

Quality Housing Program

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Yours Truly

Background & History

- Community concerns about the safety of housing
- December 2011 and August 2017 - Rental inspection program discussed
- September and October 2017 - Discussion with CEDC on options
- December 2017 and January 2018 - Meetings with stakeholders about rental inspections

Background & History Cont.

- February 2018 - Program shifted to Quality Housing
- March 2018 – January 2019 – Code Adoption
- April 1st 2019 – New codes went into effect
- September 11th 2019 – CEDC Discussion on progress of program
- Today – Final discussion and feedback on pilot program

Current Code Enforcement

- Complaint, investigate, abate method
- Primarily Reactionary
- Violation/enforcement style approach
- Effective and direct
- Occurs after a violation exists

Program Goals

- Improve the safety and maintenance of all housing
- Educate community on property maintenance and safety
- Prevent unsafe and unsanitary conditions

Quality Housing Approach

Education and Outreach

- Inform citizens
- Prevent violations
- Build community relationships

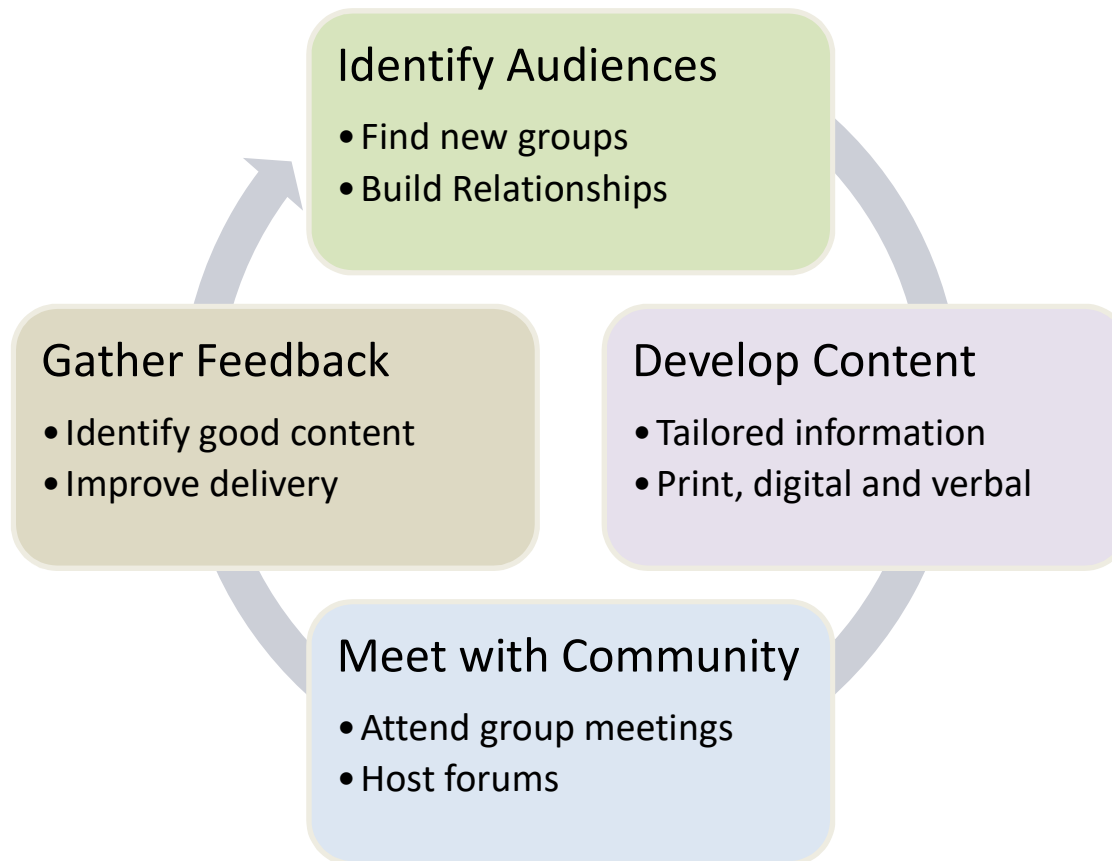
Voluntary Inspections and Certifications

- Free voluntary inspections
- Work with property owners
- Create safe housing

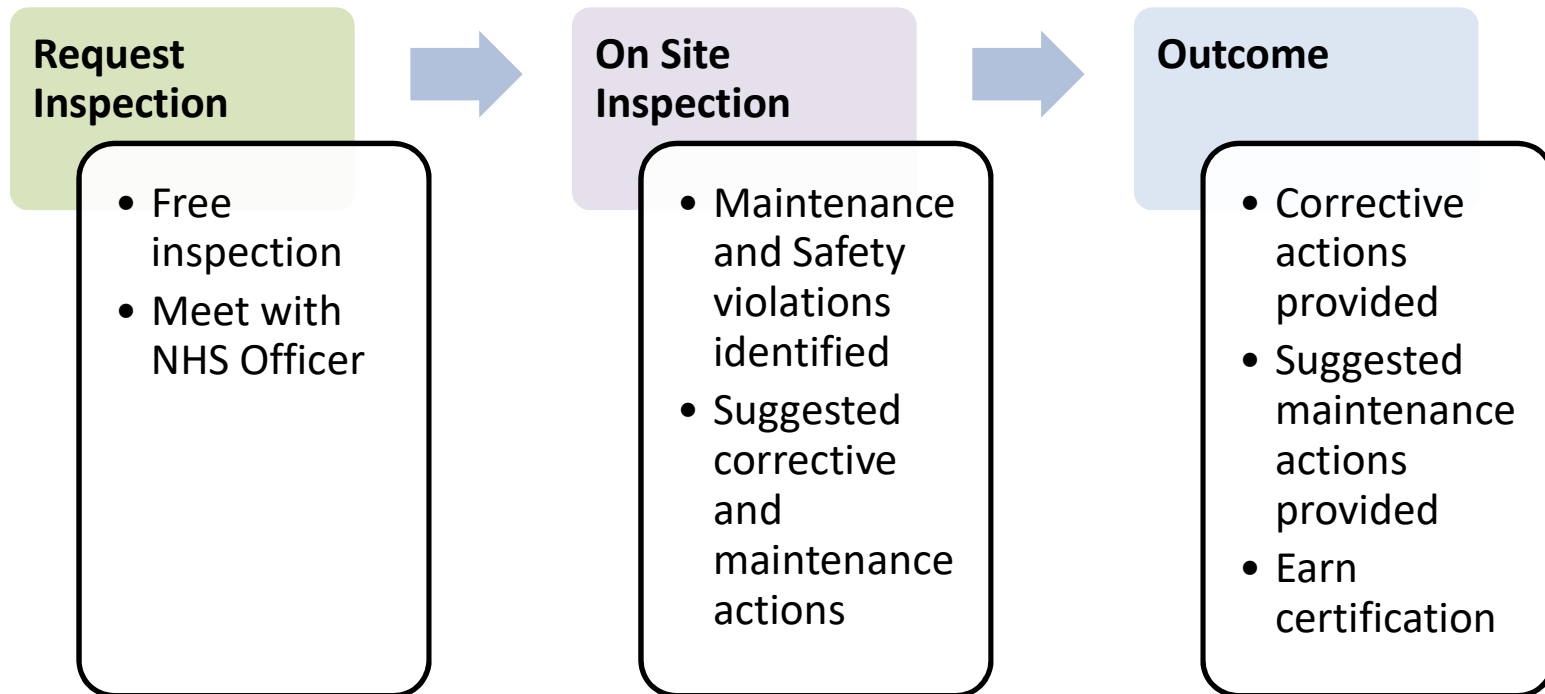
Preventative Approach

Stop violations and improve safety

Community Education and Outreach



Inspections



Certification

- Certification
 - If a property passes inspection a two year certification is given.
 - Failed inspections may be re-inspected to achieve certification
 - A website listing for properties passing inspection will be offered for rental properties

Budgetary Impacts

- No net increase for pilot year
 - Education and Outreach will be performed with existing staff time
 - Print outs and inspection documents will be covered under existing printing materials

Schedule

Tasks/Events	2019			2020							2021					
	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.	Jan.
Administrative																
Develop initial website		█	█													
Official launch of the Quality Housing Program				█												
Performance Metric Tracking				█	█	█	█	█	█	█	█	█	█	█	█	
Review pilot year										█					█	
Present results to CEDC										█						█
Outreach and Education																
Identify initial outreach groups		█	█													
Develop information to share at HoA presidents meeting.	█	█	█													
Plan HoA Presidents meeting		█	█													
Develop marketing plan	█	█	█													
Consult with Creative Services on marketing materials.		█	█													
Host HoA Presidents Meeting				█												
Setup schedule for HoA meetings				█	█	█	█									
Create digital content		█	█	█	█	█	█	█	█							
Create printed content		█	█	█	█											
Host meetings with individual HoA's								█	█	█	█	█	█	█		
Outreach to other community groups					█	█	█	█								
Inspection and Certification																
Develop NHS Officer training	█	█														
Finalize inspection and certification forms	█	█	█													
Train NHS Officers on inspection certifications		█	█	█												
Develop certification tracking system		█	█	█	█	█										

