

City of Lee's Summit - Software License Cost of Required Modules

| Name of Module | Unit Cost | Quantity | Total One Time Cost | Annual Maintenance Costs | | | | | | |
|--|--------------|----------|---------------------|--------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | | | | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 | Total | |
| ProQA Medical/Fire Software Licenses Automated calltaking software | \$ 8,500.00 | 6.00 | \$ 51,000.00 | | | | | | | \$ - |
| Advanced SEND ProQA Licenses Licensing of Advanced SEND within ProQA | \$ - | 6.00 | \$ - | | | | | | | \$ - |
| AQUA Case Review Software for EMD/EMD | | 1.00 | | | | | | | | \$ - |
| Quality Assurance (case review) software base engine and discipline module | \$ 5,000.00 | 1.00 | \$ 5,000.00 | | | | | | | \$ - |
| Client server software application suite | \$ 2,500.00 | 1.00 | \$ 2,500.00 | | | | | | | \$ - |
| FPDS Backup Cardset License | | 6.00 | | | | | | | | \$ - |
| Licensed manual protocol set for backup | \$ 495.00 | 6.00 | \$ 2,970.00 | | | | | | | \$ - |
| MPDS Backup Cardset License | | 1.00 | | | | | | | | \$ - |
| Licensed manual protocol set for backup | \$ 495.00 | 1.00 | \$ 495.00 | | | | | | | \$ - |
| FPDS Mobile App Field Responder Guide | | 100.00 | | | | | | | | \$ - |
| Smartphone-based field reference guide for responders | \$ 10.00 | 100.00 | \$ 1,000.00 | | | | | | | \$ - |
| FPDS Quality Assurance Guide - Digital | | 6.00 | | | | | | | | \$ - |
| Quality Assurance Guide for training and case review only | \$ 45.00 | 6.00 | \$ 270.00 | | | | | | | \$ - |
| MPDS Mobile App Field Responder Guide | | 100.00 | | | | | | | | \$ - |
| Smartphone-based field reference guide for responders | \$ 10.00 | 100.00 | \$ 1,000.00 | | | | | | | \$ - |
| MPDS Quality Assurance Guide - Digital | | 6.00 | | | | | | | | \$ - |
| Quality Assurance Guide for training and case review only | \$ 45.00 | 6.00 | \$ 270.00 | | | | | | | \$ - |
| Advanced SEND Cards for MPDS - Box of 100 Individual S.E.N.D. cards | \$ 50.00 | 1.00 | \$ 50.00 | | | | | | | \$ - |
| Protocol Training and Certification for EMD Materials, tuition and certification | \$ 365.00 | 8.00 | \$ 2,920.00 | | | | | | | \$ - |
| Protocol Training and Certification for EFD Materials, tuition and certification | \$ 365.00 | 18.00 | \$ 6,570.00 | | | | | | | \$ - |
| ED-Q Training and Certification for EMD/EMD Materials, tuition and certification (3 days, 24 hours) | \$ 1,100.00 | 2.00 | \$ 2,200.00 | | | | | | | \$ - |
| College of Emergency Dispatch Annual Subscription | | | | | | | | | | \$ - |
| Online access to the College of Emergency Dispatch for 12 months | \$ 89.00 | 18.00 | \$ 1,602.00 | | | | | | | \$ - |
| Remote Software Installation/Update - M/F | | | | | | | | | | \$ - |
| Software installation or update completed remotely by Priority Dispatch | \$ 500.00 | 1.00 | \$ 500.00 | | | | | | | \$ - |
| Remote ProQA Software Training - M/F | | | | | | | | | | \$ - |
| Per person cost for four hours of ProQA software training completed in a virtual, instructor-led environment | \$ 199.00 | 18.00 | \$ 3,582.00 | | | | | | | \$ - |
| Remote AQUA Software Training - MF | | | | | | | | | | \$ - |
| Per person cost for eight hours of AQUA software training completed in a virtual, instructor-led environment | \$ 199.00 | 2.00 | \$ 398.00 | | | | | | | \$ - |
| Remote System Administration Training | | | | | | | | | | \$ - |
| Per person cost for training for center management detailing program configuration and customization options, completed in a virtual, instructor-led environment | \$ 199.00 | 2.00 | \$ 398.00 | | | | | | | \$ - |
| Remote ProQA & AQUA Reports Training | | | | | | | | | | \$ - |
| Per person cost for four hours of training for administrators, managers and supervisors on the configuration and customization options in ProQA and AQUA, completed in a virtual, instructor-led environment | \$ 149.00 | 2.00 | \$ 298.00 | | | | | | | \$ - |
| Academy Analytics Dashboard – Tier 3 | | | | | | | | | | \$ - |
| Near-real-time, online dashboard and analytics tool for ProQA, powered by FirstWatch | \$ 5,000.00 | 1.00 | \$ 5,000.00 | | | | | | | \$ - |
| Implementation Support Package for EMD/EMD | | | | | | | | | | \$ - |
| Implementation support and quality management program development | \$ 45,000.00 | 1.00 | \$ 45,000.00 | | | | | | | \$ - |
| Carbyne Video To ProQA Installation - One-time backend setup and provisioning, virtual training, and 90 days of recorded video for playback. | \$ 2,000.00 | 1.00 | \$ 2,000.00 | | | | | | | \$ - |
| One-Time Quality Performance Review Setup Fee (SL) | \$ 1,500.00 | 1.00 | \$ 1,500.00 | | | | | | | \$ - |
| Equip QA for EMD | | | | | | | | | | \$ - |
| Initial implementation of expert case review, quality management and mentoring for telecommunicators, QA staff and management | \$ 12,350.00 | 1.00 | \$ 12,350.00 | | | | | | | \$ - |
| Equip QA for EFD | | | | | | | | | | \$ - |
| Initial implementation of expert case review, quality management and mentoring for telecommunicators, QA staff and management | \$ 12,350.00 | 1.00 | \$ 12,350.00 | | | | | | | \$ - |
| IAED Accreditation Application Fee EMD IAED fee for accreditation | \$ 2,250.00 | 1.00 | \$ 2,250.00 | | | | | | | \$ - |
| IAED Accreditation Application Fee EFD IAED fee for accreditation | \$ 2,250.00 | 1.00 | \$ 2,250.00 | | | | | | | \$ - |
| Priority Dispatch System ESP (P) M/F System License Renewal, Service & Support | \$ 2,800.00 | 6.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 84,000.00 |
| Full Implementation Package Discount | \$ 1.00 | | \$ (18,540.00) | | | | | | | |
| Total | | | \$ 163,983.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 16,800.00 | \$ 84,000.00 |

All cost listed are Confidential

City of Lee's Summit - Subscriptions

| Name of Component | Unit Cost | Quantity | Total One Time Cost | Annual Maintenance Costs | | | | | Total |
|--|-------------|----------|---------------------|--------------------------|-------------|-------------|-------------|-------------|--------------|
| | | | | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 | |
| Priority Dispatch AI SkillLab - ProQA calltaking training simulator powered by artificial intelligence (AI). Tier 2: 6-10 positions | \$ 5,000.00 | 1.00 | \$ 5,000.00 | \$ 5,000.00 | \$ 5,000.00 | \$ 5,000.00 | \$ 5,000.00 | \$ 5,000.00 | \$ 25,000.00 |
| Annual License and Maintenance Fee for Academy Analytics Dashboard – Tier 3 License renewal, service and support | \$ 1,500.00 | 1.00 | \$ 1,500.00 | \$ 1,500.00 | \$ 1,500.00 | \$ 1,500.00 | \$ 1,500.00 | \$ 1,500.00 | \$ 7,500.00 |
| ProQA Video Module powered by Carbyne renewed annually - Ability for the call-taker to instantly see live video from the scene of the emergency call after the Send Point, without the need for the caller to download a dedicated smartphone app. | \$ 1,200.00 | 6.00 | \$ 7,200.00 | \$ 7,200.00 | \$ 7,200.00 | \$ 7,200.00 | \$ 7,200.00 | \$ 7,200.00 | \$ 36,000.00 |
| ED-Q Recertification | \$ 100.00 | 2.00 | \$ 200.00 | | | \$ 200.00 | | \$ 200.00 | \$ 400.00 |
| IAED Recertification Fee - Two Certs Recertification fee | \$ 93.00 | 18.00 | \$ 1,674.00 | | | \$ 1,674.00 | | \$ 1,674.00 | \$ 3,348.00 |
| Total | | | \$ 15,574.00 | \$13,700.00 | \$13,700.00 | \$15,574.00 | \$13,700.00 | \$15,574.00 | \$ 72,248.00 |

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