

BILL NO. 19-58

AN ORDINANCE APPROVING THE AWARD OF RFP NO. 2019-023 FOR THE INTERACTIVE VOICE RESPONSE SYSTEM AND UTILITY PAYMENT SYSTEM UPGRADE TO PAYMENTUS CORPORATION AND AUTHORIZING THE CITY MANAGER TO EXECUTE AGREEMENTS FOR THE SAME BY AND ON BEHALF OF THE CITY.

WHEREAS, the City of Lee's Summit's ("City") current interactive voice response system ("IVR") used for electronic bill payments is being phased out and the software's vendor is not able to provide a replacement solution; and,

WHEREAS, the City is seeking an all-in-one, fully hosted payment solution from a single vendor in order to simplify contract oversight and administration, consolidate costs and deliver a more seamless experience for the City's customers; and,

WHEREAS, to acquire a replacement solution, the City, through the Procurement and Contract Services Division, issued RFP No. 2019-023 for the acquisition of an electronic bill payment system; and,

WHEREAS, RFP No. 2019-023 was advertised through the City's e-procurement system, Public Purchase, and, five (5) vendors were notified directly through email; and,

WHEREAS, of the proposals received, Paymentus Corporation was the highest ranked firm by the project evaluation committee.

NOW THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE CITY OF LEE'S SUMMIT, MISSOURI, as follows:

SECTION 1. The City Council of the City of Lee's Summit, Missouri hereby authorizes the award of RFP No. 2019-023 to Paymentus Corporation ("Paymentus").

SECTION 2. The City Council hereby approves and authorizes the City Manager, by and behalf of the City of Lee's Summit, Missouri, to execute the Paymentus Master Service Agreement between Paymentus and the City of Lee's Summit, Missouri, attached as "Exhibit A" and incorporated herein by reference, and all other documents necessary to effectuate such agreement, for the purpose of acquiring a new payment solution for utility billing.

SECTION 3. This Ordinance shall be in full force and effect from and after the date of its passage and adoption, and approval by the Mayor.

SECTION 4. Should any section, sentence, or clause of this ordinance be declared invalid or unconstitutional, such declaration shall not affect the validity of the remaining sections, sentences or clauses.

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PASSED by the City Council of the City of Lee's Summit, Missouri, this ____ day of _____, 2019.

Mayor *William A. Baird*

ATTEST:

City Clerk *Trisha Fowler Arcuri*

APPROVED by the Mayor of said city this ____ day of _____, 2019.

Mayor *William A. Baird*

ATTEST:

City Clerk *Trisha Fowler Arcuri*

APPROVED AS TO FORM:

Chief Counsel of Operations and Management
Daniel R. White