 22, 2010 (the "Agreement"). All terms of the Agreement are incorporated herein by reference. Capitalized terms not defined in this Order Form are defined in the Agreement. In the event of a conflict, the terms of this Order Form control over the terms of the Agreement.

Effective date of this Order Form: **June 1, 2016** (the "Order Form Date")

I. **Products:**

Table 1

Quantity	Part #	Licensed Product	
1	S3O-9.0.1-EXTA	Extended Support 9.0.1 Applications and 9.0.1 System Foundation	
		Annual Extended Support Fee:	\$ 28,755.11, plus applicable taxes

During the Term (as defined below), Infor agrees to provide Extended Support for the Products listed in Table 1 above. For purposes herein, "Extended Support" is defined as Extended Maintenance (as described in the then current Product Life Cycle Maintenance), as further restricted by the Additional Terms below.

II. **Extended Support Term and Fees**

Term of Extended Support: June 1, 2016 through May 31, 2017 (the "Term")

Extended Support Fee for the Term: \$ 28,755.11 (before applicable taxes).

III. **Additional Terms**

Licensee understands that it must be using System Foundation (LSF) 9.0.1 when receiving Extended Support for 9.0.1 Applications.

In addition, during the Term:

- a. Infor will use commercially reasonable efforts to provide P1 (i.e., production-down) fixes for the 9.0.1 Applications and LSF 9.0.1. New patches/fixes/updates will not be provided for severity levels other than P1. Licensee will have access to existing patches that are currently available for 9.0.1.
- b. Infor will use commercially reasonable efforts to provide regulatory updates as needed in its discretion.
- c. Infor will not provide Extended Support or updates to third-party products associated with the Products identified on Table 1. Licensee is responsible for contacting any necessary third party vendors (such as BSI) to obtain patches and updates for their applications. Licensee will work in good faith to ensure a bridge agreement is in place if required by BSI.
- d. Infor is not required to provide any modifications to the Products identified on Table 1.
- e. An unrecoverable system failure due to Licensee's utilization of an unsupported server or operating system is the sole responsibility of the Licensee. Infor assumes no liability for any issues resulting of associated with this type of system failure.
- f. Xtreme Premium (XTP) and Xtreme Elite (XTE) support plan customers will receive Extended Maintenance for P1 (i.e. Production down) incidents 24 x 7. Xtreme (XT) support plan customers will receive Extended Maintenance for P1 (i.e. Production down) incidents 24 x 5 (Monday through Friday). Incidents with severity levels other than P1 will be handled during regular Support Center business hours.
- g. Except as provided above and/or in the Life Cycle Maintenance Policy, no other components of maintenance and support will be provided for the 9.0.1 Applications or 9.0.1 LSF Technology.

Payment is due upon receipt of invoice. All amounts are in US Dollars unless otherwise specified.

Total (before applicable taxes): \$28,755.11

Currency: US Dollars

Equipment (on which Component Systems is installed):

Computer Platform Model:
Operating System DBMS:
Server Location:

Serial Number:

Licensee Account ID: 1-73578-L

GL ID:

Maintenance Business Manager Name: Shawwna Wagner

Delivery Address: 220 SE Green St
Lee's Summit, MO 64082

Contact Name: Cynthia Stacks
Contact Title: Systems Analyst
Contact Phone: 816.969.1253
Contact email: Cynthia.Stacks@cityofls.net

**Invoice Address:
(if blank, the
Delivery Address
shall be used for
Invoicing):**

220 SE Green St
Lee's Summit, MO 64082

Contact Name: Cynthia Stacks
Contact Title: Systems Analyst
Contact Phone: 816.969.1253
Contact email: Cynthia.Stacks@cityofls.net

Licensee acknowledges that it is in possession of the above referenced Product(s) and no shipping/delivery is required.

THE PARTIES have executed this Addendum through the signatures of their respective authorized representatives.

For: **Infor (US), Inc.**

For: **City of Lee's Summit**

(Legal Name of LICENSEE)

Signature

Signature

Typed or Printed Name

Typed or Printed Name

Title

Date

Title

Date